

City of Dover - Monthly Statistics	July	August	September	October	November	December	January	February	March	April	May	June	Fiscal Year 2013
	2012	2012	2012	2012	2012	2012	2013	2013	2013	2013	2013	2013	Totals
Number of Days Represented	31	31	30	31	30	31	31	28	31	30	31	30	365
INFORMATION TECHNOLOGY													
Total Visitors to Website	71,586	62,596	64,408	84,860	83,635	66,960	68,337	62,611	73,426	73,424	75,242	68,487	855,572
Average Visitors to Website Per Day	2,309	2,019	2,146	2,737	2,787	2,160	2,204	2,236	2,368	2,447	2,427	2,282	2,344
Number of Support Requests Processed	112	95	92	114	111	110	126	98	121	137	119	105	1,340
Total Email Processed by Server	47,138	51,766	52,593	57,995	56,242	31,275	15,463	14,313	12,903	15,538	14,022	12,909	382,157
LEGAL PROCESSES													
Legal Matters - Questions Handled	31	29	18	43	18	19	35	24	27	26	19	13	302
Document Creation and Reviews	16	26	10	15	9	9	10	5	9	8	20	8	145
Right to Know Requests Processed	2	5	4	3	5	3	4	2	3	4	4	4	43
Resolutions Produced for Council Agenda	2	5	5	4	2	0	2	3	0	0	4	4	31
Ordinances Produced for Council Agenda	1	2	0	0	2	0	0	0	5	2	1	1	14
CLERK/REGISTRY RECORDS & ASSESSING													
Clerk/Collector – Death Certificates Issued	209	212	220	212	184	196	332	229	186	199	264	156	2,599
Clerk/Collector – Marriage Licenses Issued	29	31	31	19	7	19	9	8	11	20	24	23	231
Clerk/Collector – Birth Certificates Issued	175	179	193	151	136	106	189	159	210	179	183	135	1,995
Clerk/Collector – Notary Public Requests	20	22	42	28	24	20	21	35	24	27	20	32	315
Clerk/Collector – Marriage Certificates/Copies Issued	64	58	47	68	25	50	48	33	26	32	37	52	540
Clerk/Collector – Justice of Peace Requests	4	5	4	1	3	7	2	3	3	8	4	3	47
Clerk/Collector - Vehicle Registrations Total	2,783	2,483	2,166	2,567	2,888	2,018	3,007	2,095	2,439	2,794	2,550	2,726	30,516
- EREG - Online Registrations	313	298	285	405	428	290	396	332	262	236	240	240	3,725
- Mailed Registrations	266	196	290	219	455	311	289	272	254	187	216	336	3,291
- Office Registrations	2,204	1,989	1,591	1,943	2,005	1,417	2,322	1,491	1,923	2,371	2,094	2,150	23,500
Registry - Deeds	74	91	78	73	64	84	53	62	60	92	97	76	904
Registry - Mortgages	126	151	108	128	112	145	129	102	100	160	157	110	1,528
Registry - Foreclosures	7	3	4	1	2	4	8	3	6	2	1	2	43
Assessing - Total Property Visits	188	202	146	95	121	129	133	118	129	190	132	120	1,703
- Property Inspection Visits	33	150	20	13	117	14	123	8	20	148	102	75	823
- Property Non-Inspection Visits	155	52	126	82	4	115	10	110	109	42	30	45	880
PURCHASING & PAYABLE DATA													
Finance-Purchase Orders \$ 1,000 - \$4,999.99	48	60	80	74	74	52	74	75	51	63	61	63	775
Finance-Purchase Orders \$5,000 - \$9,999.99	15	18	8	14	17	13	18	13	14	13	18	16	177
Finance-Purchase Orders \$ 10,000 - \$24,999.99	11	14	12	6	13	9	11	6	6	10	10	7	115
Finance-Purchase Orders \$25,000 - Over	28	14	9	8	6	6	9	6	6	8	11	9	120
Finance - Vendor Checks Produced	539	753	574	620	692	536	657	595	575	489	606	621	7,257
Finance - Accounts Payable Invoices Processed	1,082	1,552	1,136	1,248	1,532	1,055	1,765	1,312	1,842	1,017	1,397	1,557	16,495
POLICE													
Police Non Motor Vehicle Bookings - Total	83	83	78	65	79	55	69	57	83	96	98	77	923
- Total Arrests	75	73	66	56	61	45	55	47	69	77	83	71	778
- Total Summons	8	10	12	9	18	10	14	10	14	19	15	6	145
- Adult Arrests/Summons	81	70	69	58	76	48	63	54	79	95	87	72	852
- Juvenile Arrests/Summons	2	13	9	7	3	7	6	3	4	1	11	5	71
- Male Arrests/Summons	62	56	60	50	59	44	52	44	60	68	78	60	693
- Female Arrests/Summons	21	27	18	15	20	11	17	13	23	28	20	17	230
Police Motor Vehicle Enforcement - Total	455	402	370	330	1,324	503	1,345	884	1,179	1,218	1,069	871	9,950

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	2012	2012	2012	2012	2012	2012	2013	2013	2013	2013	2013	2013	Totals
