

City of Dover - Monthly Statistics	July	August	September	October	November	December	January	February	March	April	May	June	Fiscal Year 2011
	2010	2010	2010	2010	2010	2010	2011	2011	2011	2011	2011	2011	Totals
Number of Days Represented	31	31	30	31	30	31	31	28	31	30	31	30	365
INFORMATION TECHNOLOGY													
Info Tech - Total Visitors to Website	58,301	54,232	52,500	53,277	57,191	50,937	62,126	53,047	57,535	51,293	52,365	48,692	651,496
Info Tech - Average Visitors to Website Per Day	1,880	1,749	1,750	1,718	1,906	1,643	2,004	1,894	1,855	1,709	1,689	1,623	1,785
Info Tech - Number of Support Requests Processed	141	160	112	102	98	91	72	54	137	96	97	91	1,251
Total Email Processed by Server	103,068	87,177	82,291	65,451	58,301	36,668	71,240	61,097	71,409	60,540	60,413	58,977	816,632
- Email	30,419	44,089	52,409	42,301	36,570	22,909	46,240	41,590	50,434	42,753	41,994	40,014	491,722
- Detected as Virus	325	619	421	25	15	1	111	6	95	13	3	0	1,634
- Detected as SPAM	72,324	42,469	29,461	23,125	21,716	13,758	24,889	19,501	20,880	17,774	18,416	18,963	323,276
LEGAL PROCESSES													
Legal Matters - Questions Handled	~	~	~	~	~	~	~	~	~	~	~	~	0
Document Creation and Reviews	~	~	~	~	~	~	~	~	~	~	~	~	0
Right to Know Requests Processed	~	~	~	~	~	~	~	~	~	~	~	~	0
Resolutions Produced for Council Agenda	~	~	~	~	~	~	~	~	~	~	~	~	0
Ordinances Produced for Council Agenda	~	~	~	~	~	~	~	~	~	~	~	~	0
CLERK/REGISTRY RECORDS & ASSESSING													
Clerk/Collector - Death Certificates Issued	264	242	200	213	299	149	213	282	260	50	278	208	2,658
Clerk/Collector - Marriage Licenses Issued	40	43	37	16	9	18	8	12	11	15	28	23	260
Clerk/Collector - Birth Certificates Issued	211	211	162	151	133	162	144	177	245	182	176	202	2,156
Clerk/Collector - Notary Public Requests	59	53	50	44	29	29	31	31	43	47	21	41	478
Clerk/Collector - Marriage Certificates/Copies Issued	58	76	85	62	67	26	24	17	31	21	36	38	541
Clerk/Collector - Justice of Peace Requests	8	3	3	4	3	4	6	4	4	5	7	8	59
Clerk/Collector - Vehicle Registrations Total	2,558	2,530	2,572	2,363	2,180	1,999	2,221	2,099	2,829	2,782	2,559	2,588	29,280
- EREG - Online Registrations	165	244	276	157	205	243	180	351	348	205	261	250	2,885
- Mailed Registrations	202	324	303	252	323	226	270	215	308	203	233	158	3,017
- Office Registrations	2,191	1,962	1,993	1,954	1,652	1,530	1,771	1,533	2,173	2,374	2,298	2,180	23,611
Registry - Deeds	58	52	60	53	48	96	52	35	55	84	57	90	740
Registry - Mortgages	91	103	113	121	143	127	112	88	88	82	60	102	1,230
Registry - Foreclosures	5	7	5	9	2	3	1	6	8	8	3	3	60
Assessing - Total Property Visits	239	266	256	163	113	97	127	133	105	122	242	222	2,085
- Property Inspection Visits	202	241	236	94	87	93	123	2	96	33	54	138	1,399
- Property Non-Inspection Visits	37	25	20	69	26	4	4	131	9	89	188	84	686
PURCHASING & PAYABLE DATA													
Finance-Purchase Orders \$ 1,000 - \$ 4,999.99	55	88	71	68	69	70	82	54	84	36	63	83	823
Finance-Purchase Orders \$ 5,000 - \$ 9,999.99	12	22	13	18	16	15	16	15	11	13	14	25	190
Finance-Purchase Orders \$ 10,000 - \$ 24,999.99	9	9	7	9	6	11	13	9	11	6	5	9	104
Finance-Purchase Orders \$ 25,000 - Over	12	24	7	4	6	8	8	7	3	9	5	9	102
Finance - Vendor Checks Produced	656	788	707	754	498	783	685	674	559	661	623	769	8,157
Finance - Accounts Payable Invoices Processed	526	1,313	1,501	1,520	1,071	1,453	1,479	1,339	1,175	1,411	1,210	1,555	15,553
POLICE													
Police Non Motor Vehicle Bookings - Total	85	74	97	73	58	57	61	54	70	59	55	101	844
- Total Arrests	71	65	72	68	47	48	55	48	59	53	49	85	720
- Total Summons	14	9	25	5	11	9	6	6	11	6	6	16	124
- Adult Arrests/Summons	83	66	87	67	47	56	55	51	57	53	52	90	764
- Juvenile Arrests/Summons	2	8	10	6	11	1	6	3	13	6	3	11	80

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	2010	2010	2010	2010	2010	2010	2011	2011	2011	2011	2011	2011	Totals
