THE NCS™
The National Citizen Survey™

Dover, NH

Supplemental Online Survey Results

2017

NRC
National Research Center Inc.

ICMA
Leaders at the Core of Better Communities

Contents

About this Report

As part of its participation in The National Citizen Survey™, the City of Dover conducted a mailed survey of 1,500 residents. Surveys were mailed to randomly selected households in July and data were collected through August 23rd, 2017 (see the report, *The National Citizen Survey: Community Livability Report, Dover, NH, 2017)*. About five weeks into data collection, the City made available a web-based survey to its residents through a link on the City's website. Visitors to the site were able to complete the survey between August 9 and August 23, 2017; a total of 173 surveys were received.

This report contains the results of this administration of the web-based survey and data have not been weighted to current population estimates of Dover.

Complete Survey Responses

The following pages contain a complete set of responses to each question on the survey, excluding the "don't know" responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with "N=").

Responses excluding "don't know"

Table 1: Question 1

Please rate each of the following aspects of quality of life in Dover:	Excellent		Good		Fair		Poor		Total	
Dover as a place to live	46%	N=79	45%	N=78	8%	N=13	2%	N=3	100%	N=173
Your neighborhood as a place to live	54%	N=93	32%	N=56	11%	N=19	3%	N=5	100%	N=173
Dover as a place to raise children	48%	N=73	39%	N=60	11%	N=16	2%	N=3	100%	N=152
Dover as a place to work	36%	N=49	45%	N=62	13%	N=18	6%	N=8	100%	N=137
Dover as a place to visit	27%	N=45	46%	N=78	23%	N=39	4%	N=7	100%	N=169
Dover as a place to retire	24%	N=35	41%	N=59	19%	N=27	16%	N=23	100%	N=144
The overall quality of life in Dover	39%	N=66	49%	N=83	11%	N=19	2%	N=3	100%	N=171

Table 2: Question 2

Please rate each of the following characteristics as they relate to Dover as a whole:	Excellent		Good		Fair		Poor		Total	
Overall feeling of safety in Dover	35%	N=59	55%	N=92	8%	N=14	1%	N=2	100%	N=167
Overall ease of getting to the places you usually have to visit	31%	N=52	48%	N=79	18%	N=30	3%	N=5	100%	N=166
Quality of overall natural environment in Dover	28%	N=46	54%	N=89	17%	N=28	2%	N=3	100%	N=166
Overall "built environment" of Dover (including overall design, buildings, parks and transportation systems)	15%	N=25	49%	N=82	30%	N=50	5%	N=9	100%	N=166
Health and wellness opportunities in Dover	39%	N=61	44%	N=69	13%	N=21	4%	N=7	100%	N=158
Overall opportunities for education and enrichment	23%	N=34	50%	N=75	19%	N=28	9%	N=13	100%	N=150
Overall economic health of Dover	15%	N=23	57%	N=89	21%	N=32	7%	N=11	100%	N=155
Sense of community	23%	N=38	47%	N=77	23%	N=38	7%	N=11	100%	N=164
Overall image or reputation of Dover	23%	N=38	53%	N=89	19%	N=31	5%	N=9	100%	N=167

Table 3: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
Recommend living in Dover to someone who asks	63%	N=102	27%	N=44	6%	N=9	5%	N=8	100%	N=163
Remain in Dover for the next five years	70%	N=114	21%	N=35	2%	N=4	7%	N=11	100%	N=164

Table 4: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
In your neighborhood during the day	81%	N=136	16%	N=26	2%	N=4	1%	N=1	0%	N=0	100%	N=167
In Dover's downtown/commercial area during the day	76%	N=126	21%	N=34	2%	N=4	1%	N=1	0%	N=0	100%	N=165

Table 5: Question 5

Please rate each of the following characteristics as they relate to Dover as a whole:	Excellent		Good		Fair		Poor		Total	
Traffic flow on major streets	4%	N=6	35%	N=59	46%	N=77	15%	N=25	100%	N=167
Ease of public parking	16%	N=27	38%	N=62	37%	N=60	9%	N=15	100%	N=164
Ease of travel by car in Dover	14%	N=23	46%	N=76	34%	N=57	7%	N=11	100%	N=167
Ease of travel by public transportation in Dover	14%	N=12	31%	N=26	27%	N=22	28%	N=23	100%	N=83
Ease of travel by bicycle in Dover	11%	N=11	29%	N=30	38%	N=39	22%	N=23	100%	N=103
Ease of walking in Dover	27%	N=45	53%	N=88	14%	N=23	5%	N=9	100%	N=165
Availability of paths and walking trails	19%	N=29	49%	N=76	25%	N=39	7%	N=11	100%	N=155
Air quality	37%	N=57	56%	N=86	6%	N=9	1%	N=1	100%	N=153
Cleanliness of Dover	25%	N=42	56%	N=92	15%	N=24	4%	N=7	100%	N=165
Overall appearance of Dover	25%	N=41	56%	N=92	18%	N=29	2%	N=3	100%	N=165
Public places where people want to spend time	25%	N=40	54%	N=87	17%	N=28	4%	N=6	100%	N=161
Variety of housing options	18%	N=26	38%	N=56	32%	N=47	13%	N=19	100%	N=148
Availability of affordable quality housing	9%	N=12	27%	N=37	41%	N=56	22%	N=30	100%	N=135
Fitness opportunities (including exercise classes and paths or trails, etc.)	26%	N=40	46%	N=69	24%	N=36	4%	N=6	100%	N=151
Recreational opportunities	27%	N=43	48%	N=75	22%	N=34	3%	N=5	100%	N=157
Availability of affordable quality food	33%	N=54	47%	N=78	18%	N=30	2%	N=4	100%	N=166
Availability of affordable quality health care	37%	N=58	44%	N=70	16%	N=26	3%	N=4	100%	N=158
Availability of preventive health services	37%	N=54	46%	N=68	14%	N=21	3%	N=4	100%	N=147
Availability of affordable quality mental health care	24%	N=22	29%	N=27	32%	N=29	15%	N=14	100%	N=92

