

City of Dover - Monthly Statistics	July	August	September	October	November	December	January	February	March	April	May	June	Fiscal Year 2010
	2009	2009	2009	2009	2009	2009	2010	2010	2010	2010	2010	2010	Totals
Number of Days Represented	31	31	30	31	30	31	31	28	31	30	31	30	365
INFORMATION TECHNOLOGY													
Info Tech - Total Visitors to Website	42,677	46,337	52,496	60,828	55,762	51,919	60,205	53,994	63,818	59,963	57,777	56,670	662,446
Info Tech - Average Visitors to Website Per Day	1,376	1,494	1,749	1,962	1,858	1,674	1,942	1,928	2,058	1,998	1,863	1,789	1,808
Info Tech - Number of Support Requests Processed	125	90	114	121	97	114	89	112	112	59	29	220	1,282
Total Email Processed by Server	~	3,631,180	3,893,018	5,214,782	4,477,029	2,519,338	3,003,247	2,489,019	12,428	97,226	93,136	84,970	25,515,373
- Email	~	263,046	324,725	361,272	222,846	163,740	192,381	166,995	4,799	43,452	34,109	32,725	1,810,090
- Detected as Virus	~	19,001	127,927	66,217	1,226	3,243	25,321	23,305	0	659	4,024	546	271,469
- Detected as SPAM	~	3,349,133	3,440,366	4,787,293	4,252,957	2,352,355	2,785,545	2,298,719	7,629	53,115	55,003	51,699	23,433,814
LEGAL PROCESSES													
Legal Matters - Questions Handled	~	~	~	~	~	~	~	~	~	~	~	~	0
Document Creation and Reviews	~	~	~	~	~	~	~	~	~	~	~	~	0
Right to Know Requests Processed	~	~	~	~	~	~	~	~	~	~	~	~	0
Resolutions Produced for Council Agenda	~	~	~	~	~	~	~	~	~	~	~	~	0
Ordinances Produced for Council Agenda	~	~	~	~	~	~	~	~	~	~	~	~	0
CLERK/REGISTRY RECORDS & ASSESSING													
Clerk/Collector - Death Certificates Issued	189	234	168	199	178	168	192	212	225	250	210	159	2,384
Clerk/Collector - Marriage Licenses Issued	40	43	23	17	11	8	7	14	20	22	24	32	261
Clerk/Collector - Birth Certificates Issued	211	242	255	208	150	155	192	191	261	232	168	236	2,501
Clerk/Collector - Notary Public Requests	59	70	38	28	27	48	36	41	56	48	49	54	554
Clerk/Collector - Marriage Certificates/Copies Issued	58	73	63	56	31	26	21	21	43	35	40	35	502
Clerk/Collector - Justice of Peace Requests	8	8	2	6	6	3	5	7	7	6	5	9	72
Clerk/Collector - Vehicle Registrations Total	2,508	2,275	2,495	2,415	1,979	2,200	2,119	2,043	2,606	2,559	2,472	2,663	28,334
- EREG - Online Registrations	123	154	191	183	182	169	153	134	314	202	262	324	2,391
- Mailed Registrations	314	103	325	311	200	254	197	246	316	217	240	301	3,024
- Office Registrations	2,071	2,018	1,979	1,921	1,597	1,777	1,769	1,663	1,976	2,140	1,970	2,038	22,919
Registry - Deeds	89	69	50	54	73	54	59	41	66	75	59	57	746
Registry - Mortgages	114	116	94	98	97	92	82	63	107	85	75	87	1,110
Registry - Foreclosures	3	8	4	5	5	5	11	7	6	7	2	6	69
Assessing - Total Property Visits	~	~	~	~	~	166	166	146	138	187	167	205	1,175
- Property Inspection Visits	~	~	~	~	~	161	160	139	101	137	135	139	972
- Property Non-Inspection Visits	~	~	~	~	~	5	6	7	37	50	32	66	203
PURCHASING & PAYABLE DATA													
Finance-Purchase Orders \$1,000 - \$4,999.99	30	22	24	23	23	33	31	12	288	61	57	93	697
Finance-Purchase Orders \$5,000 - \$9,999.99	11	3	6	9	9	3	0	3	63	11	14	15	147
Finance-Purchase Orders \$10,000 - \$24,999.99	11	8	3	3	3	7	6	4	59	10	13	14	141
Finance-Purchase Orders \$25,000 - Over	14	5	8	7	1	4	1	3	50	7	6	9	115
Finance - Vendor Checks Produced	~	~	~	~	~	~	735	481	~	685	563	716	3,180
Finance - Accounts Payable Invoices Processed	~	~	~	~	~	~	1,204	794	~	2,125	2,077	1,796	7,996
POLICE													
Police Non Motor Vehicle Bookings - Total	81	69	81	88	87	66	64	58	85	70	84	71	904
- Total Arrests	71	56	78	82	72	56	60	47	68	65	67	62	784
- Total Summons	10	13	3	6	15	10	4	11	17	5	17	9	120
- Adult Arrests/Summons	73	61	74	80	76	58	58	52	79	63	75	68	817
- Juvenile Arrests/Summons	8	8	7	8	11	8	6	6	6	7	9	3	87

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	2009	2009	2009	2009	2009	2009	2010	2010	2010	2010	2010	2010	Totals
