

Report for the City Manager Community Services Department

Date: August 13, 2026



The purpose of this document is to summarize the work for the City of Dover Community Services Department from July 1st through July 31st, 2026.

From Filing Cabinets to Digital Asset Management: Modernizing Community Services for Better Public Service

By Ken Mavrogeorge, PE - Deputy Director of Community Services

Digital file management isn't a challenge unique to Dover. Over the past 40 years, virtually every organization—public and private—has had to come to grips with the shift from physical paper to digital storage. In the fast-paced, high-demand environment of a public works department, long-term archival projects naturally tend to take a back seat to the daily grind of keeping a bustling city functioning smoothly: plowing roads, repairing water mains, and maintaining our parks.

When I joined the city in early 2022, our administrative and engineering files reflected that decades-long transition. Decades of municipal history were preserved in physical filing cabinets, floor-to-ceiling archive bins, and roomfuls of paper reports, while early digital files were scattered across folders without standardized naming conventions.



Figure 1: City of Dover Archived "Flat Files".

Modernizing our document management operations requires starting with a solid structural foundation. During my first few weeks, I worked closely with our engineering and administrative teams to build consensus around a standardized organizational framework. Together, we created folder templates, established Standard Operating Procedures (SOPs) for project initiation and delivery, and partnered with IT to enforce consistent file naming. Supported by our dedicated administrative staff, this process transformed how we store project deliverables, track design iterations, and manage historic plans alongside our daily operational duties.

While archive management is a continuous journey, establishing this internal organization directly benefits Dover residents in two major ways:

1. Increased Transparency and Responsiveness

Organizing decades of public documents into structured digital archives streamlines municipal transparency, including Right-to-Know requests. What previously required hours of manually



sifting through physical storage boxes can now be retrieved and transmitted digitally in a fraction of the time.

2. Streamlined Service Requests via VueWorks

In 2023, we also modernized how incoming public inquiries are handled. Rather than relying on phone tag or cell phone voicemails, administrative staff now log every community concern directly as a formal Service Request within VueWorks, our digital asset management software. Capturing detailed descriptions and contact information allows staff to follow up promptly with clear, written documentation.

Crucially, every service request in VueWorks is attached to specific municipal assets—whether it's a catch basin, utility pipe, or road segment. This spatial data helps our teams track repeat issues, such as recurring potholes, which often signal underlying structural or drainage needs beneath the road surface. By connecting individual resident reports to long-term data, these daily insights directly inform our future street reconstruction and capital improvement planning. Furthermore, specialized requests—such as missed trash pickups—are automatically routed directly to our contractor, Waste Management, for resolution.

Balancing long-term systems modernization with the urgent, day-to-day needs of our community isn't always easy. However, by leveraging digital asset management and building repeatable processes, we ensure that everyday resident concerns are systematically tracked, prioritized, and built into our long-term vision for Dover's infrastructure.

Staff Spotlight

Tim Sobieski, Municipal Construction Project Administrator joined the City of Dover Community Services team in July 2026. Tim earned a Bachelor of Science in Civil Engineering from Virginia Tech in 2016 before beginning his career as a civil engineer with the U.S. Air Force. During his seven years of military service, he held installation support and rapid construction roles in Washington, Montana, and Colorado, and completed a deployment to the Middle East. While serving, Tim also earned a Master of Science in Civil Engineering from Texas A&M University, specializing in pavement and geotechnical engineering.

After completing his military service, Tim and his wife chose to make New England their home, along with their two dogs and one cat. He spent the next three years working with general contractors on projects throughout the Boston area, Hanscom Air Force Base, and the Portsmouth Naval Shipyard before returning to public service with the City of Dover.

Caden Small joined the City of Dover Community Services team as an Engineering Intern in July 2026. As an Engineering Intern, Caden will support a variety of municipal engineering projects. He will graduate this month from the University of New Hampshire with a Bachelor of Science in Civil Engineering. He brings experience in transportation design, stormwater management, and geospatial analysis through his academic coursework and engineering projects.



During his time at UNH, Caden earned Second Place in the Civil and Environmental Engineering (CEE) Group C category at the UNH Undergraduate Research Conference, recognizing the quality of his research and technical work.