Number of Days Represented	31	31	30	31	30	31	31	28	31	30	31	30	365
- Male Arrests/Summons	66	55	86	47	45	44	33	40	54	40	40	66	616
- Female Arrests/Summons	19	19	11	26	13	13	28	14	16	19	15	35	228
Police Motor Vehicle Enforcement - Total	742	758	628	634	639	564	378	399	533	573	465	1,045	7,358
- Total Summons	100	95	91	88	73	54	69	43	61	48	88	118	928
- Total Warnings	642	663	537	546	566	510	309	356	472	525	377	927	6,430
Police Speed Violations	232	271	297	211	221	236	135	135	161	152	144	355	2,550
- Speed Summons	22	27	29	16	15	11	18	7	9	11	17	24	206
- Speed Warnings	210	244	268	195	206	225	117	128	152	141	127	331	2,344
Police All Other Violations	510	487	331	423	418	328	243	264	372	421	321	690	4,808
- Child Restraints	4	1	0	2	3	0	1	0	1	1	13	22	48
- Conduct after an Accident	2	1	1	2	0	1	1	1	1	2	1	1	14
- Driving after Revocation / Suspension	10	11	10	10	10	13	9	14	10	13	7	15	132
- Equipment Violations	67	71	32	79	100	97	50	69	92	99	59	146	961
- Misuse/Fail to Display Plates	11	10	1	4	7	3	8	8	23	7	3	16	101
- Operating without Valid License	7	4	5	2	2	1	2	2	3	1	3	3	35
- Reckless Operation	0	2	0	0	0	0	0	0	0	1	0	1	4
- Solid/Yellow Line	16	13	6	3	5	1	2	0	3	7	3	16	75
- Stop/Yield Sign Violations	41	37	31	55	58	50	28	24	35	37	23	69	488
- Traffic Light Violations	82	68	53	27	41	27	22	26	33	36	26	77	518
- Uninspected Vehicle	47	73	44	47	50	36	36	28	54	60	43	93	611
- Unregistered Vehicle	13	11	9	16	14	10	11	2	6	8	7	14	121
- All Other Violations	210	185	139	176	128	89	73	90	111	149	133	217	1700
Police Parking Tickets Issued	579	391	457	456	437	1,129	610	245	781	698	452	444	6,679
- Winter Restriction Tickets	0	0	0	0	0	606	265	242	132	0	0	0	1,245
- Handicapped Violation Tickets	13	3	7	7	6	12	4	3	5	5	4	5	74
Parking Meters - Number of Transactions	~	~	~	~	~	~	~	~	24,533	25,477	21,743	25,829	97,582
Parking Meters - Revenue	~	~	~	~	~	~	~	~	~	\$24,257	\$19,996	\$22,806	\$67,059
Parking Meters - Days of Use	~	~	~	~	~	~	~	~	~	23	20	22	65
Paid Business Parking Permits	~	~	~	~	~	~	~	~	339	323	312	313	1,287
Police Dispatch Telephone Calls - Total	11,258	10,342	10,262	10,970	9,808	9,735	9,774	8,615	9,575	9,621	11,462	10,842	122,264
- 911 Calls	425	432	384	441	368	428	411	413	401	396	414	407	4,920
Police Alarm Line Responses	~	~	~	~	~	~	~	~	~	70	80	54	204
Police Lobby Visitors	~	~	~	~	~	~	~	~	~	254	272	252	778
Car Safety Seat Inspections	0	0	0	0	0	5	7	5	7	6	9	10	49
Public Safety Calls for Service - Total	2,727	2,782	2,588	2,634	2,327	2,494	2,279	2,211	2,416	2,374	2,890	3,224	30,946
- Police Only	2,228	2,231	2,129	2,120	1,884	1,897	1,767	1,717	1,917	1,908	2,419	2,711	24,928
- Fire Only	392	417	347	406	338	496	405	398	410	377	372	391	4,749
- Police & Fire	60	72	48	51	60	59	63	53	56	61	57	59	699
- Other - Unassigned	47	62	64	57	45	42	44	43	33	28	42	63	570
Police Average Response Time - Priority 1 Calls	0:05:27	0:05:59	0:05:04	0:05:16	0:05:29	0:05:32	0:04:51	0:06:24	0:06:12	0:05:33	0:06:26	0:05:54	0:05:41
Police Average Response Time - Priority 2 Calls	0:11:59	0:14:47	0:18:01	0:07:53	0:09:58	0:11:24	0:09:23	0:09:50	0:10:21	0:08:02	0:08:04	0:10:17	0:10:50
Police Average Response Time - Priority 3 Calls	0:13:10	0:16:42	0:16:08	0:15:42	0:14:07	0:14:46	0:13:36	0:13:50	0:14:19	0:10:39	0:13:21	0:13:09	0:14:07
Police Average Response Time - Priority 4 Calls	0:28:45	0:29:02	0:37:25	0:35:23	0:39:10	0:27:12	0:24:53	0:22:50	0:19:39	0:23:52	0:09:25	0:26:34	0:27:01
Dispatch Radio Transmissions - Total	10,075	9,606	10,262	9,963	8,422	9,273	9,263	8,863	9,349	8,633	10,491	10,574	114,774
Adult Arraignments	73	53	58	78	45	54	74	29	69	80	56	80	749

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Number of Days Represented	31	31	30	31	30	31	31	28	31	30	31	30	365
Adult Trials	3	12	7	1	5	1	4	1	3	1	1	0	39
Hearings	4	5	2	1	4	5	1	4	1	3	6	5	41
Criminal Record Requests	76	91	69	73	69	77	62	63	63	63	66	58	830
