

City of Dover - Monthly Statistics	July	August	September	October	November	December	January	February	March	April	May	June	Fiscal Year 2012
	2011	2011	2011	2011	2011	2011	2012	2012	2012	2012	2012	2012	Totals
Number of Days Represented	31	31	30	31	30	31	31	29	31	30	31	30	366
INFORMATION TECHNOLOGY													
Info Tech - Total Visitors to Website	58,316	53,241	57,677	60,079	60,179	59,409	64,842	58,774	69,972	65,595	65,166	64,339	737,589
Info Tech - Average Visitors to Website Per Day	1,881	1,717	1,722	1,938	2,005	1,916	2,091	2,026	2,257	2,186	2,102	2,075	1,993
Info Tech - Number of Support Requests Processed	69	125	84	110	118	72	174	151	156	117	113	78	1,367
Total Email Processed by Server	49,806	66,483	60,863	61,870	54,519	30,960	65,404	62,128	57,382	57,563	54,615	47,621	669,214
- Email	31,974	48,531	49,627	50,385	42,829	22,806	51,025	46,729	48,294	46,541	47,030	35,980	521,751
- Detected as Virus	0	4	44	6	3	0	14	28	9	62	0	1	171
- Detected as SPAM	17,832	17,948	11,192	11,479	11,687	8,154	14,365	15,371	9,079	10,960	7,585	11,640	147,292
LEGAL PROCESSES													
Legal Matters - Questions Handled	~	~	~	~	~	~	43	83	25	20	31	36	238
Document Creation and Reviews	~	~	~	~	~	~	8	7	10	5	16	14	60
Right to Know Requests Processed	~	~	~	~	~	~	3	8	5	6	4	4	30
Resolutions Produced for Council Agenda	~	~	~	~	~	~	5	7	3	2	1	4	22
Ordinances Produced for Council Agenda	~	~	~	~	~	~	2	5	1	2	0	1	11
CLERK/REGISTRY RECORDS & ASSESSING													
Clerk/Collector - Death Certificates Issued	145	218	216	232	240	232	209	190	37	145	52	203	2,119
Clerk/Collector - Marriage Licenses Issued	10	34	32	15	18	15	10	8	6	13	18	23	202
Clerk/Collector - Birth Certificates Issued	154	210	177	178	165	178	186	209	196	112	143	167	2,075
Clerk/Collector - Notary Public Requests	25	20	30	38	30	38	20	20	14	25	25	38	323
Clerk/Collector - Marriage Certificates/Copies Issued	56	70	74	82	51	82	38	40	20	29	30	52	624
Clerk/Collector - Justice of Peace Requests	2	1	2	5	5	5	6	3	2	2	2	4	39
Clerk/Collector - Vehicle Registrations Total	2,383	2,712	2,608	2,643	2,268	2,643	2,855	2,022	2,636	2,625	3,063	2,380	30,838
- EREG - Online Registrations	275	245	224	328	361	328	347	254	366	310	382	276	3,696
- Mailed Registrations	157	300	258	320	282	320	395	225	284	213	312	273	3,339
- Office Registrations	1,951	2,167	2,126	1,995	1,625	1,995	2,113	1,543	1,986	2,102	2,369	1,831	23,803
Registry - Deeds	59	52	63	64	43	71	61	43	64	62	84	76	742
Registry - Mortgages	28	93	91	105	108	129	90	99	118	129	123	139	1,252
Registry - Foreclosures	0	5	2	2	4	6	6	7	4	6	5	5	52
Assessing - Total Property Visits	185	270	180	19	123	19	146	100	118	133	96	112	1,501
- Property Inspection Visits	144	241	160	16	8	16	138	99	8	116	82	97	1,125
- Property Non-Inspection Visits	41	29	20	3	115	3	8	1	110	17	14	15	376
PURCHASING & PAYABLE DATA													
Finance-Purchase Orders \$ 1,000 - \$ 4,999.99	49	90	70	57	59	57	68	64	57	56	60	67	754
Finance-Purchase Orders \$ 5,000 - \$ 9,999.99	17	15	20	17	16	17	13	15	8	12	11	17	178
Finance-Purchase Orders \$ 10,000 - \$ 24,999.99	10	14	10	6	6	6	9	13	6	10	7	9	106
Finance-Purchase Orders \$ 25,000 - Over	13	21	9	8	11	8	7	8	7	5	10	13	120
Finance - Vendor Checks Produced	588	647	647	612	562	612	616	618	664	505	663	547	7,281
Finance - Accounts Payable Invoices Processed	1,148	1,218	1,313	1,276	1,153	1,276	1,293	1,325	1,476	1,255	1,362	1,217	15,312
POLICE													
Police Non Motor Vehicle Bookings - Total	84	69	58	70	48	66	76	56	75	61	81	75	819
- Total Arrests	56	63	49	59	40	62	64	43	70	49	75	62	692
- Total Summons	28	6	9	11	8	4	12	13	5	12	6	13	127
- Adult Arrests/Summons	70	66	45	67	39	58	69	48	67	55	76	70	730
