



City of Dover, NH

Our Vision

To be a City with an emerging urban vibrancy guided by a small town sense of community.

Our Mission

Provide affordable, high quality municipal services and responsive accessible local governance ensuring all persons the opportunity to enjoy contributing to and being part of the Dover community.

Our Core Values

1. Customer-Focused Service
We engage our customers, with a focus on listening to and supporting their needs, anticipating and delivering high quality services and ensuring their satisfaction.
2. Integrity
We conduct ourselves at all times in a manner that is ethical, legal and professional, with the highest degree of honesty, respect and fairness.
3. Innovation
We develop creative solutions and share leading practices that enhance the value of service provided for our customers.
4. Accountability
We promote openness and transparency in our operations ensuring that we are accountable for our actions at all times.
5. Stewardship
We serve as trusted stewards of the public's financial, environmental, societal and physical resources always seeking to responsibly utilize, conserve and sustain for current and future generations.