

Report for the City Manager Community Services Department

Date: March 12, 2026



The purpose of this document is to summarize the work the City of Dover Community Services Department from February 1st through February 28th, 2026.

CS Spotlight: Recreation Facilities

Repairing and Reinvesting in Dover's Athletic Courts

The Community Services Department recently kicked off a citywide project to repair and restore outdoor tennis and basketball courts as part of Dover's broader reinvestment in public recreation facilities. This project highlights Community Services' growing role in managing City facilities including those managed by the Recreation Department.

How the Project Developed

Over the past several years, Dover's Community Services has assumed a larger role in planning and delivering facility projects that were previously managed independently by other departments, including Recreation. This shift has allowed the City to coordinate capital work across parks, streets, utilities, and buildings and to apply consistent standards and professional project management practices to a wider range of municipal assets.



Figure 1: New tennis nets and posts, and outdoor basketball hoops will be installed with the project in addition to ADA improvements to various facilities.

As outdoor athletic courts have aged, Recreation staff and residents have raised concerns about surface cracking, uneven pavement, and worn striping at multiple sites. These concerns, coupled with the opportunity to bundle work under the Capital Improvements Program, led Community Services to develop a dedicated project, in conjunction with the Recreation staff, that focused on the rehabilitation of outdoor athletic courts.

RFP, Assessment, and Courts Included

To understand conditions and define an appropriate scope of work, the City issued a Request for Proposals (RFP), in 2025, for crack repair and related improvements on outdoor athletic courts. The RFP sought a qualified contractor to inspect each tennis and basketball court, document existing surface and structural conditions, and recommend treatments ranging from localized crack repair and resurfacing to full reconstruction where necessary.



A single qualified bidder responded and provided a detailed assessment of the City's courts, recommending a mix of crack repair, resurfacing, and full reconstruction based on the severity of cracking, base condition, and drainage at each site. The resulting project, now underway, includes work at the following locations:

- Full surface removal and replacement:
 - Frances G. Hopkins Elementary School (Horne Street) tennis and basketball courts
 - Woodman Park basketball court
 - Applevale Park basketball court
- Resurfacing
 - Park Street basketball court
 - Hancock Park court
 - Garrison Park pickleball court
- Crack repair
 - Woodman Park tennis court
 - Longhill Park tennis and basketball courts



Figure 2: FGH Elementary School Tennis Courts showing signs of severe deterioration.

Emphasis on ASBA Standards and Safety

City Engineering staff incorporated specific requirements, based on American Sports Builders Association (ASBA) guidelines, into the RFP to ensure that the finished courts will meet current industry standards for safety, playability, and durability. These specifications address issues such as surface slope and drainage, appropriate crack repair methods and materials, coating systems, color and line layout, and acceptable temperature and weather conditions during construction.



Figure 3: FGH Elementary School Basketball Court completely overgrown with vegetation and deteriorated.

Grounding the project in ASBA standards helps ensure that contractors use proven, sport-appropriate materials and methods that are well-suited to New England's climate. This standard-based approach aligns with best practices for municipal athletic facilities, supports consistent quality from site to site, and protects the City's long-term investment in its courts.

Coordination, Safety, and Schedule

In early February, to support safe and orderly construction, Community Services staff met with the contractor and key stakeholders, including school principals and Recreation representatives, to discuss work areas, access routes, and phasing. This meeting focused on scheduling work to avoid major school events, controlling construction access, and clearly separating active work zones from student and public areas during the school day and after-school programs.

Demolition activities began at the end of February during school vacation, with work sequenced to minimize conflicts with school operations and community use of the facilities. The project is scheduled to be substantially complete before the peak summer recreation season, with all court work planned to finish by July 2026.

Community Services' Broader Facilities Role

The athletic court project is one example of Community Services' evolving role in managing not only roads, water, and sewer infrastructure but also major public facilities citywide. Recent and ongoing efforts include leading or supporting:

- The rehabilitation and reconstruction of the Jenny Thompson Outdoor Pool, addressing structural repairs, deck resurfacing, equipment upgrades, and site and accessibility improvements.
- Street and streetscape work such as the Henry Law and Payne Street Reconstruction and Fifth and Grove Reconstruction, which integrate utility, roadway, and pedestrian improvements within coordinated capital plans.
- Support for building and facility projects, including work associated with the Library, the Ice Arena, Adventure Park Playground, and City Hall. For each of these projects, Community Services provides project management, technical review, and coordination with specialized contractors.



Figure 4: Woodman Park School Basketball Courts with severe cracking and lack of space between courts.

Community Services

By centralizing technical expertise, procurement, and construction oversight within Community Services, the City can sequence work, coordinate with other infrastructure projects, and ensure that public facilities are built and maintained to consistent standards.

