

Dover Ice Arena – Reopening Phase 1

The Dover Ice Arena will be reopening with a phased approach starting July 6, 2020. The Governor's Economic Reopening Taskforce approved indoor recreational facilities as well as the return to competitive play for amateur and youth sports as well as expanding group training sessions and practices. In order to reopen following state and local guidelines, many changes needed to be made to assure the health and safety of our patrons. Please read through this entire packet for all of our new safety practices. We appreciate your cooperation during this time and are so excited to welcome you back!

During Phase 1, we will be opening for our reserved group skates, adult leagues, youth and adult supervised training sessions (hockey and figure), and stick practices (must call ahead) – **NO Public Skate (Recreational), Rock Night, Learn to Skate, Youth and Adult Introduction to Hockey.** Instructional skate will only be allowed for training sessions with coaches – must call ahead to reserve spot. These programs are open to **only NH, ME, and VT residents at this time.** Staff will be checking ID's at the front desk. We ask that patrons exit the facility no more than 20 minutes after your skate. We encourage that you get your equipment on prior to arriving to the arena, only enter in the front doors of the facility go straight to your locker room to get your skates on, skate during your ice slot, then exit only out of the back doors by the DHS locker room. **Please only arrive 20 minutes before your ice slot.** You will not be allowed in the building before the 20 minutes. There is to be no time spent (socializing, exercising, stretching, etc.) in the lobby area besides checking in at the front desk if you have any questions on your way to the locker room. **Facemasks must be worn by patrons entering and exiting the facility.**

Patrons will be asked every visit, before entering the facility the following questions:

- Is your current temperature in excess of 100.0 degrees Fahrenheit?
- Have you had a fever in the last 72 hours?
- Have you had close contact with anyone suspected or confirmed to have COVID-19?
- Do you have respiratory symptoms such as runny nose, sore throat, cough, or shortness of breath?
- Do you have flu-like symptoms such as muscle aches, chills, severe fatigue?
- Have you experienced changes in your sense of taste or smell (loss of either)?

****If you answer yes to any of the following questions, please do not put our employees and other patrons at risk! Please come back when you can answer no to all of the above questions.***

New Rink Rules:

- No congregating at any time.
- Conference Room is closed until further notice.
- No rental skates will be available in pro shop due to sanitary reasons.
- Showers are off limits at this time.
- **Must call ahead to sign up for Chix with Stix and Adult Stick practice. No walk-ins allowed.**
- Patrons must maintain 6 feet distance from others in the facility while not on the ice.
- Masks or cloth face coverings must be worn when entering and exiting the facility, in the lobby, locker rooms, until you are ready to put helmet on and step on the ice.

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- Only skaters will be allowed to enter facility except for **1 parent/guardian with youth during practice session**. Must maintain 6 feet in the bleachers (marked on the bleachers). Others must stay in the car. **No spectators allowed during any adult skates.**
- No spitting, sharing water bottles, or chewing gum allowed in the facility.
- The main hallway is for one-way traffic only to get to your locker room then exiting out of the back door.
- **Patrons that cannot follow these guidelines will not be allowed to use the facility.**

ADDITIONAL INFORMATION:

In order for the arena to follow the state and local guidelines, **the arena will not be offering the following programs until further notice:**

- Public Skate (Recreational)
- Rock Night
- Learn to Skate Programs
- Parent Tot
- Youth Stick Practice
- Youth Introduction to Hockey
- Adult Introduction to Hockey
- Skate Rentals in Pro-Shop

Health Warning (COVID-19)

The City of Dover's top priority is the health and safety of our patrons, so please keep in mind the following:

- Risk of exposure to COVID-19 is still present
 - For the safety of our staff and other patrons, please stay home if you are feeling ill, or experiencing any symptoms of COVID-19 (cough, fever, severe fatigue) and use our facility when you are feeling better.
 - Patrons must take responsibility for their own protection (masks, hand washing, etc.)
- Please maintain social distancing practices and remain 6 feet away from patrons that are not in your household.

What should I expect at the rink?

- Upon arrival to the rink, please wait outside, with mask on, practice social distancing, until 20 minutes before ice slot. Staff will be at the front desk to answer any questions you may have.
- Patrons must wear a mask or cloth face covering in the lobby and locker rooms, until it is time for your skate.
- Hand sanitizer will be placed at the in the lobby way, patrons are encouraged to use it when entering facility.

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- **For thorough cleaning of the locker rooms used, please exit the building no more than 20 minutes after your ice slot has ended. Arena staff will be moving groups along to start the disinfecting process for the next group.**