

CITY OF DOVER, NEW HAMPSHIRE FY2024 PROPOSED BUDGET

865,887

(302,291

2,737,909

POLICE DEPARTMENT

Presented to the City Council On March 15, 2023

By Chief William M. Breault



Dover Police Department Mission and Vision

The mission of the Police Department is to enforce laws of society, maintain order, protect life and property, deliver quality services to the community and to assist the public at large in a manner consistent with the rights and dignity of all persons as provided for by law and under the constitution of the United States and the State of New Hampshire.

The Police Department's vision is to be a Police Department that, through the use of best professional practices and transparency, provides public safety and law enforcement services to a growing urban community in a personal and dignified manner.





27,553 Calls for Service592 Group A Crimes863 Group B Crimes549 Criminal Arrests6,665 Motor Vehicle Stops

100,117 Telephone Calls 4,718 Calls via 911 209,675 Radio Transmissions





PARKING

8,381 Parking tickets issued7,000 Enforcement hours2,500 Parking spaces managed

861 Records Requests
1,401 Reports released to partner agencies
82 License request
191 Sets of fingerprints









1,715 Officer initiated Community Contacts3,043 Total attendance at Teen Center1,421 Students received drug prevention presentations264 Hours of youth mentorship (Bigs in Badges)

COMMUNITY POLICING

313 Criminal Investigations
51 Death Investigations
9 Fatal overdose deaths (4)
5,383 Items of evidence tracked
46 Sexual offenders registered







1,256 Welfare Checks
1,243 Check Ups
60 Drug Take Back/Drop-Off
225 Mental Health Referrals by officers
358 Referrals to DCYF
149 Referrals to Police Social Worker

(10 months while developing position)

PUBLIC ASSISTANCE



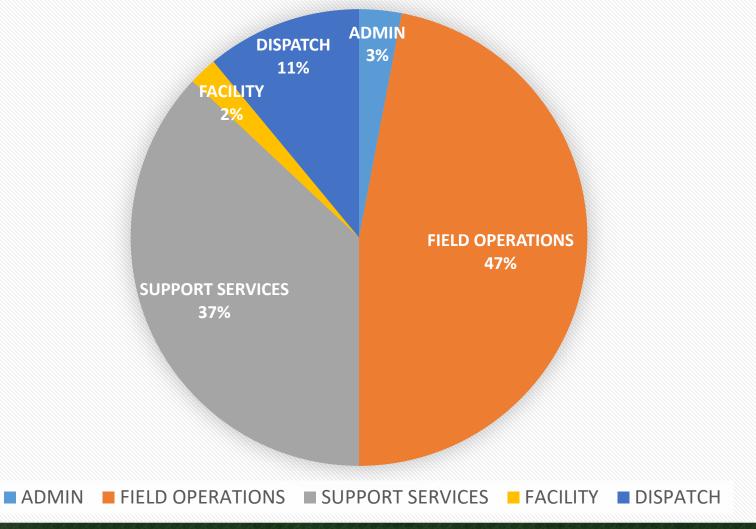
FY 24 BUDGET General Fund

Staff Request to Chief Chief to City Manager City Manager Proposed \$10,775,536 \$10,729,779 \$10,683,879

FY23 Police Budget \$10,449,863 FY24 Proposed Budget \$10,683,879 \$234,016 increase (2.2%)



FY24 Budget Allocation





Overall increase of \$ 234,016

- Employee contractual obligations
- Increase in City share of grants
- Part-time Traffic Coordinator



Grant Revenue

Grant Revenue for FY 2024

WDH **United Way** CARA DHA SRO (DHS & DMS) COPS Partnership for Success NH BDAS **STOP Act** Highway Safety Total

\$125,000 \$34,000 \$50,000 \$68,000 \$93,280 \$61,280 \$375,000 \$40,000 \$50,000 <u>\$33,800</u> \$930,360

Pending Grants

Two DOJ COPS grants for Focused Crisis Response Officers = \$250K



Concerns identified and addressed in the department's Strategic Plan

Ability to keep pace with city growth and changing community needs impacting service demands.