Resident Input and Ongoing Maintenance

Maintaining safe and welcoming recreation facilities is an ongoing responsibility that extends beyond this single capital project. Residents play an important role in identifying new cracks, trip hazards, damaged fencing, lighting issues, or other concerns at courts and facilities across the City that otherwise can go unnoticed due to other competing day-to-day demands.

Community members are encouraged to submit concerns or maintenance requests through the Dover Service Request portal at <https://service.dover.nh.gov/RequestPortal>. Submissions are routed to the appropriate division within Community Services, helping staff prioritize inspections, schedule repairs, and incorporate recurring issues into long-term capital planning.

Looking Ahead

The current round of athletic court repairs will significantly improve conditions at many of Dover's outdoor courts and extend their useful life for tennis, basketball, pickleball, and other recreational uses. As Community Services continues to manage both traditional infrastructure and community facilities, projects like this, as well as a renewed focus on routine maintenance and upkeep, will be integrated into a broader, long-range strategy for maintaining and reinvesting in the City's public spaces and amenities.



Community Services

Dover, NH

Staff News

Planning Board (Ken Mavrogeorge):

In February 2026, the Dover Planning Board held two regular meetings on the 10th and the 24th. During the February 10th session, the board voted to adopt an update to the City-wide Land Use Chapter and approved several residential projects, including a four-unit density increase at 13 Monroe Street and conservation-related improvements at 3 Boston Harbor Road and 191 Spur Road.

The February 24th meeting focused on a mix of subdivisions and commercial proposals. The board approved a minor subdivision and associated Conditional Use Permits (CUPs) for 6 Granite Street. A significant proposal for a 100% affordable mixed-use overlay district at 99 Knox Marsh Road, featuring 160 residential units and a wildlife conservation area, also received CUP approval. However, a request for a five-story mixed-use building at 9-11 Mechanic Street was continued to March to allow further review of a property easement.

Throughout both meetings, technical updates were shared regarding upcoming project reviews, including a 94-unit hotel at 47 Central Ave and a four-unit townhouse at 24 Winter Street. Ken Mavrogeorge contributed to member discussions by providing Community Services report updates, advising the public on proper snow removal practices, and inviting citizens to the 3rd Annual Community Service Touch-A-Truck and Open House event scheduled for May 16, 2026 from 11-2pm.

Transportation Advisory Committee (TAC) (Jillian Semprini):

TAC met on February 2nd, 2026. The next meeting is scheduled for March 23rd, 2026. The committee discussed a handful of community requests, including but not limited to:

- Installation of a safety mirror on the corner of Hanson Street and Henry Law Ave
- A roundabout at Pointe Place/Dover Point Road and a proposal to extend sidewalks approximately 1,200 feet in the area.
- A request for a crosswalk on Knox Marsh Road near Bellamy Road to provide safer access from Cross Hill Apartments to a bus stop.
- A request for a crosswalk on Locust Street by the Leddy Group building, in which a petition was presented with 400 signatures from the My School community
- Rapid Rectangular Flashing Beacon (RRFB) request for Central Ave/St. Mary's Academy
- The narrowing of car travel lanes to configure bike lanes and widen shoulders

Technical Review Committee (Matthew Gibbons):

The Technical Review Committee met once in February 2026, where Engineering reviewed two distinct residential and hospitality developments. The committee first reviewed a proposal for 47 Central Ave, which involves the construction of a four-story, 50,120± square-foot hotel. This 94-unit project includes comprehensive site improvements such as associated patios, landscaping, parking infrastructure, and utility connections.

The second item addressed was the proposal for 24 Winter Street, where the applicant is seeking four Conditional Use Permits (CUPs). These permits are requested to provide relief from minimum



lot coverage requirements as well as front built-to, side, and rear setback standards. The relief is necessary to facilitate the construction of a new four-unit residential structure on the property.

Municipal Alliance for Adaptive Management (MAAM) (Time Puls):

MAAM met on February 5th. Meeting highlights include:

- Great Bay Total Nitrogen General Permit, was approved for 12 NH communities in November of 2020, and took effect in February 2021.
- EPA was present to provide an update on the progress that MAAM and seacoast communities are having on achieving pollutant load reductions to the Great Bay through continued stormwater management efforts
- A presentation was given on the Pollutant Tracking and Accounting Program (PTAP), which municipalities and the EPA use to track nonpoint source load reductions from stormwater systems within a watershed.

Seacoast Stormwater Coalition (SSC) (Time Puls):

The SSC met on February 18th, 2026, topics included a new initiative (NHMRSM) focusing on the proper storage and reuse of catch basin cleanings and street sweepings to meet MS4 permit requirements, presentations for Clean Water and Drinking Water State Revolving Fund during the week of April 13-17, 2026 and how the EPA expects to publish the MA MS4 permit in Summer 2026, with the NH permit to follow.

Cochecho Waterfront Development Advisory Committee (CWDAC) (Jamie Stevens):

The Committee met February 17th, 2026. Staff provided updates on general construction activity, Pavilion construction and bulkhead construction.