Number of Days Represented	31	31	30	31	30	31	31	28	31	30	31	30	365
- Male Arrests/Summons	62	50	61	64	64	53	48	41	65	52	58	55	673
- Female Arrests/Summons	19	19	20	24	23	13	16	17	20	18	26	16	231
Police Motor Vehicle Enforcement - Total	780	736	899	835	679	471	731	566	511	427	411	527	7,573
- Total Summons	75	61	79	98	87	41	101	118	126	98	85	108	1,077
- Total Warnings	705	675	820	737	592	336	630	448	385	329	326	419	6,402
Police Speed Violations	351	316	352	303	279	126	244	177	145	136	128	185	2,742
- Speed Summons	25	21	12	17	27	4	24	36	28	18	17	29	258
- Speed Warnings	326	295	340	286	252	122	220	141	117	118	111	156	2,484
Police All Other Violations	429	420	547	532	400	345	487	389	366	291	271	342	4,819
- Child Restraints	~	2	8	2	2	2	0	1	7	2	~	~	26
- Conduct after an Accident	~	3	1	0	2	0	3	3	2	2	~	~	16
- Driving after Revocation / Suspension	~	10	14	22	17	15	13	12	15	21	~	~	139
- Equipment Violations	~	71	51	92	51	44	91	66	49	46	~	~	561
- Misuse/Fail to Display Plates	~	10	12	13	7	9	6	11	13	4	~	~	85
- Operating without Valid License	~	0	4	5	5	3	3	3	4	4	~	~	31
- Reckless Operation	~	2	0	0	0	0	1	0	0	3	~	~	6
- Solid/Yellow Line	~	9	7	14	9	14	7	4	8	4	~	~	76
- Stop/Yield Sign Violations	~	45	44	51	38	36	23	16	20	9	~	~	282
- Traffic Light Violations	~	63	109	42	40	26	34	41	42	30	~	~	427
- Uninspected Vehicle	~	29	54	31	34	28	90	79	65	33	~	~	443
- Unregistered Vehicle	~	9	9	23	15	8	28	24	22	19	~	~	157
- All Other Violations	~	167	234	237	180	160	188	129	119	114	~	~	1528
Police Parking Tickets Issued	725	499	545	596	503	1,365	786	639	624	472	357	525	7,636
- Winter Restriction Tickets	0	0	0	0	0	1,004	417	212	150	0	0	0	1,783
- Handicapped Violation Tickets	16	9	5	9	7	15	10	10	5	5	4	11	106
Parking Meters - Number of Transactions	~	~	~	~	~	~	~	~	~	~	~	~	0
Parking Meters - Revenue	~	~	~	~	~	~	~	~	~	~	~	~	0
Parking Meters - Days of Use	~	~	~	~	~	~	~	~	~	~	~	~	0
Paid Business Parking Permits	~	~	~	~	~	~	~	~	~	~	~	~	0
Police Dispatch Telephone Calls - Total	10,434	11,056	10,183	10,492	9,431	10,139	9,999	9,620	11,120	10,955	11,113	11,596	126,138
- 911 Calls	347	440	329	345	381	408	911	444	416	344	413	428	5,206
Police Alarm Line Responses	~	~	~	~	~	~	~	~	~	~	~	~	0
Police Lobby Visitors	~	~	~	~	~	~	~	~	~	~	~	~	0
Car Safety Seat Inspections	8	6	0	8	5	0	0	0	0	0	0	84	111
Public Safety Calls for Service - Total	2,942	2,704	2,568	2,489	2,275	2,338	2,396	2,491	2,404	2,224	2,489	2,625	29,945
- Police Only	2,509	2,194	2,147	2,024	1,805	1,743	1,887	1,782	1,777	1,789	2,003	2,058	23,718
- Fire Only	353	399	308	353	381	487	400	548	471	317	371	443	4,831
- Police & Fire	51	69	75	74	41	66	70	68	76	68	67	72	797
- Other - Unassigned	29	42	38	38	48	42	39	93	80	50	48	52	599
Police Average Response Time - Priority 1 Calls	~	0:04:44	0:04:44	0:05:25	0:05:28	0:05:40	0:07:30	0:05:38	0:06:29	0:05:53	0:06:17	0:05:21	0:05:44
Police Average Response Time - Priority 2 Calls	~	0:14:49	0:11:52	0:13:11	0:13:10	0:12:35	0:10:35	0:10:29	0:09:15	0:15:29	0:10:54	0:14:32	0:12:26
Police Average Response Time - Priority 3 Calls	~	0:19:04	0:21:41	0:20:46	0:17:49	0:15:00	0:13:00	0:17:42	0:15:31	0:19:46	0:13:56	0:13:57	0:17:07
Police Average Response Time - Priority 4 Calls	~	1:05:56	1:11:42	0:33:11	0:37:02	0:35:10	0:25:53	0:26:00	0:07:00	0:41:37	0:32:16	0:33:18	0:37:11
Dispatch Radio Transmissions - Total	9,227	10,144	8,753	9,018	8,499	9,184	9,954	9,813	10,321	8,155	8,966	10,150	112,184
Adult Arraignments	52	61	54	62	54	65	93	54	69	78	33	60	735

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	2009	2009	2009	2009	2009	2009	2010	2010	2010	2010	2010	2010	Totals
Number of Days Represented	31	31	30	31	30	31	31	28	31	30	31	30	365
Adult Trials	1	8	6	3	3	4	5	1	4	5	5	3	48
Hearings	4	4	4	5	5	3	6	7	9	4	8	5	64
Criminal Record Requests	63	59	79	107	98	95	87	68	77	74	121	82	1,010