Staff News

Community Services Education:

Krystian Kozlowski; Assistant City Engineer, attended the Basics of Soil Morphology, presented by UNH. The class was held in Manchester, NH at the UNH Campus.

Mike Banester, Utility Foreman; attended the DAD127AT: Technical Training and Drinking Water Operator Exam Prep, Grade D1, presented by New England Water Works Association. The class was held in Holliston, MA.

Community Services scheduling Confined Space Training at the City's insurance provider, Primex's campus in Concord, NH, in late September. These types of training courses are necessary to ensure CS staff are prepared for the various challenges that they may encounter throughout their days.

Planning Board (Ken Mavrogeorge):

In July 2026, the Dover Planning Board held a meeting on the 28th. A few items that were discussed were:

- 260 Dover Point Road, proposal is for a minor subdivision creating 1 new lot.
- 89 Stark Ave, proposal is to construct 2 single-family homes utilizing TDR with site improvements.
- 116 Silver Street, proposal is to purchase two (2) additional units through TDR to have four (4) units in the existing house and one duplex located behind the existing house for a total of six (6) units

Transportation Advisory Commission (Jillian Semprini):

TAC met on the 27th of July. The next meeting is scheduled for September 28th, 2026. The commission discussed requests, including but not limited to:

- Stop signs on Cote Drive
- Public hearing on a proposed ordinance change creating a "no parking" section on South Pine Street
- Speed and infrastructure concerns on Upper Sixth Street
- Speed concerns on Lower Sixth Street

Technical Review Committee (Jillian Semprini):

The Technical Review Committee met three times in the month of July. Topics Included:
July 2nd:

- Site Plan for 96 Broadway, LLC, located at 96 Broadway Street. The proposal is for an additional two (2) two-family structures and associated parking to the existing site which currently contains a 3-family dwelling.



July 23rd:

- Site Plan for STF Development, LLC at 68 Durham Road. The proposal is to construct two (2), four-unit buildings, one 5,702 square feet and the other 5,440 square feet while retaining the existing single-family home, for a total of nine (9) units, seven (7) to be purchased through TDR.

July 30th:

- Site Plan for 6 Brick Road, LLC located at 24 Jefferson Drive. The proposal is to construct six (6) townhouse style residential units in two (2) buildings.

Seacoast Stormwater Coalition (SSC) (Time Puls):

The SSC met on July 15th, 2026; topics included:

- EPA LCPC Correspondence Updates
 - Jeanne Walker, Bedford, NH provide an update on LCPC process
 - Received an email from EPA followed by a call from Deb Loiselle, NHDES
 - Conversation was informal and EPA was helpful in completing the LCPC requirement.
- 2026 Culvert Aquatic Organism Passage Grant Program
 - Run by US FHW
 - Replace/Remove/Repair culverts that go between fresh water to salt water systems.
 - Opportunity will be available annually.
 - Minimum 20% Match
- New email format, "Constant Contact"
- Conducted a couple of polls on what people are having difficulty with in the MS4 permit.
- PTAPP
 - Deadline is July 31, 2026 for year 8 MS4
 - Overview of Data Entry
 - Street Sweeping use "measured" not "modelled".
 - Structural should be mainly the same as last year.
 - Is only counted if "Approved and Implemented".
- Year 8 Annual Report Templates
 - Tom / Deb available to review Annual Reports prior to submittal.
- EPA Updates
- Updates for Upcoming Events
 - 2026 Salt Symposium, September 15, 2026, Concord, NH
 - UNH T2 Snowfighters Seminar – Municipal
 - September 17 and October 6, 2026
 - UNH T2 Snowfighters Seminar – Municipal and Commercial
 - October 1 and November 5, 2026
 - UNH T2 The SaltTea – Gossips and Truths about Anti-icing Materials
 - October 7, 2026