- 90% of the general public infrastructure has been completed. Final elements are weather or bulkhead dependent.
- 95% of the Pavilion work is complete. Final elements are weather dependent. Expected completion in April.
- 75% of the bulkhead work is complete. Expected completion is Mid-March.

Customer Service

Community Services works hard to live up to the Department's name by receiving and responding to Service Requests as quickly as possible. For example, Solid Waste and Recycling staff routinely field service requests for missed trash pickups, overflowing bins, and other recycling center related questions and concerns. The below table is a summary of Service Requests across the various Divisions of Community Services:

Service Calls - February 2026				
Division	Logged Service Calls	Resolved Service Calls	Created Work Orders	Closed Work Orders
Engineering	6	6	8	9
<i>Year to date</i>	<i>11</i>	<i>9</i>	<i>16</i>	<i>18</i>
Facilities, Grounds & Cemeteries	58	83	60	61
<i>Year to date</i>	<i>135</i>	<i>180</i>	<i>151</i>	<i>145</i>
Solid Waste	58	2	0	0
<i>Year to date</i>	<i>120</i>	<i>64</i>	<i>0</i>	<i>0</i>
Streets and Stormwater	110	93	42	15
<i>Year to date</i>	<i>259</i>	<i>228</i>	<i>65</i>	<i>39</i>
Utilities	48	69	123	175
<i>Year to date</i>	<i>124</i>	<i>119</i>	<i>352</i>	<i>391</i>
Water Treatment	1	0	42	37
<i>Year to date</i>	<i>4</i>	<i>5</i>	<i>88</i>	<i>78</i>
Wastewater Treatment	0	1	346	1420
<i>Year to date</i>	<i>0</i>	<i>1</i>	<i>576</i>	<i>1739</i>

Note: Utilities Division had many service calls associated with the ongoing Water Service Line Inventory project. Community Services are scheduling Inspections into April at this time.

Streets and Stormwater

Operational Control

The month of February was much like last, the crew spent most of their time plowing, performing snow removal operations and ensuring safe, continuous operations during the severe weather conditions.

More snow means continued clean up. Dover had five (5) plowable events, and one (1) overnight snow removal for the month of February.

The majority of this month's Service Requests logged and closed were winter weather related.

When the crews were not out plowing and performing snow removal from downtown parking lots, they were clearing sidewalks and widening the roads that became very narrow from all the excess snow.



Figure 5: CS crews removing snow from Nelson Street.



Figure 6: Snow removal from Everett Street.



Figure 7: Dumping snow at the Maglaras Park temporary snow dump before heading back for another load.