- Juvenile Arrests/Summons	14	3	3	3	9	8	5	8	8	6	5	5	77

City of Dover - Monthly Statistics	July	August	September	October	November	December	January	February	March	April	May	June	Fiscal Year 2012
	2011	2011	2011	2011	2011	2011	2012	2012	2012	2012	2012	2012	Totals
Number of Days Represented	31	31	30	31	30	31	31	29	31	30	31	30	366
- Male Arrests/Summons	60	55	46	54	37	48	49	39	59	48	61	55	611
- Female Arrests/Summons	24	14	12	16	11	18	27	17	16	13	20	20	208
Police Motor Vehicle Enforcement - Total	765	881	376	117	961	467	662	940	1,037	798	957	887	8,848
- Total Summons	108	99	94	61	61	88	130	102	77	84	169	144	1,217
- Total Warnings	657	782	282	56	900	379	532	838	960	714	788	743	7,631
Police Speed Violations	211	325	127	21	313	173	176	295	405	330	368	314	3,058
- Speed Summons	23	22	35	12	14	26	24	30	32	20	37	36	311
- Speed Warnings	188	303	92	9	299	147	152	265	373	310	331	278	2,747
Police All Other Violations	554	556	249	96	650	294	486	645	632	468	589	573	5,792
- Child Restraints	0	0	0	1	2	1	0	1	1	0	9	20	35
- Conduct after an Accident	0	1	0	2	2	0	3	0	2	0	2	3	15
- Driving after Revocation / Suspension	15	23	7	9	9	9	17	10	6	10	17	12	144
- Equipment Violations	114	122	51	9	200	55	146	189	209	154	131	150	1,530
- Misuse/Fail to Display Plates	17	21	2	2	9	9	10	22	27	19	19	11	168
- Operating without Valid License	2	2	0	2	6	4	2	3	3	4	7	2	37
- Reckless Operation	1	1	0	1	0	0	1	0	1	0	0	2	7
- Solid/Yellow Line	5	8	3	1	7	1	4	5	9	8	7	4	62
- Stop/Yield Sign Violations	43	42	25	5	77	31	44	96	77	38	44	4	526
- Traffic Light Violations	49	60	32	5	53	24	15	39	36	22	19	30	384
- Uninspected Vehicle	117	97	34	21	83	45	112	146	102	100	165	78	1,100
- Unregistered Vehicle	24	13	22	8	11	16	28	11	10	8	29	32	212
- All Other Violations	167	166	73	30	191	99	104	123	149	105	140	156	1,503
Police Parking Tickets Issued	712	1,020	798	626	629	1,880	905	1,298	642	612	664	550	10,336
- Winter Restriction Tickets	0	0	0	0	0	1,026	227	294	2	0	0	0	1,549
- Handicapped Violation Tickets	6	16	14	3	12	17	20	21	16	5	9	6	145
Parking Meters - Number of Transactions	28,361	29,950	30,260	26,804	26,060	33,694	24,693	28,564	29,932	29,726	31,851	30,005	349,900
Parking Meters - Revenue	\$25,477	\$26,266	\$26,537	\$23,425	\$23,309	\$30,490	\$22,792	\$26,313	\$27,183	\$26,827	\$28,882	\$26,854	\$314,355
Parking Meters - Days of Use	20	21	21	20	20	22	20	20	21	21	22	21	249
Paid Business Parking Permits	242	245	245	255	258	253	253	255	258	252	257	256	3,029
Police Dispatch Telephone Calls - Total	10,866	11,812	11,404	10,651	8,914	9,707	9,645	8,619	10,031	9,427	10,907	10,301	122,284
- 911 Calls	395	455	406	445	365	385	370	376	378	391	392	361	4,719
Police Alarm Line Responses	89	36	74	82	89	95	83	63	84	88	96	112	991
Police Lobby Visitors	236	246	267	234	272	266	228	209	378	206	265	296	3,103
Car Safety Seat Inspections	5	6	9	0	5	4	5	5	9	6	8	8	70
Public Safety Calls for Service - Total	3,428	3,392	3,045	3,002	2,627	2,686	2,799	2,762	3,065	2,934	3,172	3,370	36,282
- Police Only	2,958	2,786	2,605	2,372	2,179	2,208	2,275	2,335	2,588	2,433	2,689	2,890	30,318
- Fire Only	357	492	352	497	346	366	397	344	351	372	365	369	4,608
- Police & Fire	59	64	51	75	60	66	68	51	80	78	66	70	788
- Other - Unassigned	54	50	37	58	42	46	59	32	46	51	52	41	568
Police Average Response Time - Priority 1 Calls	0:04:41	0:04:14	0:04:07	0:04:08	0:05:01	0:04:44	0:04:51	0:05:05	0:05:03	0:04:57	0:04:54	0:05:23	0:04:46
Police Average Response Time - Priority 2 Calls	0:06:33	0:06:56	0:06:26	0:19:03	0:11:49	0:12:26	0:14:11	0:12:13	0:09:30	0:10:53	0:09:44	0:11:56	0:10:58