Table 6: Question 6

Please rate each of the following characteristics as they relate to Dover as a whole:	Excellent		Good		Fair		Poor		Total	
Availability of affordable quality child care/preschool	21%	N=17	40%	N=33	29%	N=24	10%	N=8	100%	N=82
K-12 education	24%	N=27	45%	N=50	26%	N=29	5%	N=6	100%	N=112
Adult educational opportunities	19%	N=19	40%	N=40	33%	N=33	8%	N=8	100%	N=100
Opportunities to attend cultural/arts/music activities	31%	N=47	46%	N=69	20%	N=30	3%	N=5	100%	N=151
Opportunities to participate in religious or spiritual events and activities	35%	N=36	48%	N=50	13%	N=14	4%	N=4	100%	N=104
Employment opportunities	10%	N=13	50%	N=62	30%	N=37	10%	N=13	100%	N=125
Shopping opportunities	20%	N=32	38%	N=61	35%	N=56	7%	N=12	100%	N=161
Cost of living in Dover	6%	N=9	33%	N=52	41%	N=65	21%	N=33	100%	N=159
Overall quality of business and service establishments in Dover	18%	N=28	57%	N=90	23%	N=36	3%	N=5	100%	N=159
Vibrant downtown/commercial area	22%	N=35	45%	N=71	26%	N=41	8%	N=12	100%	N=159
Overall quality of new development in Dover	16%	N=24	49%	N=72	24%	N=35	11%	N=16	100%	N=147
Opportunities to participate in social events and activities	26%	N=38	50%	N=74	19%	N=29	5%	N=8	100%	N=149
Opportunities to volunteer	30%	N=38	53%	N=67	14%	N=18	3%	N=4	100%	N=127
Opportunities to participate in community matters	29%	N=40	48%	N=66	18%	N=25	4%	N=6	100%	N=137
Openness and acceptance of the community toward people of diverse backgrounds	20%	N=26	54%	N=71	22%	N=29	4%	N=5	100%	N=131
Neighborliness of residents in Dover	19%	N=30	44%	N=69	28%	N=43	9%	N=14	100%	N=156

Table 7: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
Made efforts to conserve water	15%	N=23	85%	N=134	100%	N=157
Made efforts to make your home more energy efficient	24%	N=37	76%	N=119	100%	N=156
Observed a code violation or other hazard in Dover (weeds, abandoned buildings, etc.)	53%	N=83	47%	N=74	100%	N=157
Household member was a victim of a crime in Dover	92%	N=144	8%	N=13	100%	N=157
Reported a crime to the police in Dover	81%	N=126	19%	N=30	100%	N=156
Stocked supplies in preparation for an emergency	71%	N=111	29%	N=45	100%	N=156
Campaigned or advocated for an issue, cause or candidate	52%	N=81	48%	N=76	100%	N=157
Contacted the City of Dover (in-person, phone, email or web) for help or information	35%	N=54	65%	N=102	100%	N=156
Contacted Dover elected officials (in-person, phone, email or web) to express your opinion	60%	N=93	40%	N=63	100%	N=156

Table 8: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Dover?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Used Dover recreation centers or their services	11%	N=17	11%	N=18	29%	N=46	48%	N=76	100%	N=157
Visited a neighborhood park or City park	14%	N=22	33%	N=51	37%	N=57	17%	N=26	100%	N=156
Used Dover public libraries or their services	12%	N=18	32%	N=50	37%	N=57	20%	N=31	100%	N=156
Participated in religious or spiritual activities in Dover	5%	N=8	10%	N=16	11%	N=17	74%	N=114	100%	N=155
Attended a City-sponsored event	3%	N=5	14%	N=21	60%	N=93	23%	N=36	100%	N=155
Used bus, rail, subway or other public transportation instead of driving	1%	N=2	3%	N=5	22%	N=34	74%	N=115	100%	N=156
Carpooled with other adults or children instead of driving alone	10%	N=15	12%	N=18	19%	N=29	60%	N=92	100%	N=154
Walked or biked instead of driving	19%	N=29	21%	N=32	25%	N=39	35%	N=55	100%	N=155
Volunteered your time to some group/activity in Dover	14%	N=22	13%	N=20	25%	N=39	48%	N=76	100%	N=157
Participated in a club	10%	N=15	8%	N=13	14%	N=21	68%	N=106	100%	N=155
Talked to or visited with your immediate neighbors	48%	N=75	30%	N=47	16%	N=25	6%	N=10	100%	N=157
Done a favor for a neighbor	23%	N=36	30%	N=47	29%	N=46	17%	N=27	100%	N=156

Table 9: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Attended a local public meeting	2%	N=3	8%	N=12	29%	N=44	61%	N=92	100%	N=151
Watched (online or on television) a local public meeting	5%	N=8	11%	N=17	33%	N=51	51%	N=78	100%	N=154

Table 10: Question 10

Please rate the quality of each of the following services in Dover:	Excellent		Good		Fair		Poor		Total	
Police/Sheriff services	61%	N=84	30%	N=41	8%	N=11	1%	N=1	100%	N=137
Fire services	77%	N=95	19%	N=23	4%	N=5	1%	N=1	100%	N=124
Ambulance or emergency medical services	79%	N=85	19%	N=21	2%	N=2	0%	N=0	100%	N=108
Crime prevention	44%	N=51	43%	N=50	10%	N=12	3%	N=4	100%	N=117
Fire prevention and education	56%	N=62	38%	N=42	4%	N=4	2%	N=2	100%	N=110
Traffic enforcement	23%	N=32	51%	N=70	18%	N=24	8%	N=11	100%	N=137
Street repair	7%	N=10	29%	N=43	36%	N=53	27%	N=40	100%	N=146
Street cleaning	10%	N=15	42%	N=60	31%	N=45	17%	N=24	100%	N=144
Street lighting	15%	N=23	46%	N=70	26%	N=39	13%	N=19	100%	N=151
Snow removal	21%	N=31	44%	N=66	23%	N=34	12%	N=18	100%	N=149
Sidewalk maintenance	9%	N=13	41%	N=59	32%	N=46	17%	N=25	100%	N=143

Please rate the quality of each of the following services in Dover:	Excellent		Good		Fair		Poor		Total	
Traffic signal timing	10%	N=15	42%	N=63	26%	N=39	21%	N=32	100%	N=149
Bus or transit services	21%	N=13	44%	N=27	20%	N=12	15%	N=9	100%	N=61
Garbage collection	34%	N=50	54%	N=78	8%	N=11	4%	N=6	100%	N=145
Recycling	40%	N=59	44%	N=65	12%	N=18	4%	N=6	100%	N=148
Yard waste pick-up	18%	N=17	44%	N=42	15%	N=14	24%	N=23	100%	N=96
Storm drainage	17%	N=20	54%	N=65	21%	N=26	8%	N=10	100%	N=121
Drinking water	32%	N=45	49%	N=70	15%	N=22	4%	N=5	100%	N=142
Sewer services	30%	N=35	61%	N=71	7%	N=8	3%	N=3	100%	N=117
Power (electric and/or gas) utility	23%	N=33	63%	N=92	11%	N=16	3%	N=4	100%	N=145
Utility billing	20%	N=28	51%	N=72	19%	N=27	9%	N=13	100%	N=140
City parks	32%	N=45	50%	N=70	14%	N=20	3%	N=4	100%	N=139
Recreation programs or classes	35%	N=34	44%	N=43	16%	N=16	4%	N=4	100%	N=97
Recreation centers or facilities	35%	N=34	47%	N=46	15%	N=15	3%	N=3	100%	N=98
Land use, planning and zoning	13%	N=14	41%	N=46	26%	N=29	20%	N=22	100%	N=111
Code enforcement (weeds, abandoned buildings, etc.)	9%	N=9	37%	N=39	35%	N=37	19%	N=20	100%	N=105
Animal control	17%	N=14	56%	N=47	17%	N=14	11%	N=9	100%	N=84
Economic development	18%	N=22	46%	N=57	26%	N=32	10%	N=13	100%	N=124
Health services	31%	N=34	55%	N=61	10%	N=11	5%	N=5	100%	N=111
Public library services	55%	N=69	37%	N=46	7%	N=9	2%	N=2	100%	N=126
Public information services	34%	N=39	43%	N=50	17%	N=20	5%	N=6	100%	N=115
Cable television	12%	N=14	36%	N=42	28%	N=32	24%	N=28	100%	N=116
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	21%	N=17	61%	N=49	13%	N=10	5%	N=4	100%	N=80
Preservation of natural areas such as open space, farmlands and greenbelts	20%	N=25	43%	N=53	25%	N=30	11%	N=14	100%	N=122
Dover open space	21%	N=26	39%	N=49	29%	N=37	11%	N=14	100%	N=126
City-sponsored special events	25%	N=32	55%	N=70	17%	N=21	3%	N=4	100%	N=127
Overall customer service by Dover employees (police, receptionists, planners, etc.)	36%	N=52	46%	N=66	16%	N=23	3%	N=4	100%	N=145