Snow Report

City of Dover, New Hampshire
Community Services



Title: Winter Events
Season: 25-26
DATE: 3/11/2026

FY2026 Amount Budgeted:		Total inches	\$150,000.00	\$90,000.00	\$226,564.00	\$10,000.00	\$17,415.00	\$493,979.00	100%											
FY2026 Amount YTD		79.25	3851.49	\$187,688.60	\$103,480.03	3083.80	\$231,346.68	92.40	\$2,217.60	528.00	\$19,900.32	5090.00	\$6,871.50	10314.00	\$979.83	\$552,484.56	112%			
Event #	Start Date of Event	End Date of Event	Weather Condition	Parking Ban	Accumulati on (in)	Total OT Hours	Total OT Cost (\$)	Contractor Cost (\$)	Salt (tons @ 1.1 tons per yard)	Salt Cost (\$75.02 per ton)	Sand (tons)	Sand Cost (\$24 per ton)	Salt/Sand Mix (yards)	Salt/Sand Mix Cost (\$37.69 per yard)	MgCl (gal)	MgCl Cost (\$1.35 per gal)	Brine (gal)	Brine Cost (\$0.095/gal)	Total Event Cost (\$)	Total of Budget (%)
25-26-01	11/24/2025	11/24/2025	Icy Roads		0.00	14.50	\$ 708.12	\$ -	12.65	\$ 949.00	0.00	\$ -	0.00	\$ -	0.00	\$ -	0.00	\$ -	\$ 1,657.12	
25-26-02	12/1/2025	12/1/2025	Icy Roads		0.00	6.35	\$ 247.97	\$ -	12.10	\$ 907.74	0.00	\$ -	0.00	\$ -	0.00	\$ -	0.00	\$ -	\$ 1,155.71	
25-26-03	12/2/2025	12/3/2025	Snow	Yes	7.00	359.01	\$ 16,473.97	\$ 13,797.50	246.40	\$ 18,484.93	8.40	\$ 201.60	8.00	\$ 301.52	470.00	\$ 634.50	0.00	\$ -	\$ 49,894.02	
25-26-04	12/10/2025	12/10/2025	Icy Roads		0.00	37.38	\$ 1,649.07	\$ 330.00	59.40	\$ 4,456.19	14.00	\$ 336.00	8.00	\$ 301.52	500.00	\$ 675.00	0.00	\$ -	\$ 7,747.78	
	12/12/2025	12/12/2025	**Clean Up**	Yes	0.00	59.09	\$ 2,476.62	\$ -	0.00	\$ -	0.00	\$ -	0.00	\$ -	0.00	\$ -	0.00	\$ -	\$ 2,476.62	
25-26-05	12/14/2025	12/15/2025	Snow		3.50	213.39	\$ 9,833.55	\$ 3,135.00	283.25	\$ 21,249.42	5.60	\$ 134.40	18.50	\$ 697.27	1000.00	\$ 1,350.00	0.00	\$ -	\$ 36,399.63	
25-26-06	12/23/2025	12/24/2025	Snow	Yes	7.50	325.40	\$ 15,378.86	\$ 8,205.00	189.75	\$ 14,235.05	4.20	\$ 100.80	72.00	\$ 2,713.68	820.00	\$ 1,107.00	1137.00	\$ 108.02	\$ 41,848.40	
25-26-07	12/26/2025	12/26/2025	Cleanup		0.00	80.63	\$ 3,828.54	\$ 3,000.00	34.10	\$ 2,558.18	0.00	\$ -	27.00	\$ 1,017.63	80.00	\$ 108.00	0.00	\$ -	\$ 10,512.35	
25-26-08	12/27/2025	12/27/2025	Snow		1.50	75.33	\$ 3,552.05	\$ 920.00	119.35	\$ 8,953.64	0.00	\$ -	11.00	\$ 414.59	0.00	\$ -	0.00	\$ -	\$ 13,840.28	
25-26-09	12/29/2025	12/29/2025	Icy Roads		0.00	42.50	\$ 2,088.51	\$ 220.00	75.90	\$ 5,694.02	4.20	\$ 100.80	23.00	\$ 866.87	0.00	\$ -	0.00	\$ -	\$ 8,970.20	
25-26-10	12/29/2025	12/30/2025	Icy Roads		0.25	59.36	\$ 2,944.92	\$ 440.00	77.00	\$ 5,776.54	26.60	\$ 638.40	38.50	\$ 1,451.07	0.00	\$ -	0.00	\$ -	\$ 11,250.93	
25-26-11	1/1/2026	1/1/2026	Snow		1.00	58.37	\$ 2,649.12	\$ 1,030.00	105.60	\$ 7,922.11	0.00	\$ -	21.00	\$ 791.49	20.00	\$ 27.00	0.00	\$ -	\$ 12,419.72	
25-26-12	1/5/2026	1/6/2026	Snow		2.00	154.04	\$ 7,186.94	\$ 2,245.00	187.00	\$ 14,028.74	0.00	\$ -	15.50	\$ 584.20	0.00	\$ -	0.00	\$ -	\$ 24,044.88	
25-26-13	1/7/2026	1/7/2026	Icy Roads			46.41	\$ 2,270.72	\$ 770.00	138.60	\$ 10,397.77	22.40	\$ 537.60	8.00	\$ 301.52		\$ -	0.00	\$ -	\$ 14,277.61	
25-26-14	1/17/2026	1/17/2026	Snow		4.50	212.91	\$ 8,907.15	\$ 3,265.00	238.70	\$ 17,907.27	0.00	\$ -	14.00	\$ 527.66	0.00	\$ -	0.00	\$ -	\$ 30,607.08	
25-26-15	1/18/2026	1/19/2026	Snow	Yes	4.50	329.92	\$ 15,191.64	\$ 6,865.00	173.80	\$ 13,038.48	0.00	\$ -	52.50	\$ 1,978.73	170.00	\$ 229.50	0.00	\$ -	\$ 37,303.34	
25-26-16	1/22/2026	1/22/2026	Snow		1.00	30.43	\$ 1,618.59	\$ 220.00	38.50	\$ 2,888.27	0.00	\$ -	10.00	\$ 376.90	0.00	\$ -	0.00	\$ -	\$ 5,103.76	
25-26-17	1/25/2026	1/27/2026	Snow	Yes	15.00	338.72	\$ 18,348.84	\$ 17,100.31	234.30	\$ 17,577.19	2.80	\$ 67.20	121.50	\$ 4,579.34	420.00	\$ 567.00	2246.00	\$ 213.37	\$ 58,453.24	
	1/28/2026	1/29/2026	**Clean Up**	Yes	0.00	151.53	\$ 6,941.61	\$ 8,183.75	0.00	\$ -	0.00	\$ -	0.00	\$ -	0.00	\$ -	0.00	\$ -	\$ 15,125.36	
	1/29/2026	1/30/2026	**Clean Up**	Yes	0.00	150.50	\$ 7,236.28	\$ 6,048.47	0.00	\$ -	0.00	\$ -	0.00	\$ -	0.00	\$ -	0.00	\$ -	\$ 13,274.75	
	2/5/2026	2/5/2026	**Clean Up**			15.70	\$ 802.57	\$ -		\$ -		\$ -		\$ -		\$ -		\$ -	\$ 802.57	
25-26-18	2/7/2026	2/7/2026	Snow		1.50	103.54	\$ 4,613.86	\$ 2,265.00	160.00	\$ 12,003.20		\$ -		\$ 0	80.00	\$ 108.00		\$ -	\$ 18,990.06	
25-26-19	2/10/2026	2/11/2026	Snow	Yes	7.50	235.91	\$ 13,236.63	\$ 8,350.00	146.85	\$ 11,016.69	4.20	\$ 100.80	20.00	\$ 753.80		\$ 0		\$ -	\$ 33,457.92	
25-26-20	2/20/2026	2/21/2026	Snow		5.00	394.96	\$ 20,810.03	\$ 4,495.00	194.15	\$ 14,565.13		\$ -	27.50	\$ 1,036.48	780.00	\$ 1,053.00	6931.00	\$ 658.45	\$ 42,618.08	
25-26-21	2/23/2026	2/23/2026	Snow	Yes	10.00	248.51	\$ 12,944.91	\$ 11,575.00	234.30	\$ 17,577.19		\$ -	32.00	\$ 1,206.08	670.00	\$ 904.50		\$ -	\$ 44,207.68	
25-26-22	2/25/2026	2/25/2026	Snow		1.00	67.91	\$ 3,460.99	\$ 1,020.00	122.10	\$ 9,159.94		\$ -		\$ 0	80.00	\$ 108.00		\$ -	\$ 13,748.93	
	2/27/2026	2/27/2026	**Clean Up**			39.19	\$ 2,296.54	\$ -		\$ -		\$ -		\$ 0		\$ -		\$ -	\$ 2,296.54	



