

City of Dover - Monthly Statistics	July	August	September	October	November	December	January	February	March	April	May	June	Fiscal Year 2014
	2013	2013	2013	2013	2013	2013	2014	2014	2014	2014	2014	2014	Totals
Number of Days Represented	31	31	30	31	30	31	31	28	31	30	31	30	365
<b>INFORMATION TECHNOLOGY</b>													
Total Visitors to Website	73,842	69,501	72,197	75,216	76,673	68,487	81,583	73,145	90,168	79,234	74,393	71,724	906,163
Average Visitors to Website Per Day	2,382	2,241	2,406	2,426	2,555	2,282	2,631	2,612	2,908	2,641	2,399	2,390	2,489
Number of Support Requests Processed	101	161	97	154	96	94	126	105	172	134	94	82	1,416
Total Email Processed by Server	14,110	12,611	15,703	15,362	10,563	12,909	15,384	15,081	16,514	16,761	12,460	15,879	173,337
<b>LEGAL PROCESSES</b>													
Legal Matters - Questions Handled	9	14	15	23	11	17	38	19	24	20	30	31	251
Document Creation and Reviews	9	9	13	19	14	4	19	7	15	18	24	24	175
Right to Know Requests Processed	3	7	3	6	5	3	11	4	4	16	6	10	78
Resolutions Produced for Council Agenda	4	1	7	4	5	5	6	2	5	2	1	6	48
Ordinances Produced for Council Agenda	1	0	0	1	0	2	0	2	5	1	1	1	14
<b>CLERK/REGISTRY RECORDS &amp; ASSESSING</b>													
Clerk/Collector – Death Certificates Issued	203	201	210	202	227	253	259	238	291	196	200	291	2,771
Clerk/Collector – Marriage Licenses Issued	30	41	96	27	12	9	8	9	25	23	29	24	333
Clerk/Collector – Birth Certificates Issued	201	235	159	208	149	110	163	182	215	199	164	190	2,175
Clerk/Collector – Notary Public Requests	35	20	28	27	20	20	24	30	30	27	22	34	317
Clerk/Collector – Marriage Certificates/Copies Issued	54	70	60	83	45	20	34	33	44	35	35	62	575
Clerk/Collector – Justice of Peace Requests	9	5	5	11	9	4	6	2	10	6	8	3	78
<b>Clerk/Collector - Vehicle Registrations Total</b>	<b>2,682</b>	<b>2,579</b>	<b>2,365</b>	<b>2,927</b>	<b>2,204</b>	<b>2,390</b>	<b>2,121</b>	<b>2,058</b>	<b>2,810</b>	<b>2,760</b>	<b>2,903</b>		<b>27,799</b>
- EREG - Online Registrations	266	287	235	335	375	384	310	432	599	291	391		3,905
- Mailed Registrations	241	361	56	403	298	368	86	252	318	92	272		2,747
- Office Registrations	2,175	1,931	1,964	2,189	1,531	1,638	290	1,374	1,893	2,377	2,240		19,602
Registry - Deeds	85	81	74	85	60	60	53	51	50	57	87	96	839
Registry - Mortgages	123	110	84	96	73	92	129	63	60	63	87	103	1,083
Registry - Foreclosures	6	3	1	4	1	3	8	2	5	2	2	2	39
<b>Assessing - Total Property Visits</b>	<b>255</b>	<b>214</b>	<b>185</b>	<b>137</b>	<b>129</b>	<b>143</b>	<b>159</b>	<b>121</b>	<b>109</b>	<b>166</b>	<b>94</b>	<b>20</b>	<b>1,732</b>
- Property Inspection Visits	137	171	168	123	124	134	136	110	90	126	71	163	1,553
- Property Non-Inspection Visits	118	43	17	14	5	9	23	11	19	40	23	37	359
<b>PURCHASING &amp; PAYABLE DATA</b>													
Finance-Purchase Orders \$ 1,000 - \$4,999.99	64	53	61	80	57	61	63	54	68	54	61	98	774
Finance-Purchase Orders \$5,000 - \$9,999.99	14	15	16	15	14	11	14	11	17	24	15	19	185
Finance-Purchase Orders \$ 10,000 - \$24,999.99	13	11	10	12	14	8	14	8	12	13	7	16	138
Finance-Purchase Orders \$25,000 - Over	22	16	9	14	9	6	9	6	3	12	6	11	123
Finance - Vendor Checks Produced	585	692	701	584	496	561	690	549	504	490	607	622	7,081
Finance - Accounts Payable Invoices Processed	1,223	1,246	1,531	1,317	1,128	1,197	1,481	1,225	1,199	1,004	1,426	1,401	15,378
<b>POLICE</b>													
<b>Police Non Motor Vehicle Bookings - Total</b>	<b>61</b>	<b>72</b>	<b>84</b>	<b>65</b>	<b>60</b>	<b>66</b>	<b>83</b>	<b>60</b>	<b>82</b>	<b>86</b>	<b>53</b>	<b>85</b>	<b>857</b>
- Total Arrests	54	68	74	56	49	62	79	56	75	83	46	69	771
- Total Summons	7	4	10	9	11	4	4	4	7	3	7	16	86
- Adult Arrests/Summons	61	70	72	62	54	65	77	55	79	78	50	79	802
- Juvenile Arrests/Summons	1	2	12	3	6	1	6	5	3	8	3	6	56
- Male Arrests/Summons	41	45	51	47	48	41	62	46	57	61	35	57	591
- Female Arrests/Summons	20	27	33	18	12	25	21	14	25	25	18	28	266