Table 11: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Total	
The City of Dover	27%	N=37	57%	N=78	11%	N=15	6%	N=8	100%	N=138
The Federal Government	2%	N=3	34%	N=47	47%	N=65	16%	N=22	100%	N=137

Table 12: Question 12

Please rate the following categories of Dover government performance:	Excellent		Good		Fair		Poor		Total	
The value of services for the taxes paid to Dover	8%	N=11	42%	N=59	31%	N=44	19%	N=27	100%	N=141
The overall direction that Dover is taking	22%	N=32	40%	N=57	22%	N=31	16%	N=23	100%	N=143
The job Dover government does at welcoming citizen involvement	26%	N=32	36%	N=45	26%	N=33	12%	N=15	100%	N=125
Overall confidence in Dover government	18%	N=25	35%	N=48	30%	N=41	17%	N=24	100%	N=138
Generally acting in the best interest of the community	22%	N=31	33%	N=45	29%	N=40	16%	N=22	100%	N=138
Being honest	20%	N=25	41%	N=52	25%	N=32	13%	N=17	100%	N=126
Treating all residents fairly	21%	N=26	37%	N=46	30%	N=37	13%	N=16	100%	N=125

Table 13: Question 13

Please rate how important, if at all, you think it is for the Dover community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
Overall feeling of safety in Dover	61%	N=89	29%	N=42	9%	N=13	2%	N=3	100%	N=147
Overall ease of getting to the places you usually have to visit	33%	N=48	47%	N=69	18%	N=27	2%	N=3	100%	N=147
Quality of overall natural environment in Dover	39%	N=58	43%	N=63	17%	N=25	1%	N=1	100%	N=147
Overall "built environment" of Dover (including overall design, buildings, parks and transportation systems)	35%	N=51	44%	N=64	19%	N=28	3%	N=4	100%	N=147
Health and wellness opportunities in Dover	37%	N=55	39%	N=57	22%	N=32	2%	N=3	100%	N=147
Overall opportunities for education and enrichment	42%	N=62	43%	N=63	14%	N=20	1%	N=2	100%	N=147
Overall economic health of Dover	59%	N=86	38%	N=56	3%	N=5	0%	N=0	100%	N=147
Sense of community	37%	N=53	50%	N=72	13%	N=19	1%	N=1	100%	N=145

Table 14: Question 14

Cities are faced with difficult choices. If you were a member of City Council, which of the services listed below would you give high priority for receiving budget dollars, and which of them would you give low priority?	Highest priority		Medium priority		Lowest priority		Total	
Public transportation (COANH, FasTrans, Transportation center)	20%	N=26	43%	N=56	36%	N=47	100%	N=129
Communication with citizens (newsletter, program brochures, Web site)	21%	N=28	48%	N=63	31%	N=41	100%	N=132
City Hall office hours (auto registration, vital records, tax assessing)	18%	N=25	41%	N=56	41%	N=56	100%	N=137
Business retention and economic development	49%	N=68	39%	N=54	12%	N=16	100%	N=138
Downtown public parking	33%	N=43	40%	N=52	26%	N=34	100%	N=129
Programs for low-income families (health services, housing, childcare)	30%	N=39	39%	N=51	31%	N=40	100%	N=130
Youth drug/alcohol prevention efforts (Youth to Youth, DARE)	39%	N=51	35%	N=46	25%	N=33	100%	N=130
Community oriented policing (downtown/neighborhood patrols)	27%	N=37	48%	N=65	24%	N=33	100%	N=135
Middle/high school assigned police officer	28%	N=33	36%	N=43	37%	N=44	100%	N=120
Traffic related police patrols (stop sign, speed, crosswalk enforcement)	18%	N=23	40%	N=51	43%	N=55	100%	N=129