Police Case Reports Processed	421	1,073	1,346	1,172	302	1,102	519	625	937	674	1,034	1,608	10,813
Community Service Program-Juveniles Tracked	27	20	21	23	21	25	26	29	25	25	16	16	274
Community Service Hours	25	11	26	24	50	68	42	54	86	10	42	24	462
Police Total Crimes Handled	217	223	172	193	164	158	151	128	161	221	183	147	2,118
- Part I Crimes - Total	83	90	59	63	56	61	57	40	46	76	63	60	754
- Murder	0	0	0	0	0	0	0	0	0	0	0	0	0
- Rape	0	2	2	3	0	0	0	0	0	1	0	0	8
- Robbery	2	3	0	1	0	1	1	1	2	1	1	0	13
- Assault	20	24	19	14	17	12	13	12	14	21	13	18	197
- Burglary	3	6	4	5	1	4	5	1	3	4	4	3	43
- Residence	3	6	3	5	0	3	5	1	1	3	3	2	35
- Non-Residence	0	0	1	0	1	1	0	0	2	1	1	1	8
- Larceny/Theft	56	55	32	38	36	42	35	26	27	47	45	37	476
- Auto Theft	1	0	2	2	2	2	3	0	0	1	0	2	15
- Arson	1	0	0	0	0	0	0	0	0	1	0	0	2
- Part II Crimes - Total	134	133	113	130	107	97	94	88	115	145	120	91	1,367
- Forgery/Counterfeiting	1	0	2	2	3	0	0	1	2	1	3	0	15
- Fraud	15	7	5	8	1	4	4	5	7	5	6	4	71
- Embezzlement	0	0	0	1	0	0	1	0	2	0	1	0	5
- Stolen Property (Buy/Sell/Receive)	0	0	0	1	1	1	1	0	0	0	1	0	5
- Criminal Mischief	33	51	43	21	35	20	25	23	28	66	40	19	404
- Business	7	6	6	7	6	6	2	4	6	8	7	4	69
- Government	2	3	1	3	2	1	2	1	2	1	1	1	20
- Motor Vehicle	9	28	29	6	11	7	13	10	16	48	21	7	205
- Residential	13	11	5	5	7	6	5	3	4	9	11	7	86
- Weapons Possession	0	0	0	0	1	0	0	0	0	0	1	1	3
- Prostitution	0	0	0	0	0	0	0	0	0	0	0	0	0
- Sex Offenses	2	4	2	3	0	1	1	0	4	2	3	4	26
- Drug Offenses	6	12	10	14	7	15	5	7	9	16	11	7	119
- Gambling & Bookmaking	0	0	0	0	0	0	0	0	0	0	0	0	0
- Offenses Against Family	2	0	0	0	0	0	0	1	0	1	0	0	4
- Driving While Intoxicated	3	10	7	18	9	8	7	4	5	9	5	7	92
- Liquor Laws	7	6	3	3	4	4	9	8	7	3	4	8	66
- Disorderly Conduct	5	3	7	5	2	1	4	5	3	3	3	1	42
- Vagrancy (Loitering)	0	0	0	0	0	0	0	0	0	0	0	0	0
- All Other Offenses	58	42	35	54	44	32	36	34	45	33	38	37	488
- School Truancy	0	0	5	1	2	10	3	4	1	8	0	2	36
Accidents - Total	70	65	58	61	63	108	86	48	58	55	62	59	793
- Non Investigative	42	35	35	33	32	64	49	27	27	31	35	31	441
- Property Damage	8	13	10	17	11	22	16	8	12	11	8	12	148
- Injury	5	5	8	2	5	5	8	6	3	5	6	9	67
- Fatal	0	0	0	0	0	0	1	0	0	0	0	0	1

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	2009	2009	2009	2009	2009	2009	2010	2010	2010	2010	2010	2010	Totals
Number of Days Represented	31	31	30	31	30	31	31	28	31	30	31	30	365
- Hit & Run	15	12	5	9	15	17	12	7	16	8	9	7	132
Non-Criminal Investigative Incidents:	334	386	328	294	278	271	273	255	301	355	295	278	3,648
Disturbances	113	132	134	105	91	123	101	92	112	137	107	111	1,358
- Juvenile	10	7	14	7	5	10	4	6	11	11	4	8	97
- Domestic	39	43	33	38	33	47	43	37	31	45	30	43	462
- Unwanted Subject	4	12	7	7	7	12	7	6	7	8	10	5	92
- Possible DWI	5	2	4	5	2	4	0	2	6	4	2	0	36
- OHRV - (Off Highway Recreational Vehicles)	2	2	0	0	0	0	0	0	1	0	1	0	6
- Road Rage	1	1	4	4	3	3	1	0	0	3	4	3	27
- Loud Music / Noise	10	3	5	1	2	6	4	5	6	6	2	1	51
- Party	1	5	0	0	0	0	0	0	1	0	1	0	8
- Fight	6	4	9	2	6	2	1	2	4	4	7	3	50
- Neighborhood	11	11	15	10	9	3	7	0	4	12	9	9	100
- Landlord / Tenant	0	1	1	1	0	2	1	0	0	1	0	3	10
- Skateboarding	0	0	0	0	0	19	0	0	0	0	0	0	19
- Unwanted Communications	5	17	14	18	10	0	20	14	24	18	18	11	169
- Other	19	29	28	12	14	15	13	20	17	25	19	25	236
Missing Persons	3	5	4	5	4	5	14	6	5	7	3	4	65
- Juvenile	2	5	2	5	3	3	11	3	4	7	3	3	51
- Adult	0	0	1	0	0	1	0	0	0	0	0	0	2
- Attempt to Locate	1	0	1	0	1	1	3	3	1	0	0	1	12
Suspicious Activity	24	33	28	17	19	33	19	28	28	32	24	33	318
- Suspicious Person	6	2	3	2	2	5	1	5	2	4	3	8	43
- Suspicious Motor Vehicle	0	0	0	0	1	0	0	0	0	1	0	1	3
- Suspicious Activity - General	18	31	25	15	16	28	18	23	26	27	21	24	272
Death - Untimely, Suicide & Attempts	3	5	4	4	3	5	6	5	9	7	4	5	60
Police Information	48	37	32	35	29	25	35	27	25	35	42	24	394
- Drugs	11	6	2	7	4	5	1	5	10	3	9	3	66
