



THE NCSTM
The National Citizen SurveyTM

Dover, NH

Comparisons by Demographic Subgroups

2017



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Summary

The National Citizen Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA). The survey and its administration are standardized to assure high quality research methods and directly comparable results across The NCS communities. This report discusses differences in opinion of survey respondents by age, sex, race/ethnicity, housing tenure (rent or own) and housing unit type (attached or detached).

Responses in the following tables show only the proportion of respondents giving a certain answer; for example, the percent of respondents who rated the quality of life as “excellent” or “good,” or the percent of respondents who attended a public meeting more than once a month. ANOVA and chi-square tests of significance were applied to these comparisons of survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between subgroups are due to chance; or in other words, a greater than 95% probability that the differences observed are “real.” Where differences were statistically significant, they have been shaded grey.

The margin of error for all respondents (401 completed surveys) is generally no greater than plus or minus five percentage points around any given percent. The margin of error for subgroups is less precise. For subgroups of approximately 100 respondents, the margin of error is plus or minus 10 percentage points.

Notable differences between demographic subgroups included the following:

- When differences were found, Hispanic and/or other race respondents tended to be more critical than White respondents, typically across most facets within Community Characteristics and Governance.
- Within Governance, female respondents tended to be more positive than male respondents.
- Generally, homeowners, those living in detached housing and respondent age 35 and older reported higher rates of engagement in the community (e.g., talk with, visit or do a favor for a neighbor, attend or watch a local public meeting, or vote in local elections).
- When asked about priorities for budget dollars, women and older residents were more likely to place a higher priority on services than younger and male residents, where differences were significant.

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Table 1: Community Characteristics - General

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
The overall quality of life in Dover	90%	88%	85%	88%	88%	88%	86%	89%	87%	89%	88%	88%
Overall image or reputation of Dover	85%	73%	78%	76%	82%	80%	70%	78%	79%	81%	76%	79%
Dover as a place to live	98%	92%	94%	95%	94%	94%	95%	96%	93%	93%	96%	94%
Your neighborhood as a place to live	71%	86%	85%	81%	81%	81%	79%	72%	89%	91%	73%	82%
Dover as a place to raise children	86%	88%	82%	86%	87%	87%	90%	82%	90%	91%	81%	86%
Dover as a place to retire	43%	56%	65%	57%	55%	55%	73%	59%	54%	53%	59%	56%
Overall appearance of Dover	87%	87%	76%	83%	85%	85%	78%	86%	82%	83%	84%	84%

Table 2: Community Characteristics - Safety

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Overall feeling of safety in Dover	94%	91%	90%	91%	93%	91%	95%	92%	91%	92%	91%	92%
In your neighborhood during the day	100%	99%	95%	98%	98%	98%	97%	98%	98%	98%	98%	98%
In Dover's downtown/commercial area during the day	98%	96%	94%	96%	97%	97%	93%	96%	97%	98%	96%	96%

Table 3: Community Characteristics - Mobility

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Overall ease of getting to the places you usually have to visit	75%	77%	72%	80%	68%	74%	75%	75%	75%	74%	76%	75%
Traffic flow on major streets	45%	40%	41%	44%	40%	41%	62%	41%	42%	41%	43%	42%
Ease of public parking	71%	62%	34%	58%	55%	59%	47%	62%	51%	49%	63%	56%
Ease of travel by car in Dover	60%	62%	51%	61%	54%	57%	75%	58%	58%	56%	60%	58%
Ease of travel by public transportation in Dover	41%	46%	45%	53%	36%	46%	40%	45%	43%	40%	47%	44%
Ease of travel by bicycle in Dover	64%	47%	43%	51%	51%	50%	57%	64%	39%	43%	57%	49%
Ease of walking in Dover	86%	81%	71%	81%	78%	80%	79%	84%	76%	76%	84%	80%
Availability of paths and walking trails	54%	60%	63%	62%	55%	59%	56%	60%	58%	56%	61%	58%

Table 4: Community Characteristics - Natural Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Quality of overall natural environment in Dover	77%	79%	78%	76%	81%	78%	79%	79%	77%	80%	76%	78%
Air quality	89%	87%	81%	85%	88%	86%	88%	86%	86%	89%	84%	86%
Cleanliness of Dover	79%	82%	77%	76%	84%	81%	77%	82%	78%	80%	79%	80%

