



# Strategic Priorities for the City of Dover, NH

## Focus Areas

Performance Areas	Public Safety	Public Education	Public Infrastructure	Economic Development	Fiscal Stewardship
<b>CUSTOMER-FOCUSED</b>	Maintain positive public perception and reality of personal safety and property security	Assure equal opportunity to receive quality education and related services	Maintain availability of safe, reliable infrastructure needed to support quality of life	Promote opportunities to improve the quality of life	Maintain affordability and provide for continuation of needed local government services
<b>PRODUCT &amp; PROCESS</b>	Deliver public safety services meeting and/or exceeding highest industry standards	Deliver comprehensive K-12 curriculum to meet requirements of diverse student population	Identify, prioritize and maintain community infrastructure to fulfill immediate and future needs	Undertake activities that promote economic well being and improved quality of life	Monitor and adjust products & processes to realize efficiencies
<b>LEADERSHIP &amp; GOVERNANCE</b>	Provide resource allocations necessary to support expected service levels and promote confidence in local government services through overall performance management and communication				
<b>FINANCIAL &amp; BENCHMARK</b>	Monitor resource allocations and adjust to remain within established budgets while meeting service requirements				
<b>WORKFORCE-FOCUSED</b>	Assure recruitment, retention and training of employees and volunteers to fulfill service delivery needs				Maintain competitive compensation levels that are neither highest nor lowest