- Sex Offenses	3	5	3	4	3	1	4	0	1	2	2	1	29
- Crimeline	2	3	4	5	3	2	4	5	6	9	3	2	48
- Fraud Other Jurisdiction	9	4	5	6	8	5	6	1	2	3	8	3	60
- Other	23	19	18	13	11	12	20	16	6	18	20	15	191
Welfare Check	18	39	26	27	29	24	16	17	21	21	26	19	283
- Abuse, Physical, Emotional	0	2	1	4	2	4	0	1	2	1	7	0	24
- Medical / Well Being	7	20	11	11	10	13	6	11	14	14	8	8	133
- 911 Trace	0	1	0	1	0	1	0	0	0	0	0	0	3
- Other	11	16	14	11	17	6	10	5	5	6	11	11	123
Assist - Police Presence Needed	84	91	74	64	55	36	61	68	76	80	62	54	805
- Remove Belongings	6	6	4	6	1	2	4	4	3	1	1	1	39
- Child Custody	5	3	5	4	2	3	1	3	3	5	4	5	43
- WDH Hospital Staff	0	2	0	0	1	0	1	1	0	0	1	1	7
- Police Mutual Aid	67	77	62	51	48	1	52	56	66	70	0	0	550
- Other	6	3	3	3	3	30	3	4	4	4	0	47	110
Shots Fired	1	0	1	0	2	2	0	0	1	3	56	1	67
Animal Investigations - Animal Control Officer	42	44	25	37	16	20	21	12	24	33	27	28	329

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Number of Days Represented	31	31	30	31	30	31	31	28	31	30	31	30	365
- Dog Complaint	4	5	11	17	3	9	13	3	10	12	7	5	99
- Nuisance	4	6	2	1	1	1	2	2	1	2	1	2	25
- Found	16	10	3	11	4	4	2	0	4	8	12	8	82
- Lost	0	0	1	0	0	2	0	0	0	2	0	0	5
- Hit	1	2	5	2	4	1	1	0	5	2	2	2	27
- Bite	4	2	2	1	2	0	1	1	3	4	1	2	23
- Welfare	13	19	1	5	2	3	2	6	1	3	4	9	68
- Other	0	0	0	0	0	0	0	0	0	0	0	0	0
FIRE & RESCUE													
Fire & Rescue Total Calls for Service	403	453	380	413	420	546	466	612	541	382	431	502	5,549
- Calls for Fires	30	18	23	20	20	18	19	76	27	21	27	43	342
- Emergency Medical Calls	220	251	211	207	224	258	267	247	265	195	234	255	2,834
- Hazardous Condition Calls	10	5	9	7	6	11	7	16	10	7	4	6	98
- Miscellaneous Service Calls	26	37	29	22	28	110	37	144	82	20	31	31	597
- Lock Out Calls	73	58	54	71	74	75	62	71	70	68	68	63	807
- False/Good Intent Calls	44	84	55	86	68	74	74	58	87	71	67	104	872
- Ambulance Mutual Aid Given	~	~	~	~	~	~	~	~	~	~	~	~	~
- Ambulance Mutual Aid Received	~	~	~	~	~	~	~	~	~	~	~	~	~
- Fire Mutual Aid Given	~	~	~	~	~	~	~	~	~	~	~	~	~
- Fire Mutual Aid Received	~	~	~	~	~	~	~	~	~	~	~	~	~
Fire Dept Average Response Time Minutes - Priority 1 Calls	-	-	0:06:31	0:06:16	0:06:53	0:07:25	0:07:17	0:07:32	0:07:53	0:07:24	0:07:10	0:09:08	0:07:21
Fire Dept Average Response Time Minutes - Priority 2 Calls	-	-	0:12:17	0:39:56	0:19:21	0:17:31	0:02:40	0:11:51	0:07:02	0:12:22	0:12:38	~	0:15:04
Fire Dept Average Response Time Minutes - Priority 3 Calls	-	-	0:11:00	0:09:50	0:10:11	0:10:02	0:12:07	0:08:59	0:21:01	0:12:50	0:09:43	0:11:18	0:11:42
Fire Dept Average Response Time Minutes - Priority 4 Calls	-	-	0:15:52	0:17:51	0:13:13	0:08:23	0:15:45	0:11:36	0:16:22	0:14:04	0:12:43	0:11:30	0:13:44
Simultaneous Emergency Incidents	61	58	62	61	66	62	81	203	62	64	59	56	895
3 or 4 Simultaneous Emergency Incidents	13	19	19	16	12	17	21	97	17	14	15	11	271
Patients Transported to Area Hospitals	212	226	195	204	184	242	202	173	108	139	179	243	2,307
Ambulance Revenue	\$53,209	\$96,817	\$78,892	\$60,673	\$87,960	\$75,037	\$100,383	\$95,277	\$89,232	\$92,224	\$33,774	\$147,386	\$1,010,864
Fire Loss Totals	\$51,350	\$13,800	\$10,695	\$55,000	\$10,200	\$145,000	\$546,500	\$11,000	\$49,750	\$21,262	\$16,500	\$5,900	\$936,957
INSPECTION SERVICES													
Total Inspections	387	375	375	376	448	474	417	380	397	399	429	502	4,959
- Life Safety Inspections	25	25	8	35	52	47	27	77	34	25	26	29	410
- Business Inspections	6	17	22	13	16	5	40					39	158
- Sprinkler/Alarm Inspections	33	22	52	18	39	51	32	22	47	80	108	84	588
- Building Inspections	84	74	83	89	94	85	53	54	67	67	77	67	894
- Electrical Inspections	94	76	94	105	116	110	100	88	104	106	96	74	1,163
- Plumbing/Mechanical Inspections	65	65	61	76	67	92	95	68	90	73	62	78	892
- Blasting Inspections	~	~	~	~	~	5	~	0	0	0	5	0	10
- Health Inspections	56	70	39	13	46	60	54	61	22	32	37	39	529
- School/Daycare Inspections	3	18	12	7	7	11	8	3	22	9	10	8	118