Police Average Response Time - Priority 3 Calls	0:10:39	0:13:10	0:14:35	0:19:56	0:17:12	0:15:38	0:14:55	0:11:50	0:13:51	0:12:54	0:13:45	0:11:21	0:14:09
Police Average Response Time - Priority 4 Calls	0:33:00	0:27:58	0:39:47	0:40:38	0:37:04	0:54:45	0:32:54	0:23:00	0:32:13	0:30:22	0:31:30	0:29:37	0:34:24
Dispatch Radio Transmissions - Total	11,253	11,509	10,339	11,210	9,487	9,885	10,631	9,794	10,927	10,812	10,370	11,133	127,350
Adult Arraignments	81	68	57	65	63	40	74	41	68	68	51	60	736

City of Dover - Monthly Statistics	July	August	September	October	November	December	January	February	March	April	May	June	Fiscal Year 2012
	2011	2011	2011	2011	2011	2011	2012	2012	2012	2012	2012	2012	Totals
Number of Days Represented	31	31	30	31	30	31	31	29	31	30	31	30	366
- Hit & Run	15	13	8	10	15	8	10	2	11	8	9	12	121
Non-Criminal Investigative Incidents:	288	311	313	243	159	258	232	245	289	212	256	277	3,083
Disturbances	111	127	112	95	80	87	72	98	101	7	96	81	1,067
- Juvenile	9	12	12	5	3	4	7	5	8	42	6	5	118
- Domestic	26	39	38	30	37	30	30	34	26	8	39	38	375
- Unwanted Subject	4	6	7	7	7	7	5	5	8	2	5	2	65
- Possible DWI	2	2	4	3	2	2	1	1	1	0	2	1	21
- OHRV - (Off Highway Recreational Vehicles)	0	0	1	0	0	0	0	0	0	0	0	1	2
- Road Rage	4	2	1	2	0	0	1	1	1	0	3	0	15
- Loud Music / Noise	4	4	0	0	1	3	0	0	2	3	3	1	21
- Party	1	1	0	0	0	0	1	0	0	0	0	1	4
- Fight	3	2	4	6	3	5	3	3	2	2	5	3	41
- Neighborhood	9	17	12	5	1	8	6	5	13	11	5	5	97
- Landlord / Tenant	0	1	1	2	0	1	0	2	2	0	0	0	9
- Skateboarding	0	0	0	0	0	0	0	0	19	0	0	0	19
- Unwanted Communications	21	18	17	18	7	9	9	24	0	11	14	11	159
- Other	28	23	15	17	19	18	9	18	19	20	14	13	213
Missing Persons	7	3	6	9	5	7	8	11	15	14	9	15	109
- Juvenile	4	2	6	8	4	7	7	9	11	14	9	14	95
- Adult	0	1	0	0	0	0	1	1	1	0	0	0	4
- Attempt to Locate	3	0	0	1	1	0	0	1	3	0	0	1	10
Suspicious Activity	21	28	38	21	15	16	22	12	12	19	18	20	242
- Suspicious Person	3	3	6	0	2	3	0	1	0	2	4	2	26
- Suspicious Motor Vehicle	0	0	1	2	2	0	0	0	1	1	0	1	8
- Suspicious Activity - General	18	25	31	19	11	13	22	11	11	16	14	17	208
Death - Untimely, Suicide & Attempts	3	3	1	5	5	6	5	2	4	5	7	2	48
Police Information	30	44	33	30	40	28	42	36	45	49	40	45	462
- Drugs	4	4	10	3	7	3	6	6	6	3	5	9	66
- Sex Offenses	8	2	2	2	1	3	2	1	3	7	2	8	41
- Crimeline	2	9	7	5	8	3	16	13	9	9	9	8	98
- Fraud Other Jurisdiction	0	0	0	2	2	3	1	3	2	2	1	0	16
- Other	16	29	14	18	22	16	17	13	25	28	23	20	241
Welfare Check	24	21	26	24	26	24	19	25	25	27	21	20	282
- Abuse, Physical, Emotional	1	3	2	1	0	0	1	1	0	2	3	2	16
- Medical / Well Being	12	8	12	17	17	14	9	8	4	8	4	11	124
- 911 Trace	0	0	0	0	0	0	0	1	0	0	0	0	1
- Other	11	10	12	6	9	10	9	15	21	17	14	7	141
Assist - Police Presence Needed	61	59	65	39	37	56	49	45	62	57	50	61	641
- Remove Belongings	2	2	3	1	3	2	2	1	4	2	4	4	30
- Child Custody	6	5	2	1	1	1	2	0	5	4	3	5	35
- WDH Hospital Staff	0	0	0	0	1	1	0	3	0	0	1	0	6
- Police Mutual Aid	5	5	3	1	3	2	0	2	3	3	1	6	34
- Other	48	47	57	36	29	50	45	39	50	48	41	46	536
Shots Fired	0	0	0	1	0	1	1	1	0	0	2	0	6
Animal Investigations - Animal Control Officer	34	26	32	19	31	33	22	17	25	34	20	33	326

City of Dover - Monthly Statistics	July	August	September	October	November	December	January	February	March	April	May	June	Fiscal Year 2012
	2011	2011	2011	2011	2011	2011	2012	2012	2012	2012	2012	2012	Totals
Number of Days Represented	31	31	30	31	30	31	31	29	31	30	31	30	366
- Dog Complaint	3	4	4	5	4	4	3	3	6	6	8	6	56
- Nuisance	0	0	1	1	2	2	0	1	2	2	1	4	16
- Found	5	4	13	8	10	11	5	6	9	10	4	10	95
- Lost	1	0	1	0	3	4	4	0	3	2	1	0	19
- Hit	3	4	4	2	4	4	2	4	1	1	1	2	32
- Bite	6	4	4	0	4	2	2	0	0	5	2	3	32
- Welfare	16	10	5	3	4	6	6	3	4	8	3	8	76
- Other	0	0	0	0	0	0	0	0	0	0	0	0	0
FIRE & RESCUE													