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Table 5: Community Characteristics - Built Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Overall "built environment" of Dover (including overall design, buildings, parks and transportation systems)	65%	64%	65%	67%	62%	66%	51%	66%	64%	63%	66%	65%
Public places where people want to spend time	66%	76%	67%	72%	68%	72%	52%	69%	71%	71%	70%	70%
Variety of housing options	42%	65%	47%	54%	50%	54%	35%	39%	64%	60%	45%	52%
Availability of affordable quality housing	36%	40%	31%	38%	34%	37%	30%	31%	41%	40%	33%	36%
Overall quality of new development in Dover	76%	69%	53%	67%	66%	69%	41%	67%	66%	67%	66%	67%

Table 6: Community Characteristics - Economy

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Overall economic health of Dover	68%	76%	72%	72%	73%	73%	70%	74%	71%	71%	73%	72%
Dover as a place to work	75%	68%	75%	75%	69%	73%	70%	67%	78%	77%	69%	72%
Dover as a place to visit	59%	71%	76%	73%	64%	71%	43%	63%	72%	72%	65%	68%
Employment opportunities	48%	49%	52%	53%	45%	50%	49%	46%	52%	52%	47%	50%
Shopping opportunities	63%	63%	55%	57%	64%	62%	49%	62%	59%	60%	61%	60%
Cost of living in Dover	48%	33%	30%	35%	38%	39%	31%	37%	37%	35%	40%	37%
Overall quality of business and service establishments in Dover	84%	73%	64%	71%	78%	77%	55%	75%	74%	73%	76%	74%
Vibrant downtown/commercial area	75%	71%	61%	69%	70%	72%	49%	69%	69%	70%	69%	69%

Table 7: Community Characteristics - Recreation and Wellness

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Health and wellness opportunities in Dover	73%	83%	85%	80%	81%	83%	58%	79%	82%	80%	81%	81%
Fitness opportunities (including exercise classes and paths or trails, etc.)	62%	76%	69%	70%	69%	73%	39%	67%	72%	70%	70%	69%
Recreational opportunities	59%	64%	63%	64%	60%	65%	37%	53%	69%	65%	60%	62%
Availability of affordable quality food	77%	80%	72%	82%	71%	80%	54%	74%	79%	80%	74%	77%
Availability of affordable quality health care	71%	83%	77%	77%	78%	80%	50%	76%	78%	77%	78%	77%
Availability of preventive health services	74%	84%	77%	78%	79%	81%	57%	76%	81%	78%	79%	78%
Availability of affordable quality mental health care	56%	61%	55%	59%	58%	60%	49%	65%	52%	51%	64%	58%

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Table 8: Community Characteristics - Education and Enrichment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Overall opportunities for education and enrichment	75%	69%	80%	74%	75%	76%	51%	72%	76%	78%	70%	74%
Availability of affordable quality child care/preschool	53%	62%	63%	56%	62%	59%	67%	58%	60%	59%	61%	60%
K-12 education	81%	73%	78%	76%	77%	77%	81%	78%	75%	77%	75%	76%
Adult educational opportunities	39%	66%	74%	65%	60%	63%	66%	52%	68%	67%	56%	62%
Opportunities to attend cultural/arts/music activities	57%	71%	68%	65%	67%	65%	71%	61%	68%	69%	62%	65%
Opportunities to participate in religious or spiritual events and activities	78%	75%	85%	81%	76%	80%	69%	74%	81%	80%	78%	79%

Table 9: Community Characteristics - Community Engagement

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Opportunities to participate in social events and activities	66%	73%	71%	71%	68%	72%	47%	64%	74%	76%	64%	70%
Opportunities to volunteer	54%	73%	79%	74%	63%	69%	62%	62%	73%	71%	67%	69%
Opportunities to participate in community matters	54%	66%	73%	69%	59%	66%	48%	55%	71%	70%	59%	65%
Openness and acceptance of the community toward people of diverse backgrounds	76%	63%	75%	71%	71%	71%	66%	68%	74%	75%	68%	71%
Neighborhoodliness of residents in Dover	65%	66%	70%	70%	65%	70%	46%	57%	74%	76%	59%	67%

