

City of Dover - Monthly Statistics	July	August	Fiscal Year to Date 2014
	2013	2013	Totals
Number of Days Represented	31	31	62
<b>INFORMATION TECHNOLOGY</b>			
Total Visitors to Website	73,842	69,501	143,343
Average Visitors to Website Per Day	2,382	2,241	2,312
Number of Support Requests Processed	101	161	262
Total Email Processed by Server	14,110	12,611	26,721
<b>LEGAL PROCESSES</b>			
Legal Matters - Questions Handled	9	14	23
Document Creation and Reviews	9	9	18
Right to Know Requests Processed	3	7	10
Resolutions Produced for Council Agenda	4	1	5
Ordinances Produced for Council Agenda	1	0	1
<b>CLERK/REGISTRY RECORDS &amp; ASSESSING</b>			
Clerk/Collector – Death Certificates Issued	203	201	404
Clerk/Collector – Marriage Licenses Issued	30	41	71
Clerk/Collector – Birth Certificates Issued	201	235	436
Clerk/Collector – Notary Public Requests	35	20	55
Clerk/Collector – Marriage Certificates/Copies Issued	54	70	124
Clerk/Collector – Justice of Peace Requests	9	5	14
<b>Clerk/Collector - Vehicle Registrations Total</b>	<b>2,682</b>	<b>2,579</b>	<b>5,261</b>
- EREG - Online Registrations	266	287	553
- Mailed Registrations	241	361	602
- Office Registrations	2,175	1,931	4,106
Registry - Deeds	85	81	166
Registry - Mortgages	123	110	233
Registry - Foreclosures	6	3	9
<b>Assessing - Total Property Visits</b>	<b>255</b>	<b>214</b>	<b>469</b>
- Property Inspection Visits	137	171	308
- Property Non-Inspection Visits	118	43	161
<b>PURCHASING &amp; PAYABLE DATA</b>			
Finance-Purchase Orders \$ 1,000 - \$4,999.99	64	53	117
Finance-Purchase Orders \$5,000 - \$9,999.99	14	15	29
Finance-Purchase Orders \$ 10,000 - \$24,999.99	13	11	24
Finance-Purchase Orders \$25,000 - Over	22	16	38
Finance - Vendor Checks Produced	585	692	1,277
Finance - Accounts Payable Invoices Processed	1,223	1,246	2,469
<b>POLICE</b>			
<b>Police Non Motor Vehicle Bookings - Total</b>	<b>61</b>	<b>72</b>	<b>133</b>
- Total Arrests	54	68	122
- Total Summons	7	4	11
- Adult Arrests/Summons	61	70	131
- Juvenile Arrests/Summons	1	2	3
- Male Arrests/Summons	41	45	86
- Female Arrests/Summons	20	27	47
<b>Police Motor Vehicle Enforcement - Total</b>	<b>991</b>	<b>985</b>	<b>1,976</b>

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- Total Summons	107	111	218
- Total Warnings	884	874	1,758
Police Speed Violations	298	319	617
- Speed Summons	20	23	43
- Speed Warnings	278	296	574
Police All Other Violations	693	666	1,359
- Child Restraints	1	0	1
- Conduct after an Accident	1	1	2
- Driving after Revocation / Suspension	21	16	37
- Equipment Violations	197	149	346
- Misuse/Fail to Display Plates	22	18	40
- Operating without Valid License	10	8	18
- Reckless Operation	0	0	0
- Solid/Yellow Line	8	11	19
- Stop/Yield Sign Violations	40	67	107
- Traffic Light Violations	38	61	99
- Uninspected Vehicle	122	132	254
- Unregistered Vehicle	28	26	54
- All Other Violations	205	177	382
Police Parking Tickets Issued	503	595	1,098
- Winter Restriction Tickets	0	0	0
- Handicapped Violation Tickets	9	9	18
Parking Meters - Number of Transactions	32,447	32,428	64,875
Parking Meters - Revenue	\$30,503	\$30,043	\$60,546
Parking Meters - Days of Use	22	22	44
Paid Business Parking Permits	303	301	604
Police Dispatch Telephone Calls - Total	10,022	9,973	19,995
- 911 Calls	449	440	889
Police Alarm Line Responses	101	84	185
Police Dispatch Lobby Visitors	336	352	688
Car Safety Seat Inspections	11	15	26
<b>Public Safety Calls for Service - Total</b>	<b>3,097</b>	<b>3,376</b>	<b>6,473</b>
- Police Only	2,569	2,877	5,446
- Fire Only	410	378	788
- Police & Fire	80	79	159
- Other - Unassigned	38	42	80
Police Average Response Time - Priority 1 Calls	0:04:15	0:04:33	0:04:24
Police Average Response Time - Priority 2 Calls	0:08:39	0:06:33	0:07:36
Police Average Response Time - Priority 3 Calls	0:10:36	0:09:52	0:10:14
Police Average Response Time - Priority 4 Calls	0:36:43	0:42:00	0:39:22
Dispatch Radio Transmissions - Total	12,791	12,867	25,658
Adult Arraignments	82	13	95
Adult Trials	0	1	1
Hearings	9	1	10
Criminal Record Requests	40	94	134