Fire & Rescue Total Calls for Service	405	527	384	518	393	426	477	405	429	393	457	428	5,242
- Calls for Fires	18	61	22	51	24	12	16	25	24	24	30	46	353
- Emergency Medical Calls	248	248	226	260	202	225	281	253	252	202	257	226	2,880
- Hazardous Condition Calls	7	28	8	33	10	16	7	1	10	10	3	4	137
- Miscellaneous Service Calls	30	36	26	40	40	51	42	33	28	40	30	29	425
- Lock Out Calls	43	68	53	57	53	62	72	45	66	53	49	63	684
- False/Good Intent Calls	59	86	49	77	64	60	59	48	49	64	54	60	729
- Ambulance Mutual Aid Given	17	13	7	7	10	16	10	10	15	10	25	23	163
- Ambulance Mutual Aid Received	8	12	6	9	3	5	6	3	8	3	5	5	73
- Fire Mutual Aid Given	1	3	3	5	6	1	5	3	1	6	4	3	41
- Fire Mutual Aid Received	1	2	2	0	7	1	1	1	1	7	0	1	24
Fire Dept Average Response Time Minutes - Priority 1 Calls	0:06:15	0:05:40	0:05:32	0:07:02	0:05:20	0:05:46	0:05:54	0:05:58	0:06:01	0:05:20	0:06:13	0:05:51	0:05:54
Fire Dept Average Response Time Minutes - Priority 2 Calls	0:12:27	0:04:12	0:02:17	0:28:29	0:03:44	0:00:00	0:13:13	0:10:21	0:05:59	0:03:44	0:07:25	0:08:06	0:08:20
Fire Dept Average Response Time Minutes - Priority 3 Calls	0:07:32	0:09:29	0:12:44	0:12:53	0:08:38	0:09:47	0:11:08	0:11:32	0:09:46	0:08:38	0:07:57	0:07:57	0:09:50
Fire Dept Average Response Time Minutes - Priority 4 Calls	0:13:41	0:14:16	0:12:01	0:19:27	0:15:36	0:15:47	0:11:41	0:11:43	0:11:44	0:15:36	0:20:14	0:13:22	0:14:36
Simultaneous Emergency Incidents	14	60	49	65	49	45	61	53	78	49	80	56	659
3 or 4 Simultaneous Emergency Incidents	13	28	15	41	16	22	23	21	19	16	9	17	240
Patients Transported to Area Hospitals	175	178	176	193	156	167	214	199	181	156	202	170	2,167
Ambulance Revenue	\$60,877	\$138,913	\$138,800	\$107,750	\$94,899	\$119,888	\$45,923	\$69,247	\$130,347	\$94,899	\$87,230	\$196,087	\$1,284,860
Fire Loss Totals	\$195,000	\$7,200	\$10,310	\$1,100	\$154,550	\$18,500	\$459,700	\$77,000	\$1,300	\$154,550	\$8,100	\$3,000	\$1,090,310
INSPECTION SERVICES													
Total Inspections	364	507	484	385	405	400	434	356	497	523	425	423	5,203
- Life Safety Inspections	22	40	25	29	24	30	29	35	113	40	51	64	502
- Business Inspections	21	9	9	4	31	29	1	12	18	58	0	2	194
- Sprinkler/Alarm Inspections	0	14	17	3	17	19	130	20	25	73	24	17	359
- Building Inspections	71	85	89	76	99	40	75	59	73	89	89	89	934
- Electrical Inspections	89	107	116	87	102	92	84	74	93	110	104	85	1,143
- Plumbing/Mechanical Inspections	71	117	132	114	69	127	90	91	102	97	109	104	1,223
- Blasting Inspections	0	0	0	0	0	0	0	0	0	0	0	0	0
- Health Inspections	81	108	71	64	53	39	19	58	59	46	46	59	703
- School/Daycare Inspections	8	21	24	3	4	14	0	2	5	7	2	1	91
- Oil Burner Inspections	0	5	1	5	6	9	6	5	6	3	0	0	46
- Woodstove/Fireplace Inspections	1	1	0	0	0	1	0	0	3	0	0	2	8
Fire Inspection Services - Total Permits	137	128	141	176	106	96	81	81	162	126	255	184	1,673
- Burning Permits Issued	86	79	101	108	68	61	57	56	112	100	192	125	1,145
- Blasting Permits Issued	0	0	0	2	0	0	0	0	0	1	1	0	4

City of Dover - Monthly Statistics	July	August	September	October	November	December	January	February	March	April	May	June	Fiscal Year 2012
	2011	2011	2011	2011	2011	2011	2012	2012	2012	2012	2012	2012	Totals
Number of Days Represented	31	31	30	31	30	31	31	29	31	30	31	30	366
- Building Permits Issued	43	39	32	42	24	30	16	17	30	17	44	47	381
- Certificate of Occupancy Permits	7	10	8	24	14	5	8	8	20	8	18	12	142
Monthly Permit Construction Value - Total	\$2,115,400	\$2,198,250	\$1,631,300	\$2,061,300	\$741,200	\$2,358,860	\$466,700	\$1,740,500	\$3,094,800	\$557,800	\$3,225,700	\$3,592,950	\$23,784,760
PLANNING & ZONING													
Planning & Zoning Applications - Total	11	16	12	8	17	8	5	12	15	14	10	10	138