Engineering

Cochecho Waterfront Redevelopment:

Pavilion Building

The Pavilion has transitioned into a “weather pause” phase. While significant interior and exterior milestones have been met, specific finishing touches are pending a rise in temperature.

- **Completed Work:** Interior HVAC, electrical systems, handrails, and bathrooms are finished. The metal seam roof and ACM panels have also been installed.
- **Pending Work:** Painting, caulking, and stone grouting will resume once weather permits.
- **Next Steps:** Formal system startups for mechanical and plumbing operations.

Granite Toe Wall

Despite recent snowfall, construction of the granite toe wall remains steady. The base rocks are firmly set, and several courses have already been backfilled.

Residential Progress: From Construction Site to Neighborhood

The residential phase is reaching a major milestone as the site officially transitions into an active neighborhood.

- **Occupancy:** Residents have begun moving into units at 9 River Street, and Building C has officially received its Certificate of Occupancy.
- **Building F Development:** * The structural "skeleton" is now forming.
 - Footings are progressing, and CMU (concrete block) work for the elevator and stairwells is underway.
 - Waterproofing has begun to prepare for further backfilling.

Note on Seasonal Weather Impacts

While heavy snowfall has made site access a constant challenge, the strategic shift toward interior work has successfully mitigated major seasonal delays.



Figure 8: Progress on the Pavilion building and granite toe wall.



Figure 9: Building F foundation installation.

Downtown Pedestrian Improvements

With hopes to reduce the pedestrian crossing distance and improve pedestrian visibility in a high traffic area, construction for curb bump-outs has begun on Central Ave. New lighting and a drainage infrastructure will also be installed. The pedestrian crossing will be shifted slightly to align with Waldron Court. Parking spaces will also be adjusted.

Dredge Cell Closure and Maglaras Park Redevelopment

Permitting Update: The City is currently working with the NHDES (New Hampshire Department of Environmental Services) to secure the necessary approvals for the dredge cell closure and park redevelopment.

- **Solid Waste Waiver:** The City is pursuing a waiver for additional capacity. A formal response to the NHDES information request was submitted in late February. Staff are awaiting any final technical review comments.
- **Closure Permit:** Once the waiver is decided, the City will move forward with a Standard Permit for Closure.
- **Coordination:** Current solid waste approvals are not expected to impact the timeline for the park's Alteration of Terrain (AoT) permit.

Communication & Outreach:

- **Public Notice:** Waiver notification letters have been distributed to the Mayor, City Council, relevant City personnel, and all project abutters.
- **AoT Permit Status:** In early March, City staff resubmitted the Maglaras Park AoT permit application after addressing a request for more information from the NHDES.

Ball Field Improvements: The recreational side of the project is moving into the final preparation stages:

- **Approvals Secured:** The AoT permit, Shoreland permit, and Soil Management plan are all officially complete.
- **Next Steps:** The City is currently preparing bid document needed to select a contractor to begin construction on the field improvements.