Cities are faced with difficult choices. If you were a member of City Council, which of the services listed below would you give high priority for receiving budget dollars, and which of them would you give low priority?	Highest priority		Medium priority		Lowest priority		Total	
Victims of crime assistance (case consultation, legal system support)	30%	N=41	43%	N=59	26%	N=36	100%	N=136
Emergency police/fire response (crimes in progress, fire, rescue)	79%	N=110	16%	N=22	5%	N=7	100%	N=139
Emergency ambulance response (advanced life support)	79%	N=107	17%	N=23	4%	N=6	100%	N=136
Fire and life safety public education efforts (home and business)	32%	N=42	40%	N=53	29%	N=38	100%	N=133
Animal control (investigate complaints, retrieve/shelter stray animals)	9%	N=12	37%	N=49	54%	N=71	100%	N=132
Building inspections (plumbing, electrical, safety codes)	23%	N=31	53%	N=72	25%	N=34	100%	N=137
Health inspections (restaurants, housing standards, disease control)	40%	N=56	51%	N=71	9%	N=12	100%	N=139
Municipal building maintenance (custodial/preventative maintenance)	12%	N=17	55%	N=75	33%	N=45	100%	N=137
Parks and playground maintenance (grounds, equipment, safety upgrades)	30%	N=41	52%	N=71	18%	N=25	100%	N=137
Youth playground and summer camp programs	25%	N=33	44%	N=58	31%	N=40	100%	N=131
Indoor pool and related year-round recreation activities	11%	N=14	48%	N=63	41%	N=53	100%	N=130
Outdoor pool and related summer only recreation activities	8%	N=10	50%	N=66	42%	N=56	100%	N=132
Community Fitness Center/Gymnasium and related recreation activities	7%	N=9	43%	N=56	50%	N=65	100%	N=130
Teen Center and related recreation activities	21%	N=27	47%	N=61	32%	N=42	100%	N=130
Senior Center and related recreation activities	24%	N=32	42%	N=56	34%	N=45	100%	N=133
Community events/programs (4th of July, Cocheco Arts, Holidays)	13%	N=18	57%	N=77	30%	N=40	100%	N=135
Availability of public meeting space for organizations and non-profit groups	11%	N=14	38%	N=47	50%	N=62	100%	N=123
Street, sidewalk and curb maintenance	45%	N=62	43%	N=59	12%	N=17	100%	N=138
Storm run-off drainage system maintenance	43%	N=60	37%	N=51	20%	N=27	100%	N=138
Roadside tree trimming and weed control	21%	N=29	47%	N=65	32%	N=44	100%	N=138
Recycling Center hours	12%	N=16	43%	N=56	45%	N=58	100%	N=130
Curbside solid waste and recycling pick up	36%	N=48	43%	N=57	20%	N=27	100%	N=132
Streetscape maintenance (flowers, litter, decorative lights, street signage)	16%	N=22	45%	N=61	39%	N=52	100%	N=135
Street snow plowing	73%	N=102	21%	N=29	6%	N=9	100%	N=140
Sidewalk snow plowing	53%	N=74	33%	N=46	14%	N=19	100%	N=139
Library hours of operation	20%	N=26	41%	N=53	38%	N=49	100%	N=128
Library children's room and related programming	20%	N=25	48%	N=60	33%	N=41	100%	N=126
Library materials (literature, audio, historical documents, museum passes)	15%	N=20	55%	N=71	30%	N=39	100%	N=130
Library public computer availability	12%	N=15	47%	N=58	41%	N=50	100%	N=123
Public Schools	79%	N=108	18%	N=25	3%	N=4	100%	N=137
Extracurricular (school) activities	41%	N=54	46%	N=61	14%	N=18	100%	N=133
Student transportation	54%	N=73	39%	N=52	7%	N=10	100%	N=135

Table 15: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
Recycle at home	1%	N=2	1%	N=1	0%	N=0	8%	N=11	90%	N=125	100%	N=139
Purchase goods or services from a business located in Dover	0%	N=0	1%	N=2	15%	N=21	58%	N=81	25%	N=35	100%	N=139
Eat at least 5 portions of fruits and vegetables a day	1%	N=2	9%	N=13	28%	N=39	35%	N=48	27%	N=37	100%	N=139
Participate in moderate or vigorous physical activity	2%	N=3	9%	N=13	28%	N=39	29%	N=40	32%	N=44	100%	N=139
Read or watch local news (via television, paper, computer, etc.)	2%	N=3	9%	N=12	12%	N=17	29%	N=41	47%	N=66	100%	N=139
Vote in local elections	1%	N=2	4%	N=5	4%	N=5	15%	N=21	76%	N=106	100%	N=139

Table 16: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	32%	N=45
Very good	48%	N=67
Good	15%	N=21
Fair	4%	N=6
Poor	1%	N=1
Total	100%	N=140

Table 17: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	9%	N=12
Somewhat positive	33%	N=46
Neutral	42%	N=59
Somewhat negative	13%	N=18
Very negative	4%	N=5
Total	100%	N=140

Table 18: Question D4

What is your employment status?	Percent	Number
Working full time for pay	63%	N=88
Working part time for pay	11%	N=15
Unemployed, looking for paid work	1%	N=1
Unemployed, not looking for paid work	4%	N=5
Fully retired	22%	N=31
Total	100%	N=140

Table 19: Question D5

Do you work inside the boundaries of Dover?	Percent	Number
Yes, outside the home	37%	N=51
Yes, from home	14%	N=19
No	49%	N=68
Total	100%	N=138

Table 20: Question D6

How many years have you lived in Dover?	Percent	Number
Less than 2 years	9%	N=13
2 to 5 years	15%	N=21
6 to 10 years	21%	N=30
11 to 20 years	21%	N=29
More than 20 years	34%	N=47
Total	100%	N=140

Table 21: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	80%	N=112
Building with two or more homes (duplex, townhome, apartment or condominium)	16%	N=23
Mobile home	4%	N=5
Other	0%	N=0
Total	100%	N=140

Table 22: Question D8

Is this house, apartment or mobile home…	Percent	Number
Rented	14%	N=20
Owned	86%	N=119
Total	100%	N=139

Table 23: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than $300 per month	1%	N=1
$300 to $599 per month	5%	N=7
$600 to $999 per month	10%	N=14
$1,000 to $1,499 per month	27%	N=37
$1,500 to $2,499 per month	39%	N=54
$2,500 or more per month	18%	N=24
Total	100%	N=137

Table 24: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	62%	N=86
Yes	38%	N=52
Total	100%	N=138

Table 25: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	69%	N=97
Yes	31%	N=43
Total	100%	N=140

Table 26: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than $25,000	3%	N=4
$25,000 to $49,999	9%	N=12
$50,000 to $99,999	33%	N=43
$100,000 to $149,999	29%	N=38
$150,000 or more	25%	N=33
Total	100%	N=130

Table 27: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	100%	N=135
Yes, I consider myself to be Spanish, Hispanic or Latino	0%	N=0
Total	100%	N=135

Table 28: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	2%	N=3
Asian, Asian Indian or Pacific Islander	1%	N=2
Black or African American	1%	N=1
White	97%	N=130
Other	1%	N=1

Total may exceed 100% as respondents could select more than one option.

Table 29: Question D15

In which category is your age?	Percent	Number
18 to 24 years	0%	N=0
25 to 34 years	18%	N=24
35 to 44 years	21%	N=29
45 to 54 years	19%	N=26
55 to 64 years	21%	N=29
65 to 74 years	19%	N=26
75 years or older	2%	N=3
Total	100%	N=137

Table 30: Question D16

What is your sex?	Percent	Number
Female	59%	N=79
Male	41%	N=56
Total	100%	N=135

Table 31: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	57%	N=79
Land line	20%	N=28
Both	23%	N=32
Total	100%	N=139

Responses including "don't know"

The following pages contain a complete set of responses to each question on the survey, including the "don't know" responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with "N=").