- Major Subdivision Applications	0	0	0	0	0	0	0	1	0	0	0	1	2
- Minor Subdivision Applications	0	2	1	2	1	0	1	0	1	1	0	0	9
- Minor Lot Line Adjustment Applications	3	0	2	2	0	0	1	1	2	1	2	0	14
- Site Plan Applications	1	2	3	0	4	1	1	2	2	2	1	1	20
- Conditional Use Permit Applications	2	2	2	0	2	1	1	1	2	2	0	0	15
- Zoning Variance Applications	1	4	2	0	1	0	0	5	1	2	2	0	18
- Zoning Special Exception Applications	0	1	0	0	0	0	0	1	1	1	0	0	4
- Zoning Appeal Applications	1	1	0	0	0	0	0	0	0	0	0	0	2
- Assessor Dwelling Unit Applications	~	~	~	~	~	~	~	~	~	~	~	~	0
- Customary Home Occupation Applications	~	~	~	2	2	4	0	0	2	0	0	1	11
- Sign Permit Applications	3	4	2	2	7	2	1	1	4	1	5	7	39
Zoning Violations Investigated	15	16	12	26	7	22	22	22	15	5	15	20	197
COMMUNITY SERVICES													
Comm Serv - PW - Total Incoming Service Calls	89	101	44	68	73	44	60	41	60	60	61	73	774
- Engineering Service Calls Total	2	1	0	0	2	0	0	2	0	1	1	1	10
- Engineering - Calls Resolved	0	1	0	0	0	0	0	1	0	1	1	1	5
- Engineering - Calls Unresolved	2	0	0	0	2	0	0	1	0	0	0	0	5
- Engineering - Calls Carried Over from Prev Month(s)	12	12	12	13	15	15	15	16	16	16	16	17	175
- Highway Service Calls Total	28	44	27	40	24	16	33	11	34	32	24	34	347
- Highway - Calls Resolved	18	22	16	28	16	3	7	7	10	8	12	25	172
- Highway - Calls Unresolved	10	22	11	12	8	13	26	4	24	24	12	9	175
- Highway - Calls Carried Over from Prev Month(s)	33	52	39	41	37	28	43	26	42	62	39	20	462
- Solid Waste Service Calls Total	23	24	8	16	18	7	7	9	9	9	13	13	156
- Solid Waste - Calls Resolved	23	24	8	10	13	4	5	6	5	5	13	11	127
- Solid Waste - Calls Unresolved	0	0	0	6	5	3	2	3	4	4	0	2	29
- Solid Waste - Calls Carried Over from Prev Month(s)	0	1	1	7	15	10	9	12	6	10	2	4	77
- Water/Sewer Service Calls Total	24	22	9	9	26	17	16	13	11	15	19	18	199
- Water/Sewer - Calls Resolved	13	8	3	8	22	8	13	7	7	7	4	7	107
- Water/Sewer - Calls Unresolved	11	14	6	1	4	9	3	6	4	8	5	11	82
- Water/Sewer - Calls Carried Over from Prev Month(s)	20	34	30	14	22	26	25	26	19	25	39	39	319
- Facilities/Grounds/Cemetery Service Calls Total	12	10	0	3	3	4	4	6	6	3	4	7	62
- F&G - Calls Resolved	6	0	0	3	2	3	2	5	6	3	4	4	38
- F&G - Calls Unresolved	6	10	0	0	1	1	2	1	0	0	0	3	24
- F&G - Calls Carried Over from Prev Month(s)	7	17	18	0	1	2	4	1	1	0	0	3	54
Community Serv- PW - Total Work Orders Generated	267	192	302	250	246	214	245	193	252	244	256	326	2,987
- Engineering Work Orders Total	0	0	10	31	4	16	6	3	11	18	11	21	131
- Engineering - Work Orders Closed	0	0	10	24	4	16	6	3	10	18	9	19	119
- Engineering - Work Orders Remaining Open	0	0	0	7	0	0	0	0	1	0	2	2	12
- Engineering - W/O Carried Over from Prev Month(s)	1	0	0	7	3	3	3	3	4	3	6	5	38
- Highway Work Orders	48	1	69	36	71	2	47	57	52	15	58	86	542

City of Dover - Monthly Statistics	July	August	September	October	November	December	January	February	March	April	May	June	Fiscal Year 2012
	2011	2011	2011	2011	2011	2011	2012	2012	2012	2012	2012	2012	Totals
	31	31	30	31	30	31	31	29	31	30	31	30	366
Number of Days Represented	31	31	30	31	30	31	31	29	31	30	31	30	366
- Highway - Work Orders Closed	46	11	65	34	48	2	47	57	37	0	51	72	470
- Highway - Work Orders Remaining Open	2	2	4	2	23	0	0	0	15	15	7	14	84
- Highway - W/O Carried Over from Prev Month(s)	300	322	304	302	325	330	302	301	316	324	310	324	3,760
- Solid Waste Work Orders	2	3	6	3	4	3	0	0	2	1	1	2	27
- Solid Waste - Work Orders Closed	1	0	5	0	0	0	0	0	0	0	1	0	7
- Solid Waste - Work Orders Remaining Open	1	3	1	3	4	3	0	0	2	1	0	2	20
- Solid Waste - W/O Carried Over from Prev Month(s)	1	4	2	5	9	12	12	12	2	3	0	2	64
- Water/Sewer Work Orders	11	3	22	17	25	18	39	5	6	25	16	10	197
- Water/Sewer Work Orders Closed	10	1	4	10	17	11	23	5	5	13	12	8	119