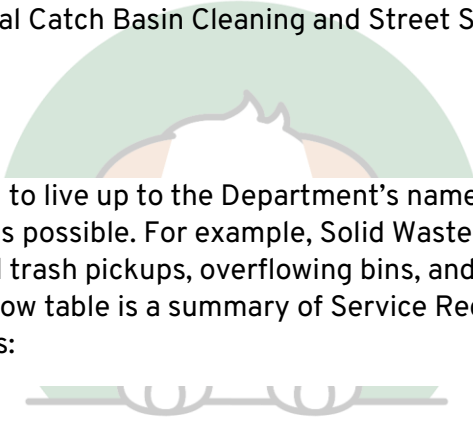
- 2026 Asset Management Workshop for Water Infrastructure
 - November 18, 2026
- UNH T2 General Trainings
 - See T2 Training Calendar
- Upcoming SSC meeting dates for 2026
 - August 19 - Prepare for Year 8 Annual Report
 - September 16 - Prepare for Year 8 Annual Report
 - October 21 - Year 9 Requirements
 - November 12 - Joint SSC and NHLMV Coalition Meeting, Year 9 Requirements
 - December 16 - Year 9 Requirements

PTAPP Submittal Reviews and Dover Entries

- Environmental Project Manager (EPM), Tim Puls, reviewed the “New Submissions” entered into PTAPP from consultants.
- EPM submitted the annual Catch Basin Cleaning and Street Sweeping PTAPP submittals on July 23, 2026.

Customer Service

Community Services works hard to live up to the Department’s name by receiving and responding to Service Requests as quickly as possible. For example, Solid Waste and Recycling staff routinely field service requests for missed trash pickups, overflowing bins, and other recycling center related questions and concerns. The below table is a summary of Service Requests across the various Divisions of Community Services:



Community Services

Dover, NH

Service Calls - July 2026				
Division	Logged Service Calls	Resolved Service Calls	Created Work Orders	Closed Work Orders
Engineering	20	12	11	7
<i>Year to date</i>	120	102	97	84
Facilities, Grounds & Cemeteries	160	138	147	116
<i>Year to date</i>	761	715	803	750
Solid Waste	110	67		
<i>Year to date</i>	509	466		
Streets and Stormwater	61	39	25	21
<i>Year to date</i>	594	551	296	260
Utilities	26	25	201	119
<i>Year to date</i>	314	302	1286	1064
Water Treatment	3	2	59	46
<i>Year to date</i>	12	11	361	340
Wastewater Treatment			389	135
<i>Year to date</i>			2697	3397

Note: Utilities Division had many service calls associated with the ongoing Water Service Line Inventory project.

Dover NH Community Services now has a Facebook Page! We're excited to launch this page as another way to connect with residents, businesses, and visitors. Like and follow us for updates on Community Services projects, utilities, recycling services, road construction, community events, seasonal reminders, and much more.

Our goal is to keep you informed about the essential services that help keep Dover running every day. Whether it's a paving project, water system improvement, snow operations update, or a fun community event, you'll find the latest information on our page.

We look forward to serving our community and sharing what's happening throughout the City of Dover!



Streets and Stormwater

Operational Control

During the month of July, the Streets Division continued its seasonal maintenance efforts throughout the city.

Our 2026 Street Paving Contract is in full swing, with nearly half of the roads on this year's paving list in progress or recently completed.



Figure 3: Milling on Towle Ave.



Figure 2: Durham Road paved on July 10th by Continental Paving.



Figure 4: The crew replaced a failed brick catch basin on Oak Street with a concrete structure.

The crew worked closely with our pavement marking and lines contractors to refresh markings and lines on roadways, helping to improve traffic safety and visibility. The most notable changes to pavement markings occurred on Durham Road where center turn lanes and dedicated left turn lanes have been added

Several drainage issues were addressed by completing repairs to improve roadway conditions and stormwater flow as well as stormwater BMP maintenance.

A Look Ahead

- Service Request Follow-up: Continued attention will be given to the remaining service requests, and efforts will be made to address them promptly.
- Brush Cutting: Our loader mounted brush cutter will be out cutting back the overgrowth along the edge of the roads.
- Pavement lines & markings: Crews will be out during the overnight hours with our contractors to re-paint yellow and white lines on the roads as well as all crosswalks, arrows, parking stalls, etc. This work is nearing completion.

- Catch basin cleaning: Our annual catch basin cleaning will start in either late summer or early fall. The north end of the city is slated for this contract.

Engineering

Cochecho Waterfront Redevelopment

Work across the waterfront continues to progress smoothly, with final site details, landscaping adjustments, and key commercial milestones underway at both the Park and Pavilion.

Pavilion Building and Nebi Park

All Pavilion and Nebi Park furnishings are in place, and punch list items are completed.

