



CITY OF DOVER, NEW HAMPSHIRE

FY2027 PROPOSED BUDGET



Dover Public Welfare

**Presented to the City Council
On February 18, 2026**

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Director of Public
Welfare**

WHAT WE DO:

The City of Dover's Public Welfare Department is responsible for general assistance to meet the genuine emergency needs of eligible residents of Dover in compliance with RSA 165 and the city guidelines.



Four things you should know about Public Welfare:

- 1 We are the only city department that is required by state law.
- 2 We are primarily tasked with helping the residents of Dover.
- 3 We assist clients by addressing their emergency needs until they receive other services or income.
- 4 We work with many other agencies and organizations to help residents become self-sufficient.

The Process:

Ends in;

Notice of Decision,
Voucher, payment and
recording of data.

Initial contact with client;

Leads to...

Intake meeting or
Referral.

Interview leads to...

Information
gathering,
verification of
eligibility,
decision.

Intake meeting in person or on phone;

Leads to

Application and
Interview.

DID YOU KNOW?

WE DO THIS, TOO;

- Referrals to other services and departments.
- Resource gathering and research.
- Community outreach and education.

WHAT SPENDING LOOKS LIKE

Features	FY2026 Actual YTD	FY 2026 Approved	FY 2027 Proposed	Projected Change
Rent	184,156	350,000	325,000	(25,000)
Motel	52,933	100,000	100,000	0
Electric	4,238	18,000	18,000	0
Heat	700	13,000	13,000	0
Transportation	623	8,000	8,000	0
Burials/ Cremations	4,200	12,000	12,000	0
Security Deposits	8,672	10,000	10,000	0
Total Overall Budget	255,552	511,300	498,300	(25,000)

Do You Know;

- So far this year Dover Welfare;
- Has had 848 customer contacts.
- Served 482 Dover residents.
- Handled phone calls.
- Opened 61 new cases.
- Managed 273 active cases.

Other Welfare Activities

- Participate in committees and attend meetings around the issues of Homelessness and Housing.
- Director sits on the Welfare Executive Board as Legislative committee chair.
- Attend regular Community Care Team meetings to coordinate services to clients.
- Coordinates care and services with multiple other agencies and departments.
- Continuously pursue further training to improve customer service.