Police Case Reports Processed	625	639	615	1,480	1,188	944	565	897	698	694	550	519	9,414
Community Service Program-Juveniles Tracked	14	13	15	19	18	17	20	19	15	22	26	26	224
Community Service Hours	26	24	16	30	26	26	25	19	36	22	31	57	338
Police Total Crimes Handled	171	188	195	162	141	116	128	95	152	149	163	182	1,842
- Part I Crimes - Total	60	84	57	72	47	53	55	30	58	55	65	58	694
- Murder	0	0	0	0	0	0	0	0	0	0	0	0	0
- Rape	0	1	1	1	0	0	0	0	0	0	1	0	4
- Robbery	3	1	2	2	0	0	4	2	0	0	1	1	16
- Assault	12	20	17	19	15	15	19	5	13	12	8	12	167
- Burglary	5	13	7	8	6	1	4	3	6	7	5	6	71
- Residence	3	6	6	6	6	1	4	2	3	5	3	4	49
- Non-Residence	2	7	1	2	0	0	0	1	3	2	2	2	22
- Larceny/Theft	39	48	29	40	25	37	28	19	37	36	46	36	420
- Auto Theft	0	1	1	2	1	0	0	1	2	0	4	3	15
- Arson	1	0	0	0	0	0	0	0	0	0	0	0	1
- Part II Crimes - Total	111	104	138	90	94	63	73	65	94	94	98	124	1,148
- Forgery/Counterfeiting	0	4	6	0	0	3	2	2	1	1	2	2	23
- Fraud	9	5	6	3	4	5	2	4	5	7	9	6	65
- Embezzlement	0	0	0	0	0	0	0	0	1	0	0	0	1
- Stolen Property (Buy/Sell/Receive)	2	0	1	1	1	1	1	1	0	0	0	1	9
- Criminal Mischief	18	33	28	29	33	18	15	13	23	35	25	34	304
- Business	1	4	0	4	10	8	2	5	6	4	4	15	63
- Government	2	1	1	2	1	0	0	2	0	1	1	4	15
- Motor Vehicle	8	9	17	14	14	6	8	1	9	13	12	5	116
- Residential	3	11	7	6	8	2	4	3	5	9	5	8	71
- Weapons Possession	0	0	1	0	1	0	2	0	0	1	0	2	7
- Prostitution	0	0	0	0	0	0	0	0	0	0	0	0	0
- Sex Offenses	1	2	2	0	1	0	1	1	1	0	5	1	15
- Drug Offenses	15	12	13	18	16	5	15	10	16	6	9	17	152
- Gambling & Bookmaking	0	0	0	0	0	0	0	0	0	0	0	0	0
- Offenses Against Family	0	0	0	0	0	0	0	0	0	0	0	0	0
- Driving While Intoxicated	20	9	12	7	2	6	5	6	8	8	8	13	104
- Liquor Laws	3	2	8	5	1	3	3	0	7	3	12	2	49
- Disorderly Conduct	6	5	1	6	3	0	5	1	2	2	1	9	41
- Vagrancy (Loitering)	0	0	0	0	0	0	0	0	0	0	0	0	0
- All Other Offenses	37	32	60	21	32	22	22	27	30	31	27	37	378
- School Truancy	0	0	3	1	5	2	1	2	7	4	1	1	27
Accidents - Total	77	60	58	70	67	83	94	78	65	48	91	74	865
- Non Investigative	46	32	38	40	40	47	50	52	38	26	57	39	505
- Property Damage	18	11	8	12	10	21	23	2	15	13	14	19	166
- Injury	3	10	4	6	12	5	8	6	4	1	9	8	76
- Fatal	0	0	0	0	0	0	0	0	0	0	1	0	1

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Number of Days Represented	31	31	30	31	30	31	31	28	31	30	31	30	365
- Hit & Run	10	7	8	12	5	10	13	15	8	8	10	8	114
Non-Criminal Investigative Incidents:	315	302	279	324	276	224	229	262	261	270	308	304	3,354
Disturbances	121	112	95	133	111	82	84	89	81	114	124	95	1,241
- Juvenile	6	14	8	10	6	4	2	3	6	9	6	9	83
- Domestic	44	38	34	33	37	31	42	33	29	57	49	42	469
- Unwanted Subject	2	4	3	7	4	7	4	3	5	0	7	3	49
- Possible DWI	1	7	6	4	3	1	2	2	3	0	5	1	35
- OHRV - (Off Highway Recreational Vehicles)	0	1	0	0	0	0	0	0	1	0	0	0	2
- Road Rage	1	5	1	0	2	2	2	2	0	0	5	0	20
- Loud Music / Noise	6	1	2	6	6	2	0	2	1	0	1	1	28
- Party	0	1	0	0	0	0	0	0	0	1	0	0	2
- Fight	9	1	2	5	3	6	3	7	4	5	7	6	58
- Neighborhood	14	17	11	12	5	3	2	4	3	9	13	8	101
- Landlord / Tenant	2	0	0	1	2	1	0	1	1	1	0	0	9
- Skateboarding	0	0	0	0	0	15	0	0	0	0	0	0	15
- Unwanted Communications	11	9	8	20	22	0	16	10	11	18	14	9	148
- Other	25	14	20	35	21	10	11	22	17	14	17	16	222
Missing Persons	7	3	9	8	5	11	4	11	7	12	12	17	106
- Juvenile	4	0	5	5	2	8	3	11	6	7	10	14	75
- Adult	0	0	1	1	2	1	0	0	0	1	0	1	7
- Attempt to Locate	3	3	3	2	1	2	1	0	1	4	2	2	24
Suspicious Activity	18	25	28	30	22	19	18	15	14	19	19	13	240
- Suspicious Person	1	1	4	3	1	1	0	2	3	3	2	2	23
- Suspicious Motor Vehicle	0	0	0	0	0	1	0	0	0	1	0	0	2
- Suspicious Activity - General	17	24	24	27	21	17	18	13	11	15	17	11	215
Death - Untimely, Suicide & Attempts	2	3	4	5	4	1	1	1	3	1	2	3	30
Police Information	29	37	32	32	34	33	32	37	33	25	39	33	396
- Drugs	5	5	3	7	9	5	1	2	5	4	1	4	51
- Sex Offenses	2	3	2	6	1	2	5	1	4	5	4	2	37
- Crimeline	4	7	3	5	2	8	10	17	9	5	4	8	82
- Fraud Other Jurisdiction	1	4	3	2	2	3	0	0	0	0	1	3	19