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Number of Days Represented	31	31	62
Police Case Reports Processed	721	1,142	1,863
Community Service Program-Juveniles Tracked	6	4	10
Community Service Hours	8	8	16
<b>Police Total Crimes Handled</b>	<b>156</b>	<b>193</b>	<b>349</b>
- Part I Crimes - Total	72	71	143
- Murder	0	0	0
- Rape	1	0	1
- Robbery	2	0	2
- Assault	9	16	25
- Burglary	14	3	17
- Residence	8	1	9
- Non-Residence	6	2	8
- Larceny/Theft	43	51	94
- Auto Theft	3	1	4
- Arson	0	0	0
- Part II Crimes - Total	84	122	206
- Forgery/Counterfeiting	2	0	2
- Fraud	2	9	11
- Embezzlement	0	0	0
- Stolen Property (Buy/Sell/Receive)	0	2	2
- Criminal Mischief	22	27	49
- Business	2	1	3
- Government	2	1	3
- Motor Vehicle	9	17	26
- Residential	5	1	6
- Weapons Possession	1	0	1
- Prostitution	0	0	0
- Sex Offenses	0	0	0
- Drug Offenses	5	12	17
- Gambling & Bookmaking	0	0	0
- Offenses Against Family	0	0	0
- Driving While Intoxicated	8	15	23
- Liquor Laws	4	8	12
- Disorderly Conduct	2	1	3
- Vagrancy (Loitering)	0	0	0
- All Other Offenses	38	48	86
- School Truancy	0	0	0
<b>Accidents - Total</b>	<b>57</b>	<b>70</b>	<b>127</b>
- Non Investigative	30	41	71
- Property Damage	7	15	22
- Injury	6	7	13
- Fatal	0	1	1
- Hit & Run	14	6	20
<b>Non-Criminal Investigative Incidents:</b>	<b>272</b>	<b>250</b>	<b>522</b>
Disturbances	99	93	192

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Number of Days Represented	31	31	62
- Juvenile	2	6	8
- Domestic	32	28	60
- Unwanted Subject	4	5	9
- Possible DWI	0	1	1
- OHRV - (Off Highway Recreational Vehicles)	0	0	0
- Road Rage	4	0	4
- Loud Music / Noise	2	0	2
- Party	0	0	0
- Fight	3	6	9
- Neighborhood	14	18	32
- Landlord / Tenant	1	1	2
- Skateboarding	0	0	0
- Unwanted Communications	14	9	23
- Other	23	19	42
Missing Persons	5	3	8
- Juvenile	5	1	6
- Adult	0	0	0
- Attempt to Locate	0	2	2
Suspicious Activity	28	33	61
- Suspicious Person	6	8	14
- Suspicious Motor Vehicle	2	0	2
- Suspicious Activity - General	20	25	45
Death - Untimely, Suicide & Attempts	8	5	13
Police Information	23	31	54
- Drugs	4	2	6
- Sex Offenses	8	3	11
- Crimeline	2	9	11
- Fraud Other Jurisdiction	3	1	4
- Other	6	16	22
Welfare Check	25	16	41
- Abuse, Physical, Emotional	2	1	3
- Medical / Well Being	10	9	19
- 911 Trace	1	6	7
- Other	12	0	12
Assist - Police Presence Needed	64	51	115
- Remove Belongings	1	3	4
- Child Custody	0	2	2
- WDH Hospital Staff	0	0	0
- Police Mutual Aid	3	3	6
- Other	60	43	103
Shots Fired	0	1	1
Animal Investigations - Animal Control Officer	20	17	37
- Dog Complaint	3	4	7
- Nuisance	1	1	2
- Found	6	4	10