Table 32: Question 1

Please rate each of the following aspects of quality of life in Dover:	Excellent		Good		Fair		Poor		Don't know		Total	
Dover as a place to live	46%	N=79	45%	N=78	8%	N=13	2%	N=3	0%	N=0	100%	N=173
Your neighborhood as a place to live	54%	N=93	32%	N=56	11%	N=19	3%	N=5	0%	N=0	100%	N=173
Dover as a place to raise children	42%	N=73	35%	N=60	9%	N=16	2%	N=3	12%	N=21	100%	N=173
Dover as a place to work	28%	N=49	36%	N=62	10%	N=18	5%	N=8	21%	N=36	100%	N=173
Dover as a place to visit	26%	N=45	45%	N=78	23%	N=39	4%	N=7	2%	N=4	100%	N=173
Dover as a place to retire	20%	N=35	34%	N=59	16%	N=27	13%	N=23	16%	N=28	100%	N=172
The overall quality of life in Dover	38%	N=66	48%	N=83	11%	N=19	2%	N=3	1%	N=1	100%	N=172

Table 33: Question 2

Please rate each of the following characteristics as they relate to Dover as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Overall feeling of safety in Dover	35%	N=59	55%	N=92	8%	N=14	1%	N=2	0%	N=0	100%	N=167
Overall ease of getting to the places you usually have to visit	31%	N=52	48%	N=79	18%	N=30	3%	N=5	0%	N=0	100%	N=166
Quality of overall natural environment in Dover	28%	N=46	53%	N=89	17%	N=28	2%	N=3	1%	N=1	100%	N=167
Overall "built environment" of Dover (including overall design, buildings, parks and transportation systems)	15%	N=25	49%	N=82	30%	N=50	5%	N=9	0%	N=0	100%	N=166
Health and wellness opportunities in Dover	37%	N=61	42%	N=69	13%	N=21	4%	N=7	5%	N=8	100%	N=166
Overall opportunities for education and enrichment	20%	N=34	45%	N=75	17%	N=28	8%	N=13	10%	N=17	100%	N=167
Overall economic health of Dover	14%	N=23	53%	N=89	19%	N=32	7%	N=11	7%	N=12	100%	N=167
Sense of community	23%	N=38	46%	N=77	23%	N=38	7%	N=11	1%	N=2	100%	N=166
Overall image or reputation of Dover	23%	N=38	53%	N=89	19%	N=31	5%	N=9	0%	N=0	100%	N=167

Table 34: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
Recommend living in Dover to someone who asks	62%	N=102	27%	N=44	5%	N=9	5%	N=8	1%	N=2	100%	N=165
Remain in Dover for the next five years	68%	N=114	21%	N=35	2%	N=4	7%	N=11	2%	N=3	100%	N=167

Table 35: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
In your neighborhood during the day	81%	N=136	16%	N=26	2%	N=4	1%	N=1	0%	N=0	0%	N=0	100%	N=167
In Dover's downtown/commercial area during the day	75%	N=126	20%	N=34	2%	N=4	1%	N=1	0%	N=0	1%	N=2	100%	N=167

Table 36: Question 5

Please rate each of the following characteristics as they relate to Dover as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Traffic flow on major streets	4%	N=6	35%	N=59	46%	N=77	15%	N=25	0%	N=0	100%	N=167
Ease of public parking	16%	N=27	38%	N=62	36%	N=60	9%	N=15	1%	N=1	100%	N=165
Ease of travel by car in Dover	14%	N=23	46%	N=76	34%	N=57	7%	N=11	0%	N=0	100%	N=167
Ease of travel by public transportation in Dover	7%	N=12	16%	N=26	13%	N=22	14%	N=23	50%	N=84	100%	N=167
Ease of travel by bicycle in Dover	7%	N=11	18%	N=30	23%	N=39	14%	N=23	38%	N=63	100%	N=166
Ease of walking in Dover	27%	N=45	53%	N=88	14%	N=23	5%	N=9	1%	N=2	100%	N=167
Availability of paths and walking trails	17%	N=29	46%	N=76	23%	N=39	7%	N=11	7%	N=11	100%	N=166
Air quality	35%	N=57	52%	N=86	5%	N=9	1%	N=1	7%	N=12	100%	N=165
Cleanliness of Dover	25%	N=42	55%	N=92	14%	N=24	4%	N=7	1%	N=1	100%	N=166
Overall appearance of Dover	25%	N=41	56%	N=92	18%	N=29	2%	N=3	0%	N=0	100%	N=165
Public places where people want to spend time	24%	N=40	53%	N=87	17%	N=28	4%	N=6	2%	N=3	100%	N=164
Variety of housing options	16%	N=26	34%	N=56	28%	N=47	12%	N=19	10%	N=17	100%	N=165
Availability of affordable quality housing	7%	N=12	22%	N=37	34%	N=56	18%	N=30	18%	N=30	100%	N=165
Fitness opportunities (including exercise classes and paths or trails, etc.)	25%	N=40	42%	N=69	22%	N=36	4%	N=6	7%	N=12	100%	N=163
Recreational opportunities	26%	N=43	45%	N=75	20%	N=34	3%	N=5	6%	N=10	100%	N=167
Availability of affordable quality food	32%	N=54	47%	N=78	18%	N=30	2%	N=4	1%	N=1	100%	N=167
Availability of affordable quality health care	35%	N=58	42%	N=70	16%	N=26	2%	N=4	5%	N=8	100%	N=166
Availability of preventive health services	32%	N=54	41%	N=68	13%	N=21	2%	N=4	12%	N=20	100%	N=167
Availability of affordable quality mental health care	13%	N=22	16%	N=27	17%	N=29	8%	N=14	45%	N=75	100%	N=167

Table 37: Question 6

Please rate each of the following characteristics as they relate to Dover as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Availability of affordable quality child care/preschool	11%	N=17	21%	N=33	15%	N=24	5%	N=8	49%	N=78	100%	N=160
K-12 education	17%	N=27	31%	N=50	18%	N=29	4%	N=6	30%	N=48	100%	N=160
Adult educational opportunities	12%	N=19	25%	N=40	21%	N=33	5%	N=8	38%	N=60	100%	N=160
Opportunities to attend cultural/arts/music activities	29%	N=47	43%	N=69	19%	N=30	3%	N=5	6%	N=10	100%	N=161
Opportunities to participate in religious or spiritual events and activities	23%	N=36	31%	N=50	9%	N=14	3%	N=4	35%	N=56	100%	N=160
Employment opportunities	8%	N=13	39%	N=62	23%	N=37	8%	N=13	22%	N=36	100%	N=161
Shopping opportunities	20%	N=32	38%	N=61	35%	N=56	7%	N=12	0%	N=0	100%	N=161
Cost of living in Dover	6%	N=9	33%	N=52	41%	N=65	21%	N=33	1%	N=1	100%	N=160
Overall quality of business and service establishments in Dover	18%	N=28	57%	N=90	23%	N=36	3%	N=5	0%	N=0	100%	N=159
Vibrant downtown/commercial area	22%	N=35	45%	N=71	26%	N=41	8%	N=12	0%	N=0	100%	N=159
Overall quality of new development in Dover	15%	N=24	46%	N=72	22%	N=35	10%	N=16	7%	N=11	100%	N=158
Opportunities to participate in social events and activities	24%	N=38	47%	N=74	18%	N=29	5%	N=8	5%	N=8	100%	N=157
Opportunities to volunteer	24%	N=38	42%	N=67	11%	N=18	3%	N=4	21%	N=33	100%	N=160
Opportunities to participate in community matters	25%	N=40	42%	N=66	16%	N=25	4%	N=6	14%	N=22	100%	N=159
Openness and acceptance of the community toward people of diverse backgrounds	16%	N=26	45%	N=71	18%	N=29	3%	N=5	17%	N=27	100%	N=158
Neighborliness of residents in Dover	19%	N=30	43%	N=69	27%	N=43	9%	N=14	3%	N=4	100%	N=160