- Other	17	18	21	12	20	15	16	17	15	11	29	16	207
Welfare Check	19	20	23	25	24	21	19	15	16	27	25	27	261
- Abuse, Physical, Emotional	3	0	0	5	0	0	1	0	2	1	1	0	13
- Medical / Well Being	10	12	15	14	15	11	12	10	6	16	9	10	140
- 911 Trace	0	0	0	0	0	0	0	0	0	0	1	0	1
- Other	6	8	8	6	9	10	6	5	8	10	14	17	107
Assist - Police Presence Needed	93	66	60	58	55	36	51	65	69	52	55	68	728
- Remove Belongings	1	0	3	1	4	2	0	4	5	3	0	4	27
- Child Custody	4	6	7	4	0	3	2	3	1	2	0	2	34
- WDH Hospital Staff	1	0	2	1	0	0	0	0	0	0	0	0	4
- Police Mutual Aid	2	0	3	2	3	1	2	2	7	1	4	3	30
- Other	85	60	45	50	48	30	47	56	56	46	51	59	633
Shots Fired	0	0	0	1	2	2	0	0	0	1	0	0	6
Animal Investigations - Animal Control Officer	26	36	28	33	21	20	20	29	38	19	32	48	350

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Number of Days Represented	31	31	30	31	30	31	31	28	31	30	31	30	365
- Dog Complaint	7	13	6	9	5	9	8	17	8	1	4	6	93
- Nuisance	2	3	2	1	0	1	0	0	2	1	2	0	14
- Found	5	6	8	10	6	4	3	3	9	9	9	16	88
- Lost	0	0	0	0	2	2	0	1	3	2	4	5	19
- Hit	3	2	3	2	3	1	1	3	7	0	1	3	29
- Bite	4	3	2	2	1	0	2	0	1	1	0	5	21
- Welfare	5	9	7	9	4	3	6	5	8	5	12	13	86
- Other	0	0	0	0	0	0	0	0	0	0	0	0	0
FIRE & RESCUE													
Fire & Rescue Total Calls for Service	452	480	392	445	382	555	437	428	468	434	429	445	5,347
- Calls for Fires	29	35	20	21	19	24	12	23	31	29	13	30	286
- Emergency Medical Calls	229	274	207	252	205	260	249	255	240	253	260	261	2,945
- Hazardous Condition Calls	10	4	9	8	5	8	6	5	9	5	2	9	80
- Miscellaneous Service Calls	37	34	40	26	20	119	42	32	52	30	26	30	488
- Lock Out Calls	63	45	51	63	82	75	66	60	76	63	61	46	751
- False/Good Intent Calls	84	88	65	75	51	69	62	53	60	54	64	69	794
- Ambulance Mutual Aid Given	~	~	~	~	~	~	~	~	~	~	~	~	~
- Ambulance Mutual Aid Received	~	~	~	~	~	~	~	~	~	~	~	~	~
- Fire Mutual Aid Given	~	~	~	~	~	~	~	~	~	~	~	~	~
- Fire Mutual Aid Received	~	~	~	~	~	~	~	~	~	~	~	~	~
Fire Dept Average Response Time Minutes - Priority 1 Calls	0:06:46	0:05:10	0:03:56	0:03:51	0:05:54	0:06:05	0:06:35	0:06:52	0:06:15	0:05:38	0:05:58	0:05:52	0:05:44
Fire Dept Average Response Time Minutes - Priority 2 Calls	0:05:37	-	-	-	-	-	0:05:20	~	0:10:37	0:02:57	0:00:00	0:00:00	0:04:05
Fire Dept Average Response Time Minutes - Priority 3 Calls	0:11:21	0:08:48	0:05:02	0:06:13	0:10:37	0:11:18	0:09:21	0:11:08	0:12:39	0:09:12	0:08:21	0:14:06	0:09:51
Fire Dept Average Response Time Minutes - Priority 4 Calls	0:12:26	0:15:56	0:07:58	0:08:18	0:16:13	0:08:43	0:14:11	0:16:17	0:03:18	0:12:44	0:16:31	0:10:59	0:11:58
Simultaneous Emergency Incidents	59	63	71	73	61	74	97	69	66	82	94	97	906
3 or 4 Simultaneous Emergency Incidents	18	18	17	187	13	23	23	18	17	20	26	32	412
Patients Transported to Area Hospitals	219	254	201	221	199	247	241	234	237	180	185	179	2,597
Ambulance Revenue	\$48,214	\$67,836	\$124,312	\$126,283	\$36,430	\$104,425	\$57,309	\$77,763	\$224,496	\$52,191	\$87,163	\$183,333	\$1,189,755
Fire Loss Totals	\$35,030	\$30,100	\$509,500	\$3,500	\$15,300	\$5,150	\$383,000	\$655,600	\$85,000	\$26,500	\$7,500	\$32,000	\$1,788,180
INSPECTION SERVICES													
Total Inspections	382	439	381	337	342	372	403	298	427	367	453	397	4,598
- Life Safety Inspections	28	35	47	26	22	29	18	21	27	30	35	37	355
- Business Inspections	18	13	6	9	1	8	75	35	64	47	40	15	331
- Sprinkler/Alarm Inspections	40	35	18	0	3	25	63	48	50	25	30	28	365
- Building Inspections	71	92	82	71	76	76	46	43	60	67	90	102	876
- Electrical Inspections	121	106	101	80	103	104	76	64	60	67	92	107	1,081
- Plumbing/Mechanical Inspections	64	108	87	107	91	87	50	59	65	66	93	78	955
- Blasting Inspections	1	0	0	0	0	0	0	0	0	0	1	0	2
- Health Inspections	30	19	22	37	19	22	66	24	76	49	59	54	477
- School/Daycare Inspections	9	23	12	0	15	6	7	2	12	9	9	4	108
- Oil Burner Inspections	0	8	4	4	5	8	2	2	12	5	3	0	53