Table 10: Governance - General

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
The City of Dover	84%	83%	81%	83%	82%	83%	77%	83%	82%	82%	83%	83%
The value of services for the taxes paid to Dover	55%	50%	46%	51%	50%	49%	64%	55%	47%	44%	57%	50%
The overall direction that Dover is taking	85%	74%	55%	74%	70%	73%	75%	78%	67%	69%	74%	72%
The job Dover government does at welcoming citizen involvement	61%	64%	59%	62%	61%	60%	71%	64%	58%	60%	63%	61%
Overall confidence in Dover government	65%	65%	51%	66%	57%	61%	61%	64%	57%	57%	64%	61%
Generally acting in the best interest of the community	80%	70%	54%	72%	64%	68%	73%	74%	64%	63%	73%	68%
Being honest	71%	65%	62%	72%	59%	68%	54%	68%	64%	62%	69%	66%
Treating all residents fairly	67%	70%	58%	72%	58%	66%	61%	66%	65%	63%	68%	66%
Overall customer service by Dover employees (police, receptionists, planners, etc.)	80%	80%	86%	86%	77%	83%	73%	82%	82%	83%	81%	82%
The Federal Government	30%	48%	42%	44%	35%	38%	61%	41%	38%	40%	40%	40%

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Table 11: Governance - Safety

	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Percent rating positively (e.g., excellent/good)												
Police/Sheriff services	88%	91%	93%	92%	89%	92%	83%	87%	94%	94%	88%	91%
Fire services	95%	99%	98%	98%	97%	99%	87%	96%	99%	99%	97%	97%
Ambulance or emergency medical services	93%	99%	98%	98%	97%	99%	87%	95%	99%	99%	96%	97%
Crime prevention	82%	89%	88%	88%	87%	88%	77%	81%	91%	92%	82%	86%
Fire prevention and education	87%	90%	90%	90%	89%	92%	75%	82%	95%	93%	85%	89%
Animal control	91%	80%	68%	79%	80%	80%	86%	81%	79%	76%	83%	80%
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	65%	81%	64%	73%	68%	70%	71%	66%	73%	74%	67%	71%

Table 12: Governance - Mobility

	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Percent rating positively (e.g., excellent/good)												
Traffic enforcement	68%	70%	72%	76%	66%	73%	58%	65%	74%	75%	65%	70%
Street repair	45%	33%	33%	38%	37%	36%	45%	42%	31%	33%	40%	37%
Street cleaning	66%	54%	54%	61%	54%	58%	59%	64%	52%	51%	64%	58%
Street lighting	70%	66%	66%	64%	70%	68%	63%	71%	65%	64%	71%	67%
Snow removal	66%	67%	77%	70%	70%	70%	61%	63%	75%	74%	66%	70%
Sidewalk maintenance	57%	52%	52%	55%	51%	53%	56%	57%	49%	49%	57%	54%
Traffic signal timing	59%	59%	46%	58%	52%	55%	58%	55%	54%	54%	56%	55%
Bus or transit services	61%	69%	69%	69%	65%	70%	45%	66%	67%	66%	66%	66%

Table 13: Governance - Natural Environment

	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Percent rating positively (e.g., excellent/good)												
Garbage collection	85%	77%	84%	83%	81%	84%	65%	81%	83%	81%	82%	81%
Recycling	93%	83%	80%	84%	87%	86%	80%	84%	86%	85%	85%	85%
Yard waste pick-up	71%	56%	61%	59%	66%	62%	70%	72%	57%	55%	71%	62%
Drinking water	62%	77%	74%	75%	68%	71%	71%	61%	80%	80%	64%	71%
Preservation of natural areas such as open space, farmlands and greenbelts	60%	66%	54%	61%	59%	59%	64%	66%	56%	56%	64%	60%
Dover open space	58%	60%	54%	56%	60%	57%	59%	57%	58%	59%	57%	58%

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Table 14: Governance - Built Environment

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Storm drainage	67%	68%	67%	70%	66%	68%	63%	67%	67%	67%	68%	67%
Sewer services	89%	86%	80%	90%	81%	87%	76%	85%	86%	83%	87%	85%
Power (electric and/or gas) utility	75%	80%	81%	82%	74%	78%	86%	76%	81%	78%	79%	78%
Utility billing	63%	70%	71%	69%	66%	69%	66%	67%	69%	68%	68%	68%
Land use, planning and zoning	57%	54%	40%	55%	48%	50%	60%	55%	47%	48%	54%	51%
Code enforcement (weeds, abandoned buildings, etc.)	41%	53%	45%	58%	39%	47%	61%	48%	46%	45%	49%	47%
Cable television	52%	51%	49%	53%	48%	50%	58%	52%	49%	51%	50%	51%