Number of Days Represented	31	31	30	31	30	31	31	28	31	30	31	30	365
- Total Summons	99	80	85	102	134	107	116	72	100	116	94	89	1,194
- Total Warnings	356	322	285	228	1,190	396	1,229	812	1,079	1,101	975	782	8,755
Police Speed Violations	181	154	143	100	501	183	448	236	348	393	319	229	3,235
- Speed Summons	32	22	16	27	38	22	29	16	21	26	14	15	278
- Speed Warnings	149	132	127	73	463	161	419	220	327	367	305	214	2,957
Police All Other Violations	274	247	227	230	823	320	897	648	831	825	750	642	6,714
- Child Restraints	0	1	0	0	1	0	1	0	0	1	11	11	26
- Conduct after an Accident	1	0	2	0	1	1	1	1	1	0	0	1	9
- Driving after Revocation / Suspension	13	12	15	15	22	13	14	9	13	13	15	6	160
- Equipment Violations	71	64	48	54	258	92	319	283	267	296	203	173	2,128
- Misuse/Fail to Display Plates	5	8	3	4	12	6	33	13	20	25	12	18	159
- Operating without Valid License	2	2	6	7	9	3	8	3	5	7	4	3	59
- Reckless Operation	0	1	1	0	1	1	0	0	0	2	2	1	9
- Solid/Yellow Line	3	4	4	6	11	4	7	7	11	7	12	11	87
- Stop/Yield Sign Violations	18	23	36	23	86	32	86	56	106	56	68	60	650
- Traffic Light Violations	15	18	9	10	39	12	43	16	25	31	34	40	292
- Uninspected Vehicle	71	28	22	26	149	53	127	90	126	145	149	114	1,100
- Unregistered Vehicle	8	10	9	13	25	12	45	17	18	31	24	20	232
- All Other Violations	67	77	72	72	209	91	213	153	239	211	216	184	1,804
Police Parking Tickets Issued	617	827	712	902	823	1,169	556	703	646	580	448	437	8,420
- Winter Restriction Tickets	0	0	0	0	1	613	155	226	113	0	0	0	1,108
- Handicapped Violation Tickets	9	6	4	9	11	7	6	7	9	11	5	6	90
Parking Meters - Number of Transactions	29,700	33,320	25,923	29,649	26,705	27,571	26,828	24,420	30,338	31,638	32,364	29,739	348,195
Parking Meters - Revenue	\$26,687	\$30,493	\$23,209	\$27,305	\$24,929	\$26,660	\$26,539	\$24,812	\$30,232	\$30,617	\$30,705	\$28,792	\$330,980
Parking Meters - Days of Use	21	23	19	22	19	20	21	17	21	22	22	20	247
Paid Business Parking Permits	265	262	273	273	285	275	279	297	290	271	269	284	3,323
Police Dispatch Telephone Calls - Total	11,040	~	7,670	7,666	9,313	11,690	9,193	8,884	9,803	10,127	10,365	10,400	106,151
- 911 Calls	429	377	374	364	416	423	401	345	383	347	394	418	4,671
Police Alarm Line Responses	110	86	92	89	68	111	103	93	76	91	73	80	1,072
Police Dispatch Lobby Visitors	284	306	307	299	286	268	336	279	352	385	381	359	3,842
Car Safety Seat Inspections	18	13	15	16	11	13	12	7	14	7	8	21	155
Public Safety Calls for Service - Total	3,668	3,099	3,021	3,249	3,124	3,139	3,156	2,501	3,102	3,100	3,158	3,027	37,344
- Police Only	3,152	2,621	2,522	2,695	2,657	2,514	2,638	2,072	2,647	2,647	2,687	2,524	31,376
- Fire Only	389	332	368	393	342	479	392	334	341	345	347	385	4,447
- Police & Fire	79	94	76	85	64	82	61	56	77	58	72	68	872
- Other - Unassigned	48	52	55	76	61	64	65	39	37	50	52	50	649
Police Average Response Time - Priority 1 Calls	0:04:53	0:04:33	0:04:09	0:04:43	0:06:00	0:04:20	0:04:52	0:04:12	0:03:48	0:04:11	0:04:14	0:04:13	0:04:31
Police Average Response Time - Priority 2 Calls	0:08:09	0:13:44	0:12:34	0:10:59	0:10:09	0:05:55	0:07:24	0:06:02	0:06:11	0:05:45	0:07:20	0:06:44	0:08:25
Police Average Response Time - Priority 3 Calls	0:10:38	0:14:17	0:13:25	0:16:01	0:12:25	0:12:54	0:11:07	0:12:59	0:12:15	0:11:15	0:12:33	0:14:25	0:12:43
Police Average Response Time - Priority 4 Calls	0:28:48	0:36:59	0:38:07	0:51:36	0:29:23	0:34:34	0:27:18	0:31:44	0:33:56	0:32:13	0:35:42	0:49:09	0:35:47
Dispatch Radio Transmissions - Total	12,302	~	8,911	9,011	10,285	11,690	10,992	9,552	11,153	10,829	11,638	11,688	118,051
Adult Arraignments	67	68	45	71	45	60	82	80	71	93	67	68	817
Adult Trials	3	1	1	0	0	0	2	4	2	1	0	0	14
Hearings	23	21	16	11	21	3	39	25	22	7	32	2	222
Criminal Record Requests	67	65	66	66	59	44	48	43	63	64	78	47	710