<b>Police Motor Vehicle Enforcement - Total</b>	<b>991</b>	<b>985</b>	<b>1078</b>	<b>1065</b>	<b>1,011</b>	<b>1,027</b>	<b>1,398</b>	<b>789</b>	<b>988</b>	<b>1,277</b>	<b>1,207</b>	<b>871</b>	<b>12,687</b>

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	2013	2013	2013	2013	2013	2013	2014	2014	2014	2014	2014	2014	Totals
Number of Days Represented	31	31	30	31	30	31	31	28	31	30	31	30	365
- Total Summons	107	111	124	101	117	96	115	88	99	127	116	95	1,296
- Total Warnings	884	874	954	952	894	931	1,283	701	889	1,150	1,089	776	11,377
Police Speed Violations	298	319	375	325	291	216	296	161	256	393	337	251	3,518
- Speed Summons	20	23	27	21	22	11	12	16	21	23	22	18	236
- Speed Warnings	278	296	348	304	269	205	284	145	235	370	215	233	3,182
Police All Other Violations	693	666	703	740	720	811	1,102	628	743	884	870	620	9,180
- Child Restraints	1	0	2	0	0	1	1	0	1	0	5	3	14
- Conduct after an Accident	1	1	3	3	0	2	4	3	2	2	0	2	23
- Driving after Revocation / Suspension	21	16	24	11	21	22	20	18	18	19	18	13	221
- Equipment Violations	197	149	173	247	239	251	400	227	230	231	241	129	2,714
- Misuse/Fail to Display Plates	22	18	26	17	18	61	39	23	22	36	40	21	343
- Operating without Valid License	10	8	3	2	5	7	12	2	5	11	8	4	77
- Reckless Operation	0	0	2	2	2	0	0	0	0	1	1	1	9
- Solid/Yellow Line	8	11	11	5	8	13	7	11	6	16	7	8	111
- Stop/Yield Sign Violations	40	67	60	45	74	70	93	41	74	70	66	52	752
- Traffic Light Violations	38	61	62	24	28	48	48	44	35	46	37	61	532
- Uninspected Vehicle	122	132	103	122	103	84	176	89	153	202	200	122	1,608
- Unregistered Vehicle	28	26	30	30	39	37	43	18	22	34	34	33	374
- All Other Violations	205	177	204	232	183	215	259	152	175	216	213	171	2,402
Police Parking Tickets Issued	503	595	441	528	486	933	1,039	742	786	656	482	699	7,890
- Winter Restriction Tickets	0	0	0	0	0	410	522	356	176	1	0	0	1,465
- Handicapped Violation Tickets	9	9	7	8	3	6	9	6	8	13	7	11	96
Parking Meters - Number of Transactions	32,447	32,428	27,701	29,786	27,070	29,608	26,430	24,231	30,788	33,160	31,607	32,762	358,018
Parking Meters - Revenue	\$30,503	\$30,043	\$25,530	\$27,683	\$25,908	\$28,724	\$25,895	\$24,544	\$30,263	\$31,193	\$29,601	\$32,100	\$341,987
Parking Meters - Days of Use	22	22	20	22	20	21	21	19	21	22	21	21	252
Paid Business Parking Permits	303	301	299	305	312		301	286	289	296	292	289	3,273
Police Dispatch Telephone Calls - Total	10,022	9,973	9,175	9,730	8,609	8,757	8,537	8,432	8,432	8,756	8,770	9,683	108,876
- 911 Calls	449	440	353	362	354	368	363	385	385	363	386	442	4,650
Police Alarm Line Responses	101	84	85	80	96	88	86	75	75	77	75	84	1,006
Police Dispatch Lobby Visitors	336	352	322	344	393	380	371	347	347	341	306	370	4,209
Car Safety Seat Inspections	11	15	16	10	11	8	7	3	17	7	7	16	128
<b>Public Safety Calls for Service - Total</b>	<b>3,097</b>	<b>3,376</b>	<b>2,952</b>	<b>2,885</b>	<b>2,694</b>	<b>2,780</b>	<b>3,114</b>	<b>2,412</b>	<b>2,737</b>	<b>3,025</b>	<b>3,166</b>	<b>3,045</b>	<b>35,283</b>
- Police Only	2,569	2,877	2,500	2,401	2,256	2,248	2,637	1,971	2,305	2,578	2,710	2,567	29,619
- Fire Only	410	378	350	377	343	436	379	356	337	351	363	365	4,445
- Police & Fire	80	79	56	75	55	60	51	60	60	61	60	72	769
- Other - Unassigned	38	42	46	32	40	36	47	25	35	35	33	41	450
Police Average Response Time - Priority 1 Calls	0:04:15	0:04:33	0:03:54	0:04:09	0:04:05	0:04:32	0:03:56	0:04:29	0:03:55	0:04:37	0:05:05	0:05:05	0:04:23
Police Average Response Time - Priority 2 Calls	0:08:39	0:06:33	0:06:38	0:05:24	0:07:02	0:06:48	0:06:52	0:07:14	0:07:12	0:07:49	0:08:51	0:08:51	0:07:19
Police Average Response Time - Priority 3 Calls	0:10:36	0:09:52	0:12:59	0:10:54	0:11:08	0:10:41	0:08:38	0:09:27	0:09:34	0:10:10	0:10:09	0:10:09	0:10:21
Police Average Response Time - Priority 4 Calls	0:36:43	0:42:00	0:35:37	0:40:36	0:24:27	0:33:18	0:20:30	0:19:24	0:18:44	0:53:46	0:25:56	0:25:56	0:31:25
Dispatch Radio Transmissions - Total	12,791	12,867	10,438	11,766	10,132	10,618	10,873	9,405	9,952	10,599	10,958	12,292	132,691