Nebi Park is a central public feature of the Waterfront District, offering new gathering space, river views, public access to the waterfront and a 2,300-square-foot pavilion.

The Park includes green space, seating areas, walkways, public restrooms, a plaza, paddle dock access, lighting, landscaping and areas designed for public art and recreation.

The selected space vendor has moved in and is actively operating weekend kayak rentals.



Figure 5: The Waterfront.



Figure 6: The Pavilion decorated for the Nebi Park opening in July.

Operation & Maintenance (O&M) manuals are currently under administrative review and security camera installation is in progress.

Public Areas

- The south end walking trail is nearing final completion.
- Living shoreline plantings for the Granite Toe Wall and Bulkhead are near completion and ornamental fencing is fully installed along the perimeter.
- Light pole adjustments are underway after recent landscape placements in the plaza area.
- Final pavement markings across the general site are scheduled for the first week of August.
- Cameron's is working on an active site maintenance punch list as ongoing landscaping is being adjusted to align with the specific maintenance needs of the new park space.

Residential Progress:

Construction on Building F remains consistent with structural and exterior elements progressing rapidly.

Roof Deck and window installation continues on schedule.

The concrete block retaining wall is complete and the exterior parking area has been base paved.



Figure 7: Building F progress.

Utility inspections are actively underway.

Dredge Cell Closure and Maglaras Park Redevelopment

On July 24th, Verdantas provided a proposal for Groundwater Evaluation and Permit Application Services. Community Services has decided to forego the groundwater monitoring program until the permit to close application is finalized. Once the permit to close is finalized by DES, the dredge cell will be designated as a regulated facility which will trigger the groundwater evaluation requirements. This phase will be addressed when needed.

The EPM is actively checking the flow and taking flow measurements at the landfill leachate collection system discharge point prior to River Street Pump Station.

Landing Way Stormwater Improvements

NHDES provided a Request for More Information (RFMI) for the Expedited Minimum Impact Project Permit Application, 2026-01242. A response to the RFMI has been started and a few more questions remain to be addressed.

Required information must be submitted back to NHDES by August 22, 2026.

Tolend Landfill Groundwater Sampling

The EPM reviews, tracks, and approves monthly invoices.

Reviewed the *Revised Southern Plume Remedial Action Optimization 100 Percent Remedial Design* prepared by Verdantas, LLC on July 1, 2026.

Willand Pond Milfoil Removal

C&D Underwater completed their Milfoil Removal contract on July 11, 2026. Total milfoil removed was 61,227 gallons (303 cubic yards). Daily average was 1,913 gallons (303 cubic yards). The removed milfoil was transported to McGuire Organics, LLC., on Crosby Road for high temperature treatment and composting.



Figure 9: Removed milfoil.

NHDES Watershed Management Bureau conducted a follow up survey and estimated 15-acres of milfoil was removed, but there is approximately 8-acres of milfoil growth remaining. Additional milfoil removal will be needed in the following years to manage and reduce the milfoil infestation.



Figure 8: The C&D crew returning to the dock after a day of removal.



Figure 10: Divers in action.

Annual Inspections of Dover Owned - Stormwater Water Best Management Practices (BMPs)

The EPM is continuing to conduct annual inspections of Dover and school owned BMPs. A total of 51 BMPs have been inspected this summer, maintenance work orders created and public works crews have begun the maintenance efforts identified in the inspections. Twenty-seven BMPs remain to be inspected.

Court and Union Streets Reconstruction Project

During the month of July, crews made great progress on Court Street. The water main installation was completed, all sewer main and major drainage piping was installed and fifty percent of the base pavement has been placed.



Figure 11: 15" drain pipe being installed to a catch basin on East Watson Drive.



Figure 12: New fire hydrant installed on Court Street at the intersection of East Watson.



Figure 13: New 8" water main being installed on Back Road



Figure 14: Removal of an old 12" cast iron water main on Court and East Watson. Replaced with a 16" ductile iron main.

Central Ave. Urban Core Water Improvement Phase 1

Crews removed an old pipe elbow from a wooden water main on Central and New York Street and replaced it with ductile iron.

The City's contractor, SUR, continues to install new 16-inch water main working north from where the project initiated in the area of Broadway and Central Ave. They are currently working on Central Ave. at Bradley Commons and approaching Ham St.