- Woodstove/Fireplace Inspections	0	0	2	3	7	7	0	0	1	2	1	0	23
Fire Inspection Services - Total Permits	114	136	119	106	99	131	72	44	84	193	243	180	1,521
- Burning Permits Issued	75	82	73	67	58	87	42	25	51	158	200	140	1,058
- Blasting Permits Issued	1	0	0	0	0	1	0	0	1	1	1	1	6

City of Dover - Monthly Statistics	July	August	September	October	November	December	January	February	March	April	May	June	Fiscal Year 2011
	2010	2010	2010	2010	2010	2010	2011	2011	2011	2011	2011	2011	Totals
Number of Days Represented	31	31	30	31	30	31	31	28	31	30	31	30	365
- Building Permits Issued	30	40	40	31	28	33	20	14	27	30	37	28	358
- Certificate of Occupancy Permits	8	14	6	8	13	10	10	5	5	4	5	11	99
Monthly Permit Construction Value - Total	\$1,233,800	\$1,805,700	\$2,071,900	\$1,373,400	\$1,035,100	\$2,050,600	\$29,164,200	\$621,400	\$2,471,600	\$3,157,500	\$1,971,426	\$946,400	\$47,903,026
PLANNING & ZONING													
Planning & Zoning Applications - Total	11	9	12	16	8	7	11	11	5	16	11	11	128
- Major Subdivision Applications	0	1	0	1	1	1	0	1	0	0	0	0	5
- Minor Subdivision Applications	0	0	0	0	2	0	0	2	0	0	2	0	6
- Minor Lot Line Adjustment Applications	0	0	1	2	1	1	2	1	3	0	0	0	11
- Site Plan Applications	3	0	2	1	0	1	2	1	0	5	4	1	20
- Conditional Use Permit Applications	2	2	3	4	1	0	0	0	0	0	4	4	20
- Zoning Variance Applications	0	3	1	3	1	2	1	1	1	3	1	0	17
- Zoning Special Exception Applications	0	0	1	0	0	0	0	0	1	0	0	2	4
- Zoning Appeal Applications	0	0	0	0	0	0	0	0	0	0	0	0	0
- Assessor Dwelling Unit Applications	~	~	~	~	~	~	~	~	~	~	~	~	0
- Customary Home Occupation Applications	~	~	~	~	~	~	~	~	~	~	~	~	0
- Sign Permit Applications	6	3	4	5	2	2	6	5	0	8	0	4	45
Zoning Violations Investigated	15	18	15	17	73	15	18	16	35	15	25	32	294
COMMUNITY SERVICES													
Comm Serv - PW - Total Incoming Service Calls	84	95	74	66	56	42	74	72	71	78	92	95	899
- Engineering Service Calls Total	1	0	1	0	0	1	0	0	0	0	1	4	8
- Engineering - Calls Resolved	0	0	1	0	0	0	0	0	0	0	0	0	1
- Engineering - Calls Unresolved	1	0	0	0	0	1	0	0	0	0	1	4	7
- Engineering - Calls Carried Over from Prev Month(s)	5	7	5	6	7	7	7	7	7	7	8	12	85
- Highway Service Calls Total	34	42	35	33	27	22	41	44	45	49	45	34	451
- Highway - Calls Resolved	22	24	22	25	17	10	5	23	38	13	11	25	235
- Highway - Calls Unresolved	12	18	13	8	10	12	36	21	7	36	34	9	216
- Highway - Calls Carried Over from Prev Month(s)	16	30	19	19	25	19	52	39	24	52	68	41	404
- Solid Waste Service Calls Total	29	21	21	12	14	13	14	12	13	11	17	35	212
- Solid Waste - Calls Resolved	26	17	19	8	11	13	10	12	11	8	5	35	175
- Solid Waste - Calls Unresolved	3	4	2	4	3	0	4	0	2	3	12	0	37
- Solid Waste - Calls Carried Over from Prev Month(s)	3	7	7	5	8	1	5	5	7	11	22	0	81
- Water/Sewer Service Calls Total	11	25	16	20	14	4	15	15	13	15	26	13	187
- Water/Sewer - Calls Resolved	9	15	15	9	2	4	8	10	1	7	17	8	105
- Water/Sewer - Calls Unresolved	2	10	1	11	12	0	7	5	12	8	9	5	82
- Water/Sewer - Calls Carried Over from Prev Month(s)	6	21	8	20	31	12	16	17	31	35	33	21	251
- Facilities/Grounds/Cemetery Service Calls Total	9	7	1	1	1	2	4	1	0	3	3	9	41
- F&G - Calls Resolved	9	3	0	1	0	2	4	1	0	3	2	9	34
- F&G - Calls Unresolved	0	4	1	0	1	0	0	0	0	0	1	0	7
- F&G - Calls Carried Over from Prev Month(s)	5	12	11	12	12	10	8	0	0	0	1	2	73
Community Serv- PW - Total Work Orders Generated	257	291	307	245	180	278	177	246	296	59	299	299	2,934
- Engineering Work Orders Total	0	0	1	0	0	0	0	4	5	0	0	0	10
- Engineering - Work Orders Closed	0	0	0	0	0	0	0	4	4	0	0	0	8
- Engineering - Work Orders Remaining Open	0	0	1	0	0	0	0	0	1	0	0	0	2
- Engineering - W/O Carried Over from Prev Month(s)	0	0	1	1	1	0	0	0	1	1	1	1	7
- Highway Work Orders	80	61	85	50	2	64	1	60	63	1	63	96	626

City of Dover - Monthly Statistics	July	August	September	October	November	December	January	February	March	April	May	June	Fiscal Year 2011