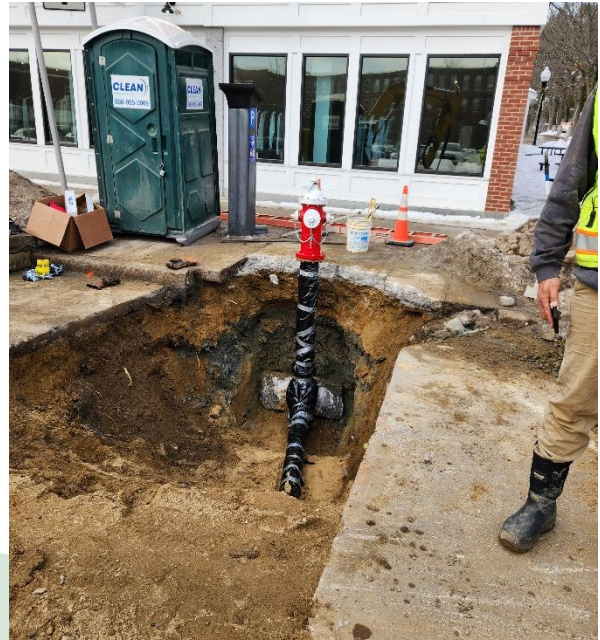


Figure 10: A new hydrant has been installed near a new pedestrian curb bump-out.



Figure 11: Pavement removal on Central Ave to accommodate a new pedestrian bump-out.

Isaac Lucas Circle Drainage Improvements

In February, contractor SUR began clearing overgrown vegetation from the drainage easement within the Isaac Lucas neighborhood. Grading was then completed to improve the drainage through the easement and towards the Piscataqua River. Work on stabilizing the easement will continue through the spring once more snow has melted.

Court Street Drainage Infrastructure

S.U.R. is continuing winter work on deep drainage infrastructure along Court Street. Construction is active in two main areas:

- Southern end near Back Road – crews are installing a closed drainage system progressing north toward East Watson Road
- Between East Watson Rd and Union St – crews are working south toward East Watson Road

Activities include trench excavation, storm pipe and structure installation, backfill, and temporary surface restoration to maintain safe travel.

Engineering staff is coordinating with residents on new stormwater service connections, confirming preferred connection points, and ensuring the new services meet both individual property needs and overall system design.



Figure 12: Drainage Infrastructure on Court Street.

Garrison Hill Water Tank Improvements

Project is completed and the tank is operating well. The project is currently in the 1-year warranty period.

Tolend Landfill Groundwater Sampling

Engineering consultant Verdantas responded to comments from the EPA regarding the Southern Plume Remedial Action Optimization 75% Remedial Design and Conceptual Site Model Version 3 document. Blue Granite has been onsite to clean/pig the force main.

Central Ave (Core Phase 1) Watermain Replacement

The City Council awarded the Urban Core Phase 1 Water Main Replacement Project to S.U.R. Construction, Inc. for \$6,975,450. The project will replace a critical water main along Central Avenue and Abby Sawyer Memorial Drive to the Garrison Hill water tank.

A neighborhood meeting will be held at 6 pm on March 17, 2026, at the Dover Police Department Community Room to review the project, schedule, traffic impacts, and potential water service interruptions. Construction is expected to begin the week of March 30, 2026.

Water Service Line Inventory (WSLI)

Staff continues to respond to inquiries following the December service line notifications. These notices informed customers where the City lacks documentation of water service materials and outlined the ongoing steps being taken to identify and document these unknown service lines.

Permit and License Summary for February 2026:

Driveway Permits:	0
Utility Licenses:	3
Paving Licenses:	0
Excavation Permits:	1
Certificate of Occupancy Inspections:	12
Construction Permits:	3
Obstruction Permits:	1

Wastewater Permit Review Summary for February 2026:

Sewer Connection Permit:	0
Septic Design Reviews:	0

Preconstruction Meetings

Three preconstruction meetings were held in February for the following projects: 831 Central Avenue (Traene Fitness Center), 30 Grapevine Drive (McDonald's), and 210 Tolend Road (Ambrose Woods residential subdivision).

Site Review/Construction Oversight

Engineering Technician, Jordan Chambers, continues to conduct oversight of private construction projects approved by the Planning Board. Projects that are underway or have been completed include:

- Mixed Use Residential – The Station (2 Grove Street)
- Waterfront Private Development
- Pointe Place
- Fisher St. Residential (Lenox Dr)
- McIntosh Commons
- 59 Tolend Road
- 110-114 Silver Street
- 180 Tolend Road
- 17 Summer Street
- 73 Locust Street (Dover Public Library)
- Dover Fields (Route 108 & Mast Road)
- Gulf Rd / Oak St (Emerson Ridge)
- 136 Locust Street
- 34 Industrial Drive
- 1 Cold Springs Road
- 44 Third Street
- 30 Grapevine Drive (McDonald's)
- 210 Tolend Road (Ambrose Woods)
- 831 Central Ave (Fitness Center)



Utilities

Maintenance and Emergency Response

During the month of February, Community Services Utilities crews responded to and repaired multiple water main failures throughout the city.