Figure 15: 90° cast iron pipe elbow found on Central Ave.

Construction is moving slowly as SUR is competing with ledge in the project area around the existing cast iron water main which is being selectively removed to allow for installation of the proper bedding materials to receive the new ductile iron pipe. Temporary water has been installed through the majority of the project areas to date, while SUR is installing the new water main in place of the existing. SUR is anticipating having the water main installation complete by November 2026. Final trench milling and paving, and other site restoration will likely take place in Spring 2027.

Henry Law Ave. and Payne St Reconstruction Project

The City of Dover has contracted with Northeast Earth Mechanics, LLC, for the reconstruction of Henry Law Avenue, Payne Street and lower Henry Law Park. The City Council awarded the construction bid at its May 13, 2026, meeting for \$12,836,872.50. The project will utilize \$3,500,000 from the Clean Water State Revolving Loan Fund and \$800,000 from Congressional Directed Spending. The section of Henry Law Avenue that will be reconstructed is from Washington Street to Payne St.

A public information meeting was held at the McConnell Center on the evening of July 23rd. The meeting was well attended and provided the opportunity for the City's project team to field questions and concerns regarding the project. Many of the public concerns were related to traffic on surrounding streets and the proposed roundabout. Community Service's staff is continuing to review the public concerns raised at the meeting.

Construction will be completed in three (3) phases and is beginning the week of August 10. The first objective will be for Northeast Earth Mechanics to tackle replacement of the main sewer trunk line on Henry Law Ave. between Williams and Washington Ave. Replacement of this trunk line will require installation of a temporary sewer bypass system which will be installed mid-August.

Water Service Line Inventory (WSLI)

Staff continues to respond to inquiries following the December service line notifications. These notices informed customers where the City lacks documentation of water service materials and outlined the ongoing steps being taken to identify and document these unknown service lines.

Permit and License Summary for July 2026:

Driveway Permits:	9
Utility Licenses:	2
Paving Licenses:	2
Excavation Permits:	12
Certificate of Occupancy Inspections:	12
Construction Permits:	1
Obstruction Permits:	1

Wastewater Permit Review Summary for July 2026:

Sewer Connection Permit:	0
Septic Design Reviews:	5

Preconstruction Meetings

There were no preconstruction meetings held in the month of July.

Site Review/Construction Oversight

Engineering Technician, Jordan Chambers, continues to conduct oversight of private construction projects approved by the Planning Board. Projects that are underway or have recently been completed include:

- The Station (2 Grove Street)
- Waterfront Private Development
- Fisher St. Residential (Lenox Drive)
- McIntosh Commons
- 59 Tolend Road
- Gulf Rd / Oak St (Emerson Ridge)
- 34 Industrial Drive
- 1 Cold Springs Road
- 44 Third Street
- 30 Grapevine Drive (McDonald's)
- 110 Silver Street
- 180 Tolend Road
- 14 Industrial Park Drive
- Dover Fields (Rte 108/Mast Road)
- Dover Athletic Fields (Alumni Drive)
- 914 Central Ave (Childcare Facility)
- 210 Tolend Road (Ambrose Woods)
- 831 Central Ave (Fitness Center)
- 306 Dover Point Road

Site Updates

23 McIntosh Drive (existing building)

- Sitework - concrete sidewalks partial pour, remaining sidewalks subgrade prepped
- New drainage installed and tied into new overall site drainage

25 McIntosh Drive (Building 3)

- Floors 1-4 painted, MEP finish, cabinets installed, finish carpentry substantially complete
- Floors 3-4 LVT flooring installed, 2nd floor in progress
- Corridor ACT ceiling grids installed, tile placement ongoing pending ceiling inspections
- Water meter installed 7/29
- Garage plumbing complete (above ceiling inspection 7/31)
- Concrete retaining wall at entrance poured
- Mailbox/Bike Rack pad poured

32 McIntosh Drive (Building 4)

- Floors 2-4 drywall, painted, finish carpentry in process
- Cabinets installed floors 3-4
- 1st floor MEP rough completed, exterior walls insulated, interior walls insulation in process
- Garage MEP rough ongoing

McDonald's (Grapevine Dr)

- Sidewalks formed and poured around the building
- 100% of the flatwork completed
- Trench drainage to be installed
- Retaining wall to be installed
- Binder to be done around 7/21
- Curbing to be installed towards the end of July
- Entry & exit bases; Remaining DT bases.