	2010	2010	2010	2010	2010	2010	2011	2011	2011	2011	2011	2011	Totals
Number of Days Represented	31	31	30	31	30	31	31	28	31	30	31	30	365
- Highway - Work Orders Closed	72	57	51	39	1	63	0	52	50	1	49	95	530
- Highway - Work Orders Remaining Open	8	4	34	11	1	1	1	8	13	0	14	1	96
- Highway - W/O Carried Over from Prev Month(s)	299	300	334	322	348	280	281	289	302	291	328	298	3,672
- Solid Waste Work Orders	3	9	11	4	6	3	4	6	11	3	5	0	65
- Solid Waste - Work Orders Closed	3	7	8	3	1	2	0	0	8	0	3	0	35
- Solid Waste - Work Orders Remaining Open	0	2	3	1	5	1	4	6	3	3	2	0	30
- Solid Waste - W/O Carried Over from Prev Month(s)	1	3	5	3	8	4	7	14	3	6	2	0	56
- Water/Sewer Work Orders	7	23	28	6	14	6	10	4	7	55	31	8	199
- Water/Sewer Work Orders Closed	0	19	19	6	4	5	7	3	2	13	19	4	101
- Water/Sewer Work Orders Remaining Open	7	4	9	0	10	1	3	1	5	42	12	4	98
- Water/Sewer - W/O Carried Over from Prev Month(s)	66	65	71	65	75	71	74	25	91	114	105	101	923
- Facilities/Grounds/Cemetery Work Orders	167	198	182	185	158	205	162	163	210	188	200	195	2,213
- F&G Work Orders Closed	69	179	124	127	135	149	113	136	185	36	94	28	1,375
- F&G Work Orders Remaining Open	98	19	58	58	23	56	49	27	25	152	106	167	838
- F&G Work Orders Carried Over from Prev Month(s)	299	277	304	351	328	323	271	254	232	373	288	674	3,974
Wastewater Work Orders	141	139	159	97	50	157	86	196	170	88	87	85	1,455
Comm Serv - Water Main Breaks	0	0	0	0	0	0	0	0	0	0	0	1	1
Comm Serv - Sewer Main Breaks	0	0	0	0	0	0	0	0	0	0	0	0	0
Comm Serv - Feet of Streets Resurfaced	0	0	0	0	0	0	0	0	0	1.789	1.073		2.862
Comm Serv - Water Gallons Pumped	114,612,000	110,570,000	99,412,000	96,005,000	84,893,000	82,320,000	84,634,000	79,508,000	90,315,000	85,114,000	90,758,000	102,017,000	1,120,158,000
Comm Serv - Average Water Gallons per Day	3,697,000	3,567,000	3,314,000	3,097,000	2,830,000	2,655,000	2,730,000	2,840,000	2,913,000	2,837,000	2,928,000	3,401,000	3,067,417
Comm Serv - Dry Tons Biosolids Processed	61.7	56.09	53.8	67	72.6	69.3	67.5	75.3	68.4	76.4	89.8	77.2	835.09
Comm Serv - Gallons of Septage Received	13,050	12,850	16,550	22,250	24,000	11,950	2,250	0	3,000	22,250	18,000	18,250	164,400
Comm Serv - Million Gallons Wastewater Treated/Discharged	62.59	63.02	56.12	66.08	70.66	79.05	70.06	71.24	128.93	106.49	91.95	68.95	935.14
Comm. Serv - Million Gallons of Average Daily Flow Treated	2.01	2.03	1.87	2.13	2.30	2.50	2.26	2.54	4.1	3.5	2.96	2.29	30.49
Comm Serv - Highest Daily Flow MGD	3.2	4.27	2.07	4.39	3.65	4.74	2.5	4.0	8.4	3.2	4.85	2.86	4.0
Comm Serv - Tonnage of Trash Collected	333.05	333.53	341.01	304.55	321.01	315.20	301.12	262.64	358.36	~	297.81	377.88	3,546.16
Comm Serv - Tonnage of Paper Collected	119.5	118.44	130.33	118.67	149.61	144.04	111.20	102.61	129.44	~	103.73	112.11	1,339.68
Comm Serv - Tonnage of Commingles Collected	110.74	108.03	104.8	96.71	105.36	111.72	97.74	89.38	112.67	~	97.39	118.50	1,153.04
Comm Serv - F&G Number of Burials - Traditional	1	3	2	2	5	4	2	2	1	5	2	6	35
Comm Serv - F&G Number of Burials - Ash	3	2	4	4	2	4	1	0	1	4	6	6	37
COMMUNITY PROGRAMS													
Rec - Arena Public Skate Attendance	481	413	320	404	684	1,038	1,244	1,024	579	387	264	0	6,838
Rec - Arena Rock Night Attendance	111	82	117	127	257	48	374	240	127	188	83	0	1,754
Rec - Arena - Total Number of Walk In Visits	8,995	11,442	11,129	22,375	25,864	28,114	28,508	29,450	26,400	9,052	8,831	4,394	214,554
Rec - McConnell Center - 'Open Gym' Participants	1,492	1,583	1,583	1,889	2,281	2,053	1,887	1,863	2,702	2,112	2,077	1,808	23,330
Rec - McConnell Center Common Area Reservations	86	86	93	109	11	87	92	89	126	93	107	77	1,056
Rec - McConnell Center - Total Number of Walk In Visits	3,421	3,715	3,846	4,939	5,765	7,530	8,689	7,587	7,079	5,275	4,265	3,819	65,930
Rec - Senior Center Membership Renewals	24	26	34	39	23	19	34	19	39	33	44	26	360
Rec - Senior Center New Memberships	17	8	20	11	17	8	8	14	11	8	4	13	139