Table 15: Governance - Economy

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Economic development	73%	70%	55%	69%	64%	66%	68%	74%	61%	60%	72%	66%

Table 16: Governance - Recreation and Wellness

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
City parks	81%	85%	80%	86%	79%	85%	61%	84%	81%	80%	84%	82%
Recreation programs or classes	76%	79%	72%	77%	74%	80%	50%	74%	78%	76%	76%	76%
Recreation centers or facilities	74%	80%	77%	79%	76%	82%	52%	78%	78%	75%	80%	78%
Health services	67%	83%	84%	83%	73%	81%	53%	69%	86%	85%	72%	79%

Table 17: Governance - Education and Enrichment

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Public library services	89%	95%	92%	96%	88%	94%	80%	91%	93%	93%	91%	92%
City-sponsored special events	72%	79%	72%	78%	71%	75%	76%	74%	76%	76%	73%	75%

Table 18: Governance - Community Engagement

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Public information services	74%	79%	73%	76%	75%	77%	68%	77%	73%	73%	77%	75%

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Table 19: Participation General

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Sense of community	68%	70%	65%	70%	66%	70%	57%	63%	72%	71%	66%	68%
Recommend living in Dover to someone who asks	92%	92%	90%	94%	89%	92%	89%	93%	91%	90%	93%	92%
Remain in Dover for the next five years	62%	91%	88%	87%	73%	82%	65%	68%	91%	91%	71%	81%
Contacted the City of Dover (in-person, phone, email or web) for help or information	53%	49%	54%	53%	51%	53%	45%	47%	58%	55%	50%	52%

Table 20: Participation - Safety

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Was NOT the victim of a crime	91%	90%	95%	92%	92%	92%	91%	92%	91%	92%	92%	92%
Did NOT report a crime	88%	85%	82%	84%	86%	85%	88%	86%	85%	86%	84%	85%
Stocked supplies in preparation for an emergency	29%	25%	32%	30%	28%	29%	22%	27%	30%	30%	28%	29%

Table 21: Participation - Mobility

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Walked or biked instead of driving	82%	64%	50%	66%	66%	66%	65%	81%	55%	57%	75%	66%
Carpooled with other adults or children instead of driving alone	59%	49%	29%	50%	42%	46%	47%	49%	44%	44%	49%	46%
Used bus, rail, subway or other public transportation instead of driving	40%	30%	23%	30%	33%	29%	54%	41%	23%	22%	40%	31%

Table 22: Participation - Natural Environment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Recycle at home	92%	95%	95%	94%	93%	95%	78%	89%	99%	99%	90%	94%
Made efforts to make your home more energy efficient	74%	71%	77%	73%	75%	74%	71%	69%	79%	76%	73%	74%
Made efforts to conserve water	75%	83%	88%	82%	80%	80%	90%	80%	83%	83%	80%	82%

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Table 23: Participation - Built Environment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
NOT under housing cost stress	83%	75%	62%	68%	80%	76%	66%	74%	74%	75%	73%	74%
Did NOT observe a code violation	64%	68%	67%	72%	61%	67%	71%	69%	64%	63%	69%	66%

Table 24: Participation - Economy

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Purchase goods or services from a business located in Dover	97%	97%	97%	98%	96%	98%	88%	97%	97%	97%	97%	97%
Economy will have positive impact on income	22%	37%	27%	25%	33%	27%	44%	27%	30%	34%	24%	29%
Work in Dover	42%	33%	23%	31%	36%	32%	53%	34%	34%	36%	31%	34%

Table 25: Participation - Recreation and Wellness

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Used Dover recreation centers or their services	43%	64%	48%	54%	50%	53%	48%	51%	54%	52%	53%	52%
Visited a neighborhood park or City park	88%	79%	66%	77%	79%	77%	91%	86%	72%	72%	84%	78%
Eat at least 5 portions of fruits and vegetables a day	91%	93%	87%	91%	90%	90%	97%	89%	92%	92%	89%	91%
Participate in moderate or vigorous physical activity	94%	95%	81%	91%	90%	91%	90%	90%	92%	93%	89%	91%
Reported being in "very good" or "excellent" health	75%	74%	61%	69%	72%	73%	51%	68%	73%	76%	66%	70%