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	2012	2012	2012	2012	2012	2012	2013	2013	2013	2013	2013	2013	Totals
Number of Days Represented	31	31	30	31	30	31	31	28	31	30	31	30	365
Police Case Reports Processed	805	963	1,162	1,732	984	685	1,044	753	816	1,551	4,257	1,152	15,904
Community Service Program-Juveniles Tracked	25	25	25	23	21	16	7	9	10	8	6	6	181
Community Service Hours	19	13	11	16	7	9	19	11	20	12	18	29	184
Police Total Crimes Handled	221	200	170	172	136	142	149	124	156	178	221	194	2,063
- Part I Crimes - Total	78	87	71	87	54	67	76	42	52	64	88	83	849
- Murder	0	0	0	1	0	0	0	0	0	0	0	0	1
- Rape	0	1	1	0	2	0	2	1	1	1	1	1	11
- Robbery	1	1	0	1	0	1	0	0	0	1	1	2	8
- Assault	30	26	13	12	11	9	11	9	15	13	24	14	187
- Burglary	7	5	5	9	10	12	15	4	0	5	5	7	84
- Residence	5	2	2	6	8	11	12	4	0	5	1	3	59
- Non-Residence	2	3	3	3	2	1	3	0	0	0	4	4	25
- Larceny/Theft	38	53	51	62	30	44	46	28	35	41	53	57	538
- Auto Theft	2	1	1	1	0	1	2	0	1	3	3	2	17
- Arson	0	0	0	1	1	0	0	0	0	0	1	0	3
- Part II Crimes - Total	143	113	99	85	82	75	73	82	104	114	133	111	1,214
- Forgery/Counterfeiting	0	2	1	0	0	2	1	1	0	2	1	1	11
- Fraud	6	6	9	5	6	9	3	5	7	3	4	8	71
- Embezzlement	1	0	0	0	0	0	0	0	0	0	1	0	2
- Stolen Property (Buy/Sell/Receive)	0	2	1	0	3	0	0	1	1	1	0	1	10
- Criminal Mischief	43	35	33	24	23	19	17	15	17	17	36	27	306
- Business	6	4	0	6	2	1	1	1	2	1	4	1	29
- Government	2	4	0	1	0	0	0	0	0	1	2	1	11
- Motor Vehicle	17	8	17	7	12	13	6	5	8	6	12	17	128
- Residential	8	10	10	8	5	2	8	8	4	1	6	5	75
- Weapons Possession	0	0	0	0	0	0	0	1	1	0	0	0	2
- Prostitution	0	0	0	0	0	0	0	0	0	0	0	0	0
- Sex Offenses	0	4	2	1	2	1	2	2	3	1	4	5	27
- Drug Offenses	25	14	6	8	2	8	6	17	17	22	10	4	139
- Gambling & Bookmaking	0	0	0	0	0	0	0	0	0	0	0	0	0
- Offenses Against Family	0	0	0	0	0	0	0	0	1	1	0	0	2
- Driving While Intoxicated	10	8	11	6	6	3	8	6	16	10	9	10	103
- Liquor Laws	3	5	6	2	3	2	3	8	3	3	4	4	46
- Disorderly Conduct	8	3	4	7	4	3	1	2	3	6	8	3	52
- Vagrancy (Loitering)	0	0	0	0	0	0	0	1	0	0	0	1	2
- All Other Offenses	47	34	26	32	33	28	32	23	35	48	56	47	441
- School Truancy	0	0	0	0	2	0	4	0	3	0	1	0	10
Accidents - Total	63	63	59	70	67	84	60	78	66	59	81	68	818
- Non Investigative	36	36	30	46	36	51	36	44	27	39	46	37	464
- Property Damage	15	11	13	14	12	20	12	16	18	11	9	14	165
- Injury	6	6	7	8	5	3	5	6	6	2	14	7	75
- Fatal	0	0	0	0	0	0	0	0	0	0	0	0	0
- Hit & Run	6	10	9	2	10	10	7	12	15	7	12	10	110
Non-Criminal Investigative Incidents:	311	320	306	288	246	229	256	247	290	282	240	261	3,276
Disturbances	124	102	126	105	99	89	93	94	117	79	93	90	1,211

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	2012	2012	2012	2012	2012	2012	2013	2013	2013	2013	2013	2013	Totals
Number of Days Represented	31	31	30	31	30	31	31	28	31	30	31	30	365
- Juvenile	7	2	11	7	6	4	4	10	9	11	7	4	82
- Domestic	52	40	48	43	43	35	34	39	44	25	33	41	477
- Unwanted Subject	5	8	8	6	7	6	5	1	5	5	6	11	73
- Possible DWI	3	1	2	0	1	0	3	1	1	0	2	0	14
- OHRV - (Off Highway Recreational Vehicles)	1	0	0	0	0	0	0	0	0	0	1	0	2
- Road Rage	1	3	1	0	2	1	1	0	1	3	1	0	14
- Loud Music / Noise	0	2	1	2	1	2	2	1	2	0	0	1	14
- Party	0	1	0	1	0	0	0	0	0	0	0	0	2
- Fight	7	4	5	7	4	4	7	1	7	1	3	6	56
- Neighborhood	9	12	6	4	3	6	4	4	6	8	3	3	68
- Landlord / Tenant	3	1	3	3	3	1	0	1	0	1	2	1	19
- Skateboarding	0	0	0	0	0	0	0	0	0	0	1	0	1
- Unwanted Communications	14	15	14	14	14	14	14	13	14	12	14	10	162
- Other	22	13	27	18	15	16	0	23	28	13	20	13	208
Missing Persons	5	15	7	10	5	7	6	8	14	15	9	10	111
- Juvenile	4	12	6	8	2	2	5	5	9	10	6	6	75
- Adult	1	2	0	1	2	2	0	0	0	0	1	0	9
- Attempt to Locate	0	1	1	1	1	2	1	3	5	5	2	4	26
Suspicious Activity	29	24	21	25	21	16	18	13	11	23	20	27	248
- Suspicious Person	4	4	3	4	1	1	4	1	2	2	1	4	31
- Suspicious Motor Vehicle	1	0	0	0	0	0	2	0	1	1	1	0	6