Table 38: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
Made efforts to conserve water	15%	N=23	85%	N=134	100%	N=157
Made efforts to make your home more energy efficient	24%	N=37	76%	N=119	100%	N=156
Observed a code violation or other hazard in Dover (weeds, abandoned buildings, etc.)	53%	N=83	47%	N=74	100%	N=157
Household member was a victim of a crime in Dover	92%	N=144	8%	N=13	100%	N=157
Reported a crime to the police in Dover	81%	N=126	19%	N=30	100%	N=156
Stocked supplies in preparation for an emergency	71%	N=111	29%	N=45	100%	N=156
Campaigned or advocated for an issue, cause or candidate	52%	N=81	48%	N=76	100%	N=157
Contacted the City of Dover (in-person, phone, email or web) for help or information	35%	N=54	65%	N=102	100%	N=156
Contacted Dover elected officials (in-person, phone, email or web) to express your opinion	60%	N=93	40%	N=63	100%	N=156

Table 39: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Dover?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Used Dover recreation centers or their services	11%	N=17	11%	N=18	29%	N=46	48%	N=76	100%	N=157
Visited a neighborhood park or City park	14%	N=22	33%	N=51	37%	N=57	17%	N=26	100%	N=156
Used Dover public libraries or their services	12%	N=18	32%	N=50	37%	N=57	20%	N=31	100%	N=156
Participated in religious or spiritual activities in Dover	5%	N=8	10%	N=16	11%	N=17	74%	N=114	100%	N=155
Attended a City-sponsored event	3%	N=5	14%	N=21	60%	N=93	23%	N=36	100%	N=155
Used bus, rail, subway or other public transportation instead of driving	1%	N=2	3%	N=5	22%	N=34	74%	N=115	100%	N=156
Carpooled with other adults or children instead of driving alone	10%	N=15	12%	N=18	19%	N=29	60%	N=92	100%	N=154
Walked or biked instead of driving	19%	N=29	21%	N=32	25%	N=39	35%	N=55	100%	N=155
Volunteered your time to some group/activity in Dover	14%	N=22	13%	N=20	25%	N=39	48%	N=76	100%	N=157
Participated in a club	10%	N=15	8%	N=13	14%	N=21	68%	N=106	100%	N=155
Talked to or visited with your immediate neighbors	48%	N=75	30%	N=47	16%	N=25	6%	N=10	100%	N=157
Done a favor for a neighbor	23%	N=36	30%	N=47	29%	N=46	17%	N=27	100%	N=156

Table 40: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Attended a local public meeting	2%	N=3	8%	N=12	29%	N=44	61%	N=92	100%	N=151
Watched (online or on television) a local public meeting	5%	N=8	11%	N=17	33%	N=51	51%	N=78	100%	N=154

Table 41: Question 10

Please rate the quality of each of the following services in Dover:	Excellent		Good		Fair		Poor		Don't know		Total	
Police/Sheriff services	56%	N=84	28%	N=41	7%	N=11	1%	N=1	8%	N=12	100%	N=149
Fire services	64%	N=95	16%	N=23	3%	N=5	1%	N=1	16%	N=24	100%	N=148
Ambulance or emergency medical services	57%	N=85	14%	N=21	1%	N=2	0%	N=0	28%	N=42	100%	N=150
Crime prevention	34%	N=51	33%	N=50	8%	N=12	3%	N=4	22%	N=33	100%	N=150
Fire prevention and education	41%	N=62	28%	N=42	3%	N=4	1%	N=2	27%	N=40	100%	N=150
Traffic enforcement	21%	N=32	47%	N=70	16%	N=24	7%	N=11	8%	N=12	100%	N=149
Street repair	7%	N=10	28%	N=43	35%	N=53	26%	N=40	3%	N=5	100%	N=151
Street cleaning	10%	N=15	40%	N=60	30%	N=45	16%	N=24	4%	N=6	100%	N=150
Street lighting	15%	N=23	46%	N=70	26%	N=39	13%	N=19	0%	N=0	100%	N=151
Snow removal	21%	N=31	44%	N=66	23%	N=34	12%	N=18	1%	N=1	100%	N=150
Sidewalk maintenance	9%	N=13	39%	N=59	30%	N=46	17%	N=25	5%	N=8	100%	N=151

Please rate the quality of each of the following services in Dover:	Excellent		Good		Fair		Poor		Don't know		Total	
Traffic signal timing	10%	N=15	42%	N=63	26%	N=39	21%	N=32	1%	N=2	100%	N=151
Bus or transit services	9%	N=13	18%	N=27	8%	N=12	6%	N=9	59%	N=88	100%	N=149
Garbage collection	33%	N=50	52%	N=78	7%	N=11	4%	N=6	4%	N=6	100%	N=151
Recycling	39%	N=59	43%	N=65	12%	N=18	4%	N=6	2%	N=3	100%	N=151
Yard waste pick-up	11%	N=17	28%	N=42	9%	N=14	15%	N=23	36%	N=53	100%	N=149
Storm drainage	13%	N=20	44%	N=65	17%	N=26	7%	N=10	19%	N=28	100%	N=149
Drinking water	30%	N=45	47%	N=70	15%	N=22	3%	N=5	5%	N=8	100%	N=150
Sewer services	23%	N=35	48%	N=71	5%	N=8	2%	N=3	21%	N=32	100%	N=149
Power (electric and/or gas) utility	22%	N=33	62%	N=92	11%	N=16	3%	N=4	3%	N=4	100%	N=149
Utility billing	19%	N=28	49%	N=72	18%	N=27	9%	N=13	5%	N=8	100%	N=148
City parks	30%	N=45	47%	N=70	14%	N=20	3%	N=4	6%	N=9	100%	N=148
Recreation programs or classes	23%	N=34	29%	N=43	11%	N=16	3%	N=4	35%	N=53	100%	N=150
Recreation centers or facilities	23%	N=34	31%	N=46	10%	N=15	2%	N=3	34%	N=51	100%	N=149
Land use, planning and zoning	10%	N=14	31%	N=46	20%	N=29	15%	N=22	24%	N=36	100%	N=147
Code enforcement (weeds, abandoned buildings, etc.)	6%	N=9	26%	N=39	25%	N=37	13%	N=20	30%	N=45	100%	N=150
Animal control	9%	N=14	31%	N=47	9%	N=14	6%	N=9	44%	N=66	100%	N=150
Economic development	15%	N=22	38%	N=57	21%	N=32	9%	N=13	17%	N=25	100%	N=149
Health services	23%	N=34	42%	N=61	8%	N=11	3%	N=5	24%	N=35	100%	N=146
Public library services	47%	N=69	31%	N=46	6%	N=9	1%	N=2	15%	N=22	100%	N=148
Public information services	26%	N=39	33%	N=50	13%	N=20	4%	N=6	23%	N=35	100%	N=150
Cable television	10%	N=14	29%	N=42	22%	N=32	19%	N=28	21%	N=31	100%	N=147
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	11%	N=17	33%	N=49	7%	N=10	3%	N=4	46%	N=68	100%	N=148
Preservation of natural areas such as open space, farmlands and greenbelts	17%	N=25	36%	N=53	20%	N=30	9%	N=14	18%	N=27	100%	N=149
Dover open space	17%	N=26	33%	N=49	25%	N=37	9%	N=14	15%	N=23	100%	N=149
City-sponsored special events	22%	N=32	48%	N=70	14%	N=21	3%	N=4	13%	N=19	100%	N=146
Overall customer service by Dover employees (police, receptionists, planners, etc.)	35%	N=52	44%	N=66	15%	N=23	3%	N=4	3%	N=4	100%	N=149