- Water/Sewer Work Orders Remaining Open	1	2	18	7	8	7	16	0	1	12	4	2	78
- Water/Sewer - W/O Carried Over from Prev Month(s)	99	101	115	129	115	111	120	120	122	120	118	116	1,386
- Facilities/Grounds/Cemetery Work Orders	206	173	195	163	142	175	153	128	181	185	170	207	2,078
- F&G Work Orders Closed	40	0	49	120	93	125	101	105	124	125	139	103	1,124
- F&G Work Orders Remaining Open	166	170	146	43	49	50	52	23	57	60	31	104	951
- F&G Work Orders Carried Over from Prev Month(s)	793	970	694	1,015	1,049	1,063	920	750	769	788	832	891	10,534
Wastewater Work Orders	20	12	3	7	10	5	17	66	45	62	57	54	358
Comm Serv - Water Main Breaks	1	1	0	0	0	0	2	0	0	0	0	0	4
Comm Serv - Sewer Main Breaks	0	0	0	0	0	2	0	0	0	1	0	0	3
Comm Serv - Feet of Streets Resurfaced	1.890	1.250	0.189	0.379	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	3.708
Comm Serv - Water Gallons Pumped	119,432,000	107,420,000	95,885,000	97,183,000	86,568,000	86,861,000	86,613,000	81,171,000	84,540,000	89,642,000	97,321,000	96,849,000	1,129,485,000
Comm Serv - Average Water Gallons per Day	3,853,000	3,456,000	3,196,000	3,135,000	2,886,000	2,802,000	2,794,000	2,799,000	2,818,000	2,988,000	3,139,000	3,228,000	3,091,167
Comm Serv - Dry Tons Biosolids Processed	59.5	59.9	50.6	85.9	76.4	68.3	48.5	48.5	58.2	67.5	74.6	70.01	767.91
Comm Serv - Gallons of Septage Received	17,750	29,310	26,550	35,500	35,850	25,000	11,000	4,500	8,500	20,750	34,000	18,500	267,210
Comm Serv - Million Gallons Wastewater Treated/Discharged	57.64	62.85	62.39	84.4	83.63	86.54	79.4	69.9	85.9	73.5	82.4	83.7	912.25
Comm. Serv - Million Gallons of Average Daily Flow Treated	1.85	2.02	2.07	2.72	2.78	2.79	2.56	2.41	2.70	2.45	2.6	2.79	29.74
Comm Serv - Highest Daily Flow MGD	2.03	3.39	3.89	4.04	4.25	4.77	5.92	3.17	3.95	4.59	5.04	4.61	4.1
Comm Serv - Tonnage of Trash Collected	340.66	345.6	354.28	288.48	323.21	317.49	333.67	280.45	301.38	305.7	343.98	349.04	3,883.94
Comm Serv - Tonnage of Paper Collected	89.38	113.56	107.68	111.71	122.81	122.03	112.9	88.83	89.14	92.14	114.81	110.87	1,275.86
Comm Serv - Tonnage of Commingles Collected	98.66	115.9	104.82	99.81	107.24	102.02	114.25	93.42	93.41	82.32	93.93	90.71	1,196.49
Comm Serv - F&G Number of Burials - Traditional	0	3	2	5	1	5	3	4	1	7	6	3	40
Comm Serv - F&G Number of Burials - Ash	5	2	2	7	1	0	1	2	1	4	5	10	40
COMMUNITY PROGRAMS													
Rec - Arena Public Skate Attendance	445	429	330	347	736	1,267	1,129	1,090	651	403	232	0	7,059
Rec - Arena Rock Night Attendance	150	82	96	66	337	167	462	459	496	187	103	0	2,605
Rec - Arena - Total Number of Walk In Visits	12,862	11,292	14,751	26,126	24,964	31,246	31,318	33,910	25,584	10,217	8,772	6,432	237,474
Rec - McConnell Center - 'Open Gym' Participants	1,317	1,591	1,779	2,107	2,326	1,926	2,615	2,490	2,343	2,098	2,211	2,120	24,923
Rec - McConnell Center Common Area Reservations	63	58	50	40	34	50	38	41	51	46	46	32	549
Rec - McConnell Center - Total Number of Walk In Visits	3,056	3,529	3,713	4,825	5,776	7,329	9,205	8,613	6,504	4,274	4,543	4,204	65,571
Rec - Senior Center Membership Renewals	24	23	32	34	30	30	32	29	30	32	29	30	355
Rec - Senior Center New Memberships	5	11	18	17	6	6	24	7	14	17	15	20	160
Rec - Senior Center - Participants on Trips	56	101	130	68	44	44	44	101	43	65	88	90	874
Rec - Senior Center - Daily Game/Class Participants	581	786	848	753	744	744	734	822	862	875	992	877	9,618
Rec - Senior Center - Walk ins, no particular activity	490	799	910	770	869	869	834	897	894	855	1,031	932	10,150
Rec - Senior Center - Total Number of Walk In Visits	1,444	2,003	2,055	1,928	1,490	1,871	2,612	1,635	1,792	1,913	1,992	1,972	22,707