- Suspicious Activity - General	24	20	18	21	20	15	12	12	8	20	18	23	211
Death - Untimely, Suicide & Attempts	3	3	3	3	5	4	7	5	5	4	1	2	45
Police Information	30	55	46	48	34	20	42	35	44	47	28	38	467
- Drugs	7	4	5	5	4	2	5	3	8	9	5	7	64
- Sex Offenses	2	4	6	9	5	5	2	4	4	9	4	3	57
- Crimeline	6	20	3	18	3	1	14	9	8	5	9	6	102
- Fraud Other Jurisdiction	0	0	2	4	0	0	1	4	4	1	0	4	20
- Other	15	27	30	12	22	12	20	15	20	23	10	18	224
Welfare Check	27	18	31	19	21	26	19	18	26	26	26	15	272
- Abuse, Physical, Emotional	1	0	0	1	2	2	2	4	1	2	2	1	18
- Medical / Well Being	18	9	16	11	8	11	7	7	17	14	14	8	140
- 911 Trace	0	0	0	0	0	0	2	1	0	0	0	0	3
- Other	8	9	15	7	11	13	8	6	8	10	10	6	111
Assist - Police Presence Needed	75	65	52	64	51	56	51	49	55	65	48	49	680
- Remove Belongings	7	6	4	1	3	2	3	1	1	1	2	1	32
- Child Custody	4	3	5	4	2	3	2	1	3	4	0	1	32
- WDH Hospital Staff	1	0	0	0	1	1	0	1	0	0	0	0	4
- Police Mutual Aid	3	6	6	2	1	4	3	2	8	4	5	3	47
- Other	60	50	37	57	44	46	43	44	43	56	41	44	565
Shots Fired	0	0	0	0	0	1	0	0	1	0	0	0	2
Animal Investigations - Animal Control Officer	18	38	20	14	10	10	20	25	17	23	15	30	240
- Dog Complaint	3	4	2	4	1	5	5	7	2	10	4	4	51
- Nuisance	0	0	0	1	1	1	1	3	1	1	3	0	12
- Found	6	13	7	1	1	1	6	5	3	5	2	11	61

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Number of Days Represented	31	31	30	31	30	31	31	28	31	30	31	30	365
- Lost	0	2	0	0	0	0	0	0	3	0	0	0	5
- Hit	0	2	2	5	5	2	1	1	0	0	1	4	23
- Bite	4	11	2	1	1	1	4	5	5	3	0	4	41
- Welfare	5	6	7	2	1	0	3	4	3	4	5	7	47
- Other	0	0	0	0	0	0	0	0	0	0	0	0	0
FIRE & RESCUE													
Fire & Rescue Total Calls for Service	461	418	429	468	394	537	449	379	413	402	416	449	5,215
- Calls for Fires	40	18	18	41	15	21	21	12	21	41	42	38	328
- Emergency Medical Calls	248	233	247	233	228	299	255	223	233	215	223	236	2,873
- Hazardous Condition Calls	5	6	6	26	8	12	3	13	4	9	2	8	102
- Miscellaneous Service Calls	27	40	36	47	38	115	47	31	43	18	38	35	515
- Lock Out Calls	64	55	63	55	49	49	51	45	63	64	57	59	674
- False/Good Intent Calls	77	66	59	66	56	41	72	55	49	55	54	73	723
- Ambulance Mutual Aid Given	10	13	22	19	11	23	20	11	5	10	6	11	161
- Ambulance Mutual Aid Received	6	12	5	3	4	10	2	3	7	7	6	3	68
- Fire Mutual Aid Given	5	1	0	4	0	2	3	4	4	8	4	2	37
- Fire Mutual Aid Received	1	4	2	5	0	3	4	1	1	1	3	1	26
Fire Dept Average Response Time Minutes - Priority 1 Calls	0:04:40	0:05:40	0:04:43	0:04:59	0:04:34	0:04:55	0:04:53	0:05:18	0:04:38	0:04:38	0:04:35	0:04:37	0:04:51
Fire Dept Average Response Time Minutes - Priority 2 Calls	0:05:13	0:07:17	0:03:13	0:10:17	0:03:12	0:08:58	0:13:46	0:06:10	0:04:07	0:04:07	0:05:06	0:03:34	0:06:15
Fire Dept Average Response Time Minutes - Priority 3 Calls	0:05:52	0:09:55	0:05:46	0:05:56	0:05:53	0:05:55	0:04:59	0:04:58	0:05:29	0:05:28	0:04:59	0:04:29	0:05:48
Fire Dept Average Response Time Minutes - Priority 4 Calls	0:07:51	0:13:50	0:16:07	0:07:42	0:07:48	0:02:28	0:07:14	0:06:45	0:06:52	0:06:30	0:07:45	0:08:13	0:08:15
Simultaneous Emergency Incidents	65	70	70	71	65	98	82	77	65	51	50	78	842
3 or 4 Simultaneous Emergency Incidents	13	16	10	34	18	26	25	10	15	19	20	9	215
Patients Transported to Area Hospitals	202	162	185	171	159	206	175	183	180	150	163	186	2,122
Ambulance Revenue	\$78,762	\$142,890	\$71,642	\$116,700	\$64,623	\$106,270	\$106,716	\$92,709	\$127,355	\$122,049	\$73,390	\$109,417	\$1,212,523
Fire Loss Totals	\$80,000	\$430,000	\$254,100	\$179,000	\$1,250	\$427,000	\$178,900	\$161,700	\$4,200	\$92,000	\$90,000	\$654,660	\$2,552,810
INSPECTION SERVICES													
Total Inspections	465	481	411	539	390	387	476	480	419	729	663	771	6,211
- Life Safety Inspections	65	60	40	55	45	44	93	96	112	119	103	64	896
- Business Inspections	0	5	0	0	0	9	3	6	5	113	3	4	148
- Sprinkler/Alarm Inspections	65	10	24	70	10	26	16	15	23	0	67	161	487