Table 26: Participation - Education and Enrichment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Used Dover public libraries or their services	68%	73%	65%	69%	69%	69%	66%	67%	72%	70%	69%	69%
Participated in religious or spiritual activities in Dover	16%	38%	46%	35%	30%	34%	26%	20%	43%	46%	22%	33%
Attended a City-sponsored event	59%	62%	41%	59%	50%	57%	35%	57%	54%	53%	57%	55%

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Table 27: Participation - Community Engagement

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Campaigned or advocated for an issue, cause or candidate	29%	24%	31%	31%	23%	28%	13%	26%	29%	26%	29%	27%
Contacted Dover elected officials (in-person, phone, email or web) to express your opinion	13%	23%	24%	20%	20%	21%	13%	17%	24%	21%	20%	21%
Volunteered your time to some group/activity in Dover	36%	42%	35%	38%	36%	40%	22%	35%	40%	41%	35%	38%
Participated in a club	12%	26%	29%	22%	23%	23%	13%	19%	25%	25%	20%	22%
Talked to or visited with your immediate neighbors	78%	95%	92%	87%	89%	90%	73%	81%	95%	95%	82%	88%
Done a favor for a neighbor	62%	89%	84%	76%	81%	79%	75%	68%	88%	89%	70%	79%
Attended a local public meeting	10%	19%	23%	17%	17%	17%	17%	8%	26%	23%	12%	18%
Watched (online or on television) a local public meeting	10%	39%	48%	33%	31%	32%	30%	17%	44%	46%	20%	32%
Read or watch local news (via television, paper, computer, etc.)	58%	87%	93%	81%	77%	80%	73%	68%	88%	87%	72%	79%
Vote in local elections	76%	84%	92%	86%	81%	88%	39%	71%	95%	94%	75%	84%

Table 28: Community Focus Areas

Percent rating positively (e.g., essential/very important)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Overall feeling of safety in Dover	74%	91%	92%	91%	79%	85%	87%	82%	87%	85%	85%	85%
Overall ease of getting to the places you usually have to visit	67%	84%	85%	79%	78%	79%	79%	80%	78%	76%	81%	79%
Quality of overall natural environment in Dover	85%	89%	86%	88%	85%	86%	95%	90%	84%	82%	91%	87%
Overall "built environment" of Dover (including overall design, buildings, parks and transportation systems)	76%	85%	84%	83%	80%	82%	84%	82%	82%	82%	83%	82%
Health and wellness opportunities in Dover	71%	65%	86%	78%	68%	72%	86%	75%	71%	69%	77%	73%
Overall opportunities for education and enrichment	79%	82%	84%	83%	80%	81%	98%	85%	78%	78%	85%	82%
Overall economic health of Dover	87%	92%	92%	86%	95%	90%	94%	88%	93%	93%	88%	90%
Sense of community	62%	81%	87%	79%	73%	75%	87%	75%	77%	77%	75%	76%

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Table 29: Priorities for Budget Dollars