Rec - Indoor Pool - Total Number of Walk In Visits	7,322	2,358	6,360	6,360	7,540	7,456	7,233	7,142	8,054	7,585	6,425	5,234	79,069

City of Dover - Monthly Statistics	July	August	September	October	November	December	January	February	March	April	May	June	Fiscal Year 2012
	2011	2011	2011	2011	2011	2011	2012	2012	2012	2012	2012	2012	Totals
	Number of Days Represented	31	31	30	31	30	31	31	29	31	30	31	30
Teen Center - Participants	302	341	669	974	649	763	703	731	671	639	688	458	7,588
Teen Center - Days of Programming	16	22	18	20	15	21	19	20	20	20	21	20	232
Library-Circulation	29,106	28,481	23,087	22,978	23,238	21,223	23,182	23,938	24,937	23,006	23,456	24,883	291,515
Library-New Patrons	212	197	138	138	129	118	116	145	150	94	127	142	1706
Library-Total Cardholders	27,843	27,886	28,278	28,475	28,653	28,870	28,922	29,177	29,333	29,421	29,463	29,504	28,819
Library-Public Meetings Held	59	43	52	45	28	42	50	73	75	71	63	75	676
Library-Audio & Ebook Downloads	525	568	559	570	600	680	821	805	920	877	871	1,087	8,883
Library-Internet/PC Users	1,801	2,198	1,854	2,135	1,892	1,918	1,803	1,954	2,166	2,183	2,060	1,610	23,574
Library-Children's Room Literacy PC Users	~	~	~	~	~	~	~	~	~	~	~	~	~
Library-Museum Passes borrowed	115	116	74	62	87	85	81	120	109	108	83	103	1,143
Library-Holds Filled	1,709	1,691	1,643	1,378	1,334	1,341	1,593	1,503	1,569	1,501	1,446	1,524	18,232
Library-Remote online holds placed	1,366	1,222	1,130	1,031	1,021	1,008	1,327	1,276	1,236	1,238	1,111	1,286	14,252
Library-Online Catalog Remote Access Hits	2,794	2,721	2,585	2,483	2,494	2,483	2,783	2,623	2,669	2,621	2,693	2,741	31,690
Library-Attendance at Programs	1,188	1,279	219	354	446	220	427	472	594	867	1,159	336	7,561
Library-Website Visitors	26,705	26,885	27,785	27,667	27,597	26,388	29,654	26,998	27,920	25,767	31,675	31,558	336,599
Library-Blog Readers	2,133	2,088	2,699	2,390	2,487	3,193	3,292	3,246	3,450	2,058	1,791	1,490	30,317
Library-Total Number of Walk In Visits	16,623	17,596	14,413	15,463	15,181	13,687	14,221	15,241	16,757	15,560	15,097	14,678	184,517
Library - Average Visitors Per Day	692	652	600	618	660	526	592	635	620	622	580	564	613
Library - Intra & Inter library loans sent & received	309	241	353	450	443	401	546	543	608	514	620	353	5,381
Library - Days of Operation	24	27	24	25	23	26	24	24	27	25	26	26	301
ECONOMIC CONDITIONS													
Dover Public Welfare - Number of Contacts (walk-ins only)	459	570	442	570	601	668	550	475	447	464	514	533	6,293
Dover Public Welfare - # of Cases Assisted - \$	166	176	154	165	171	188	172	175	150	153	153	159	1,982
Dover Public Welfare - Case Expenditures	\$45,338	\$51,104	\$43,470	\$51,707	\$53,055	\$63,788	\$54,953	\$57,719	\$47,022	\$49,032	\$48,683	\$56,088	\$621,959
Dover Public Welfare - Helped by referral/other - no \$	311	306	264	379	402	412	367	329	313	336	369	379	4,167
Dover Public Welfare - Reimbursements to Department	\$120	\$3,816	\$2,187	\$1,355	\$100	\$413	\$1,520	\$115	\$5,445	\$0	\$250	\$120	\$15,441
Dover Labor Force	17,710	17,800	18,010	17,940	18,140	17,800	17,970	18,300	18,330	18,260	18,420	18,390	18,089
Dover Unemployment Rate	5	4.8	4.5	4.1	4.1	3.9	4.7	4.4	4.6	3.9	4.1	4.8	
Strafford County Unemployment Rate	5.5	5.1	4.9	4.6	4.5	4.5	5.5	5.5	5.5	4.5	4.8	5.4	
State of NH Unemployment Rate	5.3	5.2	5.4	5.3	5.2	5.1	5.2	5.2	5.2	5.0	5.0	5.1	
National Unemployment Rate	9.3	9.1	8.8	8.5	8.2	8.3	8.8	8.7	8.4	7.7	7.9	8.4	
CITY EMPLOYMENT													
Number of Weeks Represented													
HR - Gross Wages Paid	4	4	5	4	4	5	4	4	5	4	5	4	52
HR - Total Average Number of Employees Paid	\$1,338,587	\$1,229,135	\$1,530,870	\$1,266,220	\$1,263,250	\$1,899,688	\$1,325,238	\$1,198,742	\$1,546,481	\$1,212,306	\$1,579,101	\$1,270,274	\$16,659,892