Ability to develop and maintain well trained highly performing staff.



Ability to appropriately address the needs of the community to limit police involvement in non-criminal issues.



INCREASED SERVICE REQUESTS

Since 2010



PATROL

DISPATCH

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Police Calls for Service

Public request for assistance Proactive officer initiated

Dispatch Services

+30%

+25%

911 Calls Police/Fire Radio Transmissions Lobby Walk-ins

RECORDS

Records Services

Case reports processed 91-A Requests Licensing applications +35%



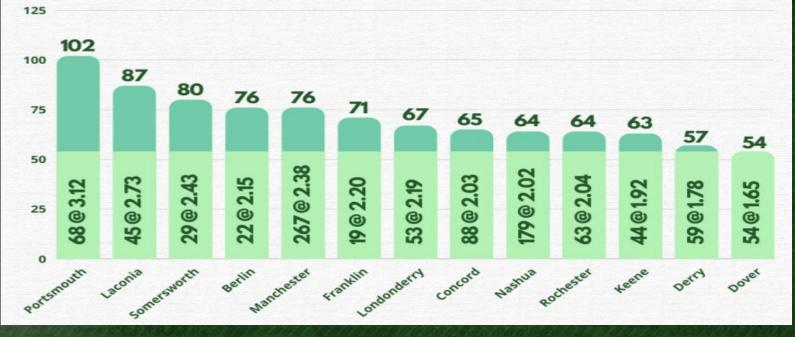


HISTORY OF STAFFING

<u>1996</u> 2022 -26,000 Residents +32,000 Residents 20,000 CFS 27,553 CFS 54 sworn officers 54 sworn officers Since 2000, the following positions have been eliminated: -Woodman Park Neighborhood Officer -Park Street Park Neighborhood Officer -Outreach Bureau Lieutenant -Outreach Bureau Officer -Civilian Crime Analyst -Anti Stalking Unit (DV) Detective (2) -Mounted Patrol (2) -Drug Task Force Detective -Sworn Records Bureau Commander to Civilian Position -Sworn Communications Commander to Civilian Position

COPS PER 1,000 RESIDENTS

Number of Dover Officers using municipality ratios



New Hampshire average is 2.05 officers per 1,000 residents - Dover would need 67 officers New England average is 2.20 officers per 1,000 residents. Dover would need 72 officers National average is 2.41 officers per 1,000 residents. Dover would need 79 officers Strategic plan of 57 officers would be 1.74 officers per 1,000 residents

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|---|------------|----------------------|--|-------------------|-------------|
| | | Wellbeing Checks | Assistance | Suicidal Subjects | Trespassing |
| / | 2012 | 833 | 1383 | 39 | 67 |
| Ś | 2013 | 842 | 1322 | 38 | 74 |
| | 2014 | 823 | 1530 | 41 | 54 |
| | 2015 | 896 | 1536 | 32 | 80 |
| | 2016 | 999 | 1584 | 32 | 95 |
| | 2017 | 1069 | 1599 | 46 | 107 |
| | 2018 | 1230 | 1901 | 55 | 123 |
| | 2019 | 1379 | 2036 | 61 | 149 |
| | 2020 | 1120 | 2249 | 61 | 165 |
| | 2021 | 1301 | 2223 | 60 | 217 |
| | 2022 | 1256 | 2154 | 39 | 126 |

Non-Criminal / Social Service Calls For Service 2012-2022

50 % increase in Wellbeing Checks55 % increase in Assistance calls88 % increase in reports of Trespassing



Response to Non-Criminal / Social Service Calls For Service

Culture

- Disease and not crime
- Long term solutions
- Bridge to Services

• Training

- Focus on M.H (De-escalation, Suicide Prevention, MH/SUD understanding)
- Crisis Intervention
- Mental Illness & Legal Process
- VA Mental Health and Suicide Prevention
- Mental Health First Aid
- Adverse Childhood Experiences
- Youth Mental Health First Aid
- Incorporated into other trainings

Understanding Motivations for Criminal Actions

Diversion Program

Staff Wellness

- Peer Support
- Annual MH wellness visit for officers and dispatchers

Assessment of Needs

 Recently completed study of city provided services to MH related calls for service