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Number of Days Represented	31	31	62
- Lost	0	1	1
- Hit	1	2	3
- Bite	2	4	6
- Welfare	7	1	8
- Other	0	0	0
<b>FIRE &amp; RESCUE</b>			
<b>Fire &amp; Rescue Total Calls for Service</b>	<b>482</b>	<b>452</b>	<b>934</b>
- Calls for Fires	18	30	48
- Emergency Medical Calls	270	246	516
- Hazardous Condition Calls	4	10	14
- Miscellaneous Service Calls	52	46	98
- Lock Out Calls	54	45	99
- False/Good Intent Calls	79	75	154
- Ambulance Mutual Aid Given	10	14	24
- Ambulance Mutual Aid Received	5	1	6
- Fire Mutual Aid Given	6	2	8
- Fire Mutual Aid Received	0	3	3
Fire Dept Average Response Time Minutes - Priority 1 Calls	0:04:41	0:04:42	0:04:42
Fire Dept Average Response Time Minutes - Priority 2 Calls	0:06:32	0:05:12	0:05:52
Fire Dept Average Response Time Minutes - Priority 3 Calls	0:05:30	0:04:41	0:05:06
Fire Dept Average Response Time Minutes - Priority 4 Calls	0:07:21	0:07:43	0:07:32
Simultaneous Emergency Incidents	65	62	127
3 or 4 Simultaneous Emergency Incidents	11	13	24
Patients Transported to Area Hospitals	205	178	383
Ambulance Revenue	\$29,847	\$179,911	\$209,758
Fire Loss Totals	\$100	\$5,100	\$5,200
<b>INSPECTION SERVICES</b>			
<b>Total Inspections</b>	<b>611</b>	<b>490</b>	<b>1,101</b>
- Life Safety Inspections	111	56	167
- Business Inspections	5	5	10
- Sprinkler/Alarm Inspections	70	32	102
- Building Inspections	84	77	161
- Electrical Inspections	117	120	237
- Plumbing/Mechanical Inspections	153	115	268
- Blasting Inspections	0	0	0
- Health Inspections	57	65	122
- School/Daycare Inspections	13	19	32
- Oil Burner Inspections	1	0	1
- Woodstove/Fireplace Inspections	0	1	1
<b>Fire Inspection Services - Total Permits</b>	<b>137</b>	<b>152</b>	<b>289</b>
- Burning Permits Issued	84	96	180
- Blasting Permits Issued	0	1	1
- Building Permits Issued	26	40	66
- Certificate of Occupancy Permits	27	15	42
Monthly Permit Construction Value - Total	\$1,508,600	\$2,343,200	\$3,851,800

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<b>PLANNING &amp; ZONING</b>			
<b>Planning &amp; Zoning Applications - Total</b>	<b>24</b>	<b>8</b>	<b>32</b>
- Major Subdivision Applications	0	1	1
- Minor Subdivision Applications	0	1	1
- Minor Lot Line Adjustment Applications	1	2	3
- Site Plan Applications	1	0	1
- Conditional Use Permit Applications	0	2	2
- Zoning Variance Applications	5	1	6
- Zoning Special Exception Applications	0	0	0
- Zoning Appeal Applications	0	0	0
- Assessor's Dwelling Unit Applications	0	0	0
- Customary Home Occupation Applications	1	0	1
- Sign Permit Applications	16	1	17
Zoning Violations Investigated	0	0	0
<b>COMMUNITY SERVICES</b>			
<b>Comm Serv - PW - Total Incoming Service Calls</b>	<b>66</b>	<b>76</b>	<b>142</b>
- Engineering Service Calls Total	0	2	2
- Engineering - Calls Resolved	0	0	0
- Engineering - Calls Unresolved	0	2	2
- Engineering - Calls Carried Over from Prev Month(s)	26	28	54
- Highway Service Calls Total	37	27	64
- Highway - Calls Resolved	23	15	38
- Highway - Calls Unresolved	14	12	26
- Highway - Calls Carried Over from Prev Month(s)	37	27	64
- Solid Waste Service Calls Total	9	12	21
- Solid Waste - Calls Resolved	9	10	19
- Solid Waste - Calls Unresolved	0	2	2
- Solid Waste - Calls Carried Over from Prev Month(s)	2	5	7
- Water/Sewer Service Calls Total	12	19	31
- Water/Sewer - Calls Resolved	1	17	18
- Water/Sewer - Calls Unresolved	11	2	13
- Water/Sewer - Calls Carried Over from Prev Month(s)	58	46	104
- Facilities/Grounds/Cemetery Service Calls Total	8	16	24
- F&G - Calls Resolved	3	6	9
- F&G - Calls Unresolved	5	10	15
- F&G - Calls Carried Over from Prev Month(s)	20	29	49
<b>Community Serv- PW - Total Work Orders Generated</b>	<b>439</b>	<b>383</b>	<b>822</b>
- Engineering Work Orders Total	17	17	34
- Engineering - Work Orders Closed	15	15	30
- Engineering - Work Orders Remaining Open	2	2	4
- Engineering - W/O Carried Over from Prev Month(s)	13	17	30
- Highway Work Orders	39	52	91
- Highway - Work Orders Closed	39	47	86
- Highway - Work Orders Remaining Open	0	5	5
- Highway - W/O Carried Over from Prev Month(s)	41	14	55