- Building Inspections	90	85	76	96	76	59	70	74	72	85	134	144	1,061
- Electrical Inspections	99	136	95	136	89	71	97	98	64	128	133	171	1,317
- Plumbing/Mechanical Inspections	83	109	109	125	109	135	132	149	84	137	153	161	1,486
- Blasting Inspections	0	0	0	0	0	0	0	0	0	0	0	0	0
- Health Inspections	57	58	48	50	55	42	52	36	54	58	63	51	624
- School/Daycare Inspections	2	17	19	2	4	0	7	2	2	8	6	15	84
- Oil Burner Inspections	2	0	0	0	0	1	5	3	2	81	1	0	95
- Woodstove/Fireplace Inspections	2	1	0	5	2	0	1	1	1	0	0	0	13
Fire Inspection Services - Total Permits	150	126	136	134	136	85	68	69	104	221	243	179	1,651
- Burning Permits Issued	91	74	89	79	75	43	29	26	65	171	178	119	1,039
- Blasting Permits Issued	0	1	0	0	0	0	0	0	1	1	0	0	3
- Building Permits Issued	45	36	33	38	44	32	29	28	31	36	42	42	436
- Certificate of Occupancy Permits	14	15	14	17	17	10	10	15	7	13	23	18	173
Monthly Permit Construction Value - Total	\$3,250,450	\$2,347,500	\$8,436,300	\$2,652,050	\$4,162,200	\$4,206,600	\$1,350,000	\$4,247,800	\$8,220,200	\$4,358,200	\$2,316,600	\$4,530,500	\$50,078,400

City of Dover - Monthly Statistics	July	August	September	October	November	December	January	February	March	April	May	June	Fiscal Year 2013
	2012	2012	2012	2012	2012	2012	2013	2013	2013	2013	2013	2013	Totals
Number of Days Represented	31	31	30	31	30	31	31	28	31	30	31	30	365
PLANNING & ZONING													
Planning & Zoning Applications - Total	6	13	11	11	9	21	8	9	11	16	9	26	150
- Major Subdivision Applications	1	0	0	0	1	0	0	0	0	0	0	0	2
- Minor Subdivision Applications	1	2	2	0	0	1	0	0	0	0	0	1	7
- Minor Lot Line Adjustment Applications	1	0	1	0	0	1	1	1	0	1	2	2	10
- Site Plan Applications	2	0	0	1	1	0	0	0	0	4	1	2	11
- Conditional Use Permit Applications	1	2	1	1	1	1	1	0	0	1	0	2	11
- Zoning Variance Applications	0	3	3	3	2	3	0	2	1	1	1	3	22
- Zoning Special Exception Applications	0	0	1	0	0	0	1	0	0	0	0	0	2
- Zoning Appeal Applications	0	0	0	0	0	0	0	0	0	0	0	0	0
- Assessor Dwelling Unit Applications	~	~	~	~	~	2	1	2	0	0	0	1	6
- Customary Home Occupation Applications	0	2	0	3	0	10	1	0	0	1	0	1	18
- Sign Permit Applications	0	4	3	3	4	3	3	4	10	8	5	14	61
Zoning Violations Investigated	17	0	0	0	0	10	0	0	0	14	0	0	41
COMMUNITY SERVICES													
Comm Serv - PW - Total Incoming Service Calls	53	65	61	80	52	138	108	94	84	100	84	54	973
- Engineering Service Calls Total	2	1	0	0	1	0	0	2	0	2	3	1	12
- Engineering - Calls Resolved	0	1	0	0	0	0	0	2	0	0	1	1	5
- Engineering - Calls Unresolved	2	0	0	0	1	0	0	0	0	2	2	0	7
- Engineering - Calls Carried Over from Prev Month(s)	19	18	18	18	19	19	20	20	20	22	25	11	229
- Highway Service Calls Total	19	27	27	34	22	90	58	67	54	65	45	25	533
- Highway - Calls Resolved	3	19	19	11	21	37	11	53	36	27	14	13	264
- Highway - Calls Unresolved	16	8	8	23	1	53	47	14	18	38	31	12	269
- Highway - Calls Carried Over from Prev Month(s)	27	26	22	38	15	89	31	48	76	95	78	49	594
- Solid Waste Service Calls Total	17	19	9	17	10	18	17	4	8	8	8	4	139
- Solid Waste - Calls Resolved	16	16	7	9	10	17	1	4	6	5	4	4	99
- Solid Waste - Calls Unresolved	1	3	2	8	0	1	16	0	2	3	4	0	40
- Solid Waste - Calls Carried Over from Prev Month(s)	3	5	7	11	6	3	3	5	8	8	8	4	71
- Water/Sewer Service Calls Total	14	10	19	21	16	25	21	19	17	22	25	20	229
- Water/Sewer - Calls Resolved	3	2	13	5	9	13	2	14	2	8	10	12	93
- Water/Sewer - Calls Unresolved	11	8	6	16	7	12	19	5	15	14	15	8	136
- Water/Sewer - Calls Carried Over from Prev Month(s)	50	63	27	36	26	34	25	18	39	46	52	45	461
- Facilities/Grounds/Cemetery Service Calls Total	1	8	6	8	3	5	11	2	5	3	3	5	60
- F&G - Calls Resolved	0	2	4	4	3	3	1	2	4	1	1	2	27
- F&G - Calls Unresolved	1	6	2	4	0	2	10	0	1	2	2	3	33
- F&G - Calls Carried Over from Prev Month(s)	3	9	10	14	13	18	5	5	7	7	10	15	116