BRIDGE TO SERVICES

GOAL: Limit L.E. involvement in non-criminal matters that are better addressed through support from social service providers

OFFICER/DETECTIVE

Problem Oriented focus
 Trauma informed approach
 Referral to Police Social Worker / Services

POLICE SOCIAL WORKER

PREVENTION

-DARE / PACT -Youth to Youth -Teen Center

- -Supplements officers, does not replace officers
- -Referrals from Police Department / Fire Department / Social Service Agencies / Community -Assist public with obtaining and navigating resources, including but not limited to:

| -Community Partners | -CAP | -My Friends Place | -Crossroads House | -Dover Welfare |
|---------------------|--------|--------------------------|--------------------|--------------------|
| -NAMI NH | -SCPHN | -Veterans Administration | -Seacoast Outright | -Dover Teen Center |
| -Easterseals | -BEAS | -G.S. Community Health | -Bonfire Recover | -SOS Recovery |
| -Doorway | -Haven | -Recovery Centers of NH | -603 Legal Aid | -Dover Schools |

ACERT (Adverse Childhood Experiences Response Team)

– Collaboration with Social Worker, Officers, Community Resources, Schools



Key Considerations

1. Overall service demands continue to increase and change as Dover continues to grow.

- 2. Appropriate staffing is essential to maintain the high quality of life Dover residents and visitors expect.
- 3. Demands related to non-criminal issues are impacting the departments' ability to meet its mission.
- 4. It is imperative that the department continues to work to earn and maintain the community's trust while also improving staff performance and reducing potential liability.
- 5. Emergency services continue to be on the front lines of the mental health crisis and looked upon to assist those in need.



How the proposed budget addresses concerns identified in the department's Strategic Plan

> Ability to keep pace with city growth and changing community needs impacting service demands.

- Training
- Staffing (contractual obligations)
- Traffic Coordinator



How the proposed budget addresses concerns identified in the department's Strategic Plan

Ability to develop and maintain well-trained, highly performing staff.

- Maintain recruitment standards (thorough background investigation to include polygraph and psychological assessments)
- Ensure staff remain healthy and supported
- Training in identified areas of need

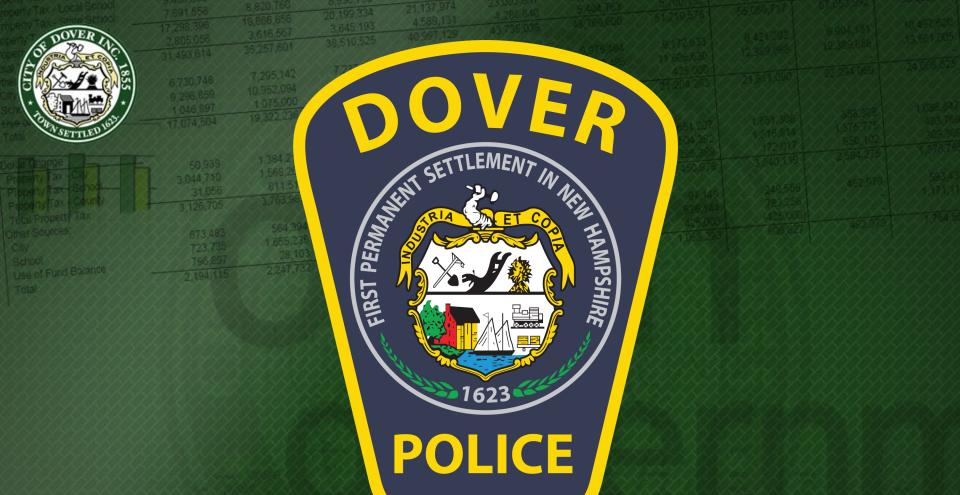


How the proposed budget addresses concerns identified in the department's Strategic Plan



Ability to appropriately address the needs of the community to limit police involvement in non-criminal issues.

- Training
- Social workers to assist public with obtaining and navigating resources
- Maintain evidence based prevention strategies



A Nationally Accredited Law Enforcement Agency