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Number of Days Represented	31	31	62
- Solid Waste Work Orders	1	6	7
- Solid Waste - Work Orders Closed	0	3	3
- Solid Waste - Work Orders Remaining Open	1	3	4
- Solid Waste - W/O Carried Over from Prev Month(s)	2	5	7
- Water/Sewer Work Orders	147	82	229
- Water/Sewer Work Orders Closed	113	76	189
- Water/Sewer Work Orders Remaining Open	34	6	40
- Water/Sewer - W/O Carried Over from Prev Month(s)	68	60	128
- Facilities/Grounds/Cemetery Work Orders	235	226	461
- F&G Work Orders Closed	52	25	77
- F&G Work Orders Remaining Open	183	201	384
- F&G Work Orders Carried Over from Prev Month(s)	1,329	1,532	2,861
Wastewater Work Orders	56	167	223
Comm Serv - Water Main Breaks	0	0	0
Comm Serv - Sewer Main Breaks	0	0	0
Comm Serv - Feet of Streets Resurfaced	15,250	9,050	24,300.000
Comm Serv - Water Gallons Pumped	79,888,000	82,628,000	162,516,000
Comm Serv - Average Water Gallons per Day	2,577,000	2,665,000	2,621,000
Comm Serv - Wet Tons Biosolids Processed	252.86	224.60	477.46
Comm Serv - Gallons of Septage Received	15,750	33,350	49,100
Comm Serv - Million Gallons Wastewater Treated/Discharged	79.7	64.25	143.95
Comm. Serv - Million Gallons of Average Daily Flow Treated	2.5	2	4.5
Comm Serv - Highest Daily Flow MGD	4.08	3.95	4.0
Comm Serv - Tonnage of Trash Collected	376.05	369.61	745.66
Comm Serv - Tonnage of Paper Collected	131.02	119.63	250.65
Comm Serv - Tonnage of Commingles Collected	107.19	97.88	205.07
Comm Serv - F&G Number of Burials - Traditional	4	5	9
Comm Serv - F&G Number of Burials - Ash	8	6	14
<b>COMMUNITY PROGRAMS</b>			
Rec - Arena Public Skate Attendance	514	341	855
Rec - Arena Rock Night Attendance	282	328	610
Rec - Arena - Total Number of Walk In Visits	11,747	13,267	25,014
Rec - McConnell Center - 'Open Gym' Participants	2,454	2,038	4,492
Rec - McConnell Center Common Area Reservations	39	36	75
Rec - McConnell Center - Total Number of Walk In Visits	5,169	7,450	12,619
Rec - Senior Center Membership Renewals	29	17	46
Rec - Senior Center New Memberships	11	29	40
Rec - Senior Center - Participants on Trips	69	65	134
Rec - Senior Center - Daily Game/Class Participants	991	960	1,951
Rec - Senior Center - Walk ins, no particular activity	1,129	1,112	2,241
Rec - Senior Center - Total Number of Walk In Visits	2,665	2,857	5,522
Rec - Indoor Pool - Total Number of Walk In Visits	7,823	2,823	10,646
Teen Center - Participants	231	280	511
Teen Center - Days of Programming	18	19	37
Library-Circulation	31,298	25,536	56,834