Community Serv- PW - Total Work Orders Generated	257	363	250	258	201	347	301	234	311	357	435	454	3,768
- Engineering Work Orders Total	19	1	6	10	6	2	18	10	18	20	18	16	144
- Engineering - Work Orders Closed	18	1	5	9	5	2	17	9	17	17	16	15	131
- Engineering - Work Orders Remaining Open	1	0	1	1	1	0	1	1	1	3	2	1	13
- Engineering - W/O Carried Over from Prev Month(s)	6	6	7	8	8	5	5	6	6	9	10	11	87
- Highway Work Orders	20	103	36	51	22	161	43	8	75	51	75	61	706
- Highway - Work Orders Closed	7	75	32	46	22	160	43	8	75	50	75	51	644
- Highway - Work Orders Remaining Open	13	28	4	5	0	1	0	0	0	1	0	10	62
- Highway - W/O Carried Over from Prev Month(s)	324	352	349	354	357	311	0	1	0	1	1	11	2,061

City of Dover - Monthly Statistics	July	August	September	October	November	December	January	February	March	April	May	June	Fiscal Year 2013
	2012	2012	2012	2012	2012	2012	2013	2013	2013	2013	2013	2013	Totals
Number of Days Represented	31	31	30	31	30	31	31	28	31	30	31	30	365
- Solid Waste Work Orders	1	1	1	0	0	1	1	1	2	1	2	1	12
- Solid Waste - Work Orders Closed	1	1	1	0	0	0	1	0	1	0	2	1	8
- Solid Waste - Work Orders Remaining Open	0	0	0	0	0	1	0	1	1	1	0	0	4
- Solid Waste - W/O Carried Over from Prev Month(s)	1	1	1	1	1	2	2	2	3	3	1	1	19
- Water/Sewer Work Orders	29	57	48	37	38	38	52	58	49	101	139	156	802
- Water/Sewer Work Orders Closed	16	42	39	34	36	36	42	31	33	73	129	134	645
- Water/Sewer Work Orders Remaining Open	13	15	9	3	2	2	10	27	16	28	10	22	157
- Water/Sewer - W/O Carried Over from Prev Month(s)	129	141	130	133	135	141	12	29	55	36	35	47	1,023
- Facilities/Grounds/Cemetery Work Orders	188	201	167	160	135	145	186	157	167	184	201	220	2,111
- F&G Work Orders Closed	21	46	42	34	120	96	160	138	109	5	6	12	789
- F&G Work Orders Remaining Open	167	155	125	126	15	49	26	19	58	179	1958	208	3,085
- F&G Work Orders Carried Over from Prev Month(s)	1,072	1,198	1,325	1,464	1,433	1,455	1,409	1,392	1,495	1,569	1,752	1,980	17,544
Wastewater Work Orders	107	50	43	57	62	63	49	70	58	70	54	54	737
Comm Serv - City Owned Water Main Breaks	0	1	0	1	0	0	4	0	5	0	1	0	12
Comm Serv - City Owned Sewer Main Breaks	0	0	0	0	0	0	0	0	0	0	0	0	0
Comm Serv - Feet of Streets Resurfaced	0.000	17,055	5,300	0	0	0.000	0.000	0.000	0.000	0.000	0.000	0.000	22,355
Comm Serv - Water Gallons Pumped	111,576,000	106,383,000	96,480,000	89,506,000	85,546,000	89,506,000	93,920,000	83,861,000	92,149,000	89,869,000	102,177,000	82,692,000	1,123,665,000
Comm Serv - Average Water Gallons per Day	3,599,000	3,432,000	3,216,000	2,887,000	2,852,000	2,887,000	3,030,000	2,995,000	2,972,000	2,996,000	3,296,000	2,760,000	3,076,833
Comm Serv - Wet Tons Biosolids Processed	51.32	41.60	180.27	234.73	265.61	252.76	234.04	238.75	249.23	261.6	288.83	231.63	2,530.37
Comm Serv - Gallons of Septage Received	17,250	23,100	37,800	43,100	27,750	22,550	4,750	2,750	0	33,250	32,250	23,750	268,300
Comm Serv - Million Gallons Wastewater Treated/Discharged	60.08	60.37	56.2	61.87	61.17	74.47	75.48	70.45	107.7	84.86	81.39	87.44	881.48
Comm. Serv - Million Gallons of Average Daily Flow Treated	1.94	1.94	1.87	2	2.03	2.4	2.4	2.5	3.40	2.8	2.6	2.9	28.78
Comm Serv - Highest Daily Flow MGD	21.50	2.15	2.28	3.09	2.22	4.93	3.80	4.56	5.11	3.88	5.33	4.4	5.3
Comm Serv - Tonnage of Trash Collected	326.89	366.71	299.58	341.3	311.0	314.08	317.22	308.65	343.77	362.62	416.13	353.34	4,061.29
Comm Serv - Tonnage of Paper Collected	118.06	116.72	103.71	119.19	122.65	115.85	121.96	93.2	126.02	108.71	127.59	112.85	1,386.51
Comm Serv - Tonnage of Commingles Collected	96.60	95.50	84.85	98.46	107.48	94.57	99.78	76.26	103.11	88.91	104.39	92.34	1,142.25
Comm Serv - F&G Number of Burials - Traditional	1	3	4	1	2	6	2	3	3	2	0	3	30
Comm Serv - F&G Number of Burials - Ash	6	2	6	7	2	1	0	1	0	1	14	5	45
COMMUNITY PROGRAMS													