- Oil Burner Inspections	1	2	4	11	6	6	4	6	11	7	8	0	66
- Woodstove/Fireplace Inspections	0	0	0	1	0	2	4	1	0	0	0	0	8
Fire Inspection Services - Total Permits	135	120	162	136	106	93	54	68	209	226	195	176	1,680
- Burning Permits Issued	82	83	112	88	83	66	25	37	175	185	150	129	1,215
- Blasting Permits Issued	0	2	0	0	1	1	0	0	0	1	1	0	6

City of Dover - Monthly Statistics	July	August	September	October	November	December	January	February	March	April	May	June	Fiscal Year 2010
	2009	2009	2009	2009	2009	2009	2010	2010	2010	2010	2010	2010	Totals
Number of Days Represented	31	31	30	31	30	31	31	28	31	30	31	30	365
- Building Permits Issued	41	35	50	48	22	26	29	21	20	34	36	34	396
- Certificate of Occupancy Permits	12	10	31	11	9	10	31	10	14	6	8	13	165
Monthly Permit Construction Value - Total	\$3,413,100	\$2,602,700	\$3,355,900	\$2,171,215	\$1,017,400	\$7,077,400	\$2,328,500	\$990,800	\$1,175,100	\$2,120,200	\$1,835,265	\$1,135,100	\$29,222,680
PLANNING & ZONING													
Planning & Zoning Applications - Total	9	4	13	11	12	8	6	6	6	11	20	17	123
- Major Subdivision Applications	1	1	0	1	2	0	0	0	2	1	2	1	11
- Minor Subdivision Applications	2	0	3	2	0	1	1	1	0	0	0	1	11
- Minor Lot Line Adjustment Applications	1	0	1	1	0	0	0	0	0	1	0	3	7
- Site Plan Applications	0	0	0	1	1	1	1	2	0	0	7	2	15
- Conditional Use Permit Applications	3	0	1	2	2	1	1	2	1	4	3	3	23
- Zoning Variance Applications	2	0	4	0	3	1	0	0	0	0	5	2	17
- Zoning Special Exception Applications	0	0	0	0	0	0	0	0	1	0	1	1	3
- Zoning Appeal Applications	0	0	0	0	0	0	0	0	0	1	0	0	1
- Assessor Dwelling Unit Applications	~	~	~	~	~	~	~	~	~	~	~	~	0
- Customary Home Occupation Applications	~	~	~	~	~	~	~	~	~	~	~	~	0
- Sign Permit Applications	0	3	4	4	4	4	3	1	2	4	2	4	35
Zoning Violations Investigated	15	10	15	25	15	13	15	15	25	13	25	18	204
COMMUNITY SERVICES													
Comm Serv - PW - Total Incoming Service Calls	87	96	97	111	60	88	89	67	85	102	55	114	1,051
- Engineering Service Calls Total	0	0	5	3	0	0	0	0	0	3	0	0	11
- Engineering - Calls Resolved	0	0	2	1	0	0	0	0	0	0	0	0	3
- Engineering - Calls Unresolved	0	0	3	2	0	0	0	0	0	3	0	0	8
- Engineering - Calls Carried Over from Prev Month(s)	~	~	~	5	1	1	2	2	1	4	4	5	23
- Highway Service Calls Total	40	47	39	36	17	44	36	41	52	60	28	62	461
- Highway - Calls Resolved	27	29	37	36	13	42	36	40	45	49	25	39	378
- Highway - Calls Unresolved	13	18	2	0	4	2	0	1	7	11	3	23	83
- Highway - Calls Carried Over from Prev Month(s)	~	~	~	2	6	2	3	3	16	15	7	28	79
- Solid Waste Service Calls Total	28	26	28	32	19	21	17	11	12	18	14	30	256
- Solid Waste - Calls Resolved	25	11	27	32	18	19	16	10	12	15	12	30	227
- Solid Waste - Calls Unresolved	3	15	1	0	1	2	1	1	0	3	2	0	29
- Solid Waste - Calls Carried Over from Prev Month(s)	~	~	~	0	2	2	1	1	2	3	3	3	17
- Water/Sewer Service Calls Total	19	23	25	36	18	12	30	11	19	19	13	18	243
- Water/Sewer - Calls Resolved	19	14	23	35	11	9	28	11	13	15	9	12	199
- Water/Sewer - Calls Unresolved	0	9	2	1	7	3	2	0	6	4	4	6	44
- Water/Sewer - Calls Carried Over from Prev Month(s)	~	~	~	1	7	4	5	5	12	13	8	12	67
- Facilities/Grounds/Cemetery Service Calls Total	~	~	~	4	6	11	6	4	197	2	0	4	228
- F&G - Calls Resolved	~	~	~	1	4	11	4	4	156	1	0	0	177
- F&G - Calls Unresolved	~	~	~	3	2	0	2	0	41	1	0	4	51
- F&G - Calls Carried Over from Prev Month(s)	~	~	~	10	4	3	5	4	98	6	5	10	141
Community Serv- PW - Total Work Orders Generated	183	262	346	249	196	608	365	199	310	282	335	312	3,647
- Engineering Work Orders Total	0	0	0	1	0	1	1	0	0	0	0	0	3
- Engineering - Work Orders Closed	0	0	0	1	0	1	1	0	0	0	0	0	3
- Engineering - Work Orders Remaining Open	0	0	0	0	0	1	0	0	0	0	0	0	1
- Engineering - W/O Carried Over from Prev Month(s)	~	~	~	1	0	1	0	0	0	0	0	0	2
- Highway Work Orders	42	73	138	81	25	390	41	27	41	80	93	64	1,095