Rec - Senior Center - Participants on Trips	59	60	52	36	100	16	41	15	91	72	46	74	662
Rec - Senior Center - Daily Game/Class Participants	653	1,015	840	894	773	510	509	564	935	826	916	850	9,285
Rec - Senior Center - Walk ins, no particular activity	570	599	704	765	528	588	477	477	771	621	759	616	7,475
Rec - Senior Center - Total Number of Walk In Visits	1,622	1,629	1,757	1,733	1,342	1,129	1,192	1,159	1,618	1,611	1,545	1,588	17,925
Rec - Indoor Pool - Total Number of Walk In Visits	6,217	2,584	5,503	8,809	7,615	7,216	6,803	6,560	7,824	9,396	6,515	4,274	79,316

City of Dover - Monthly Statistics	July	August	September	October	November	December	January	February	March	April	May	June	Fiscal Year 2011
	2010	2010	2010	2010	2010	2010	2011	2011	2011	2011	2011	2011	Totals
	Number of Days Represented	31	31	30	31	30	31	31	28	31	30	31	30
Teen Center - Participants	251	341	618	740	574	611	631	627	968	771	874	925	7,931
Teen Center - Days of Programming	16	22	20	21	17	20	18	19	23	19	19	22	236
Library-Circulation	29,822	28,078	22,737	23,321	24,099	20,598	23,584	22,172	27,398	25,383	23,759	25,274	296,225
Library-New Patrons	211	171	149	147	131	92	137	117	145	141	137	149	1,727
Library-Total Cardholders	27,624	27,798	28,128	28,392	28,544	28,651	28,726	28,754	28,926	27,643	27,561	27,654	28,200
Library-Public Meetings Held	24	26	19	46	28	23	43	54	78	81	58	43	523
Library-Audio & Ebook Downloads	386	356	352	358	374	365	397	395	436	555	545	600	5,119
Library-Internet/PC Users	1,824	2,287	2,040	1,900	1,685	1,599	1,552	1,668	2,064	2,023	2,049	2,071	22,762
Library-Children's Room Literacy PC Users	~	~	~	~	~	~	~	~	~	~	~	~	~
Library-Museum Passes borrowed	99	90	54	54	65	74	67	90	88	102	67	114	964
Library-Holds Filled	1,722	1,716	1,631	1,621	1,466	1,342	486	1,321	1,613	1,407	1,403	1,478	17,206
Library-Remote online holds placed	1,439	1,250	1,293	1,189	1,174	1,012	1,274	1,070	1,183	1,180	1,124	1,225	14,413
Library-Online Catalog Remote Access Hits	2,896	2,866	2,641	2,513	2,522	2,329	2,687	2,353	2,892	2,686	2,530	2,477	31,392
Library-Attendance at Programs	116	213	232	315	369	315	387	691	578	704	567	301	4,788
Library-Website Visitors	26,097	28,520	27,685	28,927	26,493	26,763	29,920	26,038	30,447	35,090	30,143	26,534	342,657
Library-Blog Readers	1,919	658	2,086	1,784	1,692	1,910	1,909	1,946	2,717	2,929	2,541	3,446	25,537
Library-Total Number of Walk In Visits	16,291	18,305	14,605	15,350	15,252	13,406	13,654	13,458	17,970	16,154	14,920	14,969	184,334
Library - Average Visitors Per Day	652	704	609	614	663	559	464	611	665	621	597	576	611
Library - Intra & Inter library loans sent & received	~	~	~	~	~	~	~	422	495	424	379	511	2,231
Library - Days of Operation	25	26	24	25	23	24	23	22	27	26	25	26	296
ECONOMIC CONDITIONS													
Dover Public Welfare - Number of Contacts (walk-ins only)	639	594	557	555	501	545	441	454	510	507	478	527	6,308
Dover Public Welfare - # of Cases Assisted - \$	172	203	188	175	156	190	160	156	131	94	148	151	1,924
Dover Public Welfare - Case Expenditures	\$49,351	\$52,342	\$59,657	\$45,467	\$46,315	\$50,050	\$48,011	\$42,932	\$49,465	\$36,298	\$42,705	\$42,956	\$565,549
Dover Public Welfare - Helped by referral/other - no \$	~	~	~	~	~	~	~	~	183	135	201	334	853
Dover Public Welfare - Reimbursements to Department	~	~	~	~	~	~	~	~	\$986	\$0	\$53	\$695	\$1,734
Dover Labor Force	17,370	17,420	17,560	17,700	17,780	17,550	17,100	17,490	17,560	17,690	17,790	17,730	17,562
Dover Unemployment Rate	5.2	5.2	4.4	4.4	4.6	4.4	5.2	4.9	4.5	4	4.3	4.8	
Strafford County Unemployment Rate	5.7	5.6	4.8	4.7	4.9	4.8	5.7	5.6	5.1	4.4	4.7	5.2	
State of NH Unemployment Rate	5.8	5.7	5.5	5.4	5.4	5.5	5.6	5.4	5.2	4.9	4.9	4.9	
National Unemployment Rate	9.7	9.5	9.6	9.0	9.3	9.1	9.8	9.5	9.2	8.7	8.7	9.3	
CITY EMPLOYMENT													