In addition to the emergency repairs, the Utilities Division assisted S.U.R on Court Street with a shut off to reroute a water main that was in conflict with a drainage structure. Crews have been continuing on with the repairs, prepping to repair pavement in locations of previous water main breaks.

Consumer Confidence Report

The department has begun working on the Consumer Confidence Report and will be mailing them out to residents along in an upcoming utility bill.

Personnel Openings

The Utilities Division has started the hiring process to fill multiple vacancies.



Figure 13: Reconnecting the Main on Back Road after the old tee was removed.



Community Services
Dover, NH

Water Treatment

Operational Control

Throughout February, a period of traditionally low demand, City water operators prioritized aquifer health and consistent water quality through strategic load balancing.

Treatment and Aquifer Management

While the Lowell and Pudding treatment plants operated 24/7, the following recovery rotations were implemented to support long-term sustainability:

- Pudding Plant: Granted one to two weeks of total recovery to allow for slow aquifer recharge.
- Calderwood, Campbell, and French: Rotated through roughly 10-hour recovery periods every few days.

Maintenance and Compliance

In addition to routine daily sampling and snow removal, the team completed several critical annual maintenance tasks:

- Instrument Calibration: Successfully performed yearly laboratory instrument calibrations.
- System Servicing: Completed comprehensive servicing of all Hach process analyzers to ensure ongoing data accuracy.

System Reliability

Despite ongoing severe drought conditions, all facilities remained fully operational. The strategic management of recovery periods ensured that system reliability and water quality were maintained without interruption.

Production Summary for February 2026:

Total Water Produced:	53,339,018 gallons
Average Daily Production:	1.90 million gallons per day (MGD)

Weather & Drought Conditions

Precipitation: 3.31 inches for February

Groundwater Conditions: Low to very low; more than half of monitoring wells are below the 10th percentile for this time of year. Frozen soils limit recharge even during brief thaws or snowmelt events.

Drought Status: Severe Drought; 100% of the state remains in dry or drought conditions, with the majority classified as Severe Drought.



Water Quality

Water Quality Complaints: 1

The complaint was investigated and appears to be isolated and likely caused by an issue within the apartment complex.

Water Quality Compliance Note

All water quality results are within state and federal drinking water standards.

- All thirty (30) 'absence of bacteria' monthly system samples have been collected / submitted to independent lab and are all confirmed to be absent of bacteria.
- February Artificial Recharge report has been submitted. No water recharged.
- February Fluoride report has been submitted. All levels within compliance.



Community Services
Dover, NH

Facilities, Grounds and Cemeteries

The Facilities, Grounds and Cemetery Division is seeing an increase in sign repairs and replacements due to the increase in winter maintenance/snow removal operations and travel hazards.

Cemetery Operations and Grounds Beautification

One (1) grave was dug to prep for an early March Burial and the division secured future revenue by selling one (1) full grave.

During the winter months, cemetery staff continues preparing graves for burials, even when the ground is covered with snow. These photos show the process required to locate and dig a grave in winter conditions. Staff must first snow blow and clear the area in order to safely access the location.



Figure 14: Locating and marking a grave

One challenge staff frequently encounter are items being placed on graves during the winter. While it may seem harmless since grass is not being mowed, these items can become hidden under snow and pose a risk to staff and equipment when trying to locate and clear graves.

As a reminder, cemetery rules state that no items may be placed in or on the grass at any time, except during Memorial Day week. Community Services respectfully asks visitors to help keep the cemetery safe and accessible year-round by following these guidelines. Your cooperation helps ensure CS staff can maintain the grounds and preparing burial sites respectfully and efficiently.

Facilities Projects:

Library Expansion/Renovation

The Dover Public Library renovation is nearing its final stages, showing significant momentum through the month of February. Structural progress has reached a major milestone with the completion of rough framing, allowing the team to



Figure 15: Flooring completed on second and third level

shift focus toward interior finishes. On the technical side, all mechanical equipment is now in place, and electrical finish work is proceeding steadily.

The building's interior is rapidly taking shape, with flooring already finalized on the second and third floors. A highlight of the past month was the successful installation of the new elevator, a key component for the facility's accessibility. As the project winds down, crews will spend the upcoming months focusing on the ground floor to ensure the entire library is ready for its reopening on June 5, 2026.

Jenny Thompson Pool

The renovation of the Jenny Thompson pool maintained steady progress throughout the winter months, reaching several key milestones in February. The project successfully completed all reinforced concrete work, while construction on the maintenance building progressed with the finalization of sheathing to ensure the structure is weather-tight. Significant electrical upgrades are also underway, with rough installations finished in anticipation of the upcoming service changeover. As the month concluded, teams began preparing for the installation of the pool's perimeter gutters; this task is slated for completion next month, which will clear the way for the final finishes to be applied.