City of Dover - Monthly Statistics	July	August	September	October	November	December	January	February	March	April	May	June	Fiscal Year 2010
	2009	2009	2009	2009	2009	2009	2010	2010	2010	2010	2010	2010	Totals
Number of Days Represented	31	31	30	31	30	31	31	28	31	30	31	30	365
- Highway - Work Orders Closed	~	66	122	73	15	109	31	11	29	68	86	57	667
- Highway - Work Orders Remaining Open	~	7	16	8	10	281	10	16	12	12	7	7	386
- Highway - W/O Carried Over from Prev Month(s)	~	~	~	70	78	295	303	317	331	318	306	295	2,313
- Solid Waste Work Orders	0	0	0	0	5	12	147	44	29	11	5	11	264
- Solid Waste - Work Orders Closed	~	0	0	0	5	9	143	43	25	10	2	5	242
- Solid Waste - Work Orders Remaining Open	~	0	0	0	0	3	4	1	4	1	3	6	22
- Solid Waste - W/O Carried Over from Prev Month(s)	~	~	~	0	0	3	4	1	6	1	5	7	27
- Water/Sewer Work Orders	6	55	43	17	31	47	51	22	43	19	39	23	396
- Water/Sewer Work Orders Closed	~	30	21	15	18	30	29	12	18	11	25	11	220
- Water/Sewer Work Orders Remaining Open	~	25	22	2	13	17	22	10	25	8	14	12	170
- Water/Sewer - W/O Carried Over from Prev Month(s)	~	~	~	45	50	56	54	53	67	53	63	75	516
- Facilities/Grounds/Cemetery Work Orders	135	134	165	151	135	159	125	106	197	172	198	214	1,891
- F&G Work Orders Closed	~	~	~	100	69	145	107	89	156	131	72	84	953
- F&G Work Orders Remaining Open	~	~	~	51	66	14	18	17	41	41	126	130	504
- F&G Work Orders Carried Over from Prev Month(s)	~	~	~	239	222	95	68	79	98	106	219	304	1,430
Wastewater Work Orders	129	60	182	124	37	147	37	196	174	205	195	72	1,558
Comm Serv - Water Main Breaks	~	-	-	-	-	-	-	-	-	-	-	~	0
Comm Serv - Sewer Main Breaks	~	-	-	-	-	-	-	-	-	-	-	~	0
Comm Serv - Feet of Streets Resurfaced	~	-	-	-	-	-	-	-	-	-	-	~	0
Comm Serv - Water Gallons Pumped	88,311,000	96,436,000	91,276,000	94,298,000	81,284,000	86,275,000	87,020,000	60,800,000	71,862,000	84,752,000	98,806,000	97,377,000	1,038,497,000
Comm Serv - Average Water Gallons per Day	2,849,000	3,111,000	3,043,000	3,042,000	2,709,000	2,783,000	2,807,000	2,171,000	2,318,000	2,825,000	3,187,000	3,246,000	2,840,917
Comm Serv - Dry Tons Biosolids Processed	62.10	55.40	47.40	53.70	58.3	63.9	58.3	51.1	66.5	86.7	65.9	68.2	737.50
Comm Serv - Gallons of Septage Received	15,950	19,700	30,250	39,500	15,200	21,000	15,200	0	22,500	11,750	15,500	22,500	229,050
Comm Serv - Million Gallons Wastewater Treated/Discharged	97.30	77.48	58.80	67.88	78.03	101.90	78.03	104.2	205.77	110.41	75.03	70.32	1,125.15
Comm. Serv - Million Gallons of Average Daily Flow Treated	3.10	2.49	1.96	2.18	2.60	3.20	2.60	3.70	6.6	3.6	2.4	2.3	36.79
Comm Serv - Highest Daily Flow MGD	5.5	3.7	7.2	3.0	5.8	5.5	5.8	13.3	20.2	7.5	4.2	20.2	8.5
Comm Serv - Tonnage of Trash Collected	410.07	307.42	319.22	319.58	301.52	346.05	308.53	277.79	351.42	334.95	299.11	365.71	3,941.37
Comm Serv - Tonnage of Paper Collected	102.46	93.41	92.53	107.13	110.84	128.95	115.77	86.97	108.19	103.41	114.39	123.21	1,287.26
Comm Serv - Tonnage of Commingles Collected	124.95	100.29	93.99	102.66	93.89	117.86	100.49	80.58	109.92	100.23	98.62	107.55	1,231.03
Comm Serv - F&G Number of Burials - Traditional	3	6	2	3	5	3	3	2	6	5	4	2	44
Comm Serv - F&G Number of Burials - Ash	1	3	4	4	2	1	1	0	1	6	5	7	35
COMMUNITY PROGRAMS													
Rec - Arena Public Skate Attendance	478	318	288	449	772	1,250	1,239	1,203	391	376	260	260	7,284
Rec - Arena Rock Night Attendance	58	97	91	75	156	80	164	105	115	45	96	96	1,178
Rec - Arena - Total Number of Walk In Visits	~	~	~	~	25,472	28,538	32,000	27,018	22,190	11,495	7,992	4,963	159,668
Rec - McConnell Center - 'Open Gym' Participants	1,771	1,655	1,708	2,121	2,169	1,901	1,901	2,196	2,551	2,333	1,830	1,776	23,912
Rec - McConnell Center Common Area Reservations	68	81	86	98	94	85	86	89	110	106	114	89	1,106
Rec - McConnell Center - Total Number of Walk In Visits	~	~	~	~	5,944	7,072	8,992	8,031	7,612	5,125	4,828	4,034	51,638