Cities are faced with difficult choices. If you were a member of City Council, which of the services listed below would you give high priority for receiving budget dollars, and which of them would you give low priority? (Percent rating as "highest" or "medium priority").	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Public transportation (COANH, FasTrans, Transportation center)	72%	75%	81%	76%	75%	76%	75%	78%	73%	70%	80%	75%
Communication with citizens (newsletter, program brochures, Web site)	73%	73%	80%	70%	81%	76%	76%	78%	74%	75%	76%	75%
City Hall office hours (auto registration, vital records, tax assessing)	64%	74%	87%	74%	76%	73%	94%	76%	73%	73%	77%	75%
Business retention and economic development	89%	94%	94%	91%	93%	92%	97%	90%	95%	96%	89%	92%
Downtown public parking	70%	77%	90%	80%	77%	77%	88%	79%	78%	78%	79%	78%
Programs for low-income families (health services, housing, childcare)	81%	70%	82%	81%	74%	77%	92%	83%	73%	73%	81%	78%
Youth drug/alcohol prevention efforts (Youth to Youth, DARE)	84%	77%	87%	87%	78%	81%	99%	80%	83%	82%	82%	82%
Community oriented policing (downtown/neighborhood patrols)	70%	85%	91%	83%	80%	80%	96%	79%	84%	82%	81%	82%
Middle/high school assigned police officer	55%	70%	74%	70%	61%	64%	87%	62%	68%	68%	64%	66%
Traffic related police patrols (stop sign, speed, crosswalk enforcement)	47%	57%	79%	63%	57%	60%	57%	60%	59%	56%	63%	60%
Victims of crime assistance (case consultation, legal system support)	71%	77%	84%	80%	73%	77%	81%	75%	79%	80%	75%	77%
Emergency police/fire response (crimes in progress, fire, rescue)	88%	98%	97%	96%	92%	94%	100%	91%	97%	96%	92%	94%
Emergency ambulance response (advanced life support)	91%	98%	95%	96%	94%	95%	97%	94%	96%	96%	94%	95%
Fire and life safety public education efforts (home and business)	81%	71%	86%	77%	80%	78%	89%	82%	76%	76%	81%	79%
Animal control (investigate complaints, retrieve/shelter stray animals)	48%	57%	66%	63%	50%	57%	54%	55%	58%	55%	58%	57%
Building inspections (plumbing, electrical, safety codes)	74%	78%	82%	81%	74%	78%	86%	76%	80%	77%	79%	78%
Health inspections (restaurants, housing standards, disease control)	80%	91%	92%	92%	83%	87%	91%	83%	92%	90%	86%	88%
Municipal building maintenance (custodial/preventative maintenance)	57%	81%	81%	75%	70%	73%	69%	68%	77%	77%	70%	73%
Parks and playground maintenance (grounds, equipment, safety upgrades)	92%	88%	86%	92%	86%	90%	86%	88%	90%	88%	90%	89%
Youth playground and summer camp programs	75%	70%	74%	76%	70%	72%	81%	78%	68%	67%	78%	73%
Indoor pool and related year-round recreation activities	61%	60%	70%	69%	59%	63%	69%	63%	63%	63%	64%	64%
Outdoor pool and related summer only recreation activities	47%	55%	66%	58%	54%	55%	66%	52%	59%	61%	51%	56%
Community Fitness Center/Gymnasium and related recreation activities	67%	57%	63%	68%	56%	62%	64%	67%	58%	59%	65%	62%
Teen Center and related recreation activities	73%	71%	75%	72%	74%	72%	78%	78%	68%	68%	77%	73%
Senior Center and related recreation activities	64%	70%	83%	76%	67%	72%	71%	71%	72%	72%	72%	72%
Community events/programs (4th of July, Coheco Arts, Holidays)	80%	76%	76%	81%	74%	78%	70%	83%	71%	71%	82%	77%
Availability of public meeting space for organizations and non-profit groups	54%	38%	53%	47%	49%	46%	72%	58%	39%	38%	56%	48%
Street, sidewalk and curb maintenance	88%	86%	91%	85%	92%	89%	84%	87%	90%	89%	87%	88%
Storm run-off drainage system maintenance	79%	80%	89%	79%	86%	82%	88%	79%	85%	83%	82%	83%
Roadside tree trimming and weed control	57%	71%	81%	67%	72%	68%	78%	65%	72%	72%	67%	69%
Recycling Center hours	49%	52%	71%	58%	54%	54%	79%	52%	60%	64%	50%	56%
Curbside solid waste and recycling pick up	77%	78%	83%	80%	78%	78%	93%	75%	83%	84%	76%	79%
Streetscape maintenance (flowers, litter, decorative lights, street signage)	55%	70%	72%	70%	60%	65%	72%	62%	68%	69%	63%	66%

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Cities are faced with difficult choices. If you were a member of City Council, which of the services listed below would you give high priority for receiving budget dollars, and which of them would you give low priority? (Percent rating as "highest" or "medium priority").	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Street snow plowing	96%	99%	99%	97%	99%	98%	100%	99%	97%	96%	99%	98%
Sidewalk snow plowing	95%	90%	93%	91%	94%	92%	100%	95%	90%	91%	93%	92%
Library hours of operation	57%	63%	70%	67%	60%	62%	78%	62%	63%	63%	63%	63%
Library children's room and related programming	57%	62%	71%	65%	61%	62%	74%	60%	65%	64%	62%	63%
Library materials (literature, audio, historical documents, museum passes)	68%	66%	72%	70%	68%	67%	85%	68%	68%	69%	67%	69%
Library public computer availability	48%	59%	63%	61%	53%	56%	68%	57%	57%	55%	59%	57%
Public Schools	89%	94%	94%	94%	90%	92%	93%	91%	93%	94%	91%	92%
Extracurricular (school) activities	78%	84%	81%	81%	81%	80%	94%	83%	79%	82%	81%	82%
Student transportation	84%	87%	85%	86%	85%	85%	92%	84%	87%	86%	85%	86%