Table 42: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Don't know		Total	
The City of Dover	26%	N=37	55%	N=78	11%	N=15	6%	N=8	2%	N=3	100%	N=141
The Federal Government	2%	N=3	31%	N=47	43%	N=65	15%	N=22	9%	N=13	100%	N=150

The National Citizen Survey™

Table 43: Question 12

Please rate the following categories of Dover government performance:	Excellent		Good		Fair		Poor		Don't know		Total	
The value of services for the taxes paid to Dover	8%	N=11	40%	N=59	30%	N=44	18%	N=27	3%	N=5	100%	N=146
The overall direction that Dover is taking	22%	N=32	39%	N=57	21%	N=31	16%	N=23	2%	N=3	100%	N=146
The job Dover government does at welcoming citizen involvement	22%	N=32	31%	N=45	22%	N=33	10%	N=15	15%	N=22	100%	N=147
Overall confidence in Dover government	17%	N=25	32%	N=48	28%	N=41	16%	N=24	7%	N=10	100%	N=148
Generally acting in the best interest of the community	21%	N=31	31%	N=45	27%	N=40	15%	N=22	6%	N=9	100%	N=147
Being honest	17%	N=25	35%	N=52	22%	N=32	12%	N=17	14%	N=21	100%	N=147
Treating all residents fairly	18%	N=26	31%	N=46	25%	N=37	11%	N=16	15%	N=22	100%	N=147

Table 44: Question 13

Please rate how important, if at all, you think it is for the Dover community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
Overall feeling of safety in Dover	61%	N=89	29%	N=42	9%	N=13	2%	N=3	100%	N=147
Overall ease of getting to the places you usually have to visit	33%	N=48	47%	N=69	18%	N=27	2%	N=3	100%	N=147
Quality of overall natural environment in Dover	39%	N=58	43%	N=63	17%	N=25	1%	N=1	100%	N=147
Overall "built environment" of Dover (including overall design, buildings, parks and transportation systems)	35%	N=51	44%	N=64	19%	N=28	3%	N=4	100%	N=147
Health and wellness opportunities in Dover	37%	N=55	39%	N=57	22%	N=32	2%	N=3	100%	N=147
Overall opportunities for education and enrichment	42%	N=62	43%	N=63	14%	N=20	1%	N=2	100%	N=147
Overall economic health of Dover	59%	N=86	38%	N=56	3%	N=5	0%	N=0	100%	N=147
Sense of community	37%	N=53	50%	N=72	13%	N=19	1%	N=1	100%	N=145

Table 45: Question 14

Cities are faced with difficult choices. If you were a member of City Council, which of the services listed below would you give high priority for receiving budget dollars, and which of them would you give low priority?	Highest priority		Medium priority		Lowest priority		Don't know		Total	
Public transportation (COANH, FasTrans, Transportation center)	19%	N=26	40%	N=56	34%	N=47	8%	N=11	100%	N=140
Communication with citizens (newsletter, program brochures, Web site)	20%	N=28	45%	N=63	29%	N=41	6%	N=8	100%	N=140
City Hall office hours (auto registration, vital records, tax assessing)	18%	N=25	40%	N=56	40%	N=56	2%	N=3	100%	N=140
Business retention and economic development	49%	N=68	39%	N=54	12%	N=16	1%	N=1	100%	N=139
Downtown public parking	32%	N=43	38%	N=52	25%	N=34	5%	N=7	100%	N=136
Programs for low-income families (health services, housing, childcare)	28%	N=39	36%	N=51	29%	N=40	7%	N=10	100%	N=140
Youth drug/alcohol prevention efforts (Youth to Youth, DARE)	37%	N=51	33%	N=46	24%	N=33	6%	N=8	100%	N=138
Community oriented policing (downtown/neighborhood patrols)	27%	N=37	47%	N=65	24%	N=33	2%	N=3	100%	N=138
Middle/high school assigned police officer	24%	N=33	31%	N=43	31%	N=44	14%	N=20	100%	N=140
Traffic related police patrols (stop sign, speed, crosswalk enforcement)	17%	N=23	37%	N=51	40%	N=55	7%	N=10	100%	N=139