Figure 16: 23 Cataract Ave



Figure 17: Sitework anticipated to be wrapped up by August 14th.

Utilities

Maintenance and Emergency Response

The Utilities Division responded to and repaired multiple water main breaks throughout the city last month, including:

Kirkland Street

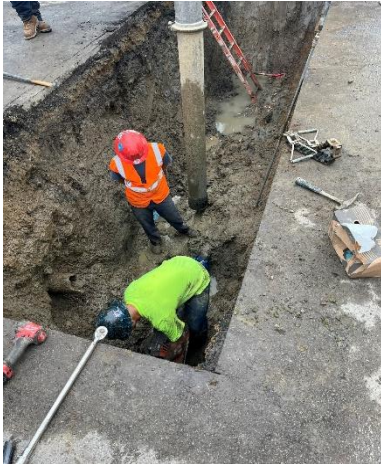


Figure 18: Kirkland - 4" water main

Cochecho Street



Figure 18: Cochecho - 6" water main

Locust Street (by City Hall)



Figure 20: Locust - 8" water main

Crews continued assisting S.U.R. Construction with the Central Avenue Water Main Project, including chlorinating the temporary bypass system, operating gate valves, pressure testing sections of the new 16-inch water main, disinfecting newly installed water main segments, and supporting overnight shutdowns for street tie-ins.

Potholing operations for the Water Service Line Inventory (WSLI) Project has started and will continue through the summer and fall months.

Crews have also been repairing damaged water system infrastructure, including gate boxes and service boxes, to improve system reliability and accessibility.

Ongoing Maintenance

- Hydrant repairs and maintenance throughout the city to ensure the reliability of the water distribution system.
- Repairing, preparing, and restoring pavement with hot asphalt following previous water main breaks and water service leak repairs.
- Sewer maintenance crews have been jetting known trouble areas throughout the city to maintain system performance and reduce the potential for blockages.

Water Treatment

Operational Control

Throughout July, operators managed the highest production month of the year while maintaining reliable service across the distribution system. Pudding Hill WTP continued operating 24 hours a day and served as a primary production facility. Pudding Hill produced nearly 23 million gallons during the month. Lowell WTP continues to operate flawlessly post filter 2 repair. French Cross WTP and the Calderwood/Campbell well system continued to supplement production as needed, allowing operators to balance production across the system while maintaining operational flexibility.

Treatment and Aquifer Management

Treatment facilities were operated strategically to meet demand while maintaining flexibility for upcoming maintenance and continued drought conditions.

- Pudding Hill WTP operated for 24 out of 31 days this month, producing approximately 23 million gallons (about 29.5% of all production) and serving as one of the City's primary sources of supply. Pudding Hill was shut down for 7 days for general maintenance and to give time for the wells to recover. Due to the lack of precipitation this month, the Bellamy recharge was only able to operate 4 days in July. A GAC media change is scheduled for September.
- Lowell WTP remained in service but operated on a limited schedule as operators continued optimizing production between treatment facilities. Due to pond level, we are limiting production from wells under the influence of Willand Pond at this point in time.
- French Cross WTP supplemented production during periods of higher demand and remained available to support system operations.
- Campbell and Calderwood wells supplied 35% of the City's water production during July. Campbell and Calderwood wells continue to be invaluable to meet the City's water demand.

Production Summary for July 2026:

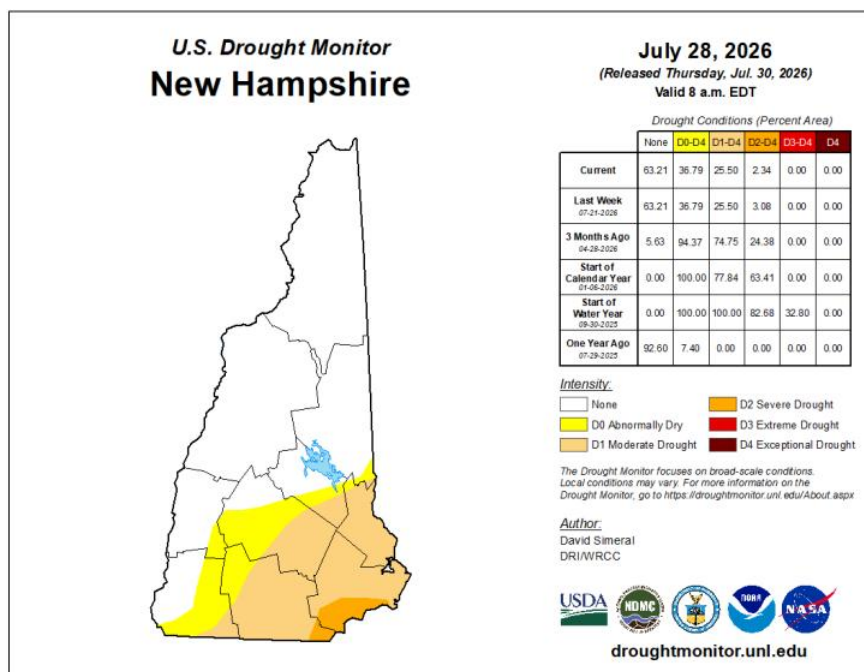
Total Water Produced:	78,080,662 gallons
Average Daily Production:	2.495 million gallons per day (MGD)

Weather & Drought Conditions

Precipitation:	2.91 inches for July
----------------	----------------------

Groundwater Conditions:

Groundwater levels in long-term monitoring wells vary across the state. Several wells in southern New Hampshire are at too much below normal status, which is attributed to the persistent impact of the drought. Wells across the rest of the state are at below normal to above normal status.



Drought Status:

This week's U.S. Drought Monitor map showed 37% of the state in abnormally dry or drought conditions. Over the past 5 weeks, drought conditions remained status quo or improved for a large portion of southern New Hampshire. Severe drought persists in the southeast area of the state, with parts of Rockingham County having been in severe drought conditions since mid-September 2025 (over 10 months).

Water Quality

Water Quality Complaints: 0

Water Quality Compliance Note

All water quality results are within state and federal drinking water standards.

- All thirty (30) 'absence of bacteria' monthly system samples have been collected / submitted to independent lab and are all confirmed to be absent of bacteria.
- July Artificial Recharge report has been submitted. (Bellamy Recharge – Active during rain events)
- July Fluoride report has been submitted. All levels within compliance

Notable Operational Projects

During July, operators focused on grounds maintenance and preventative maintenance at all water treatment plants. These efforts helped ensure the facilities and equipment continued to operate reliably.

One notable task an operator preforms on a monthly basis is the disassembly and cleaning of all of our Accu-Tab units.

Over the course of the month, sediment accumulates inside of the mixing tank and hoppers. Left unchecked, it would cause an inconsistent dosage of chlorine into the system.

In July, we said farewell to our Chief Water Treatment operator Seth Thompson as he begins the next stage of his career.



Figure 19: Monthly cleaning routine.

Community Services would like to express our deep gratitude for the years of dedication he has given to the City of Dover. His leadership, knowledge and commitment to this department will have a lasting impact on our operations. Every day, Seth pushed this department to grow, learn, and become what it is today. He guided us through many challenges, including the very troubled Pudding Hill start up. Staff are especially thankful for the guidance, mentorship, and support he provided throughout his time here. His willingness to share his expertise has helped shaped our staff into much better operators. His contributions to both the city and this department will be greatly appreciated and remembered. We wish him all the best in this next chapter.

Facilities, Grounds and Cemeteries

During the month of July, the crews were hands on with three bigger projects. Preparing the filtering equipment and completing the grounds improvements at the Jenny Thompson Pool, moving items from the McConnell Center back to the newly renovated Library and responding to a water leak in the sprinkler room in the basement of the library. The crew worked with the Fire Department to mitigate the water damage and perform clean up.

Some smaller tasks in between those projects included:

Installation of a bronze and granite commemorative plaque in Nebi Park marking the location of the Liberty Tree, which was donated and planted by the Daughters of the American Revolution.

This time of year, the crew makes sure the area underneath the playground structures has wood chips that are at a safe and functionable depth.



Figure 20: Liberty Tree in Nebi Park.

Facilities Projects:

Library Expansion/Renovation

Since the initial opening, the project contractor, Bonnett Page and Stone (BPS), has remained actively involved on site, working through final punch list items while directly assisting library staff to ensure a smooth transition into the updated space.