Adult Arraignments	82	13	85	68	84	86	83	79	81	86	63	79	889
Adult Trials	0	1	1	0	0	1	0	0	0	1	1	1	6
Hearings	9	1	27	3	5	31	11	16	14	15	15	16	163
Criminal Record Requests	40	94	43	41	53	58	54	55	44	51	59	47	639

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	2013	2013	2013	2013	2013	2013	2014	2014	2014	2014	2014	2014	Totals
Number of Days Represented	31	31	30	31	30	31	31	28	31	30	31	30	365
Police Case Reports Processed	721	1,142	967	732	971	2,187	1,893	953	1,660	1,941	2,366	3,730	19,263
Community Service Program-Juveniles Tracked	6	4	2	4	0	0	1	5	5	5	5	4	41
Community Service Hours	8	8	4	4	0	0	11	29	29	24	25	35	177
<b>Police Total Crimes Handled</b>	<b>156</b>	<b>193</b>	<b>143</b>	<b>146</b>	<b>131</b>	<b>132</b>	<b>138</b>	<b>112</b>	<b>137</b>	<b>140</b>	<b>112</b>	<b>178</b>	<b>1,718</b>
- Part I Crimes - Total	72	71	49	57	45	49	34	34	40	55	41	78	625
- Murder	0	0	0	0	0	0	0	0	0	0	0	0	0
- Rape	1	0	1	1	0	0	2	1	0	0	1	3	10
- Robbery	2	0	0	0	0	2	1	0	2	0	0	1	8
- Assault	9	16	12	10	10	7	6	9	11	15	11	15	131
- Burglary	14	3	4	8	7	5	5	3	1	6	5	6	67
- Residence	8	1	1	8	4	3	4	2	0	5	4	6	46
- Non-Residence	6	2	3	0	3	2	1	1	1	1	1	0	21
- Larceny/Theft	43	51	31	38	28	34	19	21	25	30	21	53	394
- Auto Theft	3	1	1	0	0	0	1	0	0	1	1	0	8
- Arson	0	0	0	0	0	1	0	0	1	3	2	0	7
- Part II Crimes - Total	84	122	94	89	86	83	104	78	97	85	71	100	1,093
- Forgery/Counterfeiting	2	0	0	3	1	1	1	0	3	0	2	0	13
- Fraud	2	9	5	3	6	4	6	6	3	5	2	9	60
- Embezzlement	0	0	0	0	0	0	0	0	1	0	0	0	1
- Stolen Property (Buy/Sell/Receive)	0	2	1	0	0	1	1	1	3	0	0	0	9
- Criminal Mischief	22	27	28	26	23	19	25	14	7	15	14	19	239
- Business	2	1	2	2	1	3	1	3	1	1	2	2	21
- Government	2	1	0	5	0	0	0	0	0	1	0	0	9
- Motor Vehicle	9	17	17	9	16	10	15	4	4	7	5	8	121
- Residential	5	1	4	5	3	2	9	4	1	4	6	6	50
- Weapons Possession	1	0	0	0	1	0	2	2	1	3	0	0	10
- Prostitution	0	0	0	0	0	0	0	0	0	0	1	0	1
- Sex Offenses	0	0	1	2	1	2	3	3	1	3	1	3	20
- Drug Offenses	5	12	7	10	6	8	15	8	17	12	8	8	116
- Gambling & Bookmaking	0	0	0	0	0	0	0	0	0	0	0	0	0
- Offenses Against Family	0	0	0	0	1	0	0	0	1	0	0	0	2
- Driving While Intoxicated	8	15	7	9	11	7	8	8	10	8	5	8	104
- Liquor Laws	4	8	7	5	4	2	2	1	3	2	2	2	42
- Disorderly Conduct	2	1	7	4	2	3	4	2	2	2	3	6	38
- Vagrancy (Loitering)	0	0	0	0	1	0	0	1	1	0	0	0	3
- All Other Offenses	38	48	31	27	29	36	37	32	44	35	33	45	435
- School Truancy	0	0	0	0	0	0	0	1	0	2	1	0	4
<b>Accidents - Total</b>	<b>57</b>	<b>70</b>	<b>65</b>	<b>67</b>	<b>76</b>	<b>79</b>	<b>77</b>	<b>93</b>	<b>70</b>	<b>71</b>	<b>66</b>	<b>70</b>	<b>861</b>
- Non Investigative	30	41	39	36	38	54	50	57	44	42	40	43	514
- Property Damage	7	15	11	14	25	12	14	13	13	15	16	14	169
- Injury	6	7	8	7	5	2	0	7	4	5	3	2	56
- Fatal	0	1	0	1	0	1	0	1	0	0	0	0	4
- Hit & Run	14	6	7	9	8	10	13	15	9	9	7	11	118
<b>Non-Criminal Investigative Incidents:</b>	<b>272</b>	<b>250</b>	<b>229</b>	<b>242</b>	<b>237</b>	<b>209</b>	<b>212</b>	<b>171</b>	<b>224</b>	<b>234</b>	<b>247</b>	<b>314</b>	<b>2,841</b>
Disturbances	99	93	88	99	85	80	77	66	86	76	92	124	1,065

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	2013	2013	2013	2013	2013	2013	2014	2014	2014	2014	2014	2014	Totals
Number of Days Represented	31	31	30	31	30	31	31	28	31	30	31	30	365
- Juvenile	2	6	6	8	4	6	1	1	8	7	9	7	65
- Domestic	32	28	36	32	27	34	25	23	31	27	39	36	370
- Unwanted Subject	4	5	9	8	10	4	10	13	7	7	4	9	90
- Possible DWI	0	1	1	1	2	1	2	0	0	0	0	2	10
- OHRV - (Off Highway Recreational Vehicles)	0	0	0	0	0	0	0	0	0	0	0	0	0
- Road Rage	4	0	1	0	1	2	3	0	3	0	1	2	17
- Loud Music / Noise	2	0	3	2	2	2	3	1	0	1	0	2	18
- Party	0	0	0	0	0	0	0	0	0	0	0	0	0
- Fight	3	6	2	1	4	3	2	4	6	1	0	4	36
- Neighborhood	14	18	4	8	3	2	2	3	1	4	5	13	77
- Landlord / Tenant	1	1	0	2	0	1	0	1	1	0	0	1	8
- Skateboarding	0	0	0	25	0	0	0	0	0	0	0	0	25
- Unwanted Communications	14	9	12	0	17	10	10	6	9	11	12	18	128
- Other	23	19	14	12	15	15	19	14	20	18	22	29	220