Rec - Arena Public Skate Attendance	382	525	347	465	683	740	1,203	1,301	968	341	185	0	7,140
Rec - Arena Rock Night Attendance	185	204	66	208	381	419	709	391	595	479	379	0	4,016
Rec - Arena - Total Number of Walk In Visits	12,550	13,020	14,177	22,414	27,241	31,297	33,213	27,399	18,144	14,983	8,860	7,448	230,746
Rec - McConnell Center - 'Open Gym' Participants	2,314	1,858	1,965	2,205	2,074	1,793	2,460	2,399	2,701	2,387	2,403	2,230	26,789
Rec - McConnell Center Common Area Reservations	31	36	42	42	44	50	42	48	62	58	71	50	576
Rec - McConnell Center - Total Number of Walk In Visits	4,455	3,518	5,165	4,500	5,187	8,555	10,025	7,630	7,878	5,034	4,266	4,477	70,690
Rec - Senior Center Membership Renewals	26	25	46	28	25	15	33	22	25	47	42	37	371
Rec - Senior Center New Memberships	6	14	24	6	17	2	20	9	22	23	10	10	163
Rec - Senior Center - Participants on Trips	42	62	102	58	110	63	9	62	108	48	68	126	858
Rec - Senior Center - Daily Game/Class Participants	991	667	932	1,023	906	537	765	789	877	982	1,047	1,093	10,609
Rec - Senior Center - Walk ins, no particular activity	972	793	1,089	1,057	965	690	1,092	898	836	1,068	1,013	1,015	11,488
Rec - Senior Center - Total Number of Walk In Visits	2,012	1,931	2,408	2,325	2,891	1,784	2,154	1,745	2,025	2,375	2,235	2,212	26,097
Rec - Indoor Pool - Total Number of Walk In Visits	7,654	2,634	6,574	9,166	7,324	7,624	8,213	6,834	8,237	7,267	6,872	6,452	84,851
Teen Center - Participants	237	345	448	633	558	477	644	577	514	638	545	428	6,044
Teen Center - Days of Programming	17	22	18	22	17	15	20	17	17	22	20	19	226
Library-Circulation	30,742	31,264	22,213	24,410	22,075	20,507	23,629	22,442	25,462	24,340	22,651	24,022	293,757

City of Dover - Monthly Statistics	July	August	September	October	November	December	January	February	March	April	May	June	Fiscal Year 2013
	2012	2012	2012	2012	2012	2012	2013	2013	2013	2013	2013	2013	Totals
Number of Days Represented	31	31	30	31	30	31	31	28	31	30	31	30	365
Library-New Patrons	196	204	124	138	164	216	134	124	147	100	127	137	1811
Library-Total Cardholders	29,683	26,586	30,578	30,698	30,830	30,814	30,844	30,943	27,070	27,121	27,236	27,290	29,141
Library-Public Meetings Held	88	30	65	74	82	58	93	95	109	83	78	83	938
Library-Audio & Ebook Downloads	1,112	16	1,033	965	936	1,089	1,176	1,176	1,225	1,175	1,218	1,415	12,536
Library-Internet/PC Users	1,872	2,758	1,684	1,864	1,648	1,511	1,720	1,419	1,842	277	1,610	1,607	19,812
Library-Children's Room Literacy PC Users	314	309	261	299	286	224	252	234	296	1,760	237	257	4,729
Library-Museum Passes borrowed	122	153	62	62	65	67	85	85	88	84	72	108	1,053
Library-Holds Filled	1,737	1,692	1,492	1,496	1,262	1,200	1,490	1,248	1,561	1,423	1,438	1,339	17,378
Library-Attendance at Programs	486	245	432	519	454	454	459	656	680	1,045	630	158	6,218
Library-Website Visitors	28,009	25,974	27,846	32,643	30,034	27,530	31,885	33,522	38,086	33,657	29,029	30,211	368,426
Library-Blog Readers	1,905	1,817	2,583	1,302	1,186	990	1,020	667	668	784	626	534	14,082
Library-Total Number of Walk In Visits	17,648	16,688	13,533	16,539	14,612	12,094	14,914	13,445	15,786	15,636	14,328	14,516	179,739
Library - Average Visitors Per Day	705	618	588	636	635	525	596	611	607	601	551	580	604
Library - Intra & Inter library loans sent & received	400	431	452	549	443	350	367	508	587	509	468	467	5,531
Library - Days of Operation	25	27	23	26	23	23	25	22	26	26	26	25	297
ECONOMIC CONDITIONS													
Dover Public Welfare - Number of Contacts (walk-ins only)	462	611	485	530	575	497	467	426	407	470	437	424	5,791
Dover Public Welfare - # of Cases Assisted - \$	157	182	152	179	159	136	161	149	159	147	139	119	1,839
Dover Public Welfare - Case Expenditures	\$51,652	\$61,711	\$48,305	\$55,917	\$51,129	\$47,946	\$53,217	\$49,989	\$52,016	\$51,657	\$49,152	\$44,965	\$617,656