Rec - Senior Center Membership Renewals	6	20	29	33	31	12	12	11	26	32	44	24	280
Rec - Senior Center New Memberships	24	7	22	20	8	9	21	22	17	20	10	15	195
Rec - Senior Center - Participants on Trips	57	55	113	117	60	0	64	37	156	52	52	96	859
Rec - Senior Center - Daily Game/Class Participants	954	865	689	994	798	687	639	737	832	832	665	835	9,527
Rec - Senior Center - Walk ins, no particular activity	635	581	624	762	636	495	689	602	765	789	660	642	7,880
Rec - Senior Center - Total Number of Walk In Visits	~	~	~	~	1,501	1,140	1,376	1,162	1,614	2,039	1,632	1,779	12,243
Rec - Indoor Pool - Total Number of Walk In Visits	~	~	~	~	7,511	7,783	8,725	5,958	8,335	9,146	6,240	3,095	56,793

City of Dover - Monthly Statistics	July	August	September	October	November	December	January	February	March	April	May	June	Fiscal Year 2010
	2009	2009	2009	2009	2009	2009	2010	2010	2010	2010	2010	2010	Totals
Number of Days Represented	31	31	30	31	30	31	31	28	31	30	31	30	365
Teen Center - Participants	229	215	435	509	408	473	529	483	675	603	625	595	5,779
Teen Center - Days of Programming	19	20	19	21	17	19	19	18	23	22	20	21	238
Library-Circulation	30,677	26,283	23,273	24,288	25,341	20,810	22,297	22,644	23,664	22,972	20,732	25,217	288,198
Library-New Patrons	237	180	165	161	103	104	188	173	123	134	105	173	1,846
Library-Total Cardholders	25,482	25,628	26,039	26,347	26,472	26,593	26,792	27,008	27,133	27,285	27,387	27,548	26,643
Library-Public Meetings Held	26	22	28	30	30	28	36	42	59	56	47	18	422
Library-Audio & Ebook Downloads	326	321	272	284	321	317	336	291	338	326	314	389	3,835
Library-Internet/PC Users	2,510	2,651	2,224	2,066	1,451	1,732	1,689	1,458	1,870	1,836	1,516	1,623	22,626
Library-Children's Room Literacy PC Users	~	~	~	~	~	~	~	~	~	~	~	~	~
Library-Museum Passes borrowed	86	84	47	43	51	65	65	86	60	84	61	86	818
Library-Holds Filled	1,574	1,582	1,444	1,438	1,140	1,403	1,462	1,364	1,639	1,398	1,273	1,569	17,286
Library-Remote online holds placed	1,319	1,235	978	1,102	966	1,019	1,179	1,039	1,298	1,083	1,040	1,353	13,611
Library-Online Catalog Remote Access Hits	2,906	2,769	2,301	2,549	2,231	2,482	2,738	2,258	2,685	2,532	2,520	2,644	30,615
Library-Attendance at Programs	292	118	258	343	346	388	676	763	479	677	716	190	5,246
Library-Website Visitors	31,280	33,101	32,344	35,961	32,406	29,664	23,343	26,447	34,640	29,153	27,512	25,637	361,488
Library-Blog Readers	1,422	1,351	1,458	1,509	1,554	1,495	1,405	1,704	2,377	2,333	1,852	1,808	20,268
Library-Total Number of Walk In Visits	18,590	16,890	15,280	15,180	14,202	13,272	13,981	15,490	17,480	15,422	13,669	14,979	184,435
Library - Average Visitors Per Day	744	650	637	584	646	531	583	673	647	593	535	576	617
Library - Intra & Inter library loans sent & received	~	~	~	~	~	~	~	~	~	~	~	~	~
Library - Days of Operation	25	26	24	26	22	25	24	23	27	26	25	26	299
ECONOMIC CONDITIONS													
Dover Public Welfare - Number of Contacts (walk-ins only)	470	456	520	512	437	603	556	508	651	503	479	667	6,362
Dover Public Welfare - # of Cases Assisted - \$	97	94	97	99	92	102	148	138	135	142	142	164	1,450
Dover Public Welfare - Case Expenditures	\$46,476	\$34,957	\$34,660	\$34,028	\$32,379	\$41,256	\$40,157	\$34,471	\$39,525	\$41,660	\$37,444	\$3,740	\$420,753
Dover Public Welfare - Helped by referral/other - no \$	~	~	~	~	~	~	~	~	~	~	~	~	0
Dover Public Welfare - Reimbursements to Department	~	~	~	~	~	~	~	~	~	~	~	~	0
Dover Labor Force	17,340	17,190	17,240	17,460	17,590	17,350	17,180	17,670	17,680	17,570	17,610	17,410	17,441
Dover Unemployment Rate	6.1	6.2	5.8	5.7	5.6	5.3	6.5	6.5	6.4	5.4	5.0	5.0	
Strafford County Unemployment Rate	6.9	7.0	6.7	6.5	6.1	6.1	7.3	7.2	7.0	5.9	5.6	5.5	
State of NH Unemployment Rate	6.6	6.9	6.7	6.1	6.5	6.7	7.0	7.1	7.0	6.7	6.4	5.9	