Cities are faced with difficult choices. If you were a member of City Council, which of the services listed below would you give high priority for receiving budget dollars, and which of them would you give low priority?	Highest priority		Medium priority		Lowest priority		Don't know		Total	
Victims of crime assistance (case consultation, legal system support)	29%	N=41	42%	N=59	26%	N=36	2%	N=3	100%	N=139
Emergency police/fire response (crimes in progress, fire, rescue)	79%	N=110	16%	N=22	5%	N=7	0%	N=0	100%	N=139
Emergency ambulance response (advanced life support)	79%	N=107	17%	N=23	4%	N=6	0%	N=0	100%	N=136
Fire and life safety public education efforts (home and business)	30%	N=42	38%	N=53	28%	N=38	4%	N=5	100%	N=138
Animal control (investigate complaints, retrieve/shelter stray animals)	9%	N=12	35%	N=49	51%	N=71	5%	N=7	100%	N=139
Building inspections (plumbing, electrical, safety codes)	22%	N=31	52%	N=72	25%	N=34	1%	N=1	100%	N=138
Health inspections (restaurants, housing standards, disease control)	40%	N=56	51%	N=71	9%	N=12	0%	N=0	100%	N=139
Municipal building maintenance (custodial/preventative maintenance)	12%	N=17	54%	N=75	32%	N=45	1%	N=2	100%	N=139
Parks and playground maintenance (grounds, equipment, safety upgrades)	29%	N=41	51%	N=71	18%	N=25	1%	N=2	100%	N=139
Youth playground and summer camp programs	24%	N=33	42%	N=58	29%	N=40	6%	N=8	100%	N=139
Indoor pool and related year-round recreation activities	10%	N=14	46%	N=63	38%	N=53	6%	N=8	100%	N=138
Outdoor pool and related summer only recreation activities	7%	N=10	47%	N=66	40%	N=56	6%	N=8	100%	N=140
Community Fitness Center/Gymnasium and related recreation activities	6%	N=9	40%	N=56	46%	N=65	7%	N=10	100%	N=140
Teen Center and related recreation activities	19%	N=27	44%	N=61	30%	N=42	7%	N=10	100%	N=140
Senior Center and related recreation activities	23%	N=32	40%	N=56	32%	N=45	5%	N=7	100%	N=140
Community events/programs (4th of July, Cocheco Arts, Holidays)	13%	N=18	55%	N=77	29%	N=40	4%	N=5	100%	N=140
Availability of public meeting space for organizations and non-profit groups	10%	N=14	34%	N=47	45%	N=62	11%	N=15	100%	N=138
Street, sidewalk and curb maintenance	45%	N=62	42%	N=59	12%	N=17	1%	N=1	100%	N=139
Storm run-off drainage system maintenance	43%	N=60	37%	N=51	19%	N=27	1%	N=1	100%	N=139
Roadside tree trimming and weed control	21%	N=29	46%	N=65	31%	N=44	1%	N=2	100%	N=140
Recycling Center hours	11%	N=16	40%	N=56	41%	N=58	7%	N=10	100%	N=140
Curbside solid waste and recycling pick up	35%	N=48	42%	N=57	20%	N=27	4%	N=5	100%	N=137
Streetscape maintenance (flowers, litter, decorative lights, street signage)	16%	N=22	44%	N=61	37%	N=52	4%	N=5	100%	N=140
Street snow plowing	73%	N=102	21%	N=29	6%	N=9	0%	N=0	100%	N=140
Sidewalk snow plowing	53%	N=74	33%	N=46	14%	N=19	1%	N=1	100%	N=140
Library hours of operation	19%	N=26	38%	N=53	35%	N=49	9%	N=12	100%	N=140
Library children's room and related programming	18%	N=25	43%	N=60	30%	N=41	9%	N=12	100%	N=138
Library materials (literature, audio, historical documents, museum passes)	14%	N=20	51%	N=71	28%	N=39	7%	N=10	100%	N=140
Library public computer availability	11%	N=15	42%	N=58	36%	N=50	12%	N=16	100%	N=139
Public Schools	77%	N=108	18%	N=25	3%	N=4	2%	N=3	100%	N=140
Extracurricular (school) activities	39%	N=54	44%	N=61	13%	N=18	4%	N=5	100%	N=138
Student transportation	53%	N=73	37%	N=52	7%	N=10	3%	N=4	100%	N=139

Table 46: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
Recycle at home	1%	N=2	1%	N=1	0%	N=0	8%	N=11	90%	N=125	100%	N=139
Purchase goods or services from a business located in Dover	0%	N=0	1%	N=2	15%	N=21	58%	N=81	25%	N=35	100%	N=139
Eat at least 5 portions of fruits and vegetables a day	1%	N=2	9%	N=13	28%	N=39	35%	N=48	27%	N=37	100%	N=139
Participate in moderate or vigorous physical activity	2%	N=3	9%	N=13	28%	N=39	29%	N=40	32%	N=44	100%	N=139
Read or watch local news (via television, paper, computer, etc.)	2%	N=3	9%	N=12	12%	N=17	29%	N=41	47%	N=66	100%	N=139
Vote in local elections	1%	N=2	4%	N=5	4%	N=5	15%	N=21	76%	N=106	100%	N=139

Table 47: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	32%	N=45
Very good	48%	N=67
Good	15%	N=21
Fair	4%	N=6
Poor	1%	N=1
Total	100%	N=140

Table 48: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	9%	N=12
Somewhat positive	33%	N=46
Neutral	42%	N=59
Somewhat negative	13%	N=18
Very negative	4%	N=5
Total	100%	N=140

Table 49: Question D4

What is your employment status?	Percent	Number
Working full time for pay	63%	N=88
Working part time for pay	11%	N=15
Unemployed, looking for paid work	1%	N=1
Unemployed, not looking for paid work	4%	N=5
Fully retired	22%	N=31
Total	100%	N=140

Table 50: Question D5

Do you work inside the boundaries of Dover?	Percent	Number
Yes, outside the home	37%	N=51
Yes, from home	14%	N=19
No	49%	N=68
Total	100%	N=138

Table 51: Question D6

How many years have you lived in Dover?	Percent	Number
Less than 2 years	9%	N=13
2 to 5 years	15%	N=21
6 to 10 years	21%	N=30
11 to 20 years	21%	N=29
More than 20 years	34%	N=47
Total	100%	N=140

Table 52: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	80%	N=112
Building with two or more homes (duplex, townhome, apartment or condominium)	16%	N=23
Mobile home	4%	N=5
Other	0%	N=0
Total	100%	N=140

Table 53: Question D8

Is this house, apartment or mobile home…	Percent	Number
Rented	14%	N=20
Owned	86%	N=119
Total	100%	N=139

Table 54: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than $300 per month	1%	N=1
$300 to $599 per month	5%	N=7
$600 to $999 per month	10%	N=14
$1,000 to $1,499 per month	27%	N=37
$1,500 to $2,499 per month	39%	N=54
$2,500 or more per month	18%	N=24
Total	100%	N=137

Table 55: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	62%	N=86
Yes	38%	N=52
Total	100%	N=138

Table 56: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	69%	N=97
Yes	31%	N=43
Total	100%	N=140

Table 57: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than $25,000	3%	N=4
$25,000 to $49,999	9%	N=12
$50,000 to $99,999	33%	N=43
$100,000 to $149,999	29%	N=38
$150,000 or more	25%	N=33
Total	100%	N=130

Table 58: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	100%	N=135
Yes, I consider myself to be Spanish, Hispanic or Latino	0%	N=0
Total	100%	N=135

Table 59: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	2%	N=3
Asian, Asian Indian or Pacific Islander	1%	N=2
Black or African American	1%	N=1
White	97%	N=130
Other	1%	N=1

Total may exceed 100% as respondents could select more than one option.

Table 60: Question D15

In which category is your age?	Percent	Number
18 to 24 years	0%	N=0
25 to 34 years	18%	N=24
35 to 44 years	21%	N=29
45 to 54 years	19%	N=26
55 to 64 years	21%	N=29
65 to 74 years	19%	N=26
75 years or older	2%	N=3
Total	100%	N=137

Table 61: Question D16

What is your sex?	Percent	Number
Female	59%	N=79
Male	41%	N=56
Total	100%	N=135

Table 62: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	57%	N=79
Land line	20%	N=28
Both	23%	N=32
Total	100%	N=139