Dover Public Welfare - Helped by referral/other - no \$	380	456	368	383	455	372	347	282	278	363	331	323	4,338
Dover Public Welfare - Reimbursements to Department	\$60	\$100	\$660	\$11,269	\$40	\$382	\$675	\$0	\$13,609	\$4,347	\$2,300	\$1,300	\$34,742
Dover Labor Force	18,170	18,100	18,450	18,320	18,340	18,140	17,750	18,030	18,080	18,040	18,280	18,120	18,152
Dover Unemployment Rate	5.1	5.1	4.6	4.3	4.5	4.3	5.2	4.7	4.5	3.6	3.9	4.1	
Strafford County Unemployment Rate	5.8	5.7	5.0	5.0	5.0	5.2	6.3	5.9	5.9	4.9	5	5	
State of NH Unemployment Rate	5.4	5.7	5.7	5.7	5.6	5.6	5.8	5.8	5.7	5.5	5.3	5.2	
National Unemployment Rate	8.6	8.2	7.6	7.5	7.4	7.6	8.5	8.1	7.6	7.1	7.3	7.8	
CITY EMPLOYMENT													
Number of Weeks Represented	4	5	4	4	5	4	5	4	4	4	5	4	52
HR - Gross Wages Paid	\$1,362,681	\$1,270,307	\$1,568,634	\$1,330,501	\$1,285,238	\$1,947,778	\$1,377,282	\$1,315,966	\$1,579,823	\$1,233,052	\$1,542,230	\$1,303,676	\$17,117,168
HR - Total Average Number of Employees Paid	345	347	334	336	333	342	341	338	337	335	332	336	338
- Community Services	71	71	66	65	65	67	67	65	65	64	68	71	67
- Executive	14	13	13	12	13	13	13	13	13	13	13	13	13
- Finance	19	20	20	21	21	21	21	20	20	21	21	22	21
- Fire & Rescue	60	60	60	60	60	60	60	60	60	60	60	59	60
- Human Services	3	3	3	3	3	3	3	3	3	3	3	3	3
- Library	22	21	22	22	22	21	22	20	21	21	21	21	21
- Planning	6	6	6	6	6	7	7	6	6	6	6	6	6
- Police	80	80	79	80	80	81	80	81	80	82	80	80	80
- Recreation	69	70	53	63	63	68	68	70	69	65	60	60	65
HR - Total New Hires	6	0	3	5	6	2	4	3	4	3	9	6	51
- Seasonal Part-Time	4	0	1	3	3	0	3	1	2	0	5	6	28
- Seasonal Full-Time	0	0	0	0	0	0	0	0	0	0	1	0	1
- Regular Part-Time	2	0	0	1	2	2	1	1	1	0	1	0	11
- Regular Full-Time	0	0	2	1	1	0	0	1	1	3	2	0	11
- Temporary	0	0	0	0	0	0	0	0	0	0	0	0	0
HR - Total Separations	5	1	2	3	3	1	11	0	0	1	10	2	39

City of Dover - Monthly Statistics	July	August	September	October	November	December	January	February	March	April	May	June	Fiscal Year 2013
	2012	2012	2012	2012	2012	2012	2013	2013	2013	2013	2013	2013	Totals
Number of Days Represented	31	31	30	31	30	31	31	28	31	30	31	30	365
- Seasonal Part-Time	5	0	2	3	1	0	5	0	0	0	7	0	23
- Seasonal Full-Time	0	0	0	0	0	0	1	0	0	0	0	0	1
- Regular Part-Time	0	1	0	0	1	1	4	0	0	0	0	0	7
- Regular Full-Time	0	0	0	0	1	0	1	0	0	1	3	2	8
- Temporary	0	0	0	0	0	0	0	0	0	0	0	0	0
PUBLIC TRANSIT													
Dover Downeaster Total Commuter Circulation	5,320	5,150	4,689	4,802	4,898	5,074	4,825	3,980	5,266	5,775	5,626	4,996	60,401
- Total Boardings	2,672	2,611	2,378	2,431	2,443	2,532	2,428	2,008	2,578	2,909	2,758	2,514	30,262
- Total Alightings	2,648	2,539	2,311	2,371	2,455	2,542	2,397	1,972	2,688	2,866	2,868	2,482	30,139
Dover COAST Routes Total Commuters	10,888	12,480	10,617	12,535	11,193	10,623	11,225	10,139	11,532	12,350	12,973	12,423	138,978
Days of Service - Weekdays & Saturday-(Rte 1 & 2 only)	25	27	24	27	25	25	26	22	26	26	26	25	304
Regional Bus Routes	8,588	10,341	9,040	10,461	9,278	8,770	9,197	8,330	9,637	10,319	10,861	10,258	115,080
- Route 1- Dover, Somersworth, Berwick	2,226	2,587	2,214	2,549	2,333	2,354	2,336	2,225	2,381	2,463	2,759	2,643	29,070
- Route 2 - Rochester, Somersworth, Dover, Newington, Portsmouth	6,362	7,469	6,550	7,912	6,945	6,416	6,458	5,630	6,580	6,980	7,159	6,776	81,237
- Route 101-Clipper Connection:Dover, PNSY, Portsmouth & Pease Tradeport	0	285	276	0	0	0	403	475	676	876	943	839	4,773
Dover FastTrans Total Commuters - Route 33	2,041	1,847	1,321	1,759	1,646	1,625	1,755	1,572	1,584	1,683	1,740	1,824	20,397
Demand Response Services- ADA-unable to use fixed route bus system	259	292	256	315	269	228	273	237	311	348	372	341	3,501
Totals may/may not include all months, depending on when stat was started.													