National Unemployment Rate	9.7	9.6	9.5	9.5	9.4	9.7	9.7	9.7	9.7	9.9	9.3	9.6	
CITY EMPLOYMENT													
Number of Weeks Represented	5	4	4	5	4	4	5	4	4	5	4	4	52
HR - Gross Wages Paid	\$1,641,684	\$1,257,762	\$1,295,097	\$1,587,682	\$1,301,489	\$1,612,248	\$1,654,473	\$1,255,789	\$1,266,076	\$1,524,582	\$1,181,074	\$1,247,364	\$16,825,320
HR - Total Average Number of Employees Paid	348	354	325	332	336	338	341	345	341	337	331	329	338
- Community Services	76	78	73	72	72	73	74	71	71	71	74	74	73
- Executive	12	10	11	10	10	10	10	11	12	12	11	12	11
- Finance	20	20	20	20	21	21	21	21	21	21	21	21	21
- Fire & Rescue	59	59	59	59	59	59	60	60	60	60	60	60	60
- Human Services	3	3	3	3	3	3	2	2	2	2	2	2	3
- Library	22	22	22	23	23	23	23	23	23	23	23	23	23
- Planning	6	6	6	6	5	5	6	6	6	6	5	6	6
- Police	81	81	79	78	78	78	78	80	78	79	80	80	79
- Recreation	69	75	52	61	65	66	67	71	68	63	55	51	64
HR - Total New Hires	7	0	12	8	2	2	2	2	0	4	2	12	53
- Seasonal Part-Time	3	0	9	6	2	0	0	0	0	1	0	10	31

City of Dover - Monthly Statistics	July	August	September	October	November	December	January	February	March	April	May	June	Fiscal Year 2010
	2009	2009	2009	2009	2009	2009	2010	2010	2010	2010	2010	2010	Totals
Number of Days Represented	31	31	30	31	30	31	31	28	31	30	31	30	365
- Seasonal Full-Time	3	0	1	0	0	0	1	1	0	0	1	1	8
- Regular Part-Time	0	0	1	1	0	1	0	0	0	1	1	0	5
- Regular Full-Time	0	0	1	0	0	1	1	1	0	2	0	0	6
- Temporary	1	0	0	1	0	0	0	0	0	0	0	1	3
HR - Total Separations	1	2	2	21	5	1	3	1	2	6	3	7	54
- Seasonal Part-Time	0	0	1	18	0	0	2	1	0	4	1	5	32
- Seasonal Full-Time	0	0	0	3	5	0	0	0	0	0	0	0	8
- Regular Part-Time	0	0	0	0	0	0	0	0	0	2	0	1	3
- Regular Full-Time	1	2	1	0	0	1	1	0	2	0	2	1	11
- Temporary	0	0	0	0	0	0	0	0	0	0	0	0	0
PUBLIC TRANSIT													
Dover Downeaster Total Commuter Circulation	4,976	4,837	4,241	4,921	4,542	5,344	4,579	4,427	4,982	4,927	4,352	5,151	57,279
- Total Boardings	2,499	2,452	2,126	2,437	2,284	2,722	2,302	2,217	2,532	2,475	2,199	2,716	28,961
- Total Alightings	2,477	2,385	2,115	2,484	2,258	2,622	2,277	2,210	2,450	2,452	2,153	2,435	28,318
Dover COAST Routes Total Commuters	7,832	7,216	12,290	13,389	12,458	13,382	13,576	12,339	15,909	14,309	14,511	13,498	150,709
Days of Service - Weekdays & Saturday-(Rte 1 & 2 only)	~	~	~	~	~	~	~	24	24	26	25	22	121
Regional Bus Routes	6,942	6,453	6,600	6,924	6,055	6,532	5,830	5,846	6,855	7,020	6,720	6,844	78,621
- Route 1- Dover, Somersworth, Berwick	2,105	1,780	1,940	2,135	1,650	1,927	1,592	1,640	1,886	1,898	2,058	2,167	22,778
- Route 2 - Rochester, Somersworth, Dover, Newington, Portsmouth	4,837	4,673	4,660	4,789	4,405	4,605	4,238	4,206	4,969	5,122	4,662	4,677	55,843
- Route 101-Clipper Connection:Dover, PNSY, Portsmouth & Pease Tradeport	~	~	~	~	~	~	~	~	~	~	~	~	0
Dover Community Routes	0	0	4,824	5,145	4,071	4,001	4,453	3,541	5,283	3,902	4,643	3,180	43,043
- Route 30 - North, DHS, Transportation Center	~	~	~	~	1,395	1,380	1,672	1,251	1,960	1,960	1,653	1,127	12,398
- Route 31 - West, DHS, Transportation Center	~	~	~	~	1,311	1,305	1,347	1,111	1,606	1,606	1,443	1,014	10,743
- Route 32 - South, DHS, Transportation Center	~	~	~	~	1,365	1,316	1,434	1,179	1,717	1,717	1,547	1,039	11,314
Dover FastTrans Total Commuters	807	683	776	1,233	2,225	2,743	3,143	2,801	3,609	3,215	3,002	3,317	27,554
- Route 33 - 6th, Park & Ride, Strafford County Complex	724	603	686	907	1,081	1,207	1,226	1,116	1,335	1,150	1,162	1,357	12,554
- Route 34 - 155, Silver, Broadway	~	~	~	~	509	582	620	612	810	759	721	685	5,298
- Route 35 - 108 ,DHS ,DMS, Lib/McConnell, Central, WDH, ParkRide, Indian Bk	~	~	~	326	635	954	1,297	1,073	1,464	1,306	1,119	1,275	9,449
Demand Response Services- ADA-unable to use fixed route bus system	83	80	90	87	107	106	150	151	162	172	146	157	1,491
Totals may/may not include all months, depending on when stat was started.													