Important Changes and Frequently Asked Questions

1) Collection routes will remain unchanged at this time. Moving forward, Waste Management may choose to move some streets to new days. If that occurs, notification will be sent to all affected residents.

2) Only City of Dover trash bags will be collected by the contractor. City trash bags purchased prior to July 1, 2020 will be accepted. Bag price changes are pending.

3) Bulky item tags - To dispose of all non-metal items too large to fit in a Dover trash bag: furniture, mattress, toilets, carpets, etc. Bulky items are picked up on your regular trash day. Bulky Item Tags can be purchased at the City Clerk’s Office, the Community Services Facility, the Recycling Center and at most locations where you purchase City trash bags.

4) Holiday Collection - within the holiday week, trash collection will occur on schedule on the days preceding the holiday. Collections scheduled for the holiday, as well as the remainder of the week will be delayed one day.

   Ex: Thanksgiving falls on a Thursday. Customers with scheduled collections Monday through Wednesday of the week will not be affected. Thursday’s collections will occur on Friday, and Friday’s collections will occur on Saturday.

   Collection will be delayed for the following holidays:
   - New Year’s Day
   - Labor Day
   - Memorial Day
   - Thanksgiving
   - Independence Day
   - Christmas Day

5) Recycling Center hours will remain unchanged:
   - Tuesday, Thursday & Saturday
     8:30 a.m. - 3:30 p.m.
   - Sunday (seasonal)

6) Plastics recycling - Please note: ONLY #1, #2, #5 recyclables will now be accepted.

7) When in doubt, check this out! www.RecycleSmartMA.org Enter the item in question to find out if it’s recyclable or should be placed in the trash.
**PLASTIC.** Only 1, 2, 5. are allowed.
Bottles, tubs, jugs, jars only.
Remove caps. Rinse and dry.
NO PLASTIC BAGS!

**GLASS.** Bottles and jars only.
Rinse and dry.

**CARDBOARD, CARTONS, PAPER,**
Newspaper, magazines, office paper and junk mail only.
Flatten, then place in recycling bin, paper bags,
or bundle and tie. Remove caps from beverage
cartons. Rinse and dry.
NO PLASTIC BAGS!

**METAL.** Aluminum, tin, steel cans.
Rinse and dry.

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**Keep these items OUT of your recycling bin!**

- NO Plastic Bags of Any Kind
- NO Plastic Utensils, Straws, or Colored Cups
- NO Ceramics, Pots, Pans, or Baking Dishes
- NO Plastic Wrap, Films, or Tarps
- NO Clothes, Sneakers, Blankets, etc.
- NO Rubber or Scrap Metal
- NO Styrofoam of Any Kind
- NO Coated Papers (ie waxed soda cups)
- NO Wood or Construction Debris
- NO Tanglers (hoses, wires, cords)
- NO Food or liquid
- NO Electronics, Batteries, or Bulbs
- NO Paper Towels, Napkins, etc.
- NO Plastic Hangers, Toys, or Flower Pots
- NO Hazardous or Medical Waste

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**All trash MUST be placed in City of Dover trash bags. NO other bags will be picked up.**

Bags (and tags**) may be purchased at the following locations:

- 7-Eleven Central Avenue**
- 7-Eleven Back River Road**
- Aubuchon**
- DiCicco’s Market**
- Dover Housing Authority**
- Dover Natural Food Market**
- Dover Travel Stop**
- Downtown Discount Beverage
- Hannaford Central Avenue**
- Hannaford Grapevine Drive**
- Janets Market
- Long Hill Road Shell
- Market Basket (in Portsmouth)
- Market Basket (in Somersworth)
- Middleton Building Supply**
- Rocky’s Ace Hardware**
- Shaw’s Supermarket**
- Smiley’s Beverage**
- Tendercrop Farm**

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*The City of Dover discourages the use of single-use plastics including, but not limited to, plastic straws, disposable plates, cups, utensils, light-weight plastic bags, beverage containers and razors.*