- Community Services	350	345	326	334	337	338	338	344	343	331	326	326	337
- Executive	75	74	68	68	68	68	69	68	67	66	67	71	69
- Finance	13	12	14	14	14	12	13	14	13	13	13	12	13
- Fire & Rescue	20	21	20	20	20	20	20	20	20	19	19	19	20
- Human Services	59	59	60	61	61	61	61	61	61	61	60	60	60
- Library	3	3	3	3	3	3	3	3	3	3	3	3	3
- Planning	22	21	22	22	22	22	23	23	22	23	22	22	22
- Police	5	5	6	5	5	5	6	6	6	6	6	6	6
- Recreation	78	78	80	79	79	80	79	78	78	79	79	80	79
HR - Total New Hires	75	72	53	62	65	67	64	71	73	61	57	53	64
- Seasonal Part-Time	4	5	7	4	2	4	6	2	1	1	1	6	43
	2	0	7	2	0	2	4	1	1	1	1	4	25

City of Dover - Monthly Statistics	July	August	September	October	November	December	January	February	March	April	May	June	Fiscal Year 2012
	2011	2011	2011	2011	2011	2011	2012	2012	2012	2012	2012	2012	Totals
Number of Days Represented	31	31	30	31	30	31	31	29	31	30	31	30	366
- Seasonal Full-Time	0	0	0	1	2	0	1	0	0	0	0	0	4
- Regular Part-Time	0	1	0	0	0	1	0	1	0	0	0	0	3
- Regular Full-Time	2	4	0	1	0	1	1	0	0	0	0	1	10
- Temporary	0	0	0	0	0	0	0	0	0	0	0	1	1
HR - Total Separations	3	3	2	8	0	5	6	0	2	2	10	3	44
- Seasonal Part-Time	2	2	1	6	0	3	6	0	2	1	10	1	34
- Seasonal Full-Time	0	0	1	0	0	0	0	0	0	0	0	0	1
- Regular Part-Time	0	0	0	1	0	1	0	0	0	0	0	2	4
- Regular Full-Time	1	1	0	1	0	1	0	0	0	1	0	0	5
- Temporary	0	0	0	0	0	0	0	0	0	0	0	0	0
PUBLIC TRANSIT													
Dover Downeaster Total Commuter Circulation	5,240	4,674	5,073	5,261	4,924	5,677	5,512	5,341	5,706	5,831	5,251	5,234	63,724
- Total Boardings	2,642	2,535	2,540	2,667	2,452	2,795	2,747	2,648	2,903	2,925	2,687	2,620	32,161
- Total Alightings	2,598	2,139	2,533	2,594	2,472	2,882	2,765	2,693	2,803	2,906	2,564	2,614	31,563
Dover COAST Routes Total Commuters	12,272	14,925	18,048	17,558	16,767	17,062	15,981	16,217	17,464	15,665	17,597	14,330	193,886
Days of Service - Weekdays & Saturday-(Rte 1 & 2 only)	25	27	25	26	25	27	27	25	27	25	26	26	311
Regional Bus Routes	8,413	9,756	8,428	7,905	7,792	8,182	7,021	7,620	8,370	7,745	7,978	8,058	97,268
- Route 1- Dover, Somersworth, Berwick	2,754	3,134	2,601	2,165	2,245	2,550	2,037	2,294	2,488	2,236	2,365	2,180	29,049
- Route 2 - Rochester, Somersworth, Dover, Newington, Portsmouth	5,659	6,622	5,827	5,740	5,547	5,632	4,830	5,110	5,651	5,315	5,399	5,674	67,006
- Route 101-Clipper Connection:Dover, PNSY, Portsmouth & Pease Tradeport	~	~	~	~	~	~	154	216	231	194	214	204	1,213
Dover Community Routes	0	362	5,000	4,876	4,225	4,092	4,373	4,175	4,528	3,600	4,977	2,256	42,464
- Route 30 - North, DHS, Transportation Center	0	144	1,918	1,874	1,606	1,598	1,668	1,625	1,829	1,461	1,892	843	16,458
- Route 31 - West, DHS, Transportation Center	0	132	1,770	1,633	1,426	1,354	1,501	1,392	1,431	1,102	1,549	698	13,988
- Route 32 - South, DHS, Transportation Center	0	86	1,312	1,369	1,193	1,140	1,204	1,158	1,268	1,037	1,536	715	12,018
Dover FastTrans Total Commuters	3,653	4,555	4,307	4,495	4,491	4,524	4,335	4,171	4,297	4,108	4,361	3,746	51,043
- Route 33 - 6th, Park & Ride, Strafford County Complex	1,668	1,958	1,760	1,637	1,796	1,628	1,581	1,510	1,573	1,702	1,769	1,838	20,420
- Route 34 - 155, Silver, Broadway	809	966	831	771	834	1,000	984	916	934	962	1,023	781	10,811
- Route 35 - 108 ,DHS ,DMS, Lib/McConnell, Central, WDH, ParkRide, Indian Bk	1,176	1,631	1,716	2,087	1,861	1,896	1,770	1,745	1,790	1,444	1,569	1,127	19,812
Demand Response Services- ADA-unable to use fixed route bus system	206	252	313	282	259	264	252	251	269	212	281	270	3,111
Totals may/may not include all months, depending on when stat was started.													