Outside, the property underwent substantial enhancements as landscaping crews established fresh garden beds and installed a surrounding drip edge to improve both aesthetic appeal and drainage.

Looking ahead, the overall project is slated for full completion in the coming months once the new generator is officially installed and brought online.

Jenny Thompson Pool

The Jenny Thompson Pool opened at the beginning of July, providing timely relief for local swim teams and summer camps during some of the summer's hottest days.

While the contractor, Northeast Earth Mechanics, has demobilized for the remainder of the pool season, crews are scheduled to return in September to install a new winter cover, seal all expansion joints, and address the remaining punch list items. However, since reopening, an issue emerged with the sand filters releasing sand directly into the pool. Although city staff managed to slow the leakage, they are currently waiting on industry professionals to execute a permanent fix or replace the filter system entirely.

Lowell Ave/Historic Water Treatment Plant

The Facilities Project Manager is actively collaborating with the Planning Department and Warren Street Architects to conduct a comprehensive state-of-the-building assessment. This evaluation aims to determine the structural and physical updates required for basic weatherization, while simultaneously exploring the feasibility of a full renovation that would expand the facility to include dedicated office and storage space.

Funding for this assessment and future repair planning was successfully secured by the city through an LCHIP (Land and Community Heritage Investment Program) grant provided by the state of New Hampshire.

The project kicked off on July 14th when city staff and representatives from Warren Street met on site for their initial physical inspection of the premises. Moving forward, the project team is



Figure 21: The upgrades to the Public Library have exceeded resident expectations.

scheduled to reconvene in mid-August to review Warren Street's first impressions, discuss findings, and formulate a clear strategy for the facility's future development.

Court Resurfacing

The city has contracted Pine State Asphalt for a citywide project to repair and recoat municipal courts, with completion scheduled for the end of August.

Work began in the spring with the removal and replacement of courts at Horne Street Park, Woodman Park, and Applevale Park. By late June, crews transitioned to crack repairs and painting across multiple locations, including Hancock Park, Park Street Park, and Long Hill Park.



Figure 22: Woodman Park Tennis Courts during maintenance.



Figure 23: Woodman Park Tennis Courts.



Figure 24: Hornet Street Basketball court upgrades.



Figure 25: Woodman Park Basketball Court got a big facelift in July.

Wastewater Treatment Plant & Pump Station

River Street Pump Station Improvements

Painting continued throughout July; the west side of the pump station is near completion.

A new 150psi gauge was installed on the discharge side of the pump.



Figure 26: Fresh coat of paint.



Figure 27: New gauge for monitoring.

WWTP 3rd Secondary Clarifier Project

The clarifier project had good progress in July. The launder walls were painted white, the trenching and ledge was removed for the RAS line, Effluent, and tank drain. The new effluent line is now ready to be tied in.



Figure 29: New pump.



Figure 28: Running Lines.

The new RAS pump was installed and is being aligned in the coming week. Annual Toxicity testing was collected and sent to lab for analysis. The samples are collected from the Wastewater Effluent and Piscataqua river to ensure there is no danger to habitat.

Customer Service

June 2026 Data	
Wet Tons Biosolids Processed:	305.73 Tons
Gallons of Septage Received:	36,500 Gallons
WW Treated/Discharged:	71.13 MG
Average Daily Flow:	2.37 MGD
Peak Flow:	3.22 MGD

July 2026 Data	
Wet Tons Biosolids Processed:	258.94 Tons
Gallons of Septage Received:	22,950 Gallons
WW Treated/Discharged:	62.94 MG
Average Daily Flow:	2.03 MGD
Peak Flow:	2.33 MGD

Solid Waste

Waste & Recycling Volume

The City averaged approximately 372 tons of trash and 236 tons of recycling during the month of July.

Committee News (SWAC):

The Solid Waste Advisory Committee met on July 9th. Topics included:

- Seeing an increase in non-Dover resident's attempting to use the Recycling Center.
- The Dirt Doctor came in for grinding.
- Household Hazardous Waste Day is set for October, 17th from 8:30 am until 12:30 pm.
- The contamination is getting a lot better but there is still a problem with the mixed paper.
- No update on ordinances as of July.