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<b>Number of Days Represented</b>	31	31	62
Library-New Patrons	187	164	351
Library-Total Cardholders	27,439	29,011	28,225
Library-Public Meetings Held	113	89	202
Library-Audio & Ebook Downloads	1,485	1,442	2,927
Library-Internet/PC Users	1,849	1,814	3,663
Library-Children's Room Literacy PC Users	321	290	611
Library-Museum Passes borrowed	125	121	246
Library-Holds Filled	1,664	1,586	3,250
Library-Remote online holds placed	1,375	1,217	2,592
Library-Online Catalog Remote Access Hits	3,258	2,981	6,239
Library-Attendance at Programs	1,525	695	2,220
Library-Website Visitors	32,258	30,648	62,906
Library-Blog Readers	447	424	871
Library-Total Number of Walk In Visits	18,052	15,612	33,664
Library - Average Visitors Per Day	752	624	688
Library - Intra & Inter library loans sent & received	297	355	652
Library - Days of Operation	24	25	49
<b>ECONOMIC CONDITIONS</b>			
Dover Public Welfare - Number of Contacts (walk-ins only)	507	448	955
Dover Public Welfare - # of Cases Assisted - \$	155	139	294
Dover Public Welfare - Case Expenditures	\$49,439	\$46,826	\$96,265
Dover Public Welfare - Helped by referral/other - no \$	370	341	711
Dover Public Welfare - Reimbursements to Department	\$2,116	\$450	\$2,566
Dover Labor Force	18,150	18,100	18,125
Dover Unemployment Rate	4.3	4.3	
Strafford County Unemployment Rate	5.1	4.9	
State of NH Unemployment Rate	5.1	4.8	
National Unemployment Rate	7.7	7.3	
<b>CITY EMPLOYMENT</b>	<b>Number of Weeks Represented</b>	<b>4</b>	<b>5</b>
HR - Gross Wages Paid			<b>9</b>
HR - Gross Wages Paid	\$2,010,174	\$1,296,311	\$3,306,485
<b>HR - Total Average Number of Employees Paid</b>	<b>347</b>	<b>342</b>	<b>345</b>
- Community Services	72	68	70
- Executive	12	12	12
- Finance	22	22	22
- Fire & Rescue	59	60	60
- Human Services	3	3	3
- Library	21	20	21
- Planning	6	5	6
- Police	80	82	81
- Recreation	71	69	70
<b>HR - Total New Hires</b>	<b>3</b>	<b>4</b>	<b>7</b>
- Seasonal Part-Time	0	1	1
- Seasonal Full-Time	1	0	1
- Regular Part-Time	0	0	0
- Regular Full-Time	2	3	5

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- Temporary	0	0	0
<b>HR - Total Separations</b>	<b>3</b>	<b>0</b>	<b>3</b>
- Seasonal Part-Time	1	0	1
- Seasonal Full-Time	1	0	1
- Regular Part-Time	0	0	0
- Regular Full-Time	1	0	1
- Temporary	0	0	0
<b>PUBLIC TRANSIT</b>			
<b>Dover Downeaster Total Commuter Circulation</b>	<b>5,446</b>	<b>5,667</b>	<b>11,113</b>
- Total Boardings	2,780	2,871	5,651
- Total Alightings	2,666	2,796	5,462
<b>Dover COAST Routes Total Commuters</b>	<b>13,212</b>	<b>~</b>	<b>13,212</b>
Days of Service - Weekdays & Saturday-(Rte 1 & 2 only)	26	~	26
<b>Regional Bus Routes</b>	<b>10,798</b>	<b>~</b>	<b>10,798</b>
- Route 1- Dover, Somersworth, Berwick	2,805	~	2,805
- Route 2 - Rochester, Somersworth, Dover, Newington, Portsmouth	7,159	~	7,159
- Route 101-Clipper Connection:Dover, PNSY, Portsmouth & Pease Tradeport	834	~	834
<b>Dover Community Routes</b>	<b>0</b>	<b>~</b>	<b>0</b>
- Route 30 - North, DHS, Transportation Center	0	~	0
- Route 31 - West, DHS, Transportation Center	0	~	0
- Route 32 - South, DHS, Transportation Center	0	~	0
<b>Dover FastTrans Total Commuters</b>	<b>2,014</b>	<b>~</b>	<b>2,014</b>
- Route 33 - 6th, Park & Ride, Strafford County Complex	1,659	~	1,659
- Route 34 - 155, Silver, Broadway	355	~	355
- Route 35 - 108 ,DHS ,DMS, Lib/McConnell, Central, WDH, ParkRide, Indian Bk	0	~	0
<b>Demand Response Services- ADA-unable to use fixed route bus system</b>	<b>400</b>	<b>~</b>	<b>400</b>
Totals may/may not include all months, depending on when stat was started.			