Recreation Court Rehabilitation

The Dover sports court repair project kicked off in late February with Pine State Asphalt contracted to revitalize various recreational sites across the city.

The renovation process began with initial snow removal to clear the sites, setting the stage for the physical removal of old asphalt scheduled for March. Once spring temperatures stabilize, the contractor will lay new asphalt, which must then cure for a full 30 days before the final court finish can be applied. While waiting for these major replacements to cure, crews will also address deficiencies at several other courts throughout the city to ensure all municipal sports facilities are in top shape for the season.



Figure 16: Concrete work to reinforce the Jenny Thompson Pool has been completed



Figure 17: Removal of the tennis courts on Horne Street

Wastewater Treatment Plant & Pump Station

Mill Street Pump Station Improvements

The Mill Street Pump Station Improvements project is currently navigating some weather-related hurdles, but technical design updates are moving forward. This winter's major snowfall has slowed progress on surveying. Despite weather setbacks, the project team is working on the design of the station improvements. A firm completion schedule is not available yet. Woodard & Curran is finalizing a preliminary plan for NHDOT review of a force main crossing proposed below Rt 16. The first-floor plan is nearly finished. Moving the generator indoors has resulted in the removal of a bathroom from the layout.

River Street Pump Station Improvements

WWTP/PS Staff completed start up activities for Dry weather pumps, chemical feed system, a hydropneumatic surge tank system, and the standby generator and building load test. Demonstration testing efforts have begun for the Odor Control and Automatic Temperature control system. Installation of door access card readers has begun as well as continued electrical work through-out and floor preparation on the operations room. The old transformer pad has been removed and painting has begun.

WWTP 3rd Secondary Clarifier Project

The third secondary clarifier construction project has continued with great progress. All wall forms have been poured and pipe work has started in the pump room. Even with the winter conditions, the project remains on track.

Customer Service

January 2026 Data	
Wet Tons Biosolids Processed:	330.81 Tons
Gallons of Septage Received:	0 Gallons
WW Treated/Discharged:	65.62 MG
Average Daily Flow:	2.12 MGD
Peak Flow:	2.43 MGD



Figure 18: Removal of the old concrete generator pad at the River St PS.

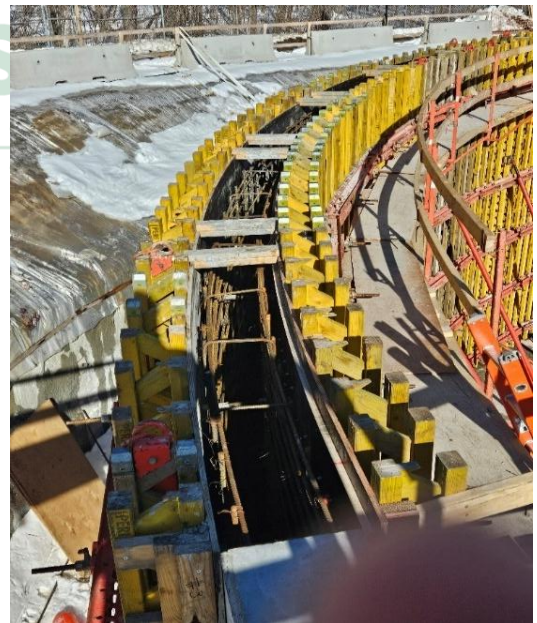


Figure 19: Last wall to be poured.

Solid Waste

Waste & Recycling Volume

The City averaged approximately 264 tons of trash and 151 tons of recycling during the month of February.

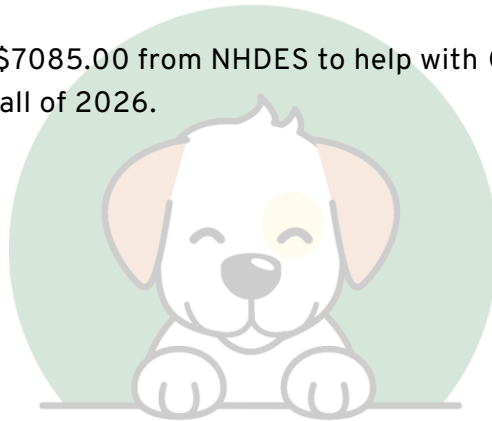
Committee News (SWAC):

The Solid Waste Advisory meeting was scheduled for February 11th, 2026 but was cancelled. The next meeting will be held on March 12th, 2026. A couple topics to be addressed are:

- Annual Report Tonnage
- City & Waste Management Initial Meeting on Toter Logistics

Funding

The City received a grant for \$7085.00 from NHDES to help with CS's Household Hazardous Waste Day collection for the fall of 2026.



Community Services
Dover, NH