Number of Weeks Represented													
HR - Gross Wages Paid	5	4	4	5	4	5	4	4	4	5	4	4	52
HR - Total Average Number of Employees Paid	\$1,751,480	\$1,296,107	\$1,280,753	\$1,636,139	\$1,260,472	\$1,917,756	\$1,360,247	\$1,248,415	\$1,269,898	\$1,556,083	\$1,216,610	\$1,336,889	\$17,130,849
- Community Services	352	348	328	335	335	337	341	347	344	333	330	329	338
- Executive	77	77	73	71	71	68	68	69	70	70	71	72	71
- Finance	12	12	12	12	12	11	13	15	14	13	14	13	13
- Fire & Rescue	21	21	20	20	20	21	21	21	21	21	21	21	21
- Fire & Rescue	60	60	60	61	60	60	60	60	60	60	59	58	60
- Human Services	2	2	3	3	3	3	3	3	3	3	3	3	3
- Library	23	22	22	23	22	22	22	22	22	22	21	22	22
- Planning	6	6	6	6	6	7	7	7	6	6	6	6	6
- Police	80	78	80	81	81	82	82	82	82	80	79	79	81
- Recreation	71	70	52	58	60	63	65	68	66	58	56	55	62
HR - Total New Hires	3	7	6	3	3	5	4	1	3	0	3	13	51
- Seasonal Part-Time	1	1	2	3	1	4	0	0	3	0	1	9	25

City of Dover - Monthly Statistics	July	August	September	October	November	December	January	February	March	April	May	June	Fiscal Year 2011
	2010	2010	2010	2010	2010	2010	2011	2011	2011	2011	2011	2011	Totals
Number of Days Represented	31	31	30	31	30	31	31	28	31	30	31	30	365
- Seasonal Full-Time	0	1	0	0	0	0	0	0	0	0	0	0	1
- Regular Part-Time	0	2	2	0	1	0	2	1	0	0	0	2	10
- Regular Full-Time	2	3	2	0	0	0	1	0	0	0	2	2	12
- Temporary	0	0	0	0	1	1	1	0	0	0	0	0	3
HR - Total Separations	3	3	8	4	1	1	1	1	1	16	7	5	51
- Seasonal Part-Time	2	0	7	1	1	0	0	0	0	10	1	4	26
- Seasonal Full-Time	0	0	0	0	0	0	0	0	0	0	0	0	0
- Regular Part-Time	0	3	0	3	0	0	1	1	0	2	0	0	10
- Regular Full-Time	1	0	0	0	0	1	0	0	1	2	6	1	12
- Temporary	0	0	1	0	0	0	0	0	0	2	0	0	3
PUBLIC TRANSIT													
Dover Downeaster Total Commuter Circulation	3,780	4,744	4,293	4,340	4,549	5,123	4,665	4,406	5,336	5,291	5,093	5,070	56,690
- Total Boardings	1,885	2,407	2,147	2,210	2,278	2,754	2,348	2,209	2,682	2,637	2,586	2,515	28,658
- Total Alightings	1,895	2,337	2,146	2,130	2,271	2,369	2,317	2,197	2,654	2,654	2,507	2,555	28,032
Dover COAST Routes Total Commuters	10,765	11,489	14,095	15,712	14,564	15,339	13,255	12,561	17,205	14,653	16,477	16,041	172,156
Days of Service - Weekdays & Saturday-(Rte 1 & 2 only)	27	20	25	26	25	26	24	23	23	27	25	22	293
Regional Bus Routes	7,594	7,775	7,128	7,023	7,051	7,804	6,202	6,202	7,739	7,827	7,904	8,718	88,967
- Route 1- Dover, Somersworth, Berwick	2,423	2,449	2,068	2,063	2,214	2,799	2,076	2,164	2,695	2,580	2,611	2,675	28,817
- Route 2 - Rochester, Somersworth, Dover, Newington, Portsmouth	5,171	5,326	5,060	4,960	4,837	5,005	4,126	4,038	5,044	5,247	5,293	6,043	60,150
- Route 101-Clipper Connection:Dover, PNSY, Portsmouth & Pease Tradeport	~	~	~	~	~	~	~	~	~	~	~	~	0
Dover Community Routes	0	541	3,594	4,844	4,183	4,001	3,675	3,173	4,898	3,069	4,198	2,633	38,809
- Route 30 - North, DHS, Transportation Center	~	184	1,877	1,717	1,451	1,451	1,306	1,103	1,685	1,099	1,470	916	14,259
- Route 31 - West, DHS, Transportation Center	~	187	1,717	1,598	1,404	1,293	1,199	1,031	1,705	1,028	1,428	901	13,491
- Route 32 - South, DHS, Transportation Center	~	170	1,556	1,529	1,328	1,257	1,170	1,039	1,508	942	1,282	816	12,597
Dover FastTrans Total Commuters	2,998	2,999	3,187	3,628	3,113	3,331	3,184	3,002	4,328	3,514	4,130	4,456	41,870
- Route 33 - 6th, Park & Ride, Strafford County Complex	1,414	1,382	1,366	1,355	1,125	1,307	1,344	1,354	1,696	1,524	1,530	1,754	17,151
- Route 34 - 155, Silver, Broadway	715	756	596	607	700	667	631	542	857	741	1,002	1,046	8,860
- Route 35 - 108 ,DHS ,DMS, Lib/McConnell, Central, WDH, ParkRide, Indian Bk	869	861	1,225	1,666	1,288	1,357	1,209	1,106	1,775	1,249	1,598	1,656	15,859
Demand Response Services- ADA-unable to use fixed route bus system	173	174	186	217	217	203	194	184	240	243	245	234	2,510
Totals may/may not include all months, depending on when stat was started.													