Missing Persons	5	3	5	6	3	6	2	8	2	8	6	4	58
- Juvenile	5	1	5	3	3	2	2	3	2	5	4	3	38
- Adult	0	0	0	0	0	0	0	1	0	1	0	0	2
- Attempt to Locate	0	2	0	3	0	4	0	4	0	2	2	1	18
Suspicious Activity	28	33	19	22	15	11	16	8	17	11	10	19	209
- Suspicious Person	6	8	5	2	0	0	1	0	6	2	3	5	38
- Suspicious Motor Vehicle	2	0	0	1	1	0	1	1	0	2	0	0	8
- Suspicious Activity - General	20	25	14	19	14	11	14	7	11	7	7	14	163
Death - Untimely, Suicide & Attempts	8	5	3	3	6	2	5	1	4	3	6	4	50
Police Information	23	31	32	30	38	39	41	26	37	42	31	22	392
- Drugs	4	2	10	4	8	6	3	8	9	11	7	5	77
- Sex Offenses	8	3	7	7	2	4	2	3	4	3	2	3	48
- Crimeline	2	9	4	11	7	10	12	5	6	5	5	1	77
- Fraud Other Jurisdiction	3	1	1	0	2	0	4	1	2	3	1	3	21
- Other	6	16	10	8	19	19	20	9	16	20	16	10	169
Welfare Check	25	16	22	19	12	18	14	16	17	24	12	31	226
- Abuse, Physical, Emotional	2	1	2	1	0	1	0	1	1	2	1	2	14
- Medical / Well Being	10	9	5	8	5	6	4	9	10	15	7	11	99
- 911 Trace	1	6	1	0	0	0	0	0	0	1	0	0	9
- Other	12	0	14	10	7	11	7	6	6	6	4	18	101
Assist - Police Presence Needed	64	51	42	46	50	38	44	27	51	56	73	70	612
- Remove Belongings	1	3	1	0	0	0	0	1	1	3	1	4	15
- Child Custody	0	2	1	1	3	1	0	3	3	1	0	2	17
- WDH Hospital Staff	0	0	0	0	0	0	1	0	0	0	0	0	1
- Police Mutual Aid	3	3	5	6	2	2	1	2	3	6	5	1	39
- Other	60	43	35	39	45	35	42	21	44	46	67	63	540
Shots Fired	0	1	0	1	0	0	0	0	0	0	0	0	2
Animal Investigations - Animal Control Officer	20	17	18	16	28	15	13	19	10	14	17	40	227
- Dog Complaint	3	4	4	2	6	4	5	2	3	3	5	11	52
- Nuisance	1	1	3	2	3	1	1	0	0	0	0	3	15
- Found	6	4	5	5	11	3	1	5	2	7	5	7	61

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Number of Days Represented	31	31	30	31	30	31	31	28	31	30	31	30	365
- Lost	0	1	0	0	1	3	0	1	0	0	1	1	8
- Hit	1	2	0	4	5	2	2	4	2	2	0	2	26
- Bite	2	4	2	1	0	1	3	2	1	2	1	3	22
- Welfare	7	1	4	2	2	1	1	5	2	0	5	13	43
- Other	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>FIRE &amp; RESCUE</b>													
Fire & Rescue Total Calls for Service	482	452	401	442	396	495	428	410	391	408	419	430	5,154
- Calls for Fires	18	30	26	19	27	23	9	7	18	26	25	27	255
- Emergency Medical Calls	270	246	212	230	214	238	232	228	234	227	227	266	2,824
- Hazardous Condition Calls	4	10	10	13	6	7	8	15	4	17	10	4	108
- Miscellaneous Service Calls	52	46	31	40	27	107	44	29	37	40	36	37	526
- Lock Out Calls	54	45	46	70	49	65	54	63	40	54	55	57	652
- False/Good Intent Calls	79	75	76	70	73	55	81	68	58	44	66	39	784
- Ambulance Mutual Aid Given	10	14	12	12	8	10	7	9	11	10	15	12	130
- Ambulance Mutual Aid Received	5	1	2	5	7	3	10	8	4	2	4	3	54
- Fire Mutual Aid Given	6	2	2	0	10	4	2	1	1	3	3	1	35
- Fire Mutual Aid Received	0	3	0	1	2	0	3	4	1	1	1	1	17
Fire Dept Average Response Time Minutes - Priority 1 Calls	0:04:41	0:04:42	0:04:58	0:04:49	0:04:47	0:04:40	0:05:08	0:05:24	0:04:44	0:05:05	0:04:56	0:04:50	0:04:54
Fire Dept Average Response Time Minutes - Priority 2 Calls	0:06:32	0:05:12	0:00:00	0:09:15	0:03:15	0:00:00	0:04:51	0:05:50	none	0:08:48	0:08:16	0:03:03	0:05:00
Fire Dept Average Response Time Minutes - Priority 3 Calls	0:05:30	0:04:41	0:05:02	0:05:04	0:05:11	0:05:52	0:05:22	0:05:12	0:04:21	0:04:57	0:04:56	0:05:12	0:05:07
Fire Dept Average Response Time Minutes - Priority 4 Calls	0:07:21	0:07:43	0:07:09	0:04:57	0:07:27	0:05:42	0:06:09	0:06:46	0:07:19	0:07:10	0:06:52	0:08:35	0:06:56
Simultaneous Emergency Incidents	65	62	68	72	49	50	57	66	60	72	71	64	756
3 or 4 Simultaneous Emergency Incidents	11	13	10	13	13	7	22	18	10	15	12	15	159
Patients Transported to Area Hospitals	205	178	166	179	135	177	173	173	175	175	169	211	2,116
Ambulance Revenue	\$29,847	\$179,911	\$102,596	\$80,665	\$88,423	\$94,237	\$121,006	\$99,276	\$143,952	\$88,369	\$98,331	\$128,546	\$1,255,159
Fire Loss Totals	\$100	\$5,100	\$5,650	\$38,000	\$1,800	\$1,520	\$146,000	\$40,010	\$1,500	\$143,600	\$5,200	\$11,000	\$399,480
<b>INSPECTION SERVICES</b>													
Total Inspections	611	490	498	443	432	382	556	374	498	816	517	584	6,201
