

(302,291) 2,737,909

Dover Public Welfare

Presented to the City Council
On February 21, 2024

David Balian

WHAT WE DO

The City of Dover's Public Welfare
Department is responsible for general
assistance to meet the genuine
emergency needs of eligible residents of
Dover in compliance with RSA 165 and
the city guidelines. Floorer

Four things you should know about Public Welfare:

We are the only city department that is required by state law.

We are primarily tasked with helping the residents of Dover.

We assist clients by addressing their emergency needs until they receive other services or income.

We work with many other agencies and organizations to help residents become self-sufficient.

	7,891,558 17,298,396 2,805,056 31,493,614	8,820,760 18,866,656 3,616,567 35,257,601	20,199,334 3,645,193 38,510,525	21,137,974 4,589,131 40,997,129	4,286,840 43,735,038 8,454,265	5,404,763 48,768,600 9,075,484					
	6,730,748 9,296,859 1,046,897	7,295,142 10,952,094 1,075,000 19,322,236	7,237,521 1 10 19,218.8	e 101 P	roce	ess:					
City School	50,939 3,044,710	1,384,216 1,568,260 811,511	1,891,620 1,332,678 28,626	604,026 938,640 943,938 2,486,604	1,174,313 1,865,897	1,025,024 2,897,616	1.504.382 295.389	1 816 814 172 017 3 840 139			
County Tax	3,126,705 673,483	3,763,987 564,394	3,252,924 (57,621) 779,028	743,760 369,694		al contact client;		783 258 (425,000) 606 827	1764.556		

Ends in;

Notice of Decision, Voucher, payment and recording of data. Leads to...
Intake meeting or
Referral.

Interview leads to... Information gathering, verification of eligibility, decision. Intake meeting in person or on phone;

leads to ...
Client
Application and
Interview.

7,891,558 8,820,760 17,891,558 18,866,656 17,298,396 3,616,567	20,199,334 3,645,193 21,137,974 4,589,131 40,997,129	4,286,840 5,404,76 43,735,038 48,768,60				
2,805,635 31,493,614 7,295,142	7,237,521 7,237,521 12,100,816	8,454,265 9,075,45 11,509,762 11,070,4	9,172,633 36 11,608,630 425,000			
	1731.122 100.000	10.064.027 20,145.8				58 165 3,995 725 10,677,9 130 900 5,361,640 13,954,7
			851,207	XX 351,308 XX 350 00 XX 37	5,775 A83,769	

DID YOU KNOW?

WE DO THIS, TOO

- Referrals to other services and departments.
- Resource gathering and research.
- Community outreach and education.

WHAT IT LOOKS LIKE

Features	FY2024 Actual YTD	FY 2024 Approved	FY 2025 Proposed	Projected Change	
Rent	184,156	350,000	325,000	(25,000)	
Motel	52,933	100,000	100,000	0	
Electric	4,238	18,000	18,000	0	
Heat	700	13,000	13,000	0	
Prescriptions	623	8,000	8,000	0	
Burials	4,200	12,000	12,000	0	
Security Deposits	8,672	10,000	10,000	0	
Total Overall Budget	255,552	511,300	498,300	(25,000)	

Do You Know;

- So far this year Dover Welfare;
- Has had 1830 customer contacts.
- Served 1379 Dover residents.
- Handled 5057 phone calls.
- Opened 172 new cases.
- Managed 749 active cases.

Other Welfare Activities

- Participate in committees and attend meetings around the issues of Homelessness and Housing.
- Director sits on the Welfare Executive Board as Legislative committee chair.
- Attend regular Community Care Team meetings to coordinate services to clients.
- Hosting a UNH Social Work intern.
- Continuously pursue further training to improve customer service.