- Life Safety Inspections	111	56	64	49	54	68	96	40	91	121	73	115	938
- Business Inspections	5	5	5	2	6	28	26	34	21	4	11	14	161
- Sprinkler/Alarm Inspections	70	32	65	31	21	0	72	20	45	156	65	81	658
- Building Inspections	84	77	74	48	80	57	61	45	68	119	63	95	871
- Electrical Inspections	117	120	100	111	106	89	108	84	75	86	105	82	1,183
- Plumbing/Mechanical Inspections	153	115	109	138	108	98	145	101	158	248	128	147	1,648
- Blasting Inspections	0	0	0	0	0	0	0	0	0	0	6	0	6
- Health Inspections	57	65	68	51	34	25	40	43	37	64	61	49	594
- School/Daycare Inspections	13	19	11	9	21	13	7	4	1	12	5	0	115
- Oil Burner Inspections	1	0	0	3	1	3	0	0	2	4	0	1	15
- Woodstove/Fireplace Inspections	0	1	2	1	1	1	1	3	0	2	0	0	12
Fire Inspection Services - Total Permits	137	152	119	109	106	85	67	56	80	166	284	205	1,566
- Burning Permits Issued	84	96	59	69	67	43	27	22	32	117	222	145	983
- Blasting Permits Issued	0	1	2	0	0	0	0	0	0	0	0	2	5
- Building Permits Issued	26	40	41	31	29	32	25	23	31	30	48	40	396
- Certificate of Occupancy Permits	27	15	17	9	10	10	15	11	17	19	14	18	182
Monthly Permit Construction Value - Total	\$1,508,600	\$2,343,200	\$2,587,700	\$4,572,700	\$1,656,500	\$1,719,000	\$10,730,815	\$1,941,000	\$3,967,900	\$2,018,600	\$2,583,700	\$1,978,600	\$37,608,315



City of Dover - Monthly Statistics	July	August	September	October	November	December	January	February	March	April	May	June	Fiscal Year 2014
	2013	2013	2013	2013	2013	2013	2014	2014	2014	2014	2014	2014	Totals
Number of Days Represented	31	31	30	31	30	31	31	28	31	30	31	30	365
<b>PLANNING &amp; ZONING</b>													
<b>Planning &amp; Zoning Applications - Total</b>	<b>24</b>	<b>8</b>	<b>10</b>	<b>17</b>	<b>10</b>	<b>14</b>	<b>9</b>	<b>10</b>	<b>12</b>	<b>19</b>	<b>29</b>	<b>20</b>	<b>182</b>
- Major Subdivision Applications	0	1	1	0	0	1	0	0	0	0	0	0	3
- Minor Subdivision Applications	0	1	0	1	0	1	1	0	0	0	2	2	8
- Minor Lot Line Adjustment Applications	1	2	1	3	3	0	0	0	0	1	2	0	13
- Site Plan Applications	1	0	0	1	1	0	1	2	1	3	3	3	16
- Conditional Use Permit Applications	0	2	1	4	1	1	0	4	3	3	7	3	29
- Zoning Variance Applications	5	1	1	1	0	2	4	1	3	2	1	4	25
- Zoning Special Exception Applications	0	0	0	0	0	1	0	0	0	0	0	0	1
- Zoning Appeal Applications	0	0	0	0	0	0	0	0	0	0	0	1	1
- Assessor Dwelling Unit Applications	0	0	0	0	0	0	1	0	2	0	1	0	4
- Customary Home Occupation Applications	1	0	0	0	0	0	1	0	0	0	0	0	2
- Sign Permit Applications	16	1	6	7	5	8	1	3	3	3	13	7	73
Zoning Violations Investigated	0	0		12	11	9	9	10	7	7	8	8	81
<b>COMMUNITY SERVICES</b>													
<b>Comm Serv - PW - Total Incoming Service Calls</b>	<b>66</b>	<b>76</b>	<b>73</b>	<b>74</b>	<b>75</b>	<b>106</b>	<b>90</b>	<b>125</b>	<b>101</b>	<b>115</b>	<b>93</b>	<b>86</b>	<b>1080</b>
- Engineering Service Calls Total	0	2	1	2	0	2	0	0	1	1	6	0	15
- Engineering - Calls Resolved	0	0	0	0	0	0	0	0	1	0	1	0	2
- Engineering - Calls Unresolved	0	2	1	2	0	2	0	0	0	1	5	0	13
- Engineering - Calls Carried Over from Prev Month(s)	26	28	29	31	30	32	32	32	32	33	38	38	381
- Highway Service Calls Total	37	27	33	28	15	68	39	96	62	62	41	43	551
- Highway - Calls Resolved	23	15	11	23	10	51	35	54	35	37	19	22	335
- Highway - Calls Unresolved	14	12	22	5	5	17	4	42	27	25	22	21	216
- Highway - Calls Carried Over from Prev Month(s)	37	27	50	25	28	33	28	72	72	85	79	49	585
- Solid Waste Service Calls Total	9	12	12	9	34	10	18	8	15	21	19	14	181
- Solid Waste - Calls Resolved	9	10	12	9	31	9	12	7	13	11	18	12	153
- Solid Waste - Calls Unresolved	0	2	0	0	3	1	6	1	2	10	1	2	28
- Solid Waste - Calls Carried Over from Prev Month(s)	2	5	2	4	5	8	10	11	11	21	22	23	124
- Water/Sewer Service Calls Total	12	19	17	30	17	17	22	17	20	25	19	21	236
- Water/Sewer - Calls Resolved	1	17	2	28	7	12	18	4	8	11	8	10	126
- Water/Sewer - Calls Unresolved	11	2	15	2	10	5	4	13	12	14	11	11	110
- Water/Sewer - Calls Carried Over from Prev Month(s)	58	46	51	33	48	32	4	38	21	14	142	55	542
- Facilities/Grounds/Cemetery Service Calls Total	8	16	10	5	9	8	10	4	3	6	8	8	95
- F&G - Calls Resolved	3	6	3	5	4	8	8	4	0	5	7	1	54
- F&G - Calls Unresolved	5	10	7	0	5	0	2	0	3	1	1	7	41
- F&G - Calls Carried Over from Prev Month(s)	20	29	34	10	8	9	9	7	10	8	11	15	170
<b>Community Serv- PW - Total Work Orders Generated</b>	<b>439</b>	<b>383</b>	<b>344</b>	<b>416</b>	<b>355</b>	<b>291</b>	<b>527</b>	<b>228</b>	<b>312</b>	<b>416</b>	<b>352</b>	<b>426</b>	<b>4,489</b>
- Engineering Work Orders Total	17	17	19	17	16	4	5	0	3	13	12	4	127
- Engineering - Work Orders Closed	15	15	16	15	14	4	5	0	2	13	12	4	115
- Engineering - Work Orders Remaining Open	2	2	3	2	2	0	0	0	1	0	0	0	12
- Engineering - W/O Carried Over from Prev Month(s)	13	17	19	21	22	23	22	23	23	23	23	23	252
- Highway Work Orders	39	52	38	41	42	21	199	32	53	41	44	74	676
- Highway - Work Orders Closed	39	47	22	39	26	21	198	31	53	39	44	70	629
- Highway - Work Orders Remaining Open	0	5	16	2	16	2	1	1	0	2	0	4	49
- Highway - W/O Carried Over from Prev Month(s)	41	14	18	9	23	9	14	1	0	2	6	5	142

City of Dover - Monthly Statistics	July	August	September	October	November	December	January	February	March	April	May	June	Fiscal Year 2014
	2013	2013	2013	2013	2013	2013	2014	2014	2014	2014	2014	2014	Totals
Number of Days Represented	31	31	30	31	30	31	31	28	31	30	31	30	365
- Solid Waste Work Orders	1	6	0	0	1	0	1	0	0	6	5	3	23
- Solid Waste - Work Orders Closed	0	3	0	0	0	0	1	0	0	0	0	0	4
- Solid Waste - Work Orders Remaining Open	1	3	0	0	1	0	0	0	0	6	5	3	19
- Solid Waste - W/O Carried Over from Prev Month(s)	2	5	5	1	2	2	2	2	1	9	14	15	60
- Water/Sewer Work Orders	147	82	112	141	127	100	149	68	110	141	122	136	1,435
- Water/Sewer Work Orders Closed	113	76	94	134	105	98	105	42	85	74	83	76	1,085
- Water/Sewer Work Orders Remaining Open	34	6	18	7	22	2	44	26	25	67	39	60	350
- Water/Sewer - W/O Carried Over from Prev Month(s)	68	60	57	64	86	60	73	96	61	116	138	141	1,020
- Facilities/Grounds/Cemetery Work Orders	235	226	175	217	166	166	172	126	145	215	167	206	2,216
- F&G Work Orders Closed	52	25	49	170	134	152	143	103	99	168	131	107	1,333
- F&G Work Orders Remaining Open	183	201	126	47	32	14	29	23	46	47	36	155	939
- F&G Work Orders Carried Over from Prev Month(s)	1,329	1,532	1,619	1,274	745	43	55	51	83	91	110	180	7,112
Wastewater Work Orders	56	167	198	155	168	180	225	322	412	325	335	345	2,888
Comm Serv - City Owned Water Main Breaks	0	0	0	4	0	5	0	4	0	1	2	0	16
Comm Serv - City Owned Sewer Main Breaks	0	0	0	0	0	2	0	0	0	1	0	0	3
Comm Serv - Feet of Streets Resurfaced	15,250	9,050	0	0	0	0.000	0.000	0.000	0.000	0.000	0.000	0.000	24,300.000
Comm Serv - Water Gallons Pumped	79,888,000	82,628,000	72,721,000	75,879,000	61,313,000	64,641,000	67,685,000	60,084,000	62,254,000	62,761,000	67,086,000	78,332,000	835,272,000
Comm Serv - Average Water Gallons per Day	2,577,000	2,665,000	2,424,000	2,250,000	2,044,000	2,085,000	2,183,000	2,146,000	2,169,000	2,092,000	2,164,000	2,611,000	2,284,167
Comm Serv - Wet Tons Biosolids Processed	252.86	224.60	221.35	249.74	207.04	243.53	234.74	247.14	210.82	254.28	280.69	250.83	2,877.62
Comm Serv - Gallons of Septage Received	15,750	33,350	31,000	51,950	26,950	16,250	2,250	0	0	33,150	25,400	35,900	271,950
Comm Serv - Million Gallons Wastewater Treated/Discharged	79.7	64.25	72.67	61.67	64.38	69.43	87.76	67.44	104.91	109.4	81.53	66.01	929.15
Comm. Serv - Million Gallons of Average Daily Flow Treated	2.5	2	2.4	2.25	2.1	2.2	2	2.4	3.38	3.6	2.63	2.2	29.66
Comm Serv - Highest Daily Flow MGD	4.08	3.95	5.65	5.65	3.88	3.11	2.80	4.34	9.28	5.57	3.80	3.11	4.6
Comm Serv - Tonnage of Trash Collected	376.05	369.61	325.05	348.7	299.7	353.11	382.71	274.17	302.97	354.73	347.47	295.87	4,030.16
Comm Serv - Tonnage of Paper Collected	131.02	119.63	116.33	118.39	114.55	122.51	114.93	93.42	85.27	116.11	99.53	93.25	1,324.94
Comm Serv - Tonnage of Commingles Collected	107.19	97.88	97.23	96.86	93.73	100.24	94.04	76.43	77.95	95	81.44	76.3	1,094.29
Comm Serv - F&G Number of Burials - Traditional	4	5	2	6	2	3	3	5	2	1	4	3	40
Comm Serv - F&G Number of Burials - Ash	8	6	4	3	7	1	0	0	4	5	2	12	52
<b>COMMUNITY PROGRAMS</b>													
Rec - Arena Public Skate Attendance	514	341	324	256	250	1,046	644	1,393	859	477	216	0	6,320
Rec - Arena Rock Night Attendance	282	328	391	325	748	333	764	545	791	609	441	0	5,557
Rec - Arena - Total Number of Walk In Visits	11,747	13,267	15,249	23,570	24,998	27,523	27,967	28,567	20,377	12,441	7,205	4,579	217,490
Rec - McConnell Center - 'Open Gym' Participants	2,454	2,038	2,151	2,257	2,267	2,080	2,890	2,302	2,621	2,333	2,188	2,393	27,974
Rec - McConnell Center Common Area Reservations	39	36	49	50	41	43	41	45	58	54	47	38	541
Rec - McConnell Center - Total Number of Walk In Visits	5,169	7,450	4,541	5,235	7,180	8,552	10,454	9,539	8,110	5,752	5,459	5,546	82,987
Rec - Senior Center Membership Renewals	29	17	37	36	28	19	46	21	29	49	30	29	370
Rec - Senior Center New Memberships	11	29	13	16	9	12	19	6	12	15	13	17	172
Rec - Senior Center - Participants on Trips	69	65	90	84	91	59	47	83	90	87	69	87	921
Rec - Senior Center - Daily Game/Class Participants	991	960	1,028	1,126	811	601	987	731	934	827	849	1,106	10,951
Rec - Senior Center - Walk ins, no particular activity	1,129	1,112	1,055	1,237	999	821	1,134	992	1,228	1,250	1,102	1,169	13,228
Rec - Senior Center - Total Number of Walk In Visits	2,665	2,857	2,620	2,881	2,228	1,876	2,257	2,009	2,695	2,562	2,463	2,653	29,766
Rec - Indoor Pool - Total Number of Walk In Visits	7,823	2,823	6,678	9,245	7,625	8,145	8,324	7,295	8,345	7,624	5,346	5,346	84,619
Teen Center - Participants	231	280	656	599	502	496	547	417	617	607	488	481	5,921
Teen Center - Days of Programming	18	19	20	21	17	18	20	14	21	23	18	21	230
Library-Circulation	31,298	25,536	23,423	22,698	22,469	20,908	22,986	22,444	24,872	23,906	23,178	22,874	286,592

City of Dover - Monthly Statistics	July	August	September	October	November	December	January	February	March	April	May	June	Fiscal Year 2014
	2013	2013	2013	2013	2013	2013	2014	2014	2014	2014	2014	2014	Totals
Number of Days Represented	31	31	30	31	30	31	31	28	31	30	31	30	365
Library-New Patrons	187	164	175	165	138	105	109	134	180	137	152	146	1792
Library-Total Cardholders	27,439	29,011	27,169	17,895	17,851	17,805	17,676	17,642	17,666	17,586	17,523	17,489	20,229
Library-Public Meetings Held	113	89	89	78	101	108	132	108	158	153	125	100	1354
Library-Audio & Ebook Downloads	1,485	1,442	1,386	1,312	1,205	1,283	1,567	1,404	1,398	1,533	1,438	1,537	16,990
Library-Internet/PC Users	1,849	1,814	1,660	2,083	1,675	1,320	1,621	1,465	1,803	1,921	1,737	1,675	20,623
Library-Children's Room Literacy PC Users	321	290	279	268	252	230	261	246	328	307	293	267	3,342
Library-Museum Passes borrowed	125	121	76	85	70	79	83	107	90	107	94	99	1,136
Library-Holds Filled	1,664	1,586	1,773	1,018	1,135	1,080	1,230	1,152	1,285	1,195	1,166	1,164	15,448
Library-Attendance at Programs	1,525	695	688	759	767	612	697	710	998	1,595	1,037	945	11,028
Library-Website Visitors	32,258	30,648	35,531	33,250	29,955	35,375	38,666	31,393	35,414	35,240	35,601	34,208	407,539
Library-Blog Readers	447	424	423	459	428	482	468	429	559	491	298	308	5,216
Library-Total Number of Walk In Visits	18,052	15,612	14,487	16,233	14,418	12,433	13,938	13,060	15,718	15,642	14,994	14,186	178,773
Library - Average Visitors Per Day	752	624	603	624	627	497	558	594	605	602	577	567	603
Library - Intra & Inter library loans sent & received	297	355	440	470	515	469	606	648	704	604	657	432	6,197
Library - Days of Operation	24	25	24	26	23	25	25	22	26	26	26	25	297
<b>ECONOMIC CONDITIONS</b>													
Dover Public Welfare - Number of Contacts (walk-ins only)	507	448	427	471	509	458	436	303	329	417	329	395	5,029
Dover Public Welfare - # of Cases Assisted - \$	155	139	125	127	128	116	148	118	115	116	116	138	1,541
Dover Public Welfare - Case Expenditures	\$49,439	\$46,826	\$42,556	\$41,057	\$40,460	\$42,051	\$49,739	\$40,270	\$36,468	\$41,265	\$41,314	\$42,304	\$513,749
Dover Public Welfare - Helped by referral/other - no \$	370	341	284	277	339	386	238	236	214	52	45	109	2,891
Dover Public Welfare - Reimbursements to Department	\$2,116	\$450	\$12,465	\$4,868	\$0	\$0	\$200	\$5	\$500	\$0	\$0	\$112	\$20,716
Dover Labor Force	18,150	18,100	18,230	18,250	18,320	18,170	17,720	18,060	18,110	18,160	~	~	18,127
Dover Unemployment Rate	4.3	4.3	4	4.2	4	3.9	4.1	4.1	3.9	3.5	~	~	~
Strafford County Unemployment Rate	5.1	4.9	4.5	4.5	4.3	4.3	4.8	4.8	4.6	4.0	~	~	~
State of NH Unemployment Rate	5.1	5	5	5.1	5.1	5.1	5.1	5.2	4.9	4.4	~	~	~
National Unemployment Rate	7.7	7.3	7	7	6.6	6.5	7	7	6.8	5.9	~	~	~
<b>CITY EMPLOYMENT</b>													
Number of Weeks Represented	4	5	4	5	4	4	5	4	4	4	5	4	52
HR - Gross Wages Paid	\$2,010,174	\$1,296,311	\$1,283,614	\$1,643,563	\$1,283,707	\$1,685,878	\$1,717,264	\$1,319,119	\$1,235,147	\$1,284,324	\$1,260,970	\$1,355,265	\$17,375,336
HR - Total Average Number of Employees Paid	347	342	325	334	335	338	328	336	336	328	326	322	333
- Community Services	72	68	63	64	64	63	63	63	62	62	64	66	65
- Executive	12	12	13	13	12	13	12	13	12	13	13	12	13
- Finance	22	22	22	22	22	21	21	21	21	22	21	21	22
- Fire & Rescue	59	60	60	60	60	60	59	60	60	60	60	60	60
- Human Services	3	3	3	3	3	3	3	3	3	3	3	3	3
- Library	21	20	21	21	21	21	21	21	21	21	21	20	21
- Planning	6	5	5	6	6	6	6	6	6	6	6	6	6
- Police	80	82	81	80	81	83	81	81	81	81	80	81	81
- Recreation	71	69	57	66	67	68	62	69	69	60	58	50	64
HR - Total New Hires	3	4	3	6	0	2	1	3	3	2	2	16	45
- Seasonal Part-Time	0	1	1	5	0	0	1	1	1	2	1	5	18
- Seasonal Full-Time	1	0	0	0	0	0	0	0	0	0	0	8	9
- Regular Part-Time	0	0	1	1	0	1	0	0	1	0	0	1	5
- Regular Full-Time	2	3	1	0	0	1	0	1	1	0	1	2	12
- Temporary	0	0	0	0	0	0	0	1	0	0	0	0	1
HR - Total Separations	3	0	6	1	0	2	0	2	1	1	6	1	23



City of Dover - Monthly Statistics	July	August	September	October	November	December	January	February	March	April	May	June	Fiscal Year 2014
	2013	2013	2013	2013	2013	2013	2014	2014	2014	2014	2014	2014	Totals
Number of Days Represented	31	31	30	31	30	31	31	28	31	30	31	30	365
- Seasonal Part-Time	1	0	4	0	0	0	0	0	1	0	4	0	10
- Seasonal Full-Time	1	0	0	0	0	0	0	0	0	1	0	0	2
- Regular Part-Time	0	0	2	1	0	0	0	1	0	0	0	0	4
- Regular Full-Time	1	0	0	0	0	2	0	1	0	0	2	1	7
- Temporary	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>PUBLIC TRANSIT</b>													
Dover Downeaster Total Commuter Circulation	5,446	5,667	5,349	5,186	4,463	4,587	4,330	~	~	~	~	~	35,028
- Total Boardings	2,780	2,871	2,607	2,479	2,206	2,314	2,196	~	~	~	~	~	17,453
- Total Alightings	2,666	2,796	2,742	2,707	2,257	2,273	2,134	~	~	~	~	~	17,575
Dover COAST Routes Total Commuters	13,212	13,613	12,335	13,342	11,699	11,212	11,269	10,598	11,709	13,054	12,536	12,309	146,888
Days of Service - Weekdays & Saturday-(Rte 1 & 2 only)	26	27	24	27	25	25	26	24	26	28	26	25	309
Regional Bus Routes	10,798	11,425	10,417	11,683	10,261	9,817	9,835	9,171	9,986	10,246	10,176	9,794	123,609
- Route 1- Dover, Somersworth, Berwick	2,805	2,988	2,596	2,899	2,716	2,608	2,713	2,454	2,610	2,799	2,752	2,657	32,597
- Route 2 - Rochester, Somersworth, Dover, Newington, Portsmouth	7,159	7,546	7,049	8,000	6,941	6,668	6,476	6,068	6,485	7,447	7,424	7,137	84,400
- Route 101-Clipper Connection:Dover, PNSY, Portsmouth & Pease Tradeport	834	891	772	784	604	541	646	649	891	912	675	793	8,992
Dover FastTrans Total Commuters - Route 33	2,014	1,814	1,594	1,268	1,103	1,029	997	1,041	1,258	1,460	1,275	1,312	16,165
Demand Response Services- ADA-unable to use fixed route bus system	400	374	324	391	335	366	437	386	465	436	410	410	4,734
Totals may/may not include